

# ANNUAL UPDATE

## Marketing and Communications

Board of Public Utilities  
December 8, 2025

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### AREAS OF EXPERTISE

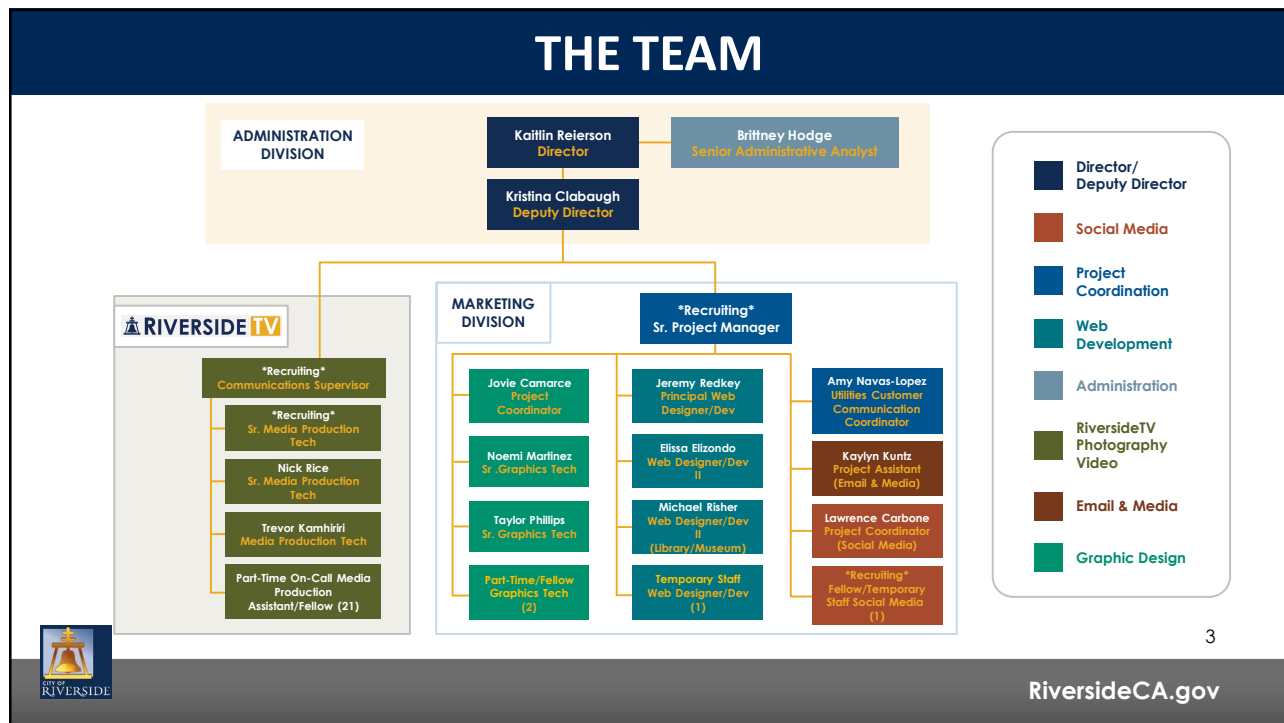
 Graphic Design	 Social Media	 RiversideTV	 Photography	 Email Marketing	
 Website	 RPU Project Communication	 Community Calendar	 Electronic Signs	 Branding	 Tourism



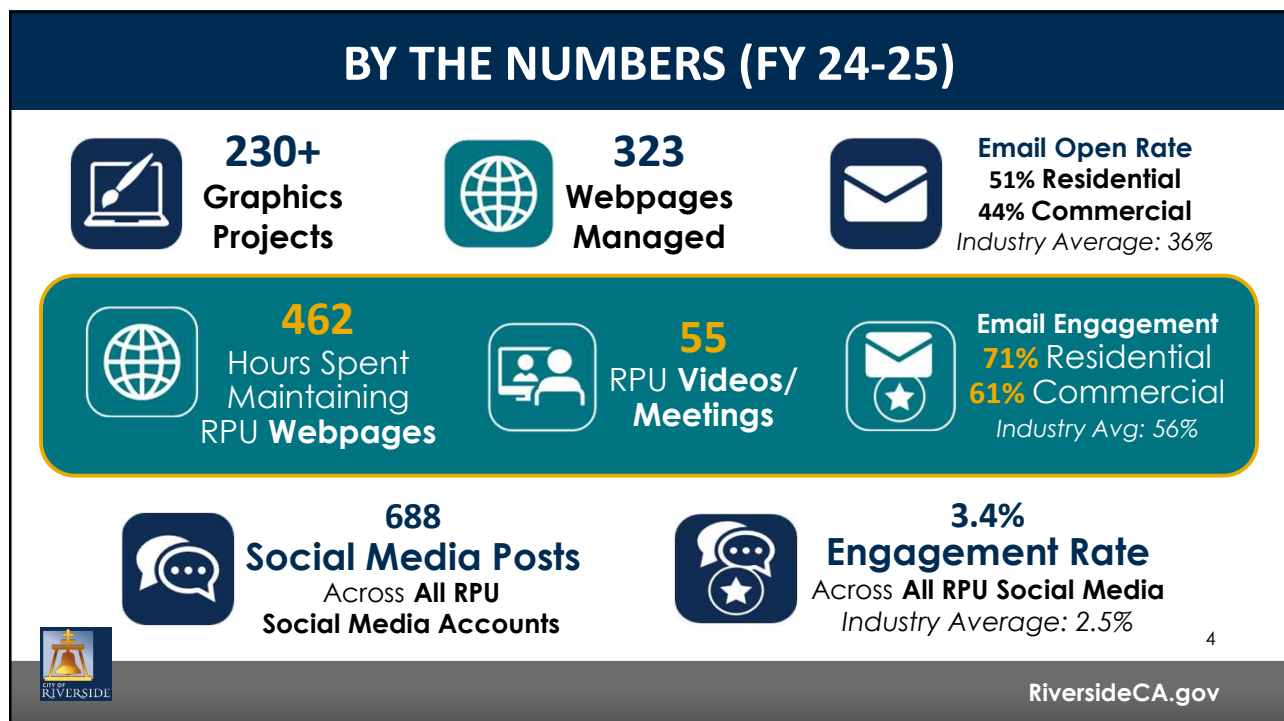
2

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## EMAIL AT A GLANCE

**Residential**  
Open Rate: 57.9%



**Residential**  
Open Rate: 55.4%

**Commercial**  
Open Rate: 52.9%



**Commercial**  
Open Rate: 48.3%

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## SOCIAL AT A GLANCE

**Facebook**  
Reach: 35,955



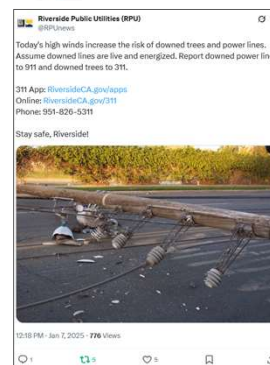
<https://www.facebook.com/RiversidePublicUtilities/posts/pfbid0Eb2xvgo25fwcztnNUFZf5dPX7Nk8zwJj1DZ45xovh7Y5agM4eNmAJxdwCyhWFM7I>

**Instagram**  
Reach: 33,260



<https://www.facebook.com/RiversidePublicUtilities/posts/pfbid02cZdCAoRXevJBQCfQheEUJR7Ry1fRxeBES9JMBkLYNNwBQak3eP6eAqJg3rEWI>

**X Impressions: 747**



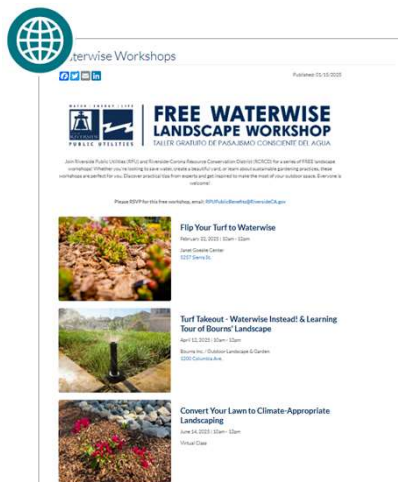
<https://www.instagram.com/p/DGwEqJfyc8L/>

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## WEBSITE AT A GLANCE



<https://www.riversideca.gov/press/waterwise-workshops>



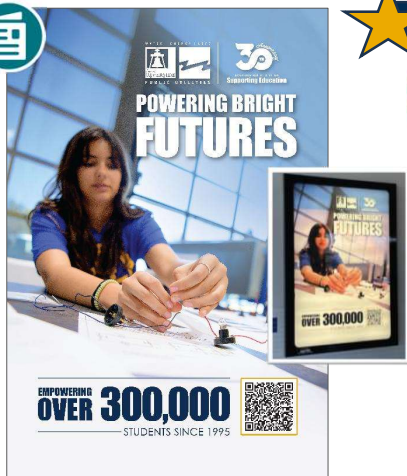
<https://riversideca.gov/utilities/residents/assistance-programs/mobile-home-and-multi-family-energy-efficiency-program>



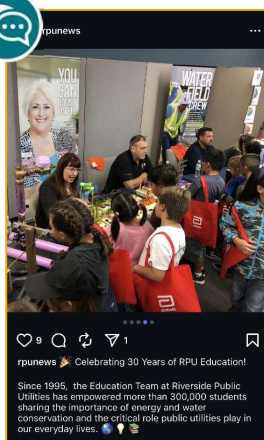
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## 30 YEARS OF RPU EDUCATION



AWARD WINNING



Residential Open Rate: 53%  
Commercial Open Rate: 45%



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## 30 YEARS OF EDUCATION



<https://youtu.be/-wk-pPhgaog?si=IK1kOMnGC12hOEEdv>



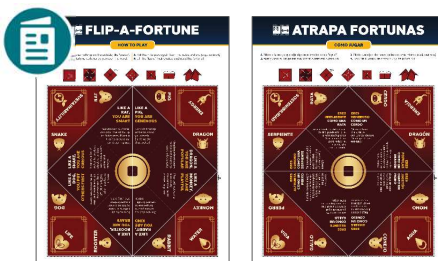
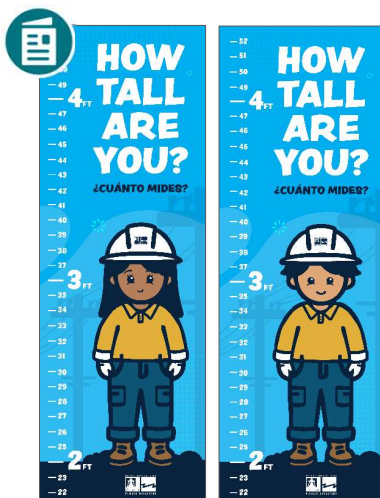
<https://online.fliphtml5.com/lhgbc/mxwk/#p=14>



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## EDUCATION



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# STEM PULL

**Reach: 2,563**

rounews Calling all Riverside high school students (Grades 10-12): If you're curious about science, tech, engineering, and

**Web Views: 0%**

**8TH ANNUAL STEM PUBLIC UTILITIES LEARNING LAB**  
JULY 7-11, 2025  
RiversideCA.gov/Media

**8TH ANNUAL STEM PUBLIC UTILITIES LEARNING LAB**  
JULY 7-11, 2025 - 9 AM - 4 PM  
CALIFORNIA BAPTIST UNIVERSITY, 8432 MAGNOLIA AVE.

**A CHANCE TO WIN**  
\$500, \$250, OR \$1,000 FOR YOUR TEAM

**APPLY NOW!**  
Step-Stem.org/STEM\_Hybrid.cfm

**Residential Open Rate: 53%**  
**Commercial Open Rate: 46%**

**RESIDENTIAL NEWSLETTER**

**8TH ANNUAL STEM PUBLIC UTILITIES LEARNING LAB**  
REGISTRATION FOR STEM PULL IS NOW OPEN

Calling all Inland Empire high school sophomores to seasonal STEM PULL offers a behind-the-scenes look at how water and energy systems work—and the careers that keep them running. Discover opportunities in water, energy, and environmental industries, with or without a four-year degree. Enjoy free meals, hands-on workshops, facility tours, and the chance to win cash prizes!

**July 7 - 11, 2025**  
9:00 AM - 4:00 PM  
California Baptist University

**REGISTER NOW**

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# CUSTOMER SERVICE WEEK

**CUSTOMER SERVICE Week**  
ABOVE & BEYOND

**Customer Service Appreciation Week: October 7-11, 2024**

Get ready to celebrate Customer Service Week! A week full of exciting activities and unforgettable moments awaits you. Check out this schedule below and gear up for the festivities!

**SILLY SOCKS**  
MONDAY, OCT. 7, 2024  
Kickstart the fun with Silly Socks!

**SPIRIT DAY**  
TUESDAY, OCT. 8, 2024  
Sull Up in Your Favorite Superhero Gear!

**RIISING STAR**  
WEDNESDAY, OCT. 9, 2024  
Showcase a Star! Contact: chhalston@RiversideCA.gov

**ROCK ART**  
THURSDAY, OCT. 10, 2024  
Join us for a Rock Painting Session at City Hall between 11a.m. - 1pm.

**CLOSE OUT**  
FRIDAY, OCT. 11, 2024  
Final Round of Peppercuts!

For questions please contact: Alma Franco | alfranco@RiversideCA.gov

**RIVERSIDE PUBLIC UTILITIES**  
**ALL DAY EVERY DAY**  
**THANK YOU**

I want to sincerely thank each of you for your hard work and unwavering dedication to keeping our city thriving. During this special time, we celebrate Customer Service Week, Water Professionals Week, and Public Power Week—all of which highlight the vital roles you play in our community. Your efforts not only ensure our utility runs smoothly but also have a direct and positive impact on the lives of our community members.

Please know that your contributions do not go unnoticed, and I truly appreciate all that you do.

Enjoy this week as we celebrate you!

Warm regards,  
David Garcia, Utilities General Manager

**CUSTOMER SERVICE Week**  
ABOVE & BEYOND

**THANK YOU!**

Customer Service Week is a time to recognize the hard work and dedication of our employees. We are grateful for the service you provide to our community and the positive impact you make every day.

Thank you for your commitment to excellence and for being a part of the Riverside team.

Customer Service Week  
October 7-11, 2024

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# CUSTOMER SERVICE WEEK




Reach: 7,618




cityofriverside Happy #CustomerServiceWeek! 🌟

Help us celebrate our amazing Riverside staff, who go above and beyond every day to keep our community thriving. From resolving issues to spreading smiles, they truly make a difference.

Share a positive experience or show your appreciation for the team that helps make Riverside a great place to live.





celebrate Customer Service Week

Celebrating October 7-11, 2024


Following them and helping them work more effectively, we celebrate the staff who go above and beyond to maintain, improve, and serve our community. With 10 department heads and 2,700 employees, every role is vital to our success. From those on the front lines providing great customer service to those working behind the scenes, offering great support and expertise, the City of Riverside is a truly a team effort!

Our appreciation comes in many forms. From a shout-out to a thank-you note, your kind words and support are what truly make the difference. We encourage you to share your appreciation for the staff who go above and beyond to make the difference. They accept the challenge of providing excellent customer service, and we encourage you to show your appreciation for the staff who go above and beyond to make the difference. They accept the challenge of providing excellent customer service, and we encourage you to show your appreciation for the staff who go above and beyond to make the difference.

Follow Along for a Day in the Life of City of Riverside Staff!

Day in the Life: Water Utility Team

Show Appreciation for YOUR City of Riverside Team.



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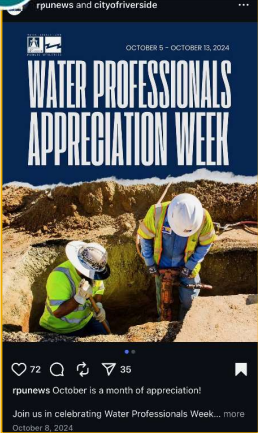
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# APPRECIATION WEEKS

Posts

rpunews and cityofriverside



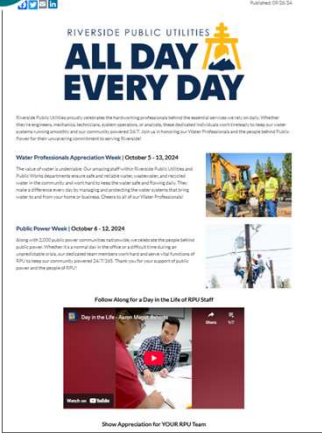
OCTOBER 5 - OCTOBER 13, 2024

**WATER PROFESSIONALS APPRECIATION WEEK**

rpunews October is a month of appreciation!

Join us in celebrating Water Professionals Week... more

October 8, 2024



celebrate Your Water & Power Team

RIVERSIDE PUBLIC UTILITIES

**ALL DAY EVERY DAY**

Water Professionals Appreciation Week | October 5 - 13, 2024

Public Power Week | October 8 - 12, 2024

Follow Along for a Day in the Life of RPU Staff!

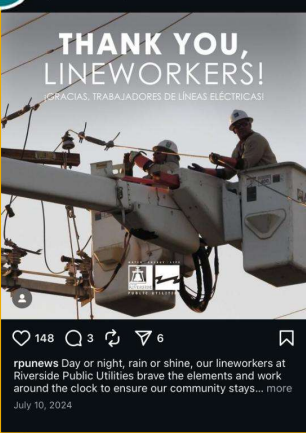
Day in the Life: RPU Staff

Show Appreciation for YOUR RPU Team.

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THANK YOU, LINEWORKERS!

¡GRACIAS, TRABAJADORES DE LÍNEAS ELÉCTRICAS!

rpunews Day or night, rain or shine, our lineworkers at Riverside Public Utilities brave the elements and work around the clock to ensure our community stays... more

July 10, 2024



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## PROJECT COMMUNICATION



# Customer Affiliations



UNIVERSITY OF ILLINOIS

July 5, 2025

Subject: **Timeline Resourcing for CarleFSD, and Overseeing MS, Worker Affiliations**

Dear Customer,

Overseer Public Utilities (OPU) is committed to delivering high-quality infrastructure improvements. As part of our current workload we will be using projects on the CarleFSD and Oversee MS Worker Affiliations. Subject to review and approval of the necessary corporate work system updates.

OPU contractor (S) has been hired, to perform necessary construction along identified Illinois, under CarleFSD, and Oversee MS.



Having used our resources on scheduled to begin on **Friday, May 9, 2025**, working hours will be from **7:00 AM to 4:00 PM**.

There will be no major impacts and traffic during the work, progress, necessary traffic and resources will be in place to ensure projects during planned work. As discussed, all work will be completed within the project timeline. As part of the resources, when they may be in a nearby vehicle during a performance. This Project Sign will be posted in the affected areas to the work progress.

We appreciate your patience and are making all reasonable efforts to minimize any inconvenience. We look forward to working with you.

For additional information, please visit [ProjectLocation@carlefsd.com](mailto:ProjectLocation@carlefsd.com), [ProjectLocation@oversee.ms](mailto:ProjectLocation@oversee.ms), or call 202-555-5555 and we will be happy to help. CarleFSD, and Oversee MS, Worker Affiliations.

Respectfully,  
 Eversight Public Utilities | [ProjectLocation@carlefsd.com](mailto:ProjectLocation@carlefsd.com)

[illegible]

**PROJECT LOCATION**  
**UBICACION DEL PROYECTO**

WATER ENERGY LIFE

Riverside Public Utilities has partnered with Osmose® Utility Services Company to conduct our Overhead Inspection Program.

If you have any questions, please contact the **311 Call Center**. We're here to help!

(951) 826-5311

RiversideCA.gov/311

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## PROJECT COMMUNICATION

San Bruno • Project • 100

Residents • Business • Developers • Projects • About SRU • Media

## Seven Oaks Dam Enhanced Recharge Project, Phase 1B

### About the Project

The Santa Ana River Enhanced Recharge Project, Phase 1B is a first in expanding local water supplies for capturing and recharging more stormwater from the Santa Ana River. This phase allows for greater water resiliency and strengthens water availability for our customers with the construction of new channels and 22 recharge basins.

Construction of Phase 1B began in May 2022 and was completed in December 2023. Analecting 12 months ahead of schedule.

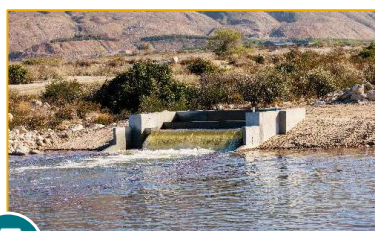
#### Project partners:

San Bernardino Valley Municipal Water District,  
San Bernardino Valley College of Applied Sciences, Eastern Valley Municipal Water District,  
University of California, and Riverside Highland Water Company,  
San Bernardino Valley Water Conservation District.

### Project Highlights

- 21 new recharge basins
- 1.1 miles improved infrastructure
- 100% Green Structure
- 100% Green Infrastructure
- Streamlined permit process with regional water agencies, enhancing long-term water reliability
- Improved irrigation machinery and adaptation to climate change
- Increase in groundwater recharge by 100,000 acre feet per year (invaluable)
- Secure additional personal water supply for the Tri-county

### Ribbon Cutting Ceremony



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# WATER QUALITY REPORT

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# PAPERLESS BILLING

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## ASSISTANCE PROGRAMS



### SUPPORT THAT LIGHTS THE WAY

Helping our neighbors, one bill at a time. Since 1989, the *Sharing Households Assist Riverside's Energy (SHARE)* program has helped low-income residents with utility bill assistance. *SHARE* provides support for RPU Electric and Water Services and the City of Riverside Trash Services. To date, the program has assisted over 95,000 low-income residential customers.

[LEARN MORE](#)



78,995  
Web Views

**NEW!**

**MOBILE-HOME AND MULTI-FAMILY HOUSING CUSTOMERS**

ENERGY EFFICIENCY DIRECT INSTALL PROGRAM TO HELP YOU SAVE  
LOWER YOUR ENERGY COSTS WITH COST-EFFECTIVE ENERGY EFFICIENCY AND WEATHERIZATION UPGRADES

**UPGRADES INCLUDE:**

- NEW REFRIGERATOR (UP TO 18 CIRC FEET)
- ELECTRICALLY COMMUTED MOTOR (ECM) HVAC MOTORS
- SMART THERMOSTAT
- DUCT SEALING AND TESTING
- ENERGY-EFFICIENT LIGHTING
- GAS/DOOR/WEATHER STRIP REPLACEMENT\*

\*NO-LEAK CONTRACT ONLY

[RiversidePublicUtilities.com/Rebates](#)  
Synergy Call Center: 1-800-818-4298



**CLIENTES DE CASAS MÓVILES Y VIVIENDAS MULTIFAMILIARES**

PROGRAMA DE INSTALACIÓN DIRECTA DE EFICIENCIA ENERGÉTICA PARA AVISAR A ASESORIA

**LAS ACTUALIZACIONES INCLUYEN:**

- REFRIGERADOR NUEVO (HASTA 18 PIES CIRCULARES)
- MOTORES HVAC CON MOTOR COMUTADO ELECTRÍCAMENTE (ECM)
- TERMOESTATO INTELIGENTE
- SELLADO Y PRUEBAS DE CONDUCTOS
- SUSTITUCIÓN DE CERRAJES ENERGÉTICOS
- REEMPLAZO DE CERRAJES CREATIVOS\*

\*SÓLO CON CONTRATO SIN FUGA

[RiversidePublicUtilities.com/Rebates](#)  
Centro de llamadas de Synergy: 1-800-818-4298



[RiversidePublicUtilities.com/Assistance](#)



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## REBATE PROGRAMS



### MARCH IS Rebate MONTH!

CELEBRATE BY TAKING ADVANTAGE OF RPU REBATES THAT HELP YOU SAVE WATER, ENERGY, AND MONEY

**WATER REBATES**  
**ENERGY REBATES**  
SAVE MONEY AND LOWER YOUR WATER AND ENERGY USAGE—INDOOR AND OUTDOOR

LEARN HOW:



### RPU WATER REBATES HELP YOU *Save* WATER AND MONEY!

LOWER YOUR WATER USAGE INDOOR AND OUTDOOR AND SAVE MONEY WITH RPU'S MANY WATER REBATES.

#### START *Saving* NOW!

- WATER SAVING SPRINKLER NOZZLES
- TURF REPLACEMENT
- WEATHER-BASED IRRIGATION CONTROLLERS

AND MORE!



[RiversideCA.gov/Utilities/Ways-Save](#)



**MARCH IS Rebate MONTH!**

**MARCH INTO SAVINGS**

*En Español*

This March, RPU is making efficiency more rewarding! Take advantage of big rebates on **ENERGY STAR®-certified appliances** and enjoy long-term savings on energy and water. Look for the ENERGY STAR® label and start saving today!

Save on qualifying products like:

- ✓ Refrigerators
- ✓ Dishwashers
- ✓ High-Efficiency Clothes Washers
- ✓ Electric Water Heaters
- ✓ TVs

Make the switch to efficiency and enjoy long-term savings with RPU!

[LEARN MORE](#)



114,405  
Web Views



### TRANSFORMATION *in Progress*

CLIMATE-APPROPRIATE LANDSCAPE

COMING SOON

SAVING WATER | SAVING MONEY  
[RiversidePublicUtilities.com/Rebates](#)

### TRANSFORMACIÓN *En Progreso*

PAISAJE APROPIADO PARA EL CLIMA

PRÓXIMAMENTE

AHORRANDO AGUA | AHORRANDO DINERO  
[RiversidePublicUtilities.com/Rebates](#)



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# REBATE PROGRAMS



## RESIDENTIAL NEWSLETTER



**DON'T SWEAT HIGH BILLS**

Spring is heating up in Riverside—make sure your air conditioning is ready for the summer ahead!

- Change your AC filter to keep your system running efficiently and improve indoor air quality.
- Upgrade now with RPU's Heat Pump & Air Conditioning Rebates!

Install an electric heat pump air conditioner with a SEER rating of 15.2 or higher and receive \$750 per ton in rebates. Get \$23 back for an HVAC tune-up to keep your system in top shape.

[LEARN MORE](#)



## RPU ELECTRIC CUSTOMERS!!

THIS IS A FRIENDLY REMINDER TO CLAIM YOUR

### FREE SHADE TREE

ARBORE DE SOMBRA GRATIS

[RiversidePublicUtilities.com/freeTree](#)



## Assistance + Rebate Programs

### AIR CONDITIONER AND HEAT PUMP REBATES

ELIGIBILITY: NEW INSTALLATIONS AND REPLACEMENTS OF CENTRAL AIR CONDITIONING AND/OR HEAT PUMPS

Program	Rebate Amount
Heat Pump Rebates	\$750 PER TON (SEER rating of 15.2 or greater)
Air Conditioning Rebates	\$150 PER TON (SEER rating of 13.5 or greater) / \$250 PER TON (SEER rating of 14.5 or greater)

[RiversidePublicUtilities.com/Rebates](#)

### ELECTRIFY RIVERSIDE

SAVE WITH OUR ELECTRIC VEHICLE (EV) REBATES

#### FOR RESIDENTS

- Direct EV Rebate:** Rebate up to \$1,000 available for the purchase or lease of a new electric vehicle. Rebate is available for vehicles with a range of at least 100 miles per charge. Rebate is available for vehicles with a range of at least 100 miles per charge. Rebate is available for vehicles with a range of at least 100 miles per charge.
- EV Home & Residential Charger Rebate:** Rebate up to \$1,000 available for the purchase or lease of a new electric vehicle. Rebate is available for vehicles with a range of at least 100 miles per charge. Rebate is available for vehicles with a range of at least 100 miles per charge.
- Time of Day EV Rate Rebate:** Rebate up to \$1,000 available for the purchase or lease of a new electric vehicle. Rebate is available for vehicles with a range of at least 100 miles per charge. Rebate is available for vehicles with a range of at least 100 miles per charge.

#### FOR BUSINESSES

- Public Access EV Charger Rebate:** Rebate up to \$10,000 per charging station available for the purchase or lease of a new electric vehicle. Rebate is available for vehicles with a range of at least 100 miles per charge. Rebate is available for vehicles with a range of at least 100 miles per charge.

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# REBATE PROGRAMS



## CUT COSTS WITH EVERY FLUSH



Looking to save water and lower your utility costs? Upgrading to a [Premium High-Efficiency Toilet \(PHET\)](#) is a great way for your business to improve water efficiency and reduce expenses. These toilets use almost 20% less water than standard models, and with rebates starting at \$240 per eligible model, it's an easy way for your business to boost water conservation and cut costs.

[VIEW REBATE INFO](#)



## WATER-SMART BUSINESS LEADER

CONVERT TO WATER-SMART LANDSCAPING

**\$5 PER SQ. FT. First 5,000 Square Feet**

Eligible Rebates: Rebate up to \$240 per eligible model. Rebate is available for models with a water consumption of 1.6 gallons per flush (GPF) or less. Rebate is available for models with a water consumption of 1.6 gallons per flush (GPF) or less.

[RiversidePublicUtilities.com/WaterSmart](#)



## SMALL BUSINESS DIRECT INSTALL PROGRAM

LOWER YOUR ENERGY COSTS WITH FREE UPGRADES

Riverside Public Utilities' Small Business Direct Installation Program provides qualifying businesses with 100% high-efficiency lighting and other energy-efficient measures to reduce your energy costs.

**AVAILABLE UPGRADES INCLUDE:**

- Indoor lighting and switches
- Smart thermostat
- HVAC tune-up
- Refrigeration
- Lighting sensors
- Electrically commutated motors (ECM)
- Door sealing
- Fan controllers
- LED exit signs

[RiversidePublicUtilities.com/SmallBusinessRebates](#)



## RPN News



**Running a small business is tough—why not lighten the load (literally)?**

RPU's Small Business Direct Install Program and its support in lighting, drainage, sprinklers, and air conditioning.

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# ECONOMIC DEVELOPMENT COLLABORATION

## POWER UP WITH LOWER COSTS

Sector	Riverside Public Utilities	Southern California Edison	San Diego Gas & Electric
Large High Voltage Manufacturing	\$3,075.471	\$3,765.267	\$4,103.854
Large Industrial Voltage Manufacturing	\$1,402.746	\$1,441.051	\$1,715.114
Medium Industrial High Tech Manufacturing	\$353.014	\$334.035	\$227.462
Large Office & Office	\$485.491	\$485.792	\$515.236

[RiversidePublicUtilities.com](http://RiversidePublicUtilities.com)

## CITY OF RIVERSIDE FOUNDERS MIKE

CARPET • CASABLANCA • CONQUER TRAILS

BUSINESS OWNERS • ENTREPRENEURS • CEOs • START-UPS

TRAILBLAZE YOUR BUSINESS CONNECTIONS

Join fellow entrepreneurs, CEOs, startup founders, and business leaders from the Riverside community for a refreshing morning walk at the [UCR Botanical Gardens](#). These meetups happen every 2nd Friday of the month—an energizing way to connect, collaborate, and conquer trails with like-minded professionals.

Friday, April 11, 2025  
8:00 AM – 9:00 AM  
[UCR Botanical Gardens](#)

See you on the trails!

[LEARN MORE](#)

## ANNUAL WATER RATE COMPARISON

City	Monthly Bill
Corona	\$4,119
Western Municipal Water District (WMWD)	\$4,102
Eastern Municipal Water District (EMWD)	\$4,044
Ontario	\$3,735
San Bernardino	\$3,810
Riverside Public Utilities	\$2,433

City	Monthly Bill
Glendale	\$3,979
Pomona	\$3,937
Torrance	\$2,725
Fountain	\$3,426
Anaheim	\$2,879
Riverside Public Utilities	\$2,433

[RiversidePublicUtilities.com](http://RiversidePublicUtilities.com)

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# SAN DIEGO BUSINESS JOURNAL

**2025 Monthly Placement: Weekly**  
**Readership: 26K | Weekly Circulation: 6,401**

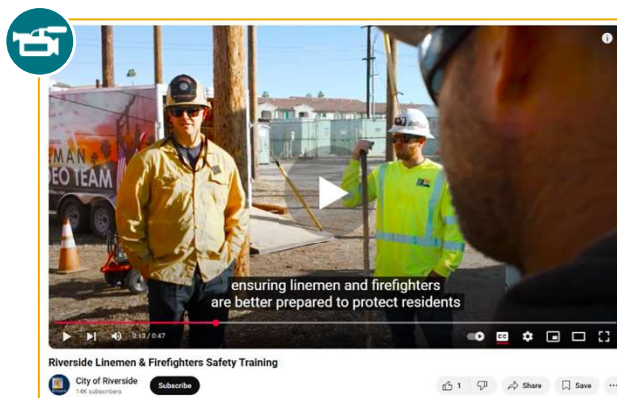
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## EMPLOYEE SAFETY



<https://www.youtube.com/watch?v=MTJy1ukNdp4>



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## RIVERSIDE INSECT FAIR CELEBRATING EARTH DAY



<https://www.instagram.com/reel/C5zt1Wipud/>



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## RIVERSIDER ADS

A Little **Shade** GOES A LONG WAY

With Riverside Public Utilities' Tree Shade Program, you can enjoy shade, conserve energy, and save money. Riverside Public Utilities will plant a shade tree for you, and you'll get a \$100 rebate on your electricity bill. Call us at 951-940-1234 to learn more.

[RiversidePublicUtilities.com/TreePower](http://RiversidePublicUtilities.com/TreePower)

**Amp Up Your SAVINGS**  
BY POWERING DOWN

When temperatures rise, so does your energy bill. And turning your air conditioning off for just one hour can save you \$1.00. So, when you're not home, turn your air conditioning off. It's a simple way to save money and keep your home cool.

[RiversidePublicUtilities.com/keebots](http://RiversidePublicUtilities.com/keebots)

**SHARE**  
having households still Riverside's energy

It's the best of getting the summer—the perfect time to support us by sharing your energy. By sharing your energy, you can help provide the electricity to households in need. Helping local families stay connected to services together and can brighten the season for our neighbors.

**HERE ARE THREE SIMPLE WAYS YOU CAN HELP:**

1. **Share your energy.** Turn off your lights and electronics when you're not home.
2. **Share your energy.** Turn off your air conditioning when you're not home.
3. **Share your energy.** Turn off your water heater when you're not home.

[RiversidePublicUtilities.com/Share](http://RiversidePublicUtilities.com/Share)  
(951) 952-1330

**DON'T BE LEFT IN THE DARK**  
**BE POWER OUTAGE READY**

Power outages can happen anytime, anywhere. Being prepared can help you stay safe and comfortable during a power outage. Riverside Public Utilities has a variety of resources to help you get ready for a power outage.

**BEAT THE HEAT WITH COOLING CENTERS**

Staying cool is essential for your health and safety. Riverside Public Utilities has a variety of cooling centers to help you stay cool during the summer months. Visit [RiversidePublicUtilities.com/Outages](http://RiversidePublicUtilities.com/Outages) for more information.



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## OTHER HIGHLIGHTS

**HAPPY INTERNATIONAL WOMEN'S DAY**  
FROM THE WOMEN OF RPU


Join us for a special event celebrating the achievements of women in Riverside Public Utilities. The event will feature a panel discussion with local women leaders, a networking session, and a luncheon. Tickets are \$10. Call us at 951-940-1234 to learn more.

**CMRG CONFERENCE**  
Fall 2024

The CMRG Conference is a premier event for the water and wastewater industry. It provides a platform for professionals to share their knowledge, experience, and ideas. The conference will feature keynote speeches, panel discussions, and networking opportunities. Tickets are \$150. Call us at 951-940-1234 to learn more.

**Santa Ana River Watershed Display**  
Reach: ~1 Million

The Santa Ana River Watershed Display is a large-scale map of the watershed area. It shows the river's course, major tributaries, and surrounding communities. The display is available for viewing at the Riverside Public Utilities Visitor Center. Call us at 951-940-1234 to learn more.



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## SPANISH TRANSLATION EFFORTS

### INCLUDES, BUT NOT LIMITED TO:

- Application Forms
- Back of Bill
- Bill Inserts
- Campaigns
- Citywide Mailings
- Door Hangers
- Electronic Signs
- Email Blasts
- Flyers
- Project Notifications
- Social Media Graphics
- Videos (Increased Spanish Availability)
- Water Quality Report
- Website Sliders
- 311 Mobile App



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## THANK YOU



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