

Riverside Public Library

Human Resources Board June 2, 2025



RIVERSIDE

PUBLIC LIBRARY

MISSION AND VISION

The mission of the Riverside Public Library is to be the cultural and learning center for the community, encouraging the joy and wonder of reading, the wisdom of diverse ideas, and the power of lifelong learning.

The vision is to be the foremost promoter of self-directed lifelong learning. We spark curiosity and provide tools for discovery.





DEPARTMENT ORGANIZATION

Erin Christmas, Library Director

Administration 9.00 FTE

Neighborhood Services 65.5 FTE





PUBLIC LIBRARY

Department Functions



Administration 9.00 FTE













A REAL PROPERTY OF A REAL PROPER

Neighborhood Public Services 65.5 FTE (5 FTE Vacant from the 65.5 FTE)

Library Staff

| Administrati | on Positions | Neighborhood Positions | | | | |
|-------------------------------------|--------------|--|---|--|--|--|
| Library Director | 1.0 FTE | Senior Librarian | 2.0 FTE | | | |
| Assistant Library Director | 1.0 FTE | Librarian | 8.0 FTE | | | |
| Administrative Services | 1.0 FTE | | (4.0 Library Supervisors*) | | | |
| Manager | | Library Associate | 13.0 FTE (1 FTE Vacant) (3.0 Library Supervisors*) | | | |
| Principal Management | 1.0 FTE | | | | | |
| Analyst | 1.0 FTE | Library Technician | 10.0 FTE (1 FTE Vacant) | | | |
| Business Systems Support Analyst | | Library Assistant | 30.5 FTE (2 FTE Vacant) | | | |
| Account Clerk | 1.0 FTE | Library Digital Sys Specialist | 1.0 FTE (1 FTE Vacant) | | | |
| Senior Administrative Assistant | 1.0 FTE | General Services Worker | 1.0 FTE | | | |
| Senior Office Specialist | 1.0 FTE | *Librarian and Library Associate Supervisors receive | | | | |
| Accounting Technician | 1.0 FTE | 10% Lead Pay | | | | |



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Library Staff Statistics

| Turnover | | | Diversity | | Retirement Eligible | | | |
|-------------|--------|---|-----------------------|----|----------------------------|------|-------|--|
| Retirement | | - | White Female | 18 | | | 22% | |
| | | | White Male | 6 | | | 270 | |
| | | 8 | Hispanic Female | | | | | |
| Termination | า | - | Hispanic Male | 11 | Volunteers/Interns | | | |
| Gender | | | Black Female | 1 | | | | |
| | | | Black Male | 3 | Number of Volunteers | | 131 | |
| Female | 68.679 | % | Asian Female | 4 | Volunteer Hours Se | rved | 7,856 | |
| Male | 28.92% | | Asian Male | 2 | Number of Interns | | - | |
| Other | 2.41% | | Indian Alaskan Female | 1 | Intern Hours Served | Ł | - | |
| | | | Other Female | 2 | | | Ŧ | |

2

Other Male



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Employee Development

















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Staff Development Day

All staff development August 8, 2024

- Service Awards, Employee of the Year
- Service Map
- Path of Life on De-escalation
- Customer Service Scenarios
- Inlandia Panel of Local Authors
- How to help Customers with Computer, Wifi
 printing and making copies

Challenges and Opportunities

Security Incidents

Staffing at Each Location

Training Opportunities

Technology





STRATEGIC PLAN ALIGNMENT



Cross-Cutting Threads

