

UPDATE: OFFICE OF HOMELESS SOLUTIONS AND PUBLIC SAFETY ENGAGEMENT TEAM

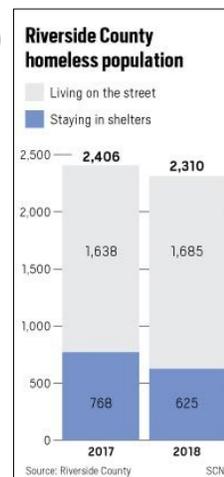
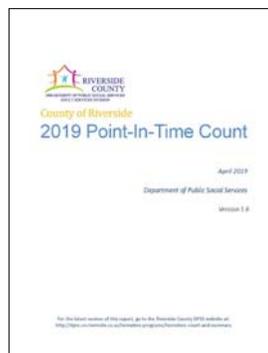
City Manager's Office

City Council
December 3, 2019

RiversideCA.gov

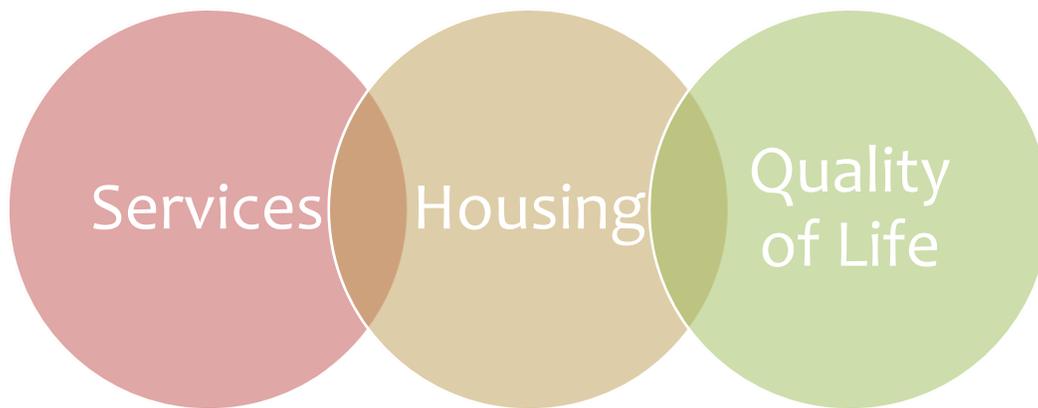
POINT IN TIME COUNT (2019)

- County: 2,045 unsheltered (21% increase from 2018)
- City: 439 unsheltered (20% increase from 2018)
 - Sex: 63% Male / 25% Female
 - 75% Non-chronically homeless
 - Age
 - 74% Adults (>24 years old)
 - 13% Youth (18-24 years old)
 - 3% Children (<18 years old)
 - 11% Unknown



RiversideCA.gov

COMPREHENSIVE APPROACH TO HOMELESSNESS

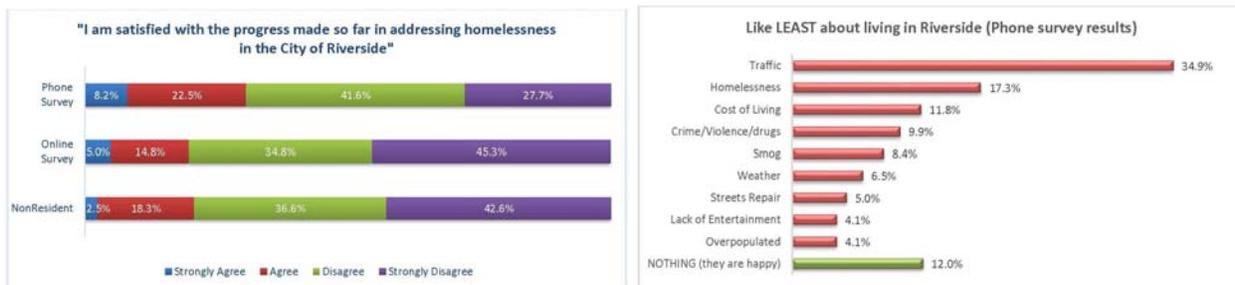


3

RiversideCA.gov

PERSPECTIVES ON HOMELESSNESS

Quality of Life Survey (August 2019)



4

RiversideCA.gov



PERSPECTIVES ON HOMELESSNESS

Californians & Their Government (November 2019)

"How concerned are you about the presence of homeless people in your local community today? Are you very concerned, somewhat concerned, not too concerned, or not at all concerned?"

	All adults	Region					Likely voters
		Central Valley	Inland Empire	Los Angeles	Orange/San Diego	San Francisco Bay Area	
Very concerned	58%	52%	58%	60%	55%	63%	63%
Somewhat concerned	27	32	27	27	30	22	24
Not too concerned	9	9	10	8	11	7	7
Not at all concerned	6	8	5	4	5	8	5

"A new state policy could require local governments to construct enough shelter beds so that any homeless person requesting to come indoors can do so. In general, do you favor or oppose this proposal?"

	All adults	Region					Likely voters
		Central Valley	Inland Empire	Los Angeles	Orange/San Diego	San Francisco Bay Area	
Favor	76%	74%	76%	81%	70%	75%	70%
Oppose	20	21	21	16	28	20	25
Don't know	4	5	4	3	2	6	5



PPIC

PUBLIC POLICY INSTITUTE OF CALIFORNIA



OFFICE OF HOMELESS SOLUTIONS

Staffing:

- Outreach
 - 3 positions (2 filled; one under recruitment)
- Case Management
 - 2 positions
- Housing Authority
 - 6 positions (5 filled; one under recruitment)



OFFICE OF HOMELESS SOLUTIONS

Services Provided:

- Obtaining California Identification cards and Social Security cards
- Applying for health benefits
- Employment assistance through Goodwill / Workforce Development
- Referrals to medical and mental health clinics
- Life skills workshops
- Applying for main stream benefits (Social Security, CalFresh)
- Transportation services
- Trip Home
- Rental assistance programs
- Case management



7

RiversideCA.gov

OFFICE OF HOMELESS SOLUTIONS



8

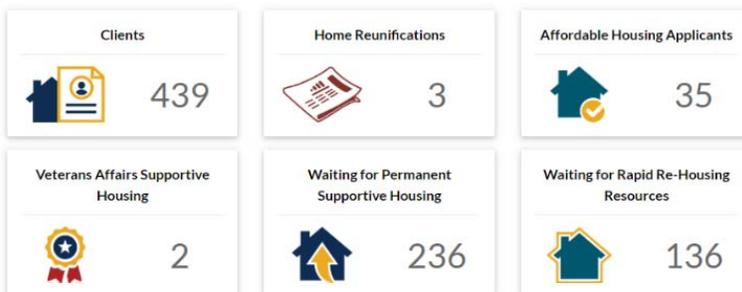
RiversideCA.gov

OFFICE OF HOMELESS SOLUTIONS – PROGRESS

MONTHLY DASHBOARD | OCTOBER 2019

 140 Individuals Housed & Case Managed

Coordinated Entry Systems



9

RiversideCA.gov

OFFICE OF HOMELESS SOLUTIONS – HULEN CAMPUS



10

RiversideCA.gov

HULEN CAMPUS – ALTERNATIVE TEMPORARY HOUSING



11

RiversideCA.gov

HULEN CAMPUS – ALTERNATIVE TEMPORARY HOUSING



DESCRIPTION	START-UP COSTS (ESTIMATE)	ONGOING ANNUAL COST (ESTIMATE)
20 Structures	\$200,000 (\$10,000 per structure)	
Parking Lot (Engineering/Grading)	\$300,000	
Showers and Toilets		\$54,612
Security		\$87,996
Staffing/Operations		\$340,000
Cleaning/Janitorial		\$14,440
Utilities		\$6,000
Trash Service		\$1,308
Total (Start-Up)	\$500,000	
Total (Ongoing)		\$504,356



12

RiversideCA.gov

LOVE YOUR NEIGHBOR COLLABORATION (LYNC)

Social Work Internship Program

- Collaboration between the Office of the Mayor, La Sierra University, California Baptist University and Loma Linda University
- Approach to placement changed, from single-sites to a hub approach
- Funding
 - \$45,000 (Measure Z) to partially fund a field supervisor
 - Private donations (approximately \$340,000)



LOVE YOUR NEIGHBOR COLLABORATION (LYNC)



LOVE YOUR NEIGHBOR COLLABORATION (LYNC)

Social Work Internship Program

- Secured Unihealth Foundation Grant
 - Three years of operations
 - Set up systems to sustain the LYNC program over time
- Additional work realized:
 - Hosted 30 educational sessions and events
 - Provided crisis intervention and referrals
 - Developed the *Layperson's Guide to Homelessness*



15

RiversideCA.gov

OFFICE OF HOMELESS SOLUTIONS – PROGRESS

OHS/Housing Authority

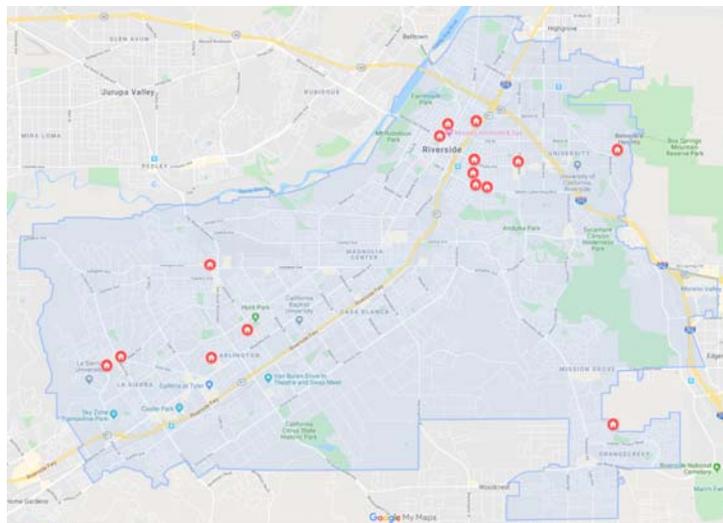
- 15 Housing Projects
 - 639 total units (100% affordable)
 - 305 units will be restricted/permanent supportive housing
- Investment
 - Direct financial assistance to 8 of 15 projects
 - Approximately \$13.4M
- Aggressive pursuit of state grant funding (i.e., affordable housing tax credits, NPLH, AHSC, TCC, SMHP, MHP)



16

RiversideCA.gov

OFFICE OF HOMELESS SOLUTIONS – PROGRESS



17

RiversideCA.gov

OFFICE OF HOMELESS SOLUTIONS – PROGRESS

Mission Heritage (3901/3933 Mission Inn Avenue & 3942 6th Street)

- Partnership: Fair Housing Council and Wakeland Development
- 72 units of affordable housing; 22 units set-aside for veterans
- City Participation: \$3 million
- Affordable Housing and Sustainable Communities Program: \$16.8 million



18

RiversideCA.gov

OFFICE OF HOMELESS SOLUTIONS – PROGRESS



Cedar Glen II (9830 County Farm Road)

- Developer: Palm Communities
- 50 units of affordable housing
- City Participation: \$650,000
- No Place Like Home: \$3.3 million



19

RiversideCA.gov

OFFICE OF HOMELESS SOLUTIONS – PROGRESS

St. Michaels Project (4070 Jackson Street)

- Partnership: St. Michael's Episcopal Church, Community Development Partners, and Mercy House
- 50 units for extremely low-income residents
- City Participation: \$2 million
- No Place Like Home: \$4.3 million



20

RiversideCA.gov

OFFICE OF HOMELESS SOLUTIONS – PROGRESS



Oasis Senior Villas (2340 14th Street)

- Developer: A Community of Friends
- 95 units of low-income senior housing
- No City Participation
- No Place Like Home: \$8.2 million



21

RiversideCA.gov

PUBLIC SAFETY AND ENGAGEMENT TEAM

- Program developed in response to the ongoing challenge of homelessness and its impact on quality of life in the City
- Balanced approach
 - Proactive: maintaining order in the public realm; and
 - Holistic: provide individuals experiencing homelessness a path to exit the condition
- Team composition: OHS, City Net, PRCSD, RPD, Code Enforcement, and contractor for clean-up services



22

RiversideCA.gov

PUBLIC SAFETY AND ENGAGEMENT TEAM

- Approved by City Council in April 2019
 - \$3.45 million of Measure Z funding
 - Two multi-departmental teams: full-time assignment, providing seven-day per week coverage throughout the City
 - Team One began operating in May 2019; Team Two began operating in July 2019
 - 28 additional beds at Hulen (mental health)



23

PUBLIC SAFETY AND ENGAGEMENT TEAM

PSET Stats	2019						TOTALS
	May	June	July	August	September	October	
Number of Contacts (Engagements)	423	292	538	895	736	832	3,716
Number of Individuals Accepting Services	0	4	7	10	0	2	23
Number of Code Enforcement Notices Issued (On Private Property)	300	184	333	687	407	592	2,503
Number of Citations Issued	2	11	41	39	10	11	114
Number of Arrests	3	10	12	23	26	40	114
Tons of Trash/Debris Removed from Public Areas/Public Rights-of-Way	14.2	13.6	30	56.42	21.89	60.56	196.67



24

PUBLIC SAFETY AND ENGAGEMENT TEAM

- Hole Lake Cleanup (August 21/24 and October 26/28)
 - Partnership with the County of Riverside
 - Outreach conducted twice a week for two months before cleanup
 - 54 individuals identified; 24 accepted services
 - 330+ tons of trash and debris have been removed from the site
 - PSET visiting Hole Lake area on a near daily basis to ensure encampment does not resettle



25

RiversideCA.gov

PUBLIC SAFETY AND ENGAGEMENT TEAM

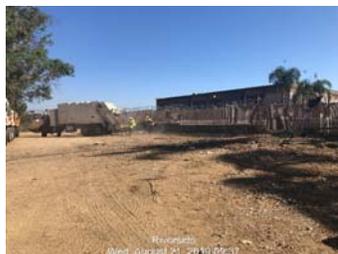


26



RiversideCA.gov

PUBLIC SAFETY AND ENGAGEMENT TEAM



27

RiversideCA.gov

PUBLIC SAFETY AND ENGAGEMENT TEAM

- Fairmount Park Cleanup (September 28 and October 12)
 - Partnership with Public Works and Parks, Recreation and Community Services Departments
 - 40 tons of trash and debris were removed from the site over both days
 - PSET visiting these areas on a daily basis to ensure encampment does not resettle



28

RiversideCA.gov

PUBLIC SAFETY AND ENGAGEMENT TEAM



29

RiversideCA.gov

PUBLIC SAFETY AND ENGAGEMENT TEAM



30

RiversideCA.gov

PUBLIC SAFETY AND ENGAGEMENT TEAM

- Spring and Iowa (November 1)
 - City staff and contractor; 12 tons of trash/debris removed from the site



31

RiversideCA.gov

FORUM ON HOMELESSNESS

- One-day gathering of elected officials, executive staff and law enforcement (18 Cities and 2 Counties)
- Learn, share and network to advance effective solutions to address the challenge of homelessness in the surrounding region
- Follow up:
 - Meeting with executive staff (Early 2020)
 - Forum follow up (April 2020)



32

RiversideCA.gov

HOMELESS HOUSING ASSISTANCE AND PREVENTION PROGRAM

- \$650 million one-time block grant to address homelessness challenges, to be distributed among:
 - Continuums of Care - \$190 million
 - Counties - \$175 million
 - 13 largest cities in California - \$275 million
- City will receive direct allocation from \$275 million allocation
 - Mayor Bailey led the advocacy effort to expand Big City Mayors to include Riverside



33

RiversideCA.gov

ITEMS FOR FUTURE CONSIDERATION

- Homeless Solutions Officer: Evaluation of the programs and initiatives of OHS and PSET
 - Recommendations will be presented to the City Council for its consideration in early 2020
- City Manager's Office/Fire Department: Developing a proactive approach to dealing with the challenge of homelessness along the Santa Ana River
- Encampment Cleanups on Public Versus Private Properties



34

RiversideCA.gov

RECOMMENDATIONS

That the City Council:

1. Receive an update on the Office of Homeless Solutions and Public Safety and Engagement Team Program;
2. Authorize staff to further explore the alternative temporary housing model concept at the Hulen Campus and prepare a request for proposals to solicit interest and bids for future City Council consideration; and
3. Share perspectives for staff consideration to inform Riverside's approach to homelessness.



35

RiversideCA.gov