

# **Riverside Public Library**

Human Resources Board June 2, 2025



RIVERSIDE

PUBLIC LIBRARY

#### **MISSION AND VISION**

The mission of the Riverside Public Library is to be the cultural and learning center for the community, encouraging the joy and wonder of reading, the wisdom of diverse ideas, and the power of lifelong learning.

The vision is to be the foremost promoter of self-directed lifelong learning. We spark curiosity and provide tools for discovery.





#### **DEPARTMENT ORGANIZATION**

Erin Christmas, Library Director

Administration 9.00 FTE

Neighborhood Services 65.5 FTE





PUBLIC LIBRARY

#### **Department Functions**



#### Administration 9.00 FTE













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Neighborhood Public Services 65.5 FTE (5 FTE Vacant from the 65.5 FTE)

# **Library Staff**

Administrati	on Positions	Neighborhood Positions				
Library Director	1.0 FTE	Senior Librarian	2.0 FTE			
Assistant Library Director	1.0 FTE	Librarian	8.0 FTE			
Administrative Services	1.0 FTE		(4.0 Library Supervisors*)			
Manager		Library Associate	13.0 FTE (1 FTE Vacant) (3.0 Library Supervisors*)			
Principal Management	1.0 FTE					
Analyst	1.0 FTE	Library Technician	10.0 FTE (1 FTE Vacant)			
Business Systems Support Analyst		Library Assistant	30.5 FTE (2 FTE Vacant)			
Account Clerk	1.0 FTE	Library Digital Sys Specialist	1.0 FTE (1 FTE Vacant)			
Senior Administrative Assistant	1.0 FTE	General Services Worker	1.0 FTE			
Senior Office Specialist	1.0 FTE	*Librarian and Library Associate Supervisors receive				
Accounting Technician	1.0 FTE	10% Lead Pay				



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# **Library Staff Statistics**

Turnover			Diversity		<b>Retirement Eligible</b>			
Retirement		-	White Female	18			22%	
			White Male	6			270	
		8	Hispanic Female					
Termination	า	-	Hispanic Male	11	Volunteers/Interns			
Gender			Black Female	1				
			Black Male	3	Number of Volunteers		131	
Female	68.679	%	Asian Female	4	Volunteer Hours Se	rved	7,856	
Male	28.92%		Asian Male	2	Number of Interns		-	
Other	2.41%		Indian Alaskan Female	1	Intern Hours Served	Ł	-	
			Other Female	2			Ŧ	

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Other Male



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### **Employee Development**

















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### Staff Development Day

All staff development August 8, 2024

- Service Awards, Employee of the Year
- Service Map
- Path of Life on De-escalation
- Customer Service Scenarios
- Inlandia Panel of Local Authors
- How to help Customers with Computer, Wifi
  printing and making copies

#### **Challenges and Opportunities**

## Security Incidents

# Staffing at Each Location

# Training Opportunities

# Technology





#### **STRATEGIC PLAN ALIGNMENT**



#### **Cross-Cutting Threads**

