



126 Mill Street
Healdsburg, CA 95448
(866) WONDER N
(866) 966-3376

QUOTE 219542.1

CITYRI

WW CFP #46086, Exp 8/31/19 - Water Quality

05/03/2019

Direct
Revision Delivered

Attn: Steve Amsden
CITY OF RIVERSIDE
direct ((95) 1) -351- 6185

fax ((95) 1) -352- 3908

From: Tyler Carewe

tyler.carewe@california.wonderware.com

direct (707) 473-3103

main (866) 966-3376

fax (707) 473-3190

Ship To: CITY OF RIVERSIDE
5950 ACORN ST.
RIVERSIDE, CA 92504

Bill To: CITY OF RIVERSIDE
5950 ACORN ST.
RIVERSIDE, CA 92504

Thank you for the opportunity to offer you this quote!

According to our records, your Wonderware Customer First Agreement #46086 will expire on 8/31/19.

*Must be purchased with quote #219545 for the RPU portion

SiteID: 10591 City of Riverside PWD, 5950 Acorn Street, Riverside California 92504

License(s) covered: 480267, 525714, 528393, 528394, 528395, 541365, 544278, 545995, 548596, 562133, 582393, 613880, 613881, 613882, 613883, 637661, 637662, 637663, 751022, 751023, 751024, 751025, 751026, 751027, 796327, 796329, 796330, 796332, 804917, 804918, 804919, 804920, 804921, 804922, 804923, 1062920, 1062921, 1062922, 1062923, 1062924, 1062925, 1062926, 1062927, 1110638, 1355159, 1355160, 1393314, 1393315, 1393316, 1416923, 1416924, 1416925, 1416926, 1416927, 1434195, 1434196, 1434197, 1434198, 1434199, 1446042, 1446043, 1446044, 1446045, 1446046, 1446047, 1446048, 1446049, 1446050, 1446051, 1446052, 1446053, 1446054, 1446055, 1446056, 1446057, 1446058, 1446059, 1446060, 1446061, 1446062, 1446063, 1446064, 1446065, 1446066, 1446067, 1446068, 1446069, 1446070, 1446071, 1446072, 1446073, 1446074, 1446075, 1446076, 1446077, 1446078, 1446079, 1457609, 1485144, 1654794, 1654795, 349124, 1334997, 409084, 1227758, 414889, 1334999, 832262, 1227759, 987098, 987099

Please send your renewal order as soon as possible to avoid a lapse in service and late renewal fees.

A Cyber Security Assessment can help you:

- Protect your enterprise and meet all regulatory standards.
- Minimize the risks of lost productivity and threats to safety.
- Ensure the integrity and performance of your operation's assets.

Contact us today for a quote on how you can add this Assessment to your existing Customer First Support.

- For Wonderware training, please visit our website and view our events schedule at www.california.wonderware.com.

Interested in additional training? Please visit our website and view our events schedule at www.california.wonderware.com.

Access the status of your order on our Online Order Status system!! Just click on the link contained in your order confirmation to begin the login process. Once signed up you can access via www.california.wonderware.com.

Q Number:

Duration: This quote is valid for 30 days. **FOB:** Healdsburg, CA

Freight: Prepaid and Add

Terms: Net 30 Days

Page: 1 of 2

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california.wonderware.com



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Premium Support

Customer First Premium Level includes the benefits of Standard Level and provides the following additional benefits:

- Emergency 24/7/365 Technical Telephone Support
- Wonderware Direct Technical Support: Access to technical resources at both the local distributor and directly from Wonderware
- Support Usage and Summary Reports: Automatically receive a monthly summary of all of your support activity
- Software Asset Manager

Please note: Customer first support contracts START from the date of license issue and are due for renewal one (1) year after date of contract inception. Support is calculated based on the list price of all licenses at the site.

Quantity	Part Number/Description	Availability*	Tax	Price	Extension
1	10-7002R CFP #46086 - Customer FIRST - Premium Level - Renewal, Exp Date 8/31/20	1 Estimated 1-2 Weeks	N	\$60,970.00	\$60,970.00

Base Quotation Pricing Summary

- Availability:
- Part availability is subject to change and is based on the availability at the time this quote was created.
 - Time in transit is subject to change depending on the "Ship To" address that is provided by the customer at the time the order is placed and the method in which customer requests that the part(s) ship.
 - For "In Stock" parts, orders must be received by 3:00PM PST to ship same day.
 - For Factory Stock parts, please allow approximately one week for delivery via our standard shipping methods.

Taxable:	\$0.00
Non-Taxable:	\$60,970.00
Subtotal:	\$60,970.00
Tax (8.75%):	\$0.00
Freight:	TBD
TOTAL:	\$60,970.00

Freight is NOT included in this total. Your final invoice may include freight charges.

Optional Items Not Included in Base Quotation

Standard Support

Included with Wonderware Standard Customer First Program are the following services:

- No Charge for Version Upgrades
- Get Your Tech Support Questions Answered for FREE (M-F, 8:00am - 5:00pm PST)
- Access to the Wonderware Global Customer Support Website Access: Search for answers to your questions and log and track cases
- Customer Support Shipments Including New Releases of Software, maintenance releases, Service Packs, and Patches, updates and hotfixes
- Online Training Webinars: Access to library of eLearning webinars

Please note: Customer first support contracts START from the date of license issue and are due for renewal one (1) year after date of contract inception. Support is calculated based on the list price of all licenses at the site.

Quantity	Part Number/Description	Availability*	Tax	Price	Extension
1	10-7001R CFP #46086 - Customer FIRST - Standard Level - Renewal Exp Date 8/31/20	1 Estimated 1-2 Weeks	N	\$52,525.00	\$52,525.00

Q Number:
Duration: This quote is valid for 30 days. FOB: Healdsburg, CA
Freight: Prepaid and Add
Terms: Net 30 Days
Date: 2 of 2

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