

ADA - Related Service Requests - 311 Call Center - 2016

Count for Each Month

Solution	January	February	March	April
Construction, Handicap or ADA Violations	1	6		
Parking, Citation, Handicap	5	2	9	10
Sidewalk, Wheelchair Ramp Needed			1	
Total	6	8	10	10

AVG Duration to Completion

Dur/Avg	January	February	March	April
Construction, Handicap or ADA Violations	3.96	3.88		
Parking, Citation, Handicap	0.00	0.00	0.00	0.00
Sidewalk, Wheelchair Ramp Needed				

From 1/1/2016 Thru 10/31/2016 11:59:59 PM

May	June	July	August	September	October	Total	AVG #/MO
2	1		1	2		13	1.30
15	6	5	13	7	13	85	8.50
1				1		3	0.30
18	7	5	14	10	13	101	10.10

May	June	July	August	September	October	AVG DUR
1.52	3.25		0.15	12.30		4.48
0.00	0.00	0.00	0.00	0.00	0.00	0.00
9.09						9.09

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