



FIRE DEPARTMENT OVERVIEW & EMPLOYEE RECOGNITION

Fire Chief Steve McKinster

City Council
December 9, 2025

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FIRE DEPARTMENT MISSION

Our mission is to protect life, property, and the environment by providing exceptional and progressive, all-hazard emergency services, public education, and safety programs.



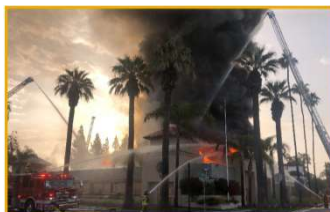
+44,670 Calls
for service



+122 Calls for
service per day



1 Call every
12 minutes



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BUDGET SUMMARY

Division	FY 2023/24 Budget	Programs/Functions
Administration	\$2,885,836	Office of the Chief; Administration; Fiscal Management
Operations	\$59,251,270	Fire Suppression; Hazmat; Investigations
Training	\$647,577	Training
Prevention	\$1,760,660	Fire Marshal; Fire Safety Inspection; Plan Check; CUPA
Special Services	\$652,299	Emergency Operations Center, Grant Administration; CERT
Total	\$65,197,642	



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2024 CALLS FOR SERVICE

44,670 Total Calls
2.81% increase from 2023

638 Fires

30,573 Medical Aids

190 Technical Rescue Calls

171 Hazardous Materials Calls

1,036 Wildland Calls

In 2024, 54,358 individual units promptly responded to 44,670 calls for service, collectively dedicating 20,106 hours to on-scene duties.



All Fire Calls



1,674
Total Calls
for Service

3.75%
of Total
Call Volume

EMS/Rescue Calls



30,763
Total Calls
for Service

68.87%
of Total
Call Volume

Homeless Related Calls



9,001
Total Calls
for Service

20.15%
of Total
Call Volume

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EMS TIERED DISPATCHING

Tiered Dispatching
implemented November
2024 for low acuity calls

2024 – **30,573 Medical Aids**

Low Acuity Calls
Prior to Tier – **2.0%**
After Tiered Dispatching – **7.6%**



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SHIFT ARSON INVESTIGATORS

Full Time Shift Arson Investigators
Implemented July 2024

Significant 2024 Increases

Call for Service/Cases Generated – **241**
Arrests and Cases with the DA's Office – **48**
Administrative Citations for Fireworks – **24**
Fireworks Confiscated – **1800lbs.**
New Hire Background Investigations - **32**



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OFFICE OF EMERGENCY MANAGEMENT

OEM 2024 Stats

- **2 EOC activations**
- **334 Partner Meetings**
(local, regional, state, federal)
- **36 Riverside Alert Messages**
(Internal and External)
- **1,852 Duty Officer Notifications**
- **7 Exercises Attended**
- **1 Local Hazard Mitigation Plan**
Approved Pending Adoption
- **\$9,710,821 million in Preparedness Grant Dollars managed**
(UASI, SHSP, EMPG)
- **3 Federal Public Assistance Recovery Grant**

Community Preparedness Outreach / CERT

- **40 Outreach Events** (2,974 In-person Engagements)
- **269 CERT Trained**
- **51 CERT Support and Outreach Team Members**
totaling 248 hours.

Urban Area Security Initiative Regional Training

- **47 Classes with 1,869 public safety, first responders, emergency managers and EOC staff trained.**
- **4 Conferences with 32 people trained**



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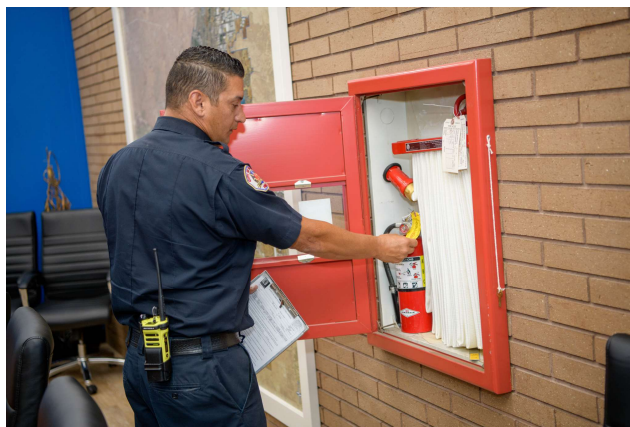
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FIRE PREVENTION

2024

**Fire and Life Safety
Inspections**
5,169

**Hazardous Materials
Inspections**
423



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ACCOMPLISHMENTS

- Completed Fire Department 2023-2028 Strategic Plan
- Maintained International Accreditation & Class 1 ISO Rating



FAST FACTS



ISO Class 1 Departments
503 in the United States | **44** in California



123 Departments that are both ISO Class 1 and Commission on Fire Accreditation International Accredited Nationally



5 Departments that are both ISO Class 1 and Commission on Fire Accreditation International Accredited in California

- Culver City
- Beverly Hills
- Burbank
- Riverside
- Torrance

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2024 EMPLOYEES OF THE YEAR



TYLER STANFORD
CAPTAIN
SWORN PERSONNEL



ANGIE KING
ADMINISTRATIVE SERVICES MANAGER
ADMINISTRATIVE PERSONNEL



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VISION: LOOKING FORWARD

We will continue to be a world-class leader in providing progressive, professional, and exceptional fire-rescue and life safety services.



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