

# City Council Memorandum

TO: HONORABLE MAYOR AND CITY COUNCIL DATE: AUGUST 6, 2024

FROM: POLICE DEPARTMENT WARDS: ALL

SUBJECT: PURCHASE TELECOMMUNICATION SERVICES FROM MCI

COMMUNICATIONS SERVICES, LLC. DBA VERIZON BUSINESS SERVICES

THROUGH THE STATE OF CALIFORNIA PRICING CONTRACT

## **ISSUE:**

Approve the purchase of telecommunication services from MCI Communications Services, LLC. dba Verizon Business Services for CALNET IFB C4DNCS19, data network and communication services, pricing through State of California Pricing Contract C4-DNCS-19-001-28 for the period of July 1, 2024 through June 30, 2025, with three optional one-year extensions.

## **RECOMMENDATIONS:**

That the City Council:

- Approve the purchase of telecommunication services from MCI Communications Services, LLC. dba Verizon Business Services for CALNET IFB C4DNCS19, data network and communication services, pricing through State of California Pricing Contract C4-DNCS-19-001-28 for the period of July 1, 2024 through June 30, 2025, with three optional one-year extensions; and
- Authorize the City Manager, or designee, to execute the CALNET Authorization to Order forms with MCI Communications Services, LLC. dba Verizon Busichanges ands, and any supplementary documentation to effectuate this agreement, including making minor and non-substantive changes, and authorize listed contract extensions as described in the Order forms.

#### **BACKGROUND:**

Riverside Police Department (RPD) procures telecommunication services from Verizon Business Services including voice phone trunks. These phone trunks provide phone dial tone and inbound and outbound calling from RPD's phone system. RPD also procures Internet Service Provider data telecommunications for Police facilities.

The California Network and Telecommunications (CALNET) Program is focused on providing

services that meet the State's complex and critical telecommunications and network business needs. CALNET, Data Networks and Communication Services (IFB-C4DNCS19) provides customers with a competitively bid contract used by all entities to easily order telecommunications services.

MCI Communications Services, LLC. dba Verizon Business Services and the California Department of Technology (CDT) have entered into a five-year statewide contract for CALNET IFB C4DNCS19, for the period of April 27, 2020, through June 30, 2025, with three optional one-year extensions.

## **DISCUSSION:**

The Police Department would like to formally enter into an agreement with MCI Communications Services, LLC. dba Verizon Business Services (Verizon) for CALNET IFB C4DNCS19, data network and communication services, pricing through State of California Pricing Contract C4-DNCS-19-001-28 for the period of July 1, 2024, through June 30, 2025, with three optional one-year extensions in accordance with Purchasing Resolution No. 24101, Section 702(f).

Purchasing Resolution No. 24101, Section 702(f) states that, "Competitive Procurement through the Informal Procurement and Formal Procurement process shall not be required in any of the following circumstances: (f) When Cooperative Purchasing is available and undertaken or when Services can be obtained through Federal, State and/or other public entity pricing contracts or price agreements".

The Purchasing Manager concurs that the recommended actions follow Purchasing Resolution No. 24101, Section 702(f).

### **STRATEGIC PLAN ALIGNMENT:**

This item contributes to Strategic Priority No. 6 Infrastructure, Mobility and Connectivity and Goal No. 6.2 — Maintain, protect, and improve assets and infrastructure within the City's built environment to ensure and enhance reliability, resiliency, sustainability, and facilitate connectivity.

This item aligns with each of the five Cross-Cutting Threads as follows:

- **1. Community Trust** Telecommunications ensure RPD can respond and provide information to the public in a timely manner.
- **2. Equity** Providing multiple and reliable forms of communication ensures information can be delivered via multiple communication channels.
- **3. Fiscal Responsibility** Utilizing the competitively bid State of California CALNET agreement ensures the RPD is receiving the best rates available to us. It also gives the RPD the option to reduce services that are no longer needed.
- **4. Innovation** The City is always looking to improve and streamline telecommunication services. The Verizon CALNET agreement supports the City's efforts to move off legacy systems, when possible, and onto more current services.
- 5. Sustainability & Resiliency This contract ensures that RPD can provide reliable police

telecommunications services. RPD may add or remove services throughout the life of the agreement ensuring its ability to adapt to the current needs.

## **FISCAL IMPACT:**

There is no change in fiscal impact associated with the recommended action. The RPDs current pricing for telecommunication services is based on pricing through the State of California Pricing Contract C4-DNCS-19-001-28. The requested action would allow RPD to continue with the current pricing.

Recurring monthly costs for telecommunications services vary based on usage, number of lines, service levels and features. Department telecommunications charges are included in the annual budget during budget development. In Fiscal Year 2023/24, Verizon telecommunications charges for CALNET were \$17,068.90.

Prepared by: Danielle Barnes, Management Analyst

Approved by: Larry Gonzalez, Chief of Police

Certified as to

availability of funds: Kristie Thomas, Finance Director/ Assistant Chief Financial Officer

Approved by: Mike Futrell, City Manager

Approved as to form: Phaedra A. Norton, City Attorney

Attachment: CALNET Authorization to Order IFB C4DNCS19, Data Networks and

Communications Services