



PUBLIC SAFETY AND ENGAGEMENT TEAM PROGRAM

City Manager's Office

Budget Engagement Commission
March 27, 2019

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OFFICE OF HOMELESS SOLUTIONS – PROGRESS

 **117** Individuals **Housed** and **Case Managed**

COORDINATED ENTRY SYSTEM

 **354** Clients

 **8** Veterans

7 Referred to VASH
Veterans Affairs Supportive Housing
1 Client Over Income

 **17** Affordable Housing Applicants

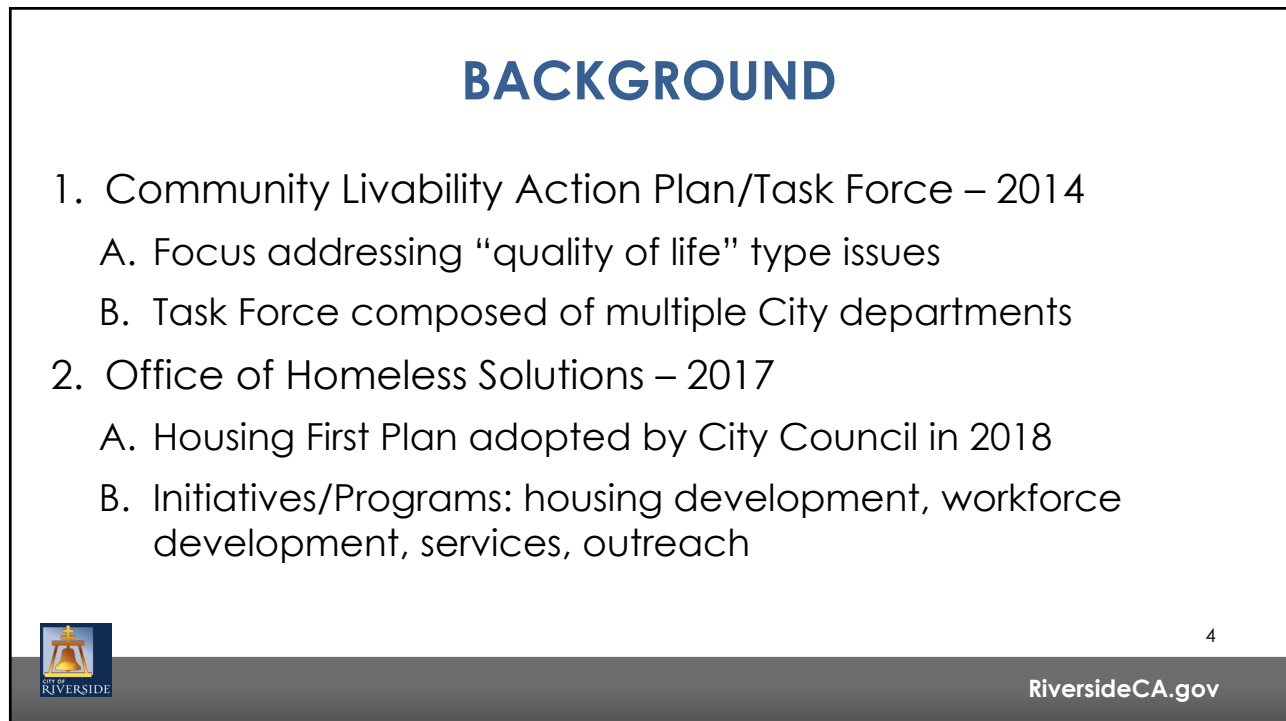
 **32** Home Reunifications

 **207** Waiting for PSH Unit
Permanent Supportive Housing

 **90** Waiting for RRH Resources
Rapid Re-Housing



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HOMELESSNESS

1. Individuals experiencing homelessness are not defined by a single characteristic
 - A. Economic, medical, substance abuse, mental health, criminal
2. Impact of homelessness is varied
3. No one department, division or team 'owns' the challenges brought forth by the issue of homelessness
 - A. Requires a multi-departmental approach



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PUBLIC SAFETY AND ENGAGEMENT TEAM PROGRAM

1. Program developed in response to the ongoing challenge of homelessness and its impact on quality of life in the City
2. Similar to the CLTF
3. Public Safety and Engagement Team
 - A. Need a more proactive and holistic approach
 - B. Balance between maintaining order in the public realm and providing individuals experiencing homelessness a path to exit the condition



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PUBLIC SAFETY AND ENGAGEMENT TEAM PROGRAM

1. The Public Safety and Engagement Team will ensure:
 - A. Quality of life is maintained
 - B. City facilities are being used in a safe and enjoyable manner
 - C. Problems in the parks and public areas are addressed quickly and efficiently
 - D. Behavior in accordance with applicable City codes and ordinances
2. Connect individuals with services



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PUBLIC SAFETY AND ENGAGEMENT TEAM PROGRAM

1. Multi-departmental team
 - A. Riverside Police Department
 - B. Code Enforcement (CEDD)
 - C. Office of Homeless Solutions (CMO)
 - D. Parks, Recreation, and Community Services Department
 - E. Contract out clean-up services
2. Operate on a full-time basis, throughout the City, including during the weekends when possible



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PUBLIC SAFETY AND ENGAGEMENT TEAM PROGRAM

1. Request funding from unallocated Measure Z balance
 - A. New personnel is needed; cannot create further impact on existing City operations
 - B. Includes equipment, training, vehicles
 - C. Where possible, will absorb work related to the Public Safety and Engagement Team



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PUBLIC SAFETY AND ENGAGEMENT TEAM PROGRAM

1. Office of Homeless Solutions
 - A. Critical to expand/scale up operations to provide needed balance
 - B. Two Request for Proposals (RFPs): homeless outreach and case management services
 - C. Funding for these two RFPs will come from the previously approved and currently unallocated OHS Measure Z balance
 - i. Staff will return to the City Council to award contracts for both of these RFPs; no funding is requested as part of this report



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PUBLIC SAFETY AND ENGAGEMENT TEAM PROGRAM

1. Hulen Place Campus

- A. Behavioral Health Interim Housing component – 28 beds
- B. Address behavioral health needs coupled with supportive services
- C. Partnership with Helping Hearts
 - i. Operation of this component covered by Helping Hearts



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PUBLIC SAFETY AND ENGAGEMENT TEAM PROGRAM

1. Park Ranger Program

- A. Development of the Public Safety and Engagement Team Program evolved from an initial discussion on potentially reinstating the City's previous Park Ranger Program
- B. Staff is recommending the City Council evaluate the effectiveness of the Public Safety and Engagement Team Program, if approved, before directing staff to further evaluate the feasibility and need for a Park Ranger Program



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OPTIONS FOR CITY COUNCIL CONSIDERATION

1. Option A – Status Quo
 - A. Continue existing operations (programming and staffing).
 - B. Fiscal Impact: None



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OPTIONS FOR CITY COUNCIL CONSIDERATION

1. Option B – One Team
 - A. Fund one full-time team; coverage anticipated five days per week
 - B. New personnel (including equipment and training) would be added to Code and PRCSD
 - C. RPD would absorb the costs associated with participating on the team within its approved budget (no new personnel)
 - D. Homeless encampment cleanup services would be contracted out
 - E. Fiscal Impact (on-going / one-time): \$962,210/\$168,600



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OPTIONS FOR CITY COUNCIL CONSIDERATION

1. Option C – Two Teams

- A. This option would fund two full-time Public Safety and Engagement Teams; coverage anticipated to be seven days per week
- B. New personnel (including equipment and training) would be added to Code, PRCSD, and RPD
- C. Homeless encampment cleanup services would be contracted out
- D. Fiscal Impact (on-going / one-time): \$2,337,768/\$441,200



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OPTIONS FOR CITY COUNCIL CONSIDERATION

1. Option D – Mental Health Beds

- A. This option would facilitate improvements to the Hulen Place Campus to accommodate 28 beds
- B. Operational costs would be borne by the non-profit provider
- C. Fiscal Impact: \$672,158



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OPTIONS FOR CITY COUNCIL CONSIDERATION

1. Option E – Park Ranger Program
 - A. Staff will evaluate the concept to evaluate its feasibility and need in the context of the City's current efforts, including the Public Safety and Engagement Team, if approved
 - B. Fiscal Impact: N/A



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RECOMMENDATIONS

That the Budget Engagement Commission:

1. Approve a supplemental appropriation of up to \$3,451,126 from the unallocated Measure Z fund balance to fund the Public Safety and Engagement Team Program dependent on the options selected by the City Council; and
2. Direct staff to provide a six (6) month progress report to determine the effectiveness of the Public Safety and Engagement Team.



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