

DEPARTMENT OVERVIEW AND EMPLOYEE RECOGNITION

Innovation & Technology Department

City Council Meeting
September 20, 2022

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DEPARTMENT MISSION



- Work **collaboratively** with other departments and organizations to **improve the quality of life** in the City through economic development.
- **Achieve innovative**, practical, and reliable **solutions** to City problems, **optimize processes** through information technology leadership and professional services; and
- **Provide an exciting, challenging, and rewarding environment** where team members derive satisfaction from challenging assignments, continued professional growth, personal accomplishments, and the **success of City of Riverside departments** in meeting their operational and **service objectives**.



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EMPLOYEE RECOGNITION PROGRAM



Five Annual Awards:

- Employee of the Year
- Service Awards
- Innovation & Technology Officer (ITO) Awards
- CIO Award for Outstanding Leadership
- People's Choice Award (temporary hiatus)

Quarterly/Periodic:

- Employee of the Quarter



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STAFF PRODUCTIVITY FISCAL YEAR 2021/2022

- 526 Citywide technology Orders
- 475 Purchase Requisitions
- 150+ Citywide software contract renewals
- 800+ Invoices for citywide technology purchases
- 15,966 service requests were completed
- 91% extremely satisfied with service request response, communication, knowledge, and service



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SERVICE AWARDS

2019 Service Award

- CJ Smith – 5 Years

2020 Service Awards

5 Years

- Rosalinda Acosta
- Steve Crunk
- George Khalil
- Prasad Mahale
- Chris Tilden



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2021 SERVICE AWARDS

Emely Dacara – 20 Years

Five Years

- Ken Althiser
- Jesus Barraza
- Darryl Batten
- Brian Castillo
- Chris Davidson
- Thomas Dominguez

- Louis Felder
- Jason Ha
- Harry Huang
- Bryan Johnson
- Vijay Mali
- James Mariner
- Antonio Moise
- Andy Montes

- Daniel Perez
- Nghi Quach
- Lisa Pierce
- Paul Anthony Rivera
- Jesse Silva
- Gurjot Singh
- Carlos Robles

- Raphael Song
- Arian Tay
- Nehemiah Willis
- Tim Wilson



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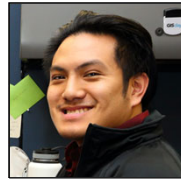
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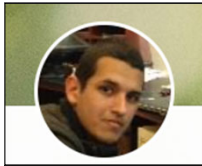
INNOVATION & TECHNOLOGY OFFICER (ITO) AWARDS 2019



Bryan Johnson



Nghi Quach



Carlos Robles



CJ Smith



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INNOVATION & TECHNOLOGY OFFICER (ITO) AWARDS 2020

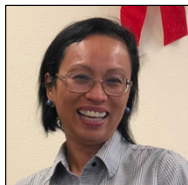


Andy
Montes

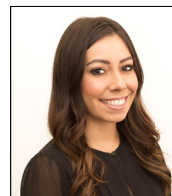


Ken
Althiser

CLIENT SERVICES TEAM



Emely
Dacara



Angela
Morales



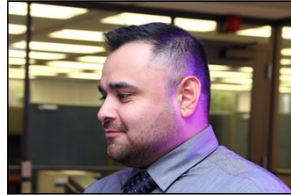
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INNOVATION & TECHNOLOGY OFFICER (ITO) AWARDS 2021

Daniel Perez



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INNOVATION & TECHNOLOGY 2020 CIO Award for Outstanding Leadership

CJ Smith



Ted Cronin



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INNOVATION & TECHNOLOGY 2021 CIO Award for Outstanding Leadership

Steve Crunk



Chris Davidson



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EMPLOYEE OF THE QUARTER



2019 Quarter4
Daniel Perez



2020 Quarter 1
Emely Dacara



2020 Quarter 2
Arian Tay



2020 Quarter
Ken Althiser

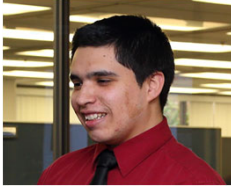


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EMPLOYEE OF THE QUARTER



2020 Quarter 4
Thomas
Dominguez



2021 Quarter 1
Chris Tilden



2021 Quarter 2
Nghi Quach



2021 Quarter 3
Angela Morales



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EMPLOYEE OF THE QUARTER



2021 Quarter 4
Bryan Johnson



2022 Quarter 1
James Mariner



2022 Quarter 2
Gurjot Singh



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2019 EMPLOYEE OF THE YEAR



Carol Carr

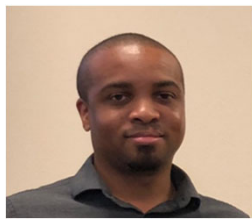


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2020 EMPLOYEE OF THE YEAR



Nehemiah Willis



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2021 EMPLOYEE OF THE YEAR



Andy Montes



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2019 DEPARTMENT AWARDS



**2019 AWARD OF
EXCELLENCE**



**1st in the Government
Experience Award**



AMONG TOP 5
in "Equipt to Innovate"
National Survey of Cities



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2020 DEPARTMENT AWARDS



6th in the **Digital Cities**
Award for Cities
over 250,00 Citizens



**2020 AWARD OF
EXCELLENCE**



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2021 DEPARTMENT AWARDS



6th in the **Digital Cities**
Award for Cities
over 250,00 Citizens



**2021 AWARD OF
EXCELLENCE**



20th Anniversary
Participation Award



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RECOMMENDATION

That the City Council receive and file an overview of the Innovation and Technology Department, including recognition of the Department's employees.



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