

**City of Riverside - Internal Audit Division  
Fraud/Waste/Abuse Summary Report**

Case Number	Date Opened	Mode of Complaint	Allegation Submitted	Internal Audit Action Taken	Outcome or Status
1-143612301	8/18/2020	Website submission	Allegation of abuse of City payroll/overtime	Referred to department for resolution; claim unsubstantiated	Closed
1-139727261	4/8/2020	Website	COVID-19 Positive Test Complaint	Referred to Human Resources	Closed
1-139062532	3/18/2020	Website submission	Gathering during COVID restrictions	Referred to Human Resources and Public Utilities Department	Closed
1-130666191	6/15/2019	Website submission	Allegation of abuse of City payroll/overtime	Referred to department for resolution; concern addressed	Closed
1-126871712	1/31/2019	Telephone	Allegation of unauthorized access and use of checking account	Not enough information obtained to provide	Closed
1-118317261	4/4/2018	Email	Allegation of email phishing attempt	Referred to Innovation and Technology Department	Closed
1-117155221	2/21/2018	Email	Allegation of abuse of City payroll/overtime	Referred to the Public Works	Closed
1-116226665	1/17/2018	Email	Allegation of vendor fraud and conflict of interest	Referred to Human Resources	Closed
1-106239151	1/12/2017	Email	Allegation of abuse of position/power/lack of duty/refusal to	Referred to Code Enforcement Division	Closed
1-104582351	11/7/2016	Telephone	Allegation of abuse of City payroll/overtime	Internal Audit investigation concluded allegation	Closed
NA	6/12/2016	Email	City policy violations regarding work conducted on City sidewalks	Transferred to 311 Call Center for routing to	Closed
NA	3/2/2016	Email	Abuse/misuse of City resources led to unwarranted parking	Transferred to 311 Call Center for routing to	Closed
NA	2/13/2016	Email	Allegation of a false police report being filed	Transferred to 311 Call Center for routing to	Closed
NA	1/25/2016	Telephone	Fraud complaint regarding a mortgage-related	Referred to Riverside Police	Closed
NA	1/20/2016	Telephone	Allegation related to unauthorized disclosure of client information	Transferred to 311 Call Center for routing to	Closed
NA	11/19/2015	Telephone	Allegation of an identity theft issue	Referred to Riverside Police	Closed

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NA	11/17/2015	Telephone	Allegation that the driver of a City vehicle was driving recklessly for	Transferred to 311 Call Center for routing to	Closed
NA	10/27/2015	Email	Noise/residential/traffic nuisance complaints against residential	Transferred to Community and Economic	Closed
NA	10/2/2015	Telephone	Abuse/misuse of City resources led to unwarranted parking	Transferred to 311 Call Center for routing to	Closed
NA	9/21/2015	Regular Mail	Allegations of unethical behavior of an entity conducting business on behalf of the City of Riverside	Internal Audit investigation concluded 2 of 3 allegations were valid and made appropriate	Closed
NA	8/20/2015	Email	Employee misuse of City resources led to damaged car	Not in Hotline purview - non-City issue	Closed