

Homeless Update

Community & Economic Development Department

City Council

June 20, 2017

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OCTOBER 11, 2016 WORKSHOP

1. Discussed current conditions contributing to homelessness;
2. Received information on programs and services available; and
3. Presented new options for policies and programs.



JANUARY 17, 2017 UPDATE

1. Request for Proposal to Implement a Day Drop-in Service Center
2. Negotiate Lease Agreements for 2880 and 2881 Hulen Place
3. Community Based Transitional Housing Program Grant Opportunity
4. Partnership Agreements
5. Housing First Model
6. Riverside at Work Program



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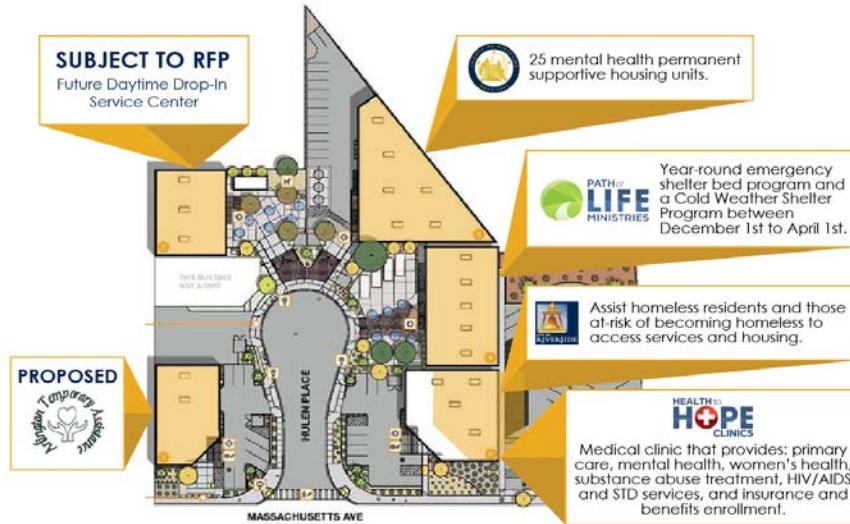
COLLABORATIVE PARTNERSHIPS



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RIVERSIDE HOMELESS SERVICE CAMPUS



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DAY DROP-IN SERVICE CENTER

1. 2801 Hulen Place
2. Approximately 5,000 square feet
3. Proposed shower and laundry facility, community meal program, and training rooms
4. Released RFP on January 20, 2017, due on May 1, 2017
 - a. Received proposal from Mercy House in partnership with Path of Life Ministries



SUBJECT TO RFP
Future Daytime Drop-In Service Center



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2881 HULEN PLACE

1. Move Homeless Services from 2880 Hulen Place
2. Provide space to Arlington Temporary Services
 - a. Annual lease payment: \$1
 - b. Term: Annual renewals for up to five years
3. Tenant improvements: \$65,000 to address health and safety issues, ADA requirements and signage
 - a. Funding source: Community Development Block Grant



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2880 HULEN PLACE

1. Relocate Health to Hope Administration Office from 2881 Hulen Place and add behavioral health
2. Annual lease payment: \$1
3. Term: Five years with the option to renew for another five year period



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HOUSING FIRST MODEL

1. Efficiency apartment units
2. Common living areas
3. Community Response Team and Property Management Offices



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HOUSING FIRST COMMUNITY PRESENTATIONS

COMMUNITY GROUP	MEETING DATE
Downtown Area Neighborhood Alliance (DANA)	December 21, 2016
Magnolia Area Neighborhood Alliance (MANA)	February 8, 2017
Optimist Club	April 5, 2017
Eastside Neighborhood Forum	May 4, 2017
La Sierra Business Council	May 15, 2017
Magnolia Center Business Council	June 7, 2017
EastHills Business Council	June 9, 2017
Downtown Business Council	June 21, 2017
Arlington Business Council	June 26, 2017

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HOUSING FIRST COMMUNITY PRESENTATIONS

COMMUNITY GROUP	MEETING DATE
Hunter Park Business Council	TBD, 2017
The Group	TBD, 2017
Riverside Neighborhood Partnership (RNP)	TBD, 2017
Latino Network	TBD, 2017
Greater Riverside Chambers of Commerce	TBD, 2017
Councilmember's Ward Meetings – All Wards	TBD, 2017



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HOUSING FIRST

- Mercy House/St. Michael's partnership
- Faith-based organizations owned properties in Wards 2 and 7
- Potential funding sources
 - Housing Authority Funds
 - No Place Like Home (State funds)
 - Housing Trust Fund (State funds)
- Community-Based Transitional Housing Program Grant and Community Response Team/Housing Services



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PARTNERSHIP AGREEMENTS

- Loma Linda University: Provide up to five interns
 - Contract for Clinical and Instructional Program to be presented to the City Council at a later date



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RIVERSIDE AT WORK

- Employment Program
 - Housing provided
 - Four program participants
 - Case management services
 - Life skills workshops
- Funding Sources
 - Altura Credit Union: \$20,000
 - Community Development Block Grant: \$10,000



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RIVERSIDE AT WORK

- MOU with Riverside County Workforce Development
 - Career Coach
 - Employment readiness assessment
 - Vocational Training
 - Employment preparation workshops
 - Connecting participants to local businesses throughout the community
- Grant Agreement with Health to Hope Medical Clinic
 - Primary care and behavioral health services
 - Providing participants with stipends for program participation



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COUNTY OF RIVERSIDE HOMELESS PLAN

1. Created the Executive Oversight Committee on Homelessness (EOCH)
 - a. City is a participant
2. Riverside County Continuum of Care endorsed the concept of a plan to end homelessness
3. City staff will request a presentation to the City Council when the plan has been completed



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STATEMENT OF PRINCIPLES

1. Facilitates regional dialogue and collaboration to address homelessness
2. WRCOG Executive Committee adopted SOPs on March 6, 2017
3. Cities that have adopted the SOPs:
 - Lake Elsinore
 - Temecula



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WHAT WORKS CITIES PROGRAM

1. City received a non-monetary grant from What Works Cities
2. Grant provides free consulting services to the City
3. Effort has focused on the City's homeless efforts
4. Two aims:
 - a. Expand Use of Open Data
 - b. Data and Evidence Driven Decision-Making



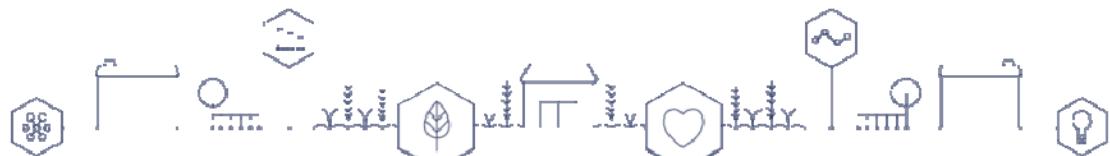
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WHAT WORKS CITIES PARTNERS

**Bloomberg
Philanthropies**

 **JOHNS HOPKINS**
UNIVERSITY
Center for Government Excellence



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ACTIVITIES COMPLETED

1. Open Data
 - a. Declared Open Data Week with proclamation
 - b. Completed an open data policy
 - c. Created an open data disclaimer
2. Data Governance
 - a. Formed an Open Data Governance Committee and created a governance document
 - b. Created a data governance standards document
 - c. Completed improvements to the City's open data portal
3. Performance Measures
 - a. Refined and expanded performance measures relating to homeless initiatives



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CURRENT AND UPCOMING WORK

1. Data Inventory and Release of Data
 - a. Inventory of homeless data underway
 - b. Planning for the release of problem oriented data sets
2. Technology Tools
 - a. A new Geographic Information Systems (GIS) portal has been prepared to host homeless and other GIS data
 - b. The Work Order Management System for Public Works may be modified to better track costs related to homeless encampment cleanup
 - c. Staff will create a GIS mobile app for Homeless Point-In-Time field data collection
 - Will allow GIS mapping of contacts made with homeless
 - Will allow mapping to show data trends over time

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CURRENT AND UPCOMING WORK

1. Data Sharing and Collaboration – Riverside County
 - a. Data will be grouped by individuals, ward, and sub-population concentrations
 - b. GIS maps will then be created and returned to the County
 - c. Data may assist nonprofits with grant applications
 - d. May help with housing decisions showing where need is greatest
2. Operational changes – Improve 311 reporting on homeless issues
 - a. 311 is changing the public-facing “homeless encampment” service request description to “homeless” to capture all related homeless issues
 - b. This will result in improved reporting by the public

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PERFORMANCE MEASURES

1. Number of people placed in housing programs
2. Number of homeless contacts made per year
3. Number of new affordable housing opportunities created
4. Cost to engage with the homeless population on the streets
5. Percent of homeless people who have sustained employment or obtained supplemental income after receiving assistance from the City



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RESULTS

- Improved Departmental Communication
- Data Awareness and Inter-Agency Collaboration
- Improved Processes and Procedures
- Improved Data-Driven Decision-Making



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WHAT WORKS CITIES PROGRAM

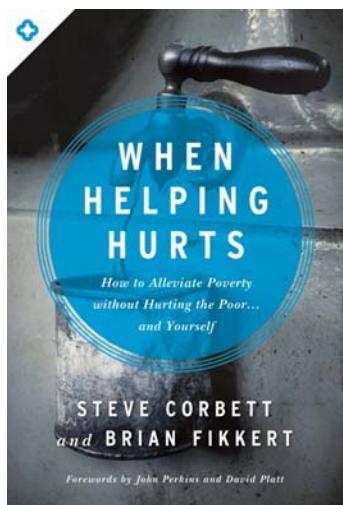
- Comments by What Works Cities Partner
- Recognition of What Works Cities team leaders



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HELPING WITHOUT HURTING



Helping **Without** Hurting



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WRCOG BEYOND TEAM GRANT

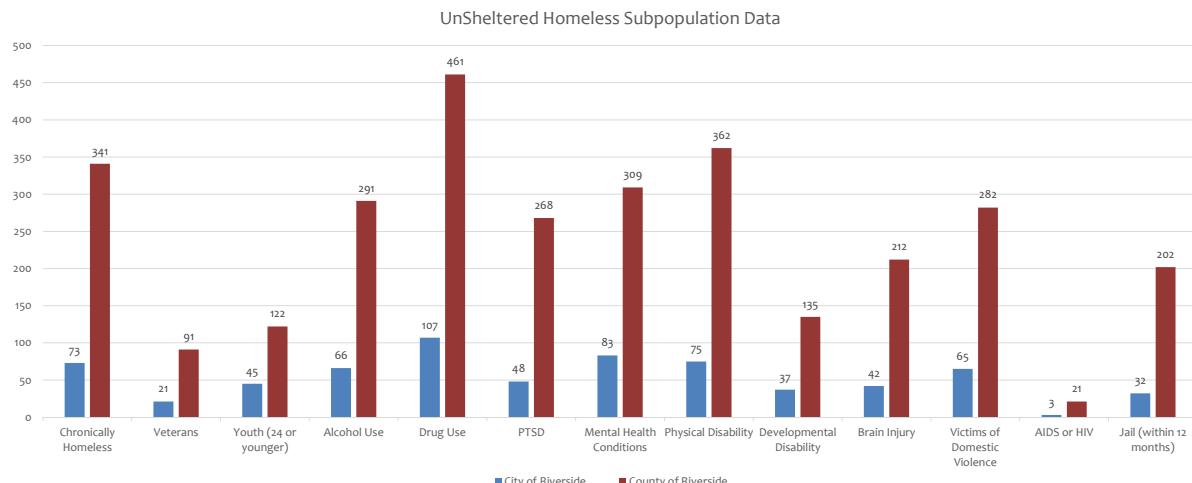
1. Lead: City of Riverside
2. Partners
 - a. County of Riverside
 - b. Corona
 - c. Jurupa Valley
 - d. Lake Elsinore
 - e. Path of Life Ministries
- f. Activity: Address homelessness through a collaborative approach
- g. Awarded amount: \$79,000



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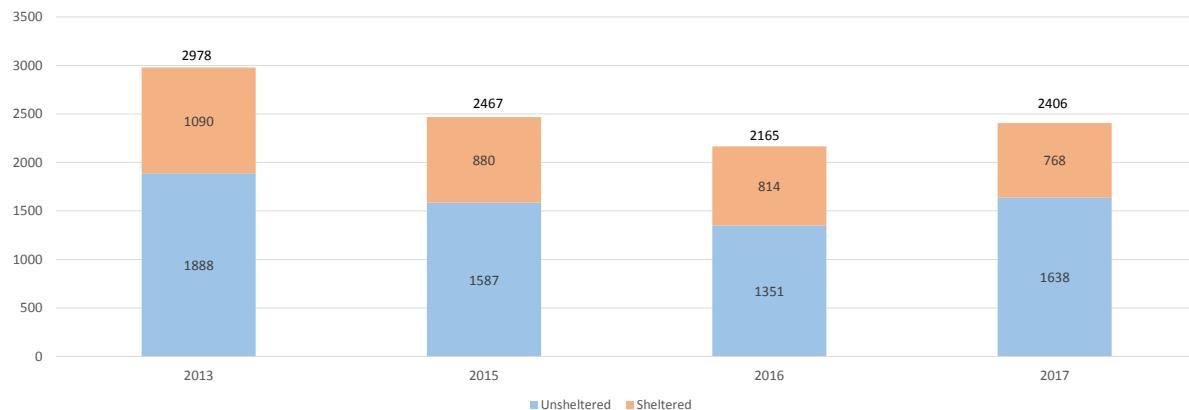
2017 RIVERSIDE COUNTY POINT-IN-TIME HOMELESS COUNT



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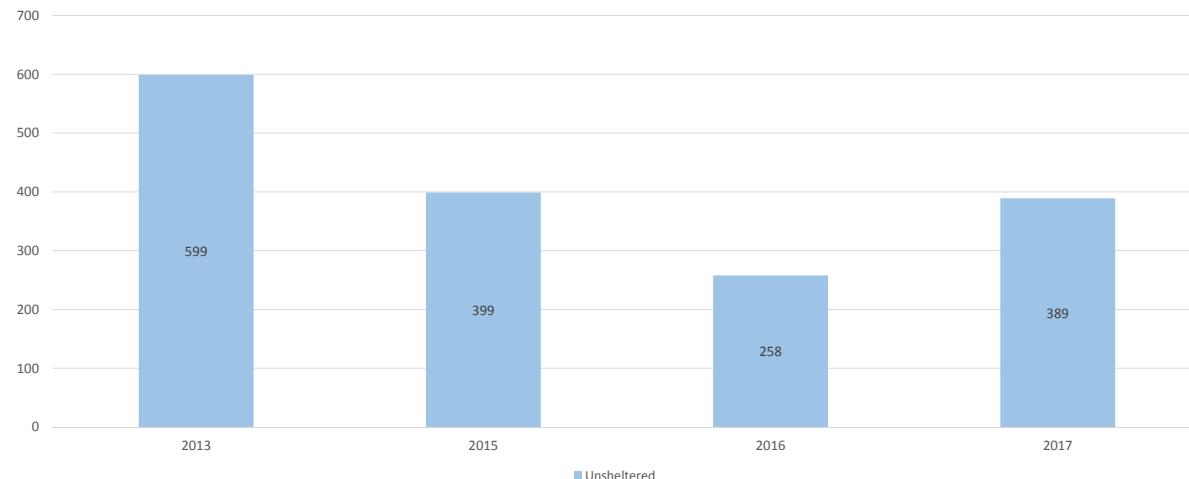
RIVERSIDE COUNTY POINT-IN-TIME COUNT (2013-2017)



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CITY OF RIVERSIDE POINT-IN-TIME COUNT (2013-2017)



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WALK TO END HOMELESSNESS EVENT



Riverside
EH
 ENDING HOMELESSNESS

GAR LABS
Hair & Skin Care Manufacturer

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RIVERSIDE ENDING HOMELESSNESS FUND

1. Committee created in 2009
2. Became a nonprofit in 2014; separated from the City
3. The REHF is requesting the City grant it the \$10,000 the City initially provided in 2009
 - a. This funding is currently held by The Community Foundation

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 ENDING HOMELESSNESS



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MEASURE Z

- On May 16, 2017, the City Council approved allocating \$500,000 annually from Measure Z funds towards a Housing First Plan
- Staff will return to the City Council in January 2018 to present 2 to 3 potential Housing First sites in each Ward for consideration



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RECOMMENDATIONS

That the City Council:

Receive an update on the previously authorized Homeless Services initiatives and take action on the following recommendations:

1. Approve and authorize the City Manager, or designee, to execute a Lease Agreement with Health to Hope to occupy and operate a medical clinic that serves the homeless and low income population at the City owned property located at 2880 Hulen Place for \$1 per year, including making minor and non-substantive changes;
2. Approve and authorize the City Manager, or designee, to execute a Contract for Clinical and Instructional Programs between the City and Loma Linda University to provide up to five social work students that will work alongside the Homeless Outreach Team when engaging homeless individuals on the streets to gain experience in social work, including making minor and non-substantive changes;



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RECOMMENDATIONS

3. Approve and authorize the City Manager, or designee, to execute a Memorandum of Understanding with the County of Riverside Workforce Development to collaborate with the Riverside at Work (RAW) program participants by providing employment readiness assessments and provide necessary support such as education, job training, and connections with local employers to RAW Program Participants;
4. Approve and authorize the City Manager, or designee, to execute a Grant Agreement between the City and Health to Hope Medical Clinic for the RAW Program in an amount not to exceed \$20,000 to provide physical and behavioral health services to RAW Program Participants and serve as a conduit for distribution of associated RAW Program; and



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RECOMMENDATIONS

5. Direct staff to return to the City Council in January 2018 to present two to three eligible sites for potential Housing First developments within each ward.

Receive an update on new efforts and take action on the following recommendations:

1. Adopt the attached Statement of Principles that identifies a common set of principles that reflect the challenges associated with addressing the homeless population and provides a strategy framework to address these challenges collaboratively;
2. Receive an update on the What Works Cities program as it relates to using data-driven decision-making and the use of open data focused on the City's homeless efforts;
3. Authorize The Community Foundation to release the City's initial contribution of \$10,000, made in 2009 to the Riverside Ending Homelessness Fund to be used to support homeless programs and services.



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