

2019 DEPARTMENT OVERVIEW & EMPLOYEE RECOGNITION

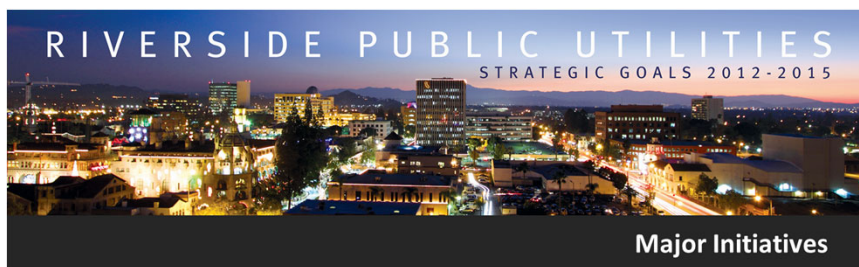
Public Utilities Department

City Council
January 14, 2020

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MISSION



STRATEGIC GOALS

- Contribute to the City of Riverside's economic development while preserving Riverside Public Utilities' financial strength
- Maximize the use of technology to improve utility operations
- Impact positively legislation and regulations at all levels of government
- Develop and implement electric and water resource plans
- Create and implement a workforce development plan

MISSION
Riverside Public Utilities is committed to the highest quality water and electric services at the lowest possible rates to benefit the community.

VISION
Riverside Public Utilities will be recognized as a unique community asset with a global reputation for innovation, sustainability, and an enhanced quality of life.

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RPU Team



642 Employees
(26% of the City Workforce)

110,253 Metered
Electric Customers

Over 66,989 Metered
Water Customers

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100% Water Independent

Riverside's wells produce more than 28B gallons of water per year.

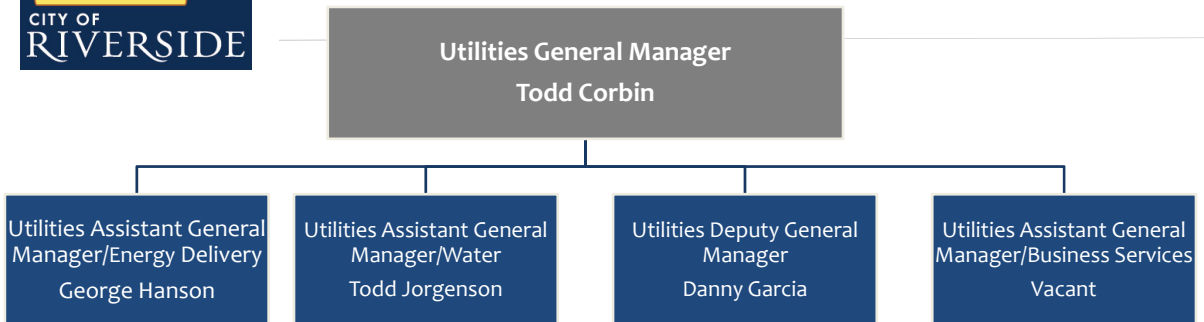
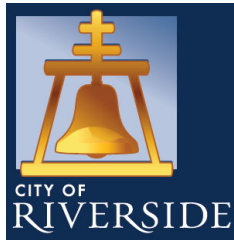
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1,348 miles of Distribution Lines
22,942 Power Poles
14 Substations
7.5 MW Solar Farm
122 miles of Fiber



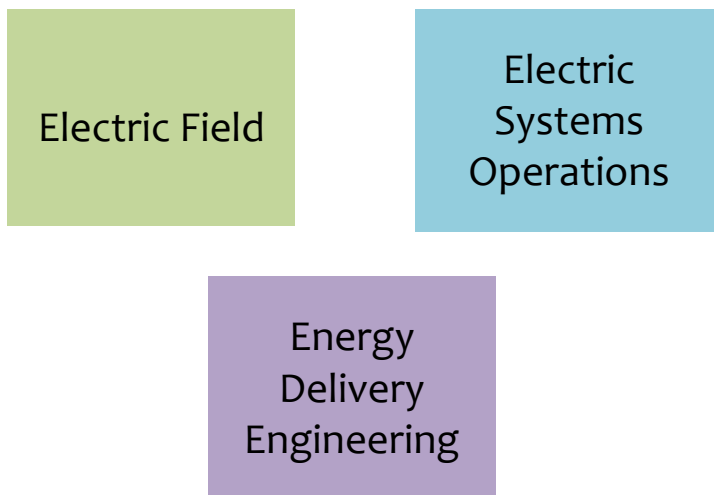
City of Riverside Board of Public Utilities Members

 Jo Lynne Russo-Pereyra Board Chair/ Ward 4/Citywide	 David Crohn Ward 1/Citywide	 Vacant Ward 1	 Ana Miramontes Ward 2	 Elizabeth Sanchez-Monville Ward 3
	 David Austin Ward 4	 Andrew Walcker Ward 5	 Jeanette Hernandez Ward 6	 Gil Ocegueda - Ward 7

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Energy Delivery – 256 FTEs



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ENERGY DELIVERY

1. Transformer replacement at Freeman and Mountain View Substations
2. 4kV to 12kV conversion and Magnolia substation retirement
3. 12kV Electric Feeder to serve the California Air Resources Board Facility (CARB)
4. Hunter Substation replacement – Phase 1

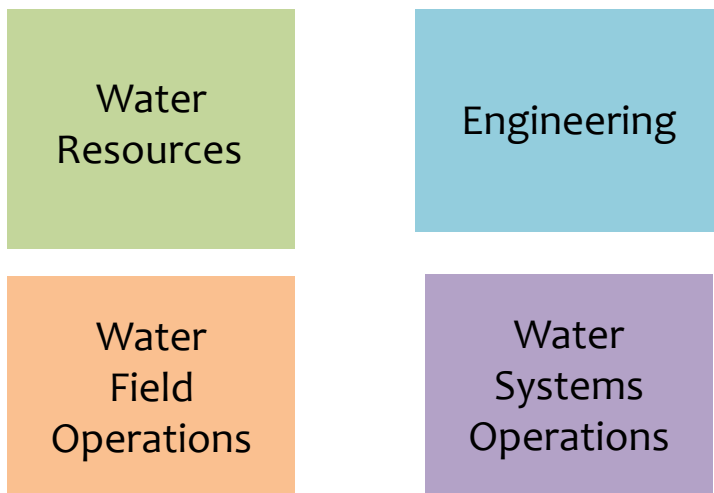


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Water – 159 FTEs



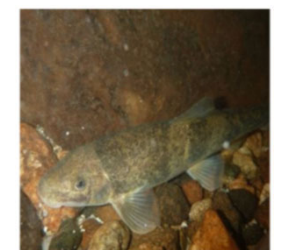
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WATER

1. Magnolia Avenue Techite Pipe and Pressure Reducing Station Replacement Project
2. Mission Inn Booster Station and Pressure Rezoning PROJECT
3. FY 2018/19 Groundwater Well Rehabilitation Project
4. Habitat Conservation Plan



ADMINISTRATION/CUSTOMER SERVICE – 162 FTEs

Customer Service /
311

Field Services /
Metering

Administration

Business Systems

ADMINISTRATION/CUSTOMER SERVICE

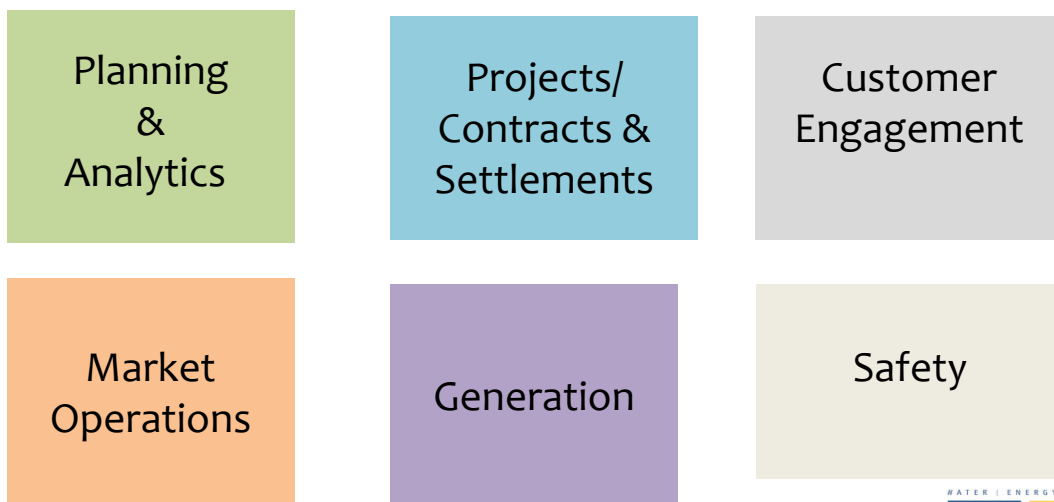
1. Independent Audit by Lance Soll & Lunghard (LSL) for FY 2018/19
 - a. Unmodified (clean) opinions
 - b. No management letter comments or findings
 - c. No audit adjustments proposed or passed
2. Successful implementation of Electric and Water Rates
3. Total amount of Field meters read (manually) – 801,653 YTD
4. Total amount of Customer Service calls answered – 440,495 YTD



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POWER RESOURCES/CUSTOMER ENGAGEMENT – 63 FTEs



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POWER RESOURCES (ROSA)

1. Re-permitted AQMD emissions permits for RERC Units 3 and 4, generating 49 MW of additional RA capacity for the City. (~ 4 M\$/year value)
2. Successfully negotiated the City's exit from the IPP Repower Project, upon expiration of the current contract in 2027.
3. Generated 6 M\$ in utility revenue by selling GHG Cap & Trade allowances.
4. Launched RPU's new low income assistance center at the Casa Blanca Customer Resource Center, where customers can apply for SHARE, rebates and Utilicare on-site.
5. Achieved a 34% RPS in 2018. RPU expects to reach a 40% RPS in 2019.

Making Riverside Greener	
Biomass & Biowaste	0%
Geothermal	18%
Eligible Hrdro	0%
Solar	12%
Wind	4%
TOTAL	34%



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Credit Ratings

- **Water**

- S&P – **AAA** top 6% of S&P rated Water & Sewer issuers (1,500+)
- Fitch – **AA+**; Moody's – **Aa2**



- **Electric**

- Fitch – **AA-** only 15 out of 86 Public Power Retail Distribution issuers have a higher rating (AA and AA+)
- S&P – **AA-**



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Service Awards



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Employees of the Year



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RECOMMENDATIONS

That the City Council receive and file this overview of the Public Utilities Department, including recognition of the department's employees.