



City of Arts & Innovation

Board of Library Trustees

TO: BOARD OF LIBRARY TRUSTEES **DATE: NOVEMBER 13, 2023**
FROM: RIVERSIDE PUBLIC LIBRARY **WARDS: ALL**
SUBJECT: SUMMARY OF SECURITY/INCIDENT REPORTS

ISSUE:

Receive a summary of security/incident reports from July, August and September 2023.

RECOMMENDATION:

That the Board of Library Trustees receive and file the summary of security/incident reports from July, August and September 2023.

BACKGROUND:

The Riverside Public Library has established Rules of Library Conduct Identified and Prohibited by the Riverside Municipal Code Section 9.75 for successful running of its facilities, to maintain an appropriate library environment, and to ensure customers enjoy their Library visits. Library employees, in consultation with their supervisor, are authorized to issue warning and exclusion notices for violations to the Rules of Library Conduct (attached).

An itemized summary below provides a brief description of the incidents, warning and exclusion notices that occurred at all Riverside Public Library locations July, August and September 2023.

Arlanza

8/12/23	Incident report of individual unreasonable use of the restroom.
8/15/23	Incident report of individual trying to bring in a shopping cart and later sleeping on the property. Exclusion notice issued for 90 days. *
9/7/23	Incident report of individual with personal property that was not storable under the user's chair.
9/12/23	Incident report of individual sleeping on the exterior of the building.
9/15/23	Incident report of disruption between two individuals.
9/22/23	Incident report of individual with an alcoholic container and exclusion notice issued

for 180 days.*

- 9/22/23 Incident report of individual urinating in the dumpster enclosure.*
- 9/22/23 Incident report of individuals in an altercation across the street from the library.*
- 9/22/23 Incident report of individual previously excluded who was trespassing.*
- 9/24/23 Incident report of graffiti on the entrance doors to the library and the men's restrooms.
- 9/26/23 Incident report of individual previously excluded who was trespassing.
- 9/28/23 Incident report of graffiti on exterior of staff entrance door.
- 9/29/23 Exclusion notice issued for 90 days to individual for harassing or threatening library staff or customer.

Arlington

- 7/20/23 Incident report and exclusion notice issued for 365 days to individual for harassing or threatening library staff or customer and engaging in activity that is threatening.*
- 8/2/23 Incident and exclusion notice issued for 90 days to individual for harassing or threatening library staff or customers and disturbing others after being warned to stop including yelling.
- 8/19/23 Incident report of individual requesting police assistance. *
- 8/22/23 Incident report of individual viewing lewd/obscene material online.
- 8/25/23 Incident report of drug paraphernalia found on the sidewalk.
- 8/26/23 Incident report of graffiti on window facing the parking lot.
- 8/26/23 Incident report of individual sleeping outside the library.
- 8/29/23 Incident report of unhoused individual urinating in the bushes.
- 8/29/23 Exclusion notice issued for 365 days for harassing or threatening library staff or customer, disturbing others and illicit drugs.
- 9/8/23 Incident report and exclusion notice issued for 60 days to individual for harassing and staring at staff.
- 9/21/23 Exclusion notice issued for 365 days to individual for harassing or threatening library staff or customers, staring at staff or customers and lewd behavior.
- 9/23/23 Incident report and exclusion notice issued for 365 days to individual for harassing or threatening library staff or customer. *

- 9/23/23 Incident report and exclusion notice issued for 365 days to individual for throwing coffee on the stairs in retaliation to being asked to not block the stairs.
- 9/25/23 Incident reported of drug paraphernalia found on the exterior of the library.
- 9/26/23 Incident reported of individual using the power wash water from a City vehicle.

SSgt Salvador J. Lara Casa Blanca

- 7/27/23 Incident report of individual needing medical assistance.*
- 9/4/23 Incident report of vandalism to the building during closed hours. Exclusion notice issued for 365 days *

Spc. Jesus S. Duran Eastside

- 7/11/23 Incident report of individual with illness who declined emergency medical services.
- 7/19/23 Incident report and exclusion notice issued for 180 days to individual for harassing or threatening library staff or customer.
- 8/11/23 Exclusion notice issued for 365 days for vandalizing, damaging or abusing library materials, equipment or facilities, harassing or threatening library staff or customer, and disturbing others. *
- 8/15/23 Exclusion notice issued for 365 days for using restrooms inappropriately, including laundering and bathing, harassing or threatening library staff or customer, staring at, following or photographing library staff or customers, disturbing others after being warned to stop, and having a hatchet.
- 9/2/23 Exclusion notice issued for 60 days for using the restrooms inappropriately, including laundering or bathing and disturbing others.

La Sierra

- 8/9/23 Incident report of vandalism and exclusion notice issued on 8/10/23 for 365 days for vandalizing, damaging facilities. *
- 9/8/23 Incident report of individual requiring medical assistance.*
- 9/22/23 Incident report of individual sleeping and hostile toward staff. Exclusion notice issued for 30 days. *
- 9/22/23 Incident report of individual who slipped and fell. Medical services were provided.
- 9/28/23 Incident report of individual who slipped and fell. Medical services were provided

Main

7/7/23	Incident report and exclusion notice issued for 365 days to individual for vandalizing, damaging or abusing library materials, equipment or facilities, using restrooms inappropriately, harassing or threatening library staff or customer, and disturbing others after being warned to stop including loud or unreasonable noise.
7/12/23	Incident report and exclusion notice issued for 365 days to individual for harassing or threatening library staff or customer in the parking lot.
7/22/23	Incident report and exclusion notice issued for 180 days to individual for using the restrooms inappropriately and harassing or threatening library staff or customers.
7/26/23	Incident report and exclusion notice issued for 365 days to individual for harassing or threatening library staff or customers and disturbing others after being warned to stop.
7/29/23	Incident report and exclusion notice issued for 365 days to individual for harassing or threatening library staff or customer.
8/2/23	Incident and exclusion notice issued for 365 days to individual for vandalizing, damaging facilities and harassing or threatening security guard. *
8/6/23	Incident and exclusion notice issued for 365 days for running, playing in the elevator, or horseplay after warning, harassing the security guard and customer assault. *
8/9/23	Incident and exclusion notice issued for 30 days and on 8/10/23 the notice was extended to 90 days for harassing or threatening library staff or customers.
8/9/23	Incident reported of domestic dispute.
8/24/23	Incident report of individual requesting medical assistance.*
8/25/23	Incident report of individual requesting first aid for injury in the parking lot.
8/25/23	Incident and exclusion notice issued for 365 days to individual for assault and causing a disruption. *
8/26/23	Incident reported of individual a male using the female restrooms.
8/27/23	Exclusion notice issued for 365 days to individual for harassing or threatening library staff or customers and disturbing other.
8/30/23	Incident report of individual damaging a customers parked vehicle.
9/7/23	Incident report of individual using the restroom inappropriately.
9/10/23	Incident report of fire alarm activation.
9/10/23	Incident report of intoxicated individual parked in their car in the alley. *
9/10/23	Incident report and exclusion issued for 365 days to individual for harassing staff

and customers and disturbing others.

- 9/12/23 Exclusion notice issued to individual for 180 days for inappropriate use of the restrooms and vandalizing facilities.
- 9/12/23 Exclusion notice issued to individual for 180 days for inappropriate use of the restrooms.
- 9/12/23 Incident reported by staff of graffiti in the men's restroom.
- 9/12/23 Incident report and exclusion notice issued for 180 days to individual for inappropriate use of the restroom.
- 9/13/23 Incident report and exclusion notice issued for 30 days to individual for vandalizing furniture.
- 9/20/23 Incident reported of firearm found in the men's restroom. *
- 9/22/23 Incident report and exclusion notice issued for 180 days for harassing or threatening library staff or customer and smoking near building entrance.
- 9/23/23 Incident and exclusion notice issued for 365 days for theft of sound booth microphone.
- 9/29/23 Incident report and exclusion notice issued for 90 days to individual for not wearing a shirt.

Marcy

- 7/21/23 Incident report and exclusion notice issued to individual for 30 days for using the restroom inappropriately.*
- 8/3/23 Incident and exclusion notice issued for 180 days to individual for vandalizing, damaging facilities and harassing or threatening library staff or customer. *
- 8/10/23 Incident and exclusion noticed issued for 365 days for fighting and disturbing others. *
- 8/29/23 Incident and exclusion notice issued for 60 days for eating and drinking in non-designated areas, vandalizing, damaging or abusing library materials, equipment or facilities, harassing or threatening library staff or customer, and disturbing others after being warned to stop. *
- 9/26/23 Incident report of individual requesting medical services. *

Orange Terrace

- 7/11/23 Exclusion notice issued for 365 days to registered offender.

**Indicates police interaction.*

STRATEGIC PLAN ALIGNMENT:

This item contributes to Strategic Priority No. 1 *Arts, Culture & Recreation* and Goal 1.4 – Prioritize safety and welfare in City Parks, trails, and cultural and recreation facilities. Strategic Priority No. 2 *Community Well-Being*: Ensure safe and inclusive neighborhoods where everyone can thrive.

This item aligns with each of the five Cross-Cutting Threads as follows:

1. **Community Trust** – The incident report is used to identify trends in fluctuations of warnings and exclusions issued to patrons that violate the Rules of Library Conduct identified and prohibited by the Riverside Municipal Code Section 9.75 to enhance security measures for public safety.
2. **Equity** – The Library endeavors to provide a safe environment to all its customers.
3. **Fiscal Responsibility** – The Library's financial resources are not used for the incident report.
4. **Innovation** – The Library in collaboration with partnerships with the Riverside Police Department and the City Attorney's Office to coordinate effective enforcement of major violations of the Riverside Municipal Code Section 9.75.
5. **Sustainability & Resiliency** – The Library, City Attorney's Office and the Board of Library Trustees regularly review the Rules of Library Conduct to ensure that the Rules of Library Conduct are current with local, state, and federal laws.

FISCAL IMPACT:

There is no fiscal impact associated with this report.

Prepared by: Erin Christmas, Library Director

Attachment: RMC Section 9.75 – Rules of Library Conduct