

RIVERSIDE PUBLIC UTILITIES
FOUR-MONTH STRATEGIC OBJECTIVES
 February 5, 2014 – June 15, 2014

THREE-YEAR GOAL: CONTRIBUTE TO THE CITY OF RIVERSIDE'S ECONOMIC DEVELOPMENT WHILE PRESERVING RPU'S FINANCIAL STRENGTH						
WHEN	WHO	WHAT	STATUS			COMMENTS
			DONE	ON TARGET	REVISED	
1. June 1, 2014	Mike Bacich (lead) and Heather Raymond	Present the RPU Specific Marketing and Communications Plan, including an economic development element, to the GM (Girish Balachandran).	X			
2. March 31, 2014	Mike Bacich and Laura Chavez-Nomura	Present to the GM customer concerns about rate structures.	X	X		Met and discussed w/ GM
3. June 1, 2014	Kevin Palmer and Mike Bacich	Present to GM the Energy Efficiency Conservation Plan.		X		Ongoing
4. June 15, 2014	Laura Chavez-Nomura	Present to GM a plan to implement the proposed rate mechanism for recovering regulatory costs (only increases from federal and state regulations).	X	X		Met and discussed w/ GM
5. June 15, 2014	Laura Chavez-Nomura	Present to the GM the recommendation for restructuring of the current commercial TOU (Time of Use) reliability charge to assist small TOU customers.	X	X		Met and discussed w/ GM
6. June 15, 2014 Future	GM	Report to the City Council the results of RPU's positive economic development impacts.		X	X	Scheduled for end of May 2014 Preparing RFP for Consultant Review
July 10, 2015 Oct. 31, 2015	Kevin Milligan, working with Deputy City Attorney Susan Wilson	Study the feasibility of creating a Fiber Utility Enterprise for RPU and make a recommendation to GM for action.			X	To be presented to RPU Board on July 10 October 2015

THREE-YEAR GOAL: MAXIMIZE THE USE OF TECHNOLOGY TO IMPROVE UTILITY OPERATIONS

WHEN	WHO	WHAT	STATUS			COMMENTS
			DONE	ON TARGET	REVISED	
1. June 15, 2014	Pat Hohl	Develop a plan to complete the Schnieder GIS migration program	X	X		Transferred to Pat Hohl as executive sponsor
2. May 2015	Laura Chavez-Nomura and the GM	Develop a structure and budget for the operational technology section.	X			Hired OTM Manager started 5/8/2015
3. Future	Kevin Milligan – lead, Fred Stoiber, Laura Chavez-Nomura, William Obeid, and Todd Jorgenson	Create and document a strategy for the AMI/AMR (digital meters) Program.		X		To be addressed with Advanced Technology Roadmap
4. Oct. 15, 2014	Kevin Milligan - lead Rick Small, working with Jolene Church	Deploy a pilot key management system for Water Field Division to monitor keys checked out for field vehicles and equipment.	X			Installed & Testing
5. July 10, 2015	Laura Chavez-Nomura, working with Kevin Milligan and the GM	Evaluate the Leidos Strategic Technology Plan and translate to an action plan.	X		X	Report finalized. Will be Presented to RPU Board on 7/10/2015 8/7/2015
6. August 2014	Laura Chavez-Nomura, working with Jerry Rogers and Chris Spahr	Deploy VOIP in the Customer Service Division and Dispatch.	X			Go Live in August 2014
7. June 15, 2014	Ron Cox – lead, George Hanson and Dave Miller	Deploy an Asset Management Program for electric substation equipment.	X	X		
8. June 15, 2014	Mike Bacich – lead, Kevin Palmer and William Obeid	Evaluate various vendor alternatives for automation of Energy Efficiency Rebate Program and make a recommendation to the GM.	X			Testing Automation System Now

THREE-YEAR GOAL: IMPACT POSITIVELY LEGISLATION AND REGULATIONS AT ALL LEVELS OF GOVERNMENT

WHEN	WHO	WHAT	STATUS			COMMENTS
			DONE	ON TARGET	REVISED	
1. March 1, 2014	Steve Badgett – lead and Elizabeth Monville, working with the City Manager's Office	Hire a state lobbyist.	X			Completed 4/01/2014
2. March 15, 2014	GM – lead, Steve Badgett and Elizabeth Monville	Present RPU's legislative platform to state legislators.	X			Completed 2/3/2014
3. Future	Kevin Milligan	Make available customer-focused collateral material explaining RPU's legislative and regulatory positions.				Revisions to be developed with hiring of new Legislative Analyst
4. Future	Kevin Milligan	Identify and implement strategic marketing materials to communicate RPU's legislative platform to the state legislators.		X		Revisions to be developed with hiring of new Legislative Analyst
5. June 1, 2015	Reiko Kerr – Lead Kevin Milligan	Monitor state and federal legislative activities related to SONGS and report the status to the GM, RPU Board and the City Council.				On-Going

THREE-YEAR GOAL: DEVELOP AND IMPLEMENT ELECTRIC AND WATER RESOURCE PLANS

WHEN	WHO	WHAT	STATUS			COMMENTS
			DONE	ON TARGET	REVISED	
ELECTRIC:						
1. April 15, 2014	Scott Lesch – lead, Reiko Kerr and Bob Tang	Present to the GM RPU's IRP.	X	X		Initial Draft presented to GM on 4/7/2014
2. June 15, 2014	Danny Garcia – co-lead, Bob Tang – co-lead and Reiko Kerr	Present to the GM, Power Resources Operational Business Models to guide decision making for IPP replacement.	X	X		Option presented. Working w/ CAISO Analysis ongoing
3. June 15, 2014	Bob Tang – lead, Scott Lesch, Danny Garcia and Reiko Kerr	Present to the GM alternative RPS/GHG targets and associated operational and financial impacts.	X	X		Completed w/ IRP
FUTURE OBJECTIVE	ED AGM and Irene Martinez, working with the Property Services Division	Develop and present to the GM for approval a RTRP 230 kV Property Acquisition Plan.		X		
WATER:						
1. Future	Arshad Syed and Todd Jorgenson	Complete the Integrated Water Master Plan		X		Report 90% complete. Additional scope to be considered by RPU Board Oct. 3, 2014
2. Future	Todd Jorgenson, Oscar Khoury, Habib Hariri and Arshad Syed	Identify and develop alternative options for recycled water programs		X		
3. Future	Arshad Syed -- lead and John Farley	Develop RFP to hire a consultant to study the viability of groundwater recharge.		X		RFP undergoing internal review
FUTURE OBJECTIVE	Habib Hariri working with Todd Jorgenson, Rick Small and Andy Lindsay	Develop and present to the GM for approval a plan for operations and maintenance of the Recycled Water System.				

THREE-YEAR GOAL: *CREATE AND IMPLEMENT A WORKFORCE DEVELOPMENT PLAN*

WHEN	WHO	WHAT	STATUS			COMMENTS
			DONE	ON TARGET	REVISED	
1. March 31, 2014	GM	Discuss with the City Manager's Office and the HR Director a proposed scope for an RPU Workforce Development Program and request support for implementation.	X			
2. June 15, 2014	Dora Burns, working with the GM and the Assistant GMs	Prepare a high-level competency heat map for all of the utility job classification.	X	X		
3. June 2015	Dora Burns, working with a Workforce Development Team	Create an outline/table of contents of a Workforce Development Plan.		X	X	To be presented to RPU Board with other "roadmaps" Finalizing Phase I recommendations for August 28, 2015 Joint meeting