YOUR MONEY. YOUR VOICE.
SU DINERO. SU VOZ.

The City of Riverside invites you to provide your feedback about our City's budget allocations, vital programs, and essential services. Your insights will also play a pivotal role in directing resources towards upcoming housing and community projects, particularly those aimed at benefitting low and moderate-income families in our community, ultimately shaping the 2024/2025 U.S. Department of Housing and Urban Development Annual Action Plan.

1. Overall, are you satisfied with the job the City of Riverside is doing to provide City services?

☐ Very Satisfied ☐ Somewhat Satisfied ☐ Somewhat Dissatisfied ☐ Very Dissatisfied ☐ Not Sure/Don't Know

2. Please indicate the level of importance you attribute to each of the following services, programs, and facilities offered by the City of Riverside.
(1 - Extremely Important, 2 - Very Important, 3 - Somewhat Important, or 4 - Not at All Important)

_____ Police Services
_____ Fire Protection Services
_____ Building Permit Services
_____ Code Enforcement Services
_____ Park and Recreation Facilities
_____ Park and Recreation Programs
_____ Senior Services
_____ Park Maintenance
_____ Library Facilities
_____ Library Programs And Services
_____ Traffic on Major City Streets
_____ Street Pavement Maintenance
_____ Maintaining the City's Character and History
_____ Managing Building and Development
_____ Environmental and Sustainability Programs
_____ Electric Service
_____ Water Service
_____ Trash Pickup
_____ Street Sweeping
_____ Riverside TV Broadcasting

3. Please rate your satisfaction with the City's performance in delivering each of its services, programs, and facilities.
(1 - Very Satisfied, 2 - Somewhat Satisfied, 3 - Somewhat Dissatisfied, 4 - Very Dissatisfied)

_____ Police Services
_____ Fire Protection Services
_____ Building Permit Services
_____ Code Enforcement Services
_____ Park and Recreation Facilities
_____ Park and Recreation Programs
_____ Senior Services Park Maintenance
_____ Library Facilities
_____ Library Programs and Services
_____ Traffic on Major City Streets
_____ Street Pavement Maintenance

CITY OF RIVERSIDE

U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

Complete the Survey Online

YOUR MONEY. YOUR VOICE.
SU DINERO. SU VOZ.

La Ciudad de Riverside le invita a asistir a una reunión de la comunidad cerca de usted para una conversación significativa sobre las asignaciones presupuestarias de nuestra Ciudad, programas vitales y servicios esenciales. Sus puntos de vista también desempeñarán un papel fundamental en la orientación de los recursos hacia los próximos proyectos de vivienda y de la comunidad, en particular los destinados a beneficiar a las familias de ingresos bajos y moderados en nuestra comunidad, en última instancia, dar forma a la 2024/2025 Vivienda y Desarrollo Urbano de los Estados Unidos Plan de Acción Anual.

1. En general, ¿está satisfecho con el trabajo que realiza la ciudad de Riverside para prestar los servicios municipales?

☐ Muy satisfechos ☐ Algo satisfecho ☐ Algo insatisfecho ☐ Muy insatisfecho ☐ No estoy seguro/No sé

2. Por favor, indique el nivel de importancia que atribuye a cada uno de los siguientes servicios, programas e instalaciones ofrecidos por la ciudad de Riverside.
1 - Extremadamente Importante, 2 - Muy Importante, 3 - Algo Importante o 4 - Nada Importante

_____ Servicios Policiales
_____ Servicios de Protección Contra Incendios
_____ Servicios de Permisos de Construcción
_____ Servicios de Aplicación de Códigos
_____ Parques e Instalaciones Recreativas
_____ Programas de Parques y Recreo
_____ Servicios para Personas Mayores
_____ Mantenimiento de Parques
_____ Biblioteca
_____ Programas y Servicios de Biblioteca
_____ Tráfico en las Principales Calles de la Ciudad
_____ Mantenimiento del Pavimento de las Calles
_____ Mantenimiento del Carácter Y La Historia de la Ciudad
_____ Gestión de la Construcción y el Desarrollo
_____ Programas Medioambientales y de Sostenibilidad
_____ Servicio Eléctrico
_____ Servicio de Agua
_____ Recogida de Basuras
_____ Barrido de Calles
_____ Emisión de TV en Riverside

3. Por favor, valore su satisfacción con los servicios, programas e instalaciones ofrecidos por la cuidad.
(1 - Muy Satisfecho, 2 - Algo Satisfecho, 3 - Algo Insatisfecho, 4 - Muy Insatisfecho)

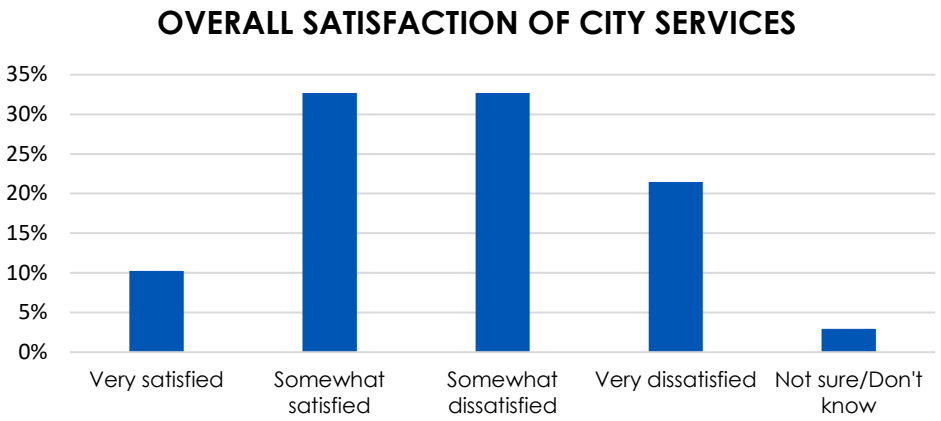
_____ Servicios Policiales
_____ Servicios de Protección Contra Incendios
_____ Servicios de Permisos De Construcción
_____ Servicios de Aplicación De Códigos
_____ Parques e Instalaciones Recreativas
_____ Programas de Parques y Recreo
_____ Servicios para Personas Mayores
_____ Mantenimiento de Parques
_____ Biblioteca
_____ Programas y Servicios De Biblioteca
_____ Tráfico en las Principales Calles de la Ciudad
_____ Mantenimiento del Pavimento de las Calles

CITY OF RIVERSIDE
U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

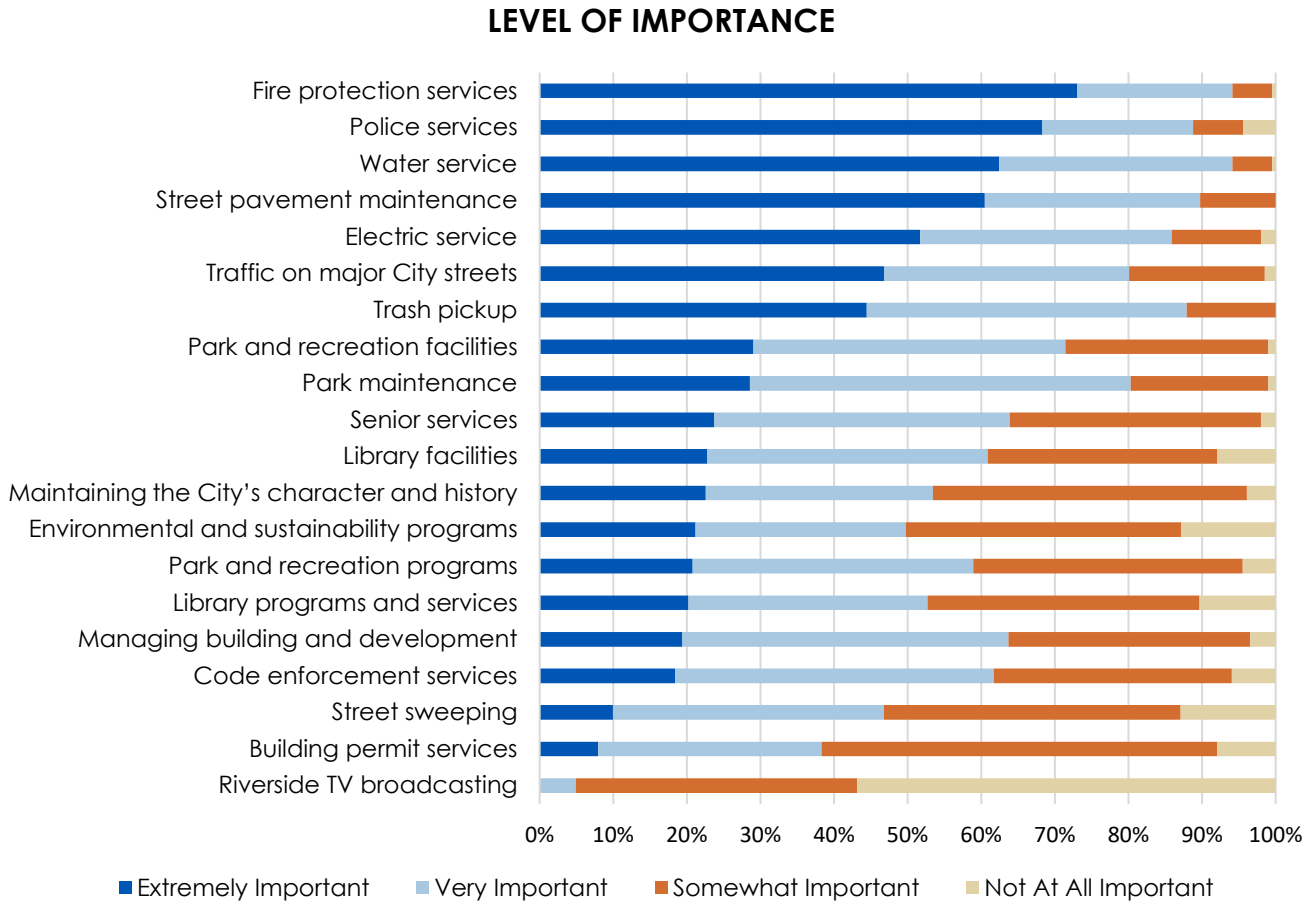
Complete la Encuesta en Línea

YOUR MONEY. YOUR VOICE - COMMUNITY BUDGET FEEDBACK ONLINE SURVEY RESULTS

1) Overall, are you satisfied with the job the City of Riverside is doing to provide City services?

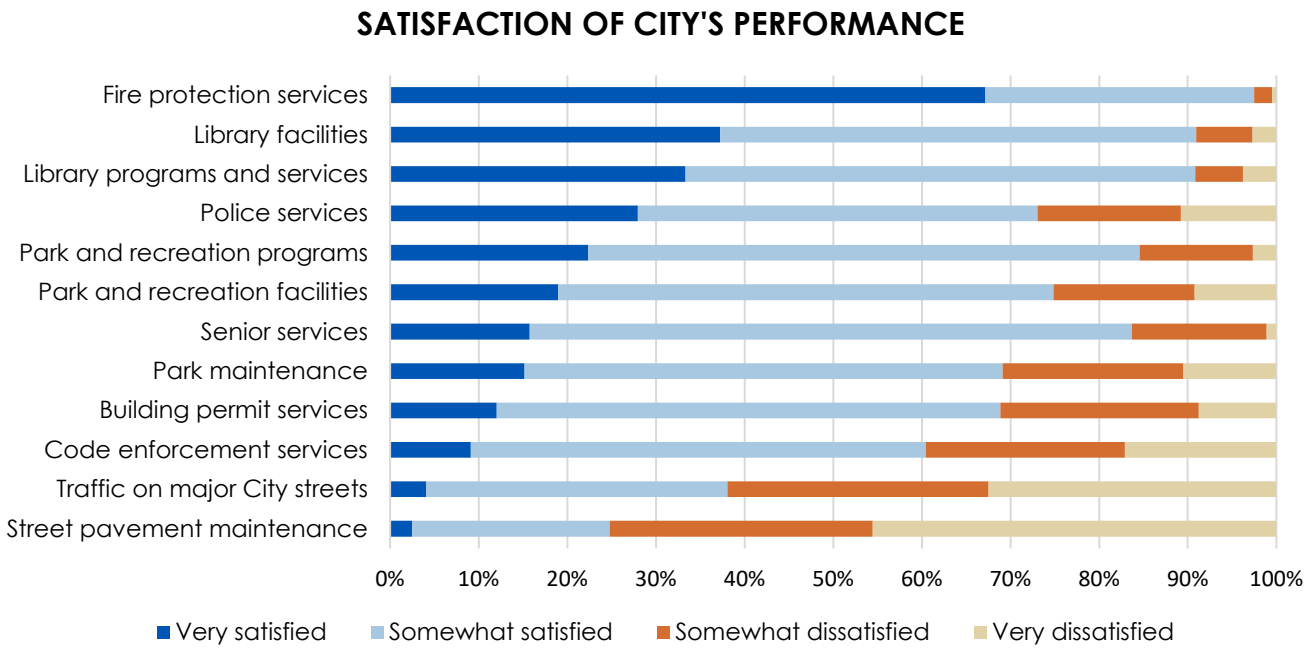


2) Please indicate the level of importance you attribute to each of the following services, programs, and facilities offered by the City of Riverside.

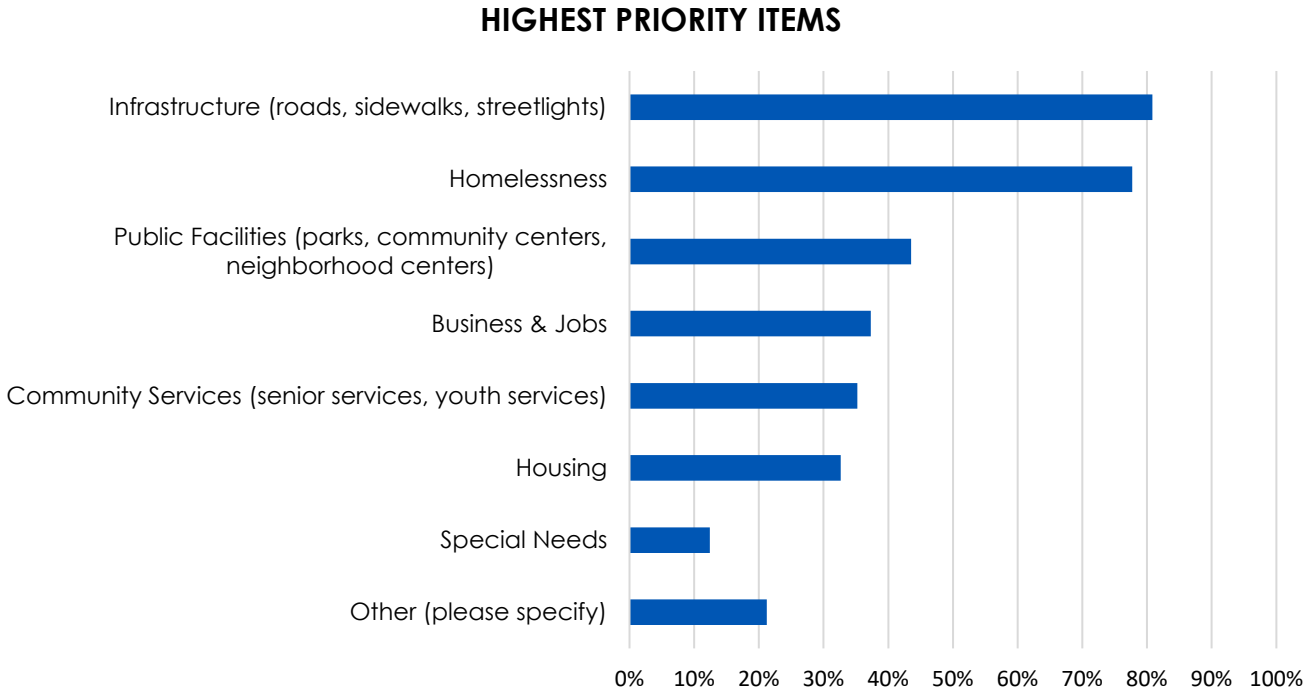


YOUR MONEY. YOUR VOICE - COMMUNITY BUDGET FEEDBACK ONLINE SURVEY RESULTS

3) Please rate your satisfaction with the City's performance in delivering each of its services,



4) Please mark items that you consider high priority.



YOUR MONEY. YOUR VOICE - COMMUNITY BUDGET FEEDBACK
IN PERSON SURVEY RESULTS

Combined Results

Your Money. Your Voice. City Surveys (37)	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Sure/Don't Know
Overall satisfaction with the job the City of Riverside is doing to provide City Services	2	19	8	3	1

Level of Importance of the following services, programs, and facilities offered in City of Riverside.

	Extremely Important	Very Important	Somewhat Important	Not at all Important	Weighted Average
Fire Protection Services	27	6	0	1	127
Police Services	28	2	3	0	124
Street Pavement Maintenance	22	10	2	1	123
Water Service	20	10	2	0	114
Trash Pickup	20	9	3	1	114
Electric Service	18	12	2	1	113
Park Maintenance	14	15	5	0	111
Park and Recreation Facilities	16	11	6	1	110
Traffic on Major City Streets	14	12	5	1	103
Park and Recreation Programs	13	9	11	0	101
Senior Services	17	9	3	0	101
Library Facilities	9	16	7	1	99
Environmental and Sustainability Programs	11	12	8	2	98
Library Programs and Services	7	17	8	1	96
Street Sweeping	13	9	6	4	95
Maintaining the City's Character and History	10	9	12	2	93
Code Enforcement Services	7	14	11	0	92
Managing Building and Development	6	16	7	3	89
Building Permit Services	4	11	16	0	81
Riverside TV Broadcasting	5	6	7	13	65

Combined Results

Rate satisfaction with the City's performance In delivering each of its services, programs, and facilities.

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Weighted Average
Fire Protection Services	29	4	0	1	129
Police Services	21	11	3	1	124
Park and Recreation Facilities	10	16	4	3	99
Park and Recreation Programs	9	17	5	1	98
Library Facilities	11	15	4	1	98
Senior Services Park Maintenance	11	13	6	2	97
Library Programs and Services	14	12	2	1	97
Code Enforcement Services	5	12	9	1	75
Traffic on Major City Streets	4	12	9	5	75
Street Pavement Maintenance	3	6	10	13	63
Building Permit Services	4	7	10	2	59

Ward 1 Results

Your Money. Your Voice. City Surveys (8)

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Sure/Don't Know
Overall satisfaction with the job the City of Riverside is doing to provide City Services		5	1	1	

Level of Importance of the following services, programs, and facilities offered in City of Riverside

	Extremely Important	Very Important	Somewhat Important	Not at all Important
Police Services	7		1	
Fire Protection Services	5	3		
Building Permit Services		4	4	
Code Enforcement Services	1	3	4	
Park and Recreation Facilities	1	3	4	
Park and Recreaiton Programs	1	3	4	
Senior Services	2	5	1	
Park Maintenance	1	4	3	
Library Facilities		4	4	
Library Programs and Services		4	4	
Traffic on Major City Streets	4	2	1	1
Street Pavement Maintenance	2	4	2	
Maintaining the City;s Character and History		3	5	
Managing Building and Development	2	3	2	1
Environmental and Sustainability Programs	3	3	1	1
Electric Service	2	5	1	
Water Service	3	5		
Trash Pickup	2	5	1	
Street Sweeping		4	3	1
Riverside TV Broadcasting			3	5

Ward 1 Results

Rate satisfaction with the City's performance In delivering each of its services, programs, and facilities.

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
Police Services	6	2		
Fire Protection Services	7	1		
Building Permit Services			3	1
Code Enforcement Services		3	2	1
Park and Recreation Facilities	3	4	1	
Park and Recreaiton Programs	3	4		
Senior Services Park Maintenance	3	3	1	
Library Facilities	4	3		
Library Programs and Services	4	3		
Traffic on Major City Streets	1	3	1	2
Street Pavement Maintenance	1	2	3	2

Ward 2 Results

Your Money. Your Voice. City Surveys ( )

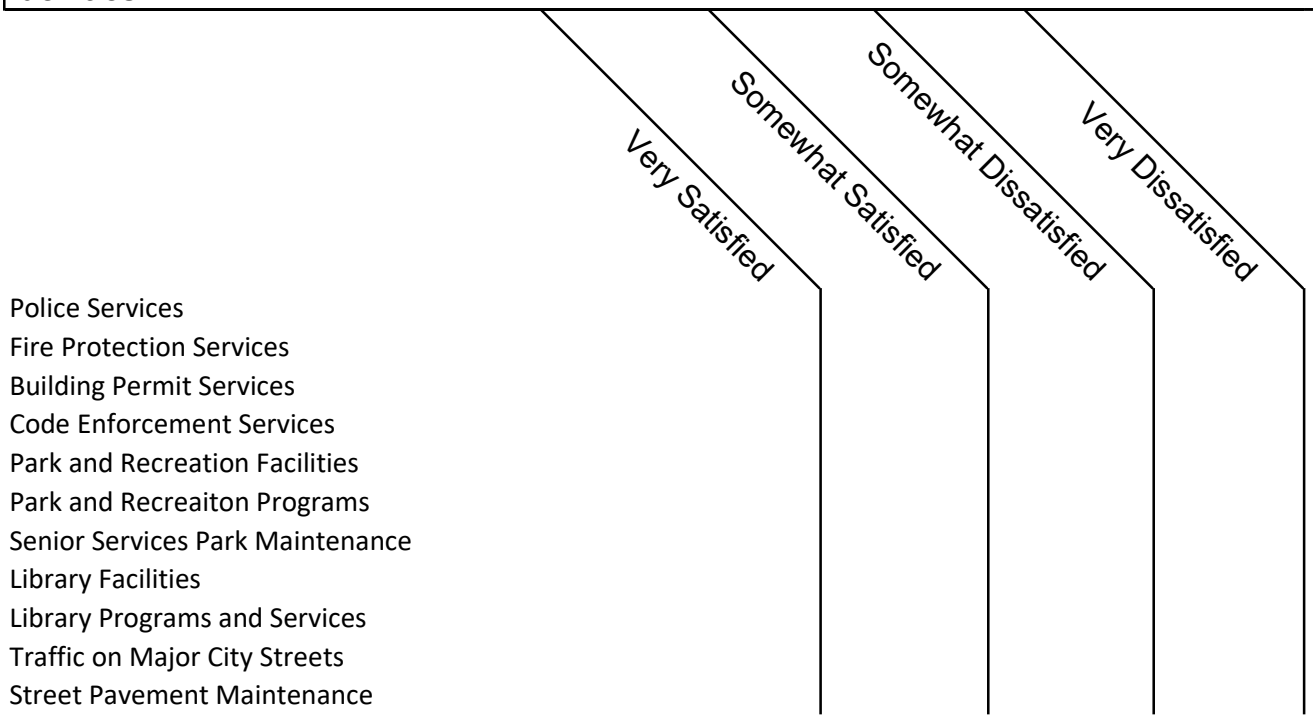
	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Sure/Don't Know
Overall satisfaction with the job the City of Riverside is doing to provide City Services					

Level of Importance of the following services, programs, and facilities offered in City of Riverside

	Extremely Important	Very Important	Somewhat Important	Not at all Important
Police Services				
Fire Protection Services				
Building Permit Services				
Code Enforcement Services				
Park and Recreation Facilities				
Park and Recreaiton Programs				
Senior Services				
Park Maintenance				
Library Facilities				
Library Programs and Services				
Traffic on Major City Streets				
Street Pavement Maintenance				
Maintaining the City;s Character and History				
Managing Building and Development				
Envire=onmental and Sustainability Programs				
Electric Service				
Water Service				
Trash Pickup				
Street Sweeping				
Riverside TV Broadcasting				

Ward 2 Results

Rate satisfaction with the City's performance In delivering each of its services, programs, and facilities.



Ward 3 Results

Your Money. Your Voice. City Surveys (6)

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Sure/Don't Know
Overall satisfaction with the job the City of Riverside is doing to provide City Services	1	2	1		

Level of Importance of the following services, programs, and facilities offered in City of Riverside

	Extremely Important	Very Important	Somewhat Important	Not at all Important
Police Services	6			
Fire Protection Services	5	1		
Building Permit Services	1		4	
Code Enforcement Services	2	2	2	
Park and Recreation Facilities	3	1	2	
Park and Recreaiton Programs	2	2	2	
Senior Services	4	1	1	
Park Maintenance	2	3	1	
Library Facilities	1	4	1	
Library Programs and Services	1	4	1	
Traffic on Major City Streets	2	3	1	
Street Pavement Maintenance	4	2		
Maintaining the City;s Character and History	2	2	2	
Managing Building and Development	1	5		
Environmental and Sustainability Programs	2	1	2	1
Electric Service	4	1	1	
Water Service	4	1	1	
Trash Pickup	4	1	1	
Street Sweeping	3	2	1	
Riverside TV Broadcasting			2	4

Ward 3 Results

Rate satisfaction with the City's performance In delivering each of its services, programs, and facilities.

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
Police Services	3	3		
Fire Protection Services	5			
Building Permit Services	1		4	
Code Enforcement Services	2	2	2	
Park and Recreation Facilities	3	1	2	
Park and Recreaiton Programs	2	2	2	
Senior Services Park Maintenance	4	3	1	
Library Facilities	1	4	1	
Library Programs and Services	3	2		
Traffic on Major City Streets	1	3	2	
Street Pavement Maintenance		2	3	1

Ward 4 Results

Your Money. Your Voice. City Surveys (9)

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Sure/Don't Know
Overall satisfaction with the job the City of Riverside is doing to provide City Services		4	3	1	

Level of Importance of the following services, programs, and facilities offered in City of Riverside

	Extremely Important	Very Important	Somewhat Important	Not at all Important
Police Services	6		1	
Fire Protection Services	6	1		
Building Permit Services	1	2	4	
Code Enforcement Services	3	3	1	
Park and Recreation Facilities	3	4		
Park and Recreaiton Programs	3	3	1	
Senior Services	6		1	
Park Maintenance	3	4		
Library Facilities	3	4		
Library Programs and Services	3	4		
Traffic on Major City Streets	6	1		
Street Pavement Maintenance	7	1		
Maintaining the City;s Character and History	5		2	
Managing Building and Development	2	2	3	
Environmental and Sustainability Programs	1	4	2	
Electric Service	5	2		
Water Service	6	1		
Trash Pickup	6	2		
Street Sweeping	5		1	1
Riverside TV Broadcasting	2	4		1

Ward 4 Results

Rate satisfaction with the City's performance In delivering each of its services, programs, and facilities.

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
Police Services	7	1		
Fire Protection Services	7	1		
Building Permit Services	1	5	1	
Code Enforcement Services	1	5	1	
Park and Recreation Facilities	3	4		
Park and Recreaiton Programs	3	3	1	
Senior Services Park Maintenance	4	1	2	
Library Facilities	4	1	2	
Library Programs and Services	4	2	1	
Traffic on Major City Streets	1	2	2	2
Street Pavement Maintenance	1	1	1	5

Ward 5 Results

Your Money. Your Voice. City Surveys (1)

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Sure/Don't Know
Overall satisfaction with the job the City of Riverside is doing to provide City Services		1			

Level of Importance of the following services, programs, and facilities offered in City of Riverside

	Extremely Important	Very Important	Somewhat Important	Not at all Important
Police Services		1		
Fire Protection Services	1			
Building Permit Services		1		
Code Enforcement Services		1		
Park and Recreation Facilities	1			
Park and Recreaiton Programs	1			
Senior Services		1		
Park Maintenance	1			
Library Facilities	1			
Library Programs and Services		1		
Traffic on Major City Streets			1	
Street Pavement Maintenance		1		
Maintaining the City;s Character and History		1		
Managing Building and Development		1		
Environmental and Sustainability Programs		1		
Electric Service	1			
Water Service	1			
Trash Pickup	1			
Street Sweeping	1			
Riverside TV Broadcasting				

Ward 5 Results

Rate satisfaction with the City's performance In delivering each of its services, programs, and facilities.

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
Police Services				
Fire Protection Services				
Building Permit Services				
Code Enforcement Services				
Park and Recreation Facilities		1		
Park and Recreaiton Programs		1		
Senior Services Park Maintenance				
Library Facilities		1		
Library Programs and Services		1		
Traffic on Major City Streets				
Street Pavement Maintenance				

Ward 6 Results

Your Money. Your Voice. City Surveys (5)

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Sure/Don't Know
Overall satisfaction with the job the City of Riverside is doing to provide City Services	1	2	2		

Level of Importance of the following services, programs, and facilities offered in City of Riverside

	Extremely Important	Very Important	Somewhat Important	Not at all Important
Police Services	3		1	
Fire Protection Services	4			1
Building Permit Services	2	2		
Code Enforcement Services		2	2	
Park and Recreation Facilities	4			1
Park and Recreaiton Programs	2	1	1	
Senior Services	3	2		
Park Maintenance	3	1	1	
Library Facilities	4			1
Library Programs and Services	3	1		1
Traffic on Major City Streets	1	2	1	
Street Pavement Maintenance	3	1		1
Maintaining the City;s Character and History	3	1		1
Managing Building and Development	1	2		1
Environmental and Sustainability Programs	2	3		
Electric Service	2	2		1
Water Service	2	1	1	
Trash Pickup	3			1
Street Sweeping	1	2		1
Riverside TV Broadcasting	2	1	1	

Ward 6 Results

Rate satisfaction with the City's performance In delivering each of its services, programs, and facilities.

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
Police Services	3		2	
Fire Protection Services	4			1
Building Permit Services	2	1		1
Code Enforcement Services	2		2	
Park and Recreation Facilities	1	3		1
Park and Recreaiton Programs	1	3	1	
Senior Services Park Maintenance		3		1
Library Facilities	1	3		1
Library Programs and Services	1	2		1
Traffic on Major City Streets	1	1	1	1
Street Pavement Maintenance	1		1	2

Ward 7 Results

Your Money. Your Voice. City Surveys (8)

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Not Sure/Don't Know
Overall satisfaction with the job the City of Riverside is doing to provide City Services		5	1	1	1

Level of Importance of the following services, programs, and facilities offered in City of Riverside

	Extremely Important	Very Important	Somewhat Important	Not at all Important
Police Services	6	1		
Fire Protection Services	6	1		
Building Permit Services		2	4	
Code Enforcement Services	1	3	2	
Park and Recreation Facilities	4	3		
Park and Recreaiton Programs	4		3	
Senior Services	2			
Park Maintenance	4	3		
Library Facilities		4	2	
Library Programs and Services		3	3	
Traffic on Major City Streets	1	4	1	
Street Pavement Maintenance	6	1		
Maintaining the City;s Character and History		2	3	1
Managing Building and Development		3	2	1
Environmental and Sustainability Programs	3		3	
Electric Service	4	2		
Water Service	4	2		
Trash Pickup	4	1	1	
Street Sweeping	3	1	1	1
Riverside TV Broadcasting	1	1	1	3

Ward 7 Results

Rate satisfaction with the City's performance In delivering each of its services, programs, and facilities.

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
Police Services	2	5	1	1
Fire Protection Services	6	2		
Building Permit Services		1	2	
Code Enforcement Services		2	2	
Park and Recreation Facilities		3	1	2
Park and Recreaiton Programs		4	1	1
Senior Services Park Mauntenance		3	2	1
Library Facilities	1	3	1	
Library Programs and Services	2	2	1	
Traffic on Major City Streets		3	3	
Street Pavement Maintenance		1	2	3