



*City of Arts & Innovation*

# City Council Memorandum

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**TO: HONORABLE MAYOR AND CITY COUNCIL                      DATE: November 19, 2019**

**FROM: POLICE DEPARTMENT    WARDS: ALL**

**SUBJECT: PURCHASE OF MOTOROLA INTERFACE BETWEEN PREMIERONE COMPUTER-AIDED DISPATCH AND AUTOMATED SECURE ALARM PROTOCOL FROM MOTOROLA SOLUTIONS, INC. WITH FIVE (5) YEARS OF MAINTENANCE AND SUPPORT, IN THE AMOUNT OF \$62,007 IN ACCORDANCE WITH PURCHASING RESOLUTION NO. 23256, SECTION 602 (n)**

**ISSUE:**

Approve the purchase of the Motorola Interface between PremierOne Computer-Aided Dispatch and Automated Secure Alarm Protocol from Motorola Solutions, Inc. with five (5) years of maintenance and support in the amount of \$62,007 in accordance with Purchasing Resolution No. 23256, Section 602 (n).

**RECOMMENDATION:**

That the City Council approve the purchase of the Motorola Interface between PremierOne Computer-Aided Dispatch and Automated Secure Alarm Protocol from Motorola Solutions, Inc. with five (5) years of maintenance and support in the amount of \$62,007 in accordance with Purchasing Resolution No. 23256, Section 602 (n).

**BACKGROUND:**

The Riverside Police Department (RPD) communications center utilizes the Motorola PremierOne Computer-Aided Dispatch system to receive, process, and track calls for service, including those related to residential or commercial burglar or robbery alarms and medical alarms. This interface is called the Automated Secure Alarm Protocol (ASAP), allows an alarm monitoring company to communicate a request for a response to a Public Safety Answering Point (PSAP), and for the PSAP to keep the alarm monitoring company advised as to the status of the resulting incident. This direct process eliminates the phone call between the alarm company and the dispatch center and minimizes the potential for miscommunication or misunderstanding. Additionally the improved process will allow RPD to discontinue the use of an outdated alarm receiver and move internal alarms to a more reliable platform.

**DISCUSSION:**

RPD communications would like to implement the interface between PremierOne Computer-Aided Dispatch and Automated Secure Alarm Protocol to improve accuracy, streamline alarm processing, and discontinue the use of outdated technology for city alarms in accordance with Purchasing Resolution No. 23256, Section 602(n), which states, “When the Procurement is for the renewal of maintenance, license( s), support, or a similar need for existing technology systems, including hardware, and the items procured are from the owner /developer of the software/hardware or from a sole source provider, and the Manager is satisfied that the best price, terms and conditions have been negotiated.”

The Purchasing Manager concurs that this purchase is in compliance with Purchasing Resolution No. 23256, Section 602 (n).

The Innovation and Technology Department concurs with this report.

**FISCAL IMPACT:**

The total fiscal impact of the action is \$62,007. Sufficient funds in the amount of \$32,000 are available in the Police Department Asset Forfeiture Account No. 3145401-462200 and in the amount of \$30,007 in the Police Department Asset Forfeiture Account No. 3145401-424130.

Prepared by: Larry V. Gonzalez, Interim Chief of Police  
Certified as to  
availability of funds: Edward Enriquez, Chief Financial Officer/City Treasurer  
Approved by: Lea Deesing, Assistant City Manager  
Approved as to form: Gary G. Guess, City Attorney