

ORDINANCE NO.

AN ORDINANCE OF THE CITY OF RIVERSIDE, CALIFORNIA,  
AMENDING RIVERSIDE MUNICIPAL CODE CHAPTER 9.60  
ESTABLISHING LIABILITY FOR EXTRAORDINARY RESPONSES TO  
CERTAIN EMERGENCY INCIDENTS AND DANGEROUS PROPERTIES

The City Council of the City of Riverside does ordain as follows:

Section I: Chapter 9.60 of the Riverside Municipal Code is hereby amended as follows:

Section 9.60.010	Findings.
Section 9.60.020	Authority and Purpose.
Section 9.60.030	Definitions.
Section 9.60.040	False Reports.
Section 9.60.050	Security and Safety Plan.
Section 9.60.060	Extraordinary <del>Police</del> -City Service or Response Fee Liability.
Section 9.60.070	Payment of City's Costs and Penalties.
Section 9.60.080	Severability.

Section 2: Section 9.060.10 of the Riverside Municipal Code is hereby amended as follows:

**“Section 9.60.010 Findings.**

The City Council finds as follows:

- A. City of Riverside Police, Fire, Community and Economic Development Departments and Code Enforcement and Building and Safety Divisions provide normal services, to residents and business owners of the City, which are funded through taxes collected by the City and paid principally from the City's general fund or user fees.
- B. Departments are frequently called upon to provide services and respond to emergency incidents that exceeds what they normally provide or that are otherwise covered by user fees.
- C. Extraordinary services arise when Departments are called upon to respond to the same or similar incidents on multiple occasions or respond to certain emergency incidents, or dangerous properties and those services are not covered by a user fee.
- D. Residents and business owners abuse the services of the Departments when the Departments are forced to repeatedly respond to the same or similar incidents.

1 ~~A.E.~~ The false reporting of an emergency or of a criminal offense ~~or fire officials responding~~  
2 ~~five or more times to false medical alarms in a year to the same residence or business,~~  
3 unreasonably diverts vital and critical public safety resources.

4 ~~B.F.~~ Owners and/or occupants of certain businesses and properties utilize a disproportionate  
5 amount of public safety resources thereby diverting these critical resources from other parts  
6 of the City.

7 ~~C.G.~~ Moreover, owners and/or occupants of certain businesses and properties require  
8 extraordinary police services in response to criminal and/or nuisance activities associated  
9 with the use and/or occupancy of the premises.

10 ~~D.H.~~ It is in the public interest for those who misuse police and fire resources by falsely reporting  
11 an emergency or a criminal offense or who utilize a disproportionate amount of public  
12 safety resources and require extraordinary police, ~~fire, community and economic~~  
13 ~~development or code enforcement and building safety~~ services or responses to be liable for  
14 the costs incurred by the City.

15 I. ~~Multiple responses by Code Enforcement to the same residence or business after issuance~~  
16 ~~of a Courtesy notice of violation and two citations for the same violation, is a drain on~~  
17 ~~limited public resources.~~

18 J. ~~These extraordinary services are more than what the Riverside taxpayers expect and are~~  
19 ~~prepared to pay for.~~

20 Section 3: Section 9.060.20 of the Riverside Municipal Code is hereby amended as  
21 follows:

22 **“Section 9.060.020 Authority and Purpose.**

23 This chapter is adopted pursuant to the authority granted in Article XI, Section 5(a) of the  
24 California Constitution, Section 200 of the Riverside City Charter, and Section 53158 of the California  
25 Government Code. The effective and efficient provision of public safety services including, police,  
26 ~~and community and economic development departments, code enforcement and building and safety~~  
27 ~~divisions,~~ ambulance, and fire safety services is a "municipal affair" appropriate for regulation by the  
28 City of Riverside.

1 This chapter is adopted for the purpose of recovering all of the costs expended in responding  
2 to and investigating false reports of an emergency, **nuisance**, or of a criminal offense. This chapter is  
3 further adopted for the purpose of holding owners and occupants of certain businesses and properties  
4 responsible for the extraordinary police, **fire, community and economic development departments,**  
5 **code enforcement and building and safety division** services or responses caused by **dangerous**  
6 **properties, emergency incidents** or criminal and/or nuisance activities associated with these properties  
7 and to deter or prevent future extraordinary police responses to these businesses or properties and the  
8 diversion of critically-important public safety resources.

9 Section 4: Section 9.060.030 of the Riverside Municipal Code is hereby amended as  
10 follows:

11 **“Section 9.60.030 Definitions.**

12 The following definitions apply to this chapter:

13 ***Community and Economic Development Departments:* Included in this chapter entail Code**  
14 ***Enforcement and Building and Safety Divisions.***

15 *False report* means either:

- 16 1. A person reports to the City that an "emergency" exists, knowing that the report is false.
- 17 2. A person reports to a Riverside Police Officer or to the Riverside Police Department that a  
18 felony or misdemeanor has been committed, knowing the report to be false.

19 *Emergency* means any condition that results in, or could result in, the response of a public  
20 official in an authorized emergency vehicle or aircraft.

21 ***Emergency incident* includes responding to: a hazardous material incident or emergency; an**  
22 ***illegal fire; a threat of harm to oneself or others; any person obstructing, removing, tampering with or***  
23 ***otherwise damaging any fire hydrant or city fire appliance; a structure demolition or utility line failure;***  
24 ***water rescue attempts; a bomb threat; or any other incident where emergency medical, public safety,***  
25 ***police, or community and economic development services are necessary.***

26 *Emergency response* means the dispatch of one or more police officers to a business or property  
27 for a disturbance at the property. A response to a security or fire alarm under Riverside Municipal  
28 Code Chapters 5.58 or 5.59 does not constitute an "emergency response" under this chapter.

1       *Dangerous properties.* If a building or property is determined by the Building Official or Fire  
2 Marshall to be uninhabitable or unoccupiable due to a dangerous condition existing on the property,  
3 and the building and/or property is posted by the City as “Do Not Occupy,” “Do Not Enter,” or  
4 equivalent, the property owner is liable for costs of emergency fire, medical, police, and public utility  
5 responses to the property, including without limitation the expenses of fighting a fire, which are  
6 determined by the Fire Chief, Police Chief, or Building Official to have been caused by or attributed  
7 to, in whole or part, the dangerous condition. This section shall only apply if the City notified the  
8 property owner of the dangerous condition prior to the response per the applicable code.

9 *Extraordinary police service or response* means any of the following:

- 10       1. The response of three (3) or more police officers and a supervisor to a single emergency  
11       response; or
- 12       2. The second emergency response to the same business or property within a 30-day period;  
13       or
- 14       3. The third emergency response to the same business or property within a 90-day period.

15 *Extraordinary fire service or response* means any of the following:

- 16       1. The response of fire/EMS crews to an Emergency Incident or Dangerous Properties;
- 17       2. The response of fire/EMS crews to five (5) or more false medical alarms within a one-year  
18       period;
- 19       3. The response of fire/EMS crews to the same property or business four (4) or more times  
20       within a 30-day period.

21       *"Extraordinary fire service or response"* refers to fire or emergency medical services (EMS)  
22 activities that go beyond routine service levels due to frequency, hazard, or misuse of the emergency  
23 system. This includes, but is not limited to, the following circumstances:

- 24       1. Emergency Incidents or Hazardous Properties
  - 25           ○ Responses involving significant emergency incidents or properties that pose ongoing,  
26           unusual, or excessive risk to life, safety, or properties such as vacant structures with  
27           repeated fire activity, known hazardous sites, or locations requiring specialized  
28           operational resources.

2. Chronic False Medical Alarms

- Five (5) or more false or non-emergency medical alarm activations originating from the same property within a 12-month period.
- *Note:* A false medical alarm is defined as any activation of the emergency medical system where no actual medical emergency exists upon arrival, including accidental, unfounded, or knowingly improper calls for service.

3. Repeated Responses to the Same Location

- Four (4) or more emergency responses by fire or EMS personnel to the same property, address, or business within a 30-day period, excluding authorized activities. This includes responses for medical aid, fire alarms, hazardous conditions, or other service calls.

*Extraordinary code services or responses* means any of the following:

1. The response and issuance of a second or more administrative citation, for an identical violation(s) at the same business or property within a 90 day period.

*Occupant* means any individual person or business entity that occupies or controls the business or property at the time of the emergency response.

*Owner* means any individual person or business entity that has legal title to the business or property at the time of the emergency response.

**“Section 9.60.040 False Reports.**

...

Section 5: Section 9.060.050 of the Riverside Municipal Code is hereby amended as follows:

**“Section 9.060.050 Security and safety plan, or other remedial measures by the City.**

- A. Whenever the ~~Police Department first~~ **City** provides an extraordinary ~~police~~ service or response to a particular business or property, the ~~Chief of Police~~ **City** may provide the property owner or occupant with written notice specifying the emergency services provided during the extraordinary ~~police~~ service response and, if available, the costs of the response, and may require the owner or occupant to provide the ~~Chief of Police~~ **City**

1 a written plan for improving the security and safety of the property, or the operation of  
2 the business. The plan shall demonstrate in detail:

- 3 1. The specific, tangible methods detailing how the plan will be implemented;
- 4 2. A time line for implementation of the plan (if the plan cannot be immediately  
5 implemented);
- 6 3. A good faith analysis by the owner/occupant setting forth how the specific  
7 methods to be implemented will reduce those situations necessitating an  
8 emergency response; and
- 9 4. A statement by the owner/occupant that he/she is committed to implementing  
10 the plan.

11  
12 The plan shall be submitted to the ~~Chief of Police~~ City no later than 14 calendar days after  
13 receipt of the notice.

14 A. The ~~Chief of Police~~ City shall review the proposed plan and determine if it adequately  
15 addresses the public safety and security issues which have led to the emergency responses.  
16 If the ~~Chief of Police~~ City determines that the plan adequately addresses the public safety  
17 and security issues, the ~~Chief of Police~~ City shall approve the plan, and notify the  
18 owner/occupant to immediately implement the plan.

19 B. If the ~~Chief of Police~~ City determines that the proposed plan does not adequately address  
20 the security and safety issues, or if no plan is received, the ~~Chief of Police~~ City shall  
21 develop a plan to address public safety and security issues. The plan may include any  
22 reasonable changes in the design or operation of the property or business, including the  
23 requirement for provision of private security at no cost to the City of Riverside. The ~~Chief~~  
24 ~~of Police~~ City shall notify the owner or occupant of the plan and shall specify a reasonable  
25 deadline for compliance.

26 C. The ~~Chief of Police~~ City may also require that the owner and/or occupant execute a trespass  
27 arrest authorization form pursuant to Riverside Municipal Code Section 9.04.300 G to  
28 assist the Riverside Police Department in arresting all persons loitering on the property and

not patronizing the businesses located thereon. The ~~Chief of Police~~ **City** may further require that the owner and/or occupant erect one or more signs conspicuously posted at every walkway and driveway entering the property or as otherwise directed by the ~~Chief of Police~~ **City**. The sign shall state in substantial form as follows:

WARNING  
NO LOITERING PERMITTED  
BUSINESS PATRONS ONLY  
Violators Subject to Arrest  
(CPC 602/RMC 9.04.300)

~~D. The Chief of Police may delegate and assign his responsibilities and duties under this section to other qualified employees of the Police Department.~~

Section 6: Section 9.60.060 of the Riverside Municipal Code is hereby amended as follows:

**“Section 9.60.060 Extraordinary **City** police service or response fee liability.**

A. The owner and/or occupant of the business or property shall be liable for the cost of the extraordinary police, **fire, community and economic development, code enforcement, or building and safety division** service or response.

B. “Assessable costs” means the direct and reasonable costs incurred in connection with a response to a public safety or fire emergency incident within the City.

(1) Assessable costs include all, but are not limited to:

- a. Salaries, wages, or fringe benefits of the City personnel responding to the incident;
- b. Salaries, wages, or fringe benefits of the City personnel engaged in the investigation, supervision and report preparation regarding the incident;
- c. Salaries, wages, or fringe benefits of the personnel of assisting governmental agencies or any other private or public entities operating at the request, direction, or on behalf of the City in response to the incident.

**CB.** The failure of an owner or occupant to implement and/or abide by the plan approved

1 by the ~~City Chief of Police~~ under Riverside Municipal Code Section 9.60.050, shall render  
2 the owner and occupants of the property jointly and severally liable for the actual cost of  
3 providing the extraordinary ~~City police~~ service incurred in the future, until the owner or  
4 occupant implements and/or abides by the plan.

5 ~~DE.~~ The cost of the extraordinary police, fire, community and economic development, code  
6 enforcement, and building and safety service or response shall be calculated based upon  
7 the actual costs, both direct and indirect, of providing the extraordinary ~~City police~~ service  
8 or response and shall be billed to the owner and/or occupants of the business or property.

9 ~~ED.~~ Any person whose negligence causes an incident resulting in an emergency response  
10 necessary to protect the public from a real and imminent threat to health and safety to  
11 confine, prevent, or mitigate the release escape, or burning of hazardous substances shall  
12 be liable for all expenses incurred to the extent permissible under California Health and  
13 Safety Code Section 13009.6.

14 ~~FE.~~ An owner or occupant shall not be liable under this section if that person was not the  
15 owner or occupant of the property during the time the extraordinary ~~City police~~ service  
16 was rendered.

17 ~~GF.~~ An owner or occupant who is an individual person and is the victim of a crime shall  
18 not be liable for the extraordinary ~~City police~~ service or response related to that crime.

19 ~~HG.~~ Any violation of this chapter is civil, not criminal, and is in addition to any other  
20 available remedy provided by law, including administrative citations and penalties.

21 **“Section 9.60.070 Payment of City’s costs and penalties.**

22 ...

23 **“Section 9.60.080 Severability.**

24 ...

25 ADOPTED by the City Council this \_\_\_\_\_ day of \_\_\_\_\_, 2025.

26  
27 \_\_\_\_\_  
28 PATRICIA LOCK DAWSON  
Mayor of the City of Riverside

1 Attest:

2 \_\_\_\_\_  
3 DONESIA GAUSE  
4 City Clerk of the City of Riverside

5 I, Donesia Gause, City Clerk of the City of Riverside, California, hereby certify that the  
6 foregoing ordinance was duly and regularly introduced at a meeting of the City Council on the  
7 \_\_\_\_\_ day of \_\_\_\_\_, 2025, and that thereafter the said ordinance was duly and regularly  
8 adopted at a meeting of the City Council on the \_\_\_\_\_ day of \_\_\_\_\_, 2025, by the  
9 following vote, to wit:

10 Ayes:

11 Noes:

12 Absent:

13 Abstain:

14 IN WITNESS WHEREOF, I have hereunto set my hand and affixed the official seal of the  
15 City of Riverside, California, this \_\_\_\_\_ day of \_\_\_\_\_, 2025.

16 \_\_\_\_\_  
17 DONESIA GAUSE  
18 City Clerk of the City of Riverside

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