



PUBLIC HEARING - ORDINANCE FOR MEDICAL TRANSPORT FRANCHISE

Fire Department

City Council
July 16, 2024



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Legislative History

- Riverside Municipal Code 5.66 "Ambulances":
 - Outlines how the City of Riverside Fire Department manages Franchise (911) and Interfacility Transports (IFT) ambulance transports within its jurisdiction.
 - RMC 5.66 outlines the evaluation process for the Franchisee and Franchise application, and how Ambulance Administrator evaluates applicant and application.
 - Safety, Wellness, and Youth Committee considers findings, hears testimony, and makes recommendation to the City Council.
 - City Council approves ambulance Franchise application and resolution of intent.
 - City Council holds a public hearing and renders a decision.



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Background

- Council approved an extension on the 2018 Franchise and Operational Agreement to November 8, 2024, while preparing for a new Franchise and Operational Agreement.
- On June 25, 2024, Council approved the application for a Medical Transport Franchise with AMR and a resolution of intent to grant the Franchise to AMR.



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Discussion

- Overview/highlights of the new Operational Contract.
 1. **Term:** The new Franchise and Operational Contract will run through November 8, 2027, with the option for three (3) extensions, no more than one (1) year each.
 2. **Contract Financials:**
 - AMR will pay the City of Riverside one hundred and sixty-five thousand, two hundred and twenty-four dollars, and eleven cents (\$165,224.11) per month, which totals one million, nine hundred and eighty-two thousand and six hundred and eighty-nine and thirty-two cents (\$1,982,689.32). The fee shall increase by 3%.
 - AMR will pay \$1,800.00 per month per Fire Station for using the City of Riverside Fire Stations.
 - AMR will pay \$30,000 annually to reimburse the City of Riverside for equipment that supports the restocking of EMS supplies.
 - AMR will pay one hundred and forty-four thousand, eight hundred and twenty-one dollars, and thirty-five cents (\$144,821.35) per year for a Dispatch Emergency Medical Dispatch Coordinator.



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Discussion Continued

3. Ambulance Deployment.

- AMR will continue with "System Status" and will now be stationed in Fire Stations 1, 3, 5, and 12.
- First Watch: AMR will feed response data to First Watch Online Compliance Utility Module (OCU) and any associated response dashboards to help the City of Riverside monitor compliance.
- Safety Net Ambulances: The City of Riverside Fire Department will have the ability to transport under specific criteria.



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Strategic Plan Alignment / Fiscal Impact

▪ Strategic Priorities:

- Strategic Priority Number 2: Community Well-Being
 - Goal 2.6 – Strengthen community preparedness for emergencies to ensure effective response and recovery.

▪ Fiscal Impact:

- Total fiscal impact is \$2,243,910.67. All revenue will be recorded in the City's general fund.



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Recommendations

That the City Council:

1. Conduct a Public Hearing to receive comments relative to the request by AMR to perform ALS and BLS transport services.
2. Introduce and subsequently adopt an ordinance granting a franchise to AMR to operate authorized ambulance vehicles in the City of Riverside for a period through November 8, 2027.
3. Approve the Operational Agreement with the City of Riverside and AMR.
4. Authorize the City Manager or designee to execute the Operational Agreement, including minor and non-substantive changes.

