

Polaris Integrated Library System Update - Riverside 2.0 Strategic Plan

Riverside Public Library

Board of Library Trustees

September 26, 2016

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The Library ILS

An Integrated Library System (ILS) is a management and planning system used to track the orders of books and other materials, items owned, invoices paid, and customer data and history. The Online Public Access Catalog (OPAC), or public interface, is also part of the ILS.



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Library ILS Transitions

1. Millennium ILS implemented in FY 2004/05
2. 10 years later, advancements in technology rendered the platform outdated and parent company Innovative Interfaces announced a phase out of the outdated system
3. Library staff engaged the Riverside Public Library Foundation in discussion on a path to secure funds to upgrade the ILS

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Timeline

1. December 2013 - Riverside Public Library Foundation receives \$40,000 donation contingent on \$35K in matching funds
2. February 2014 - City Council approves a \$35,000 match
3. April 2014 – Innovative Interfaces acquires Polaris Library Systems
4. July 2015 - City Council approves \$133,862 agreement with Innovative with Gift Fund covering remaining balance of \$58,862

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Polaris Integrated Library System



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Key Features

1. Robust, user friendly Online Public Access Catalog (OPAC) for customers
2. E-Book Cloud Library Integration
3. Controlled access to reading history lists, and saved search lists
4. Customers can receive SMS and/or e-mail notification and receipts



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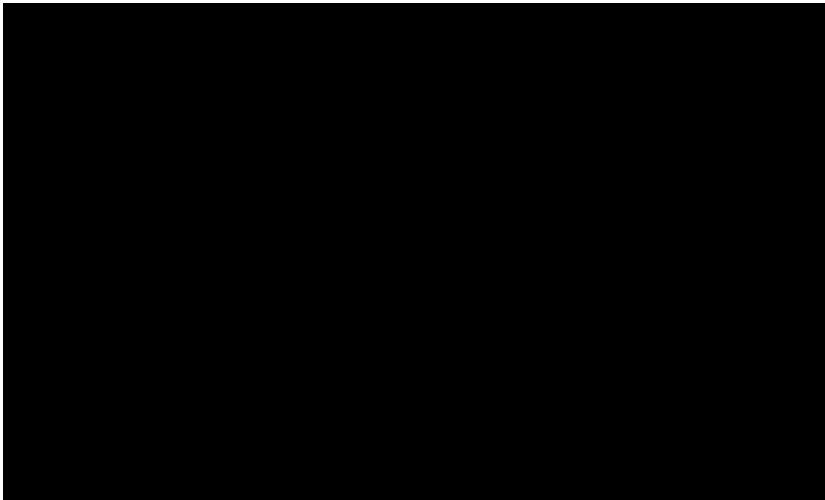
Polaris Leap



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Polaris LEAP

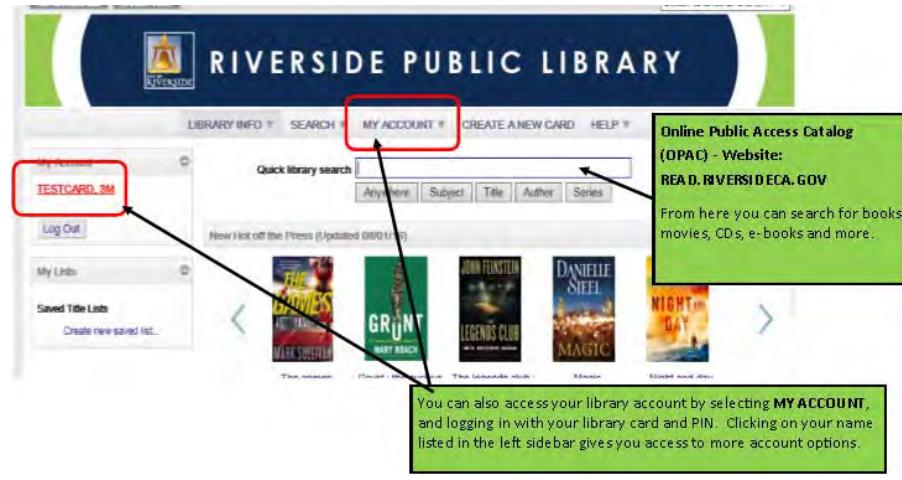


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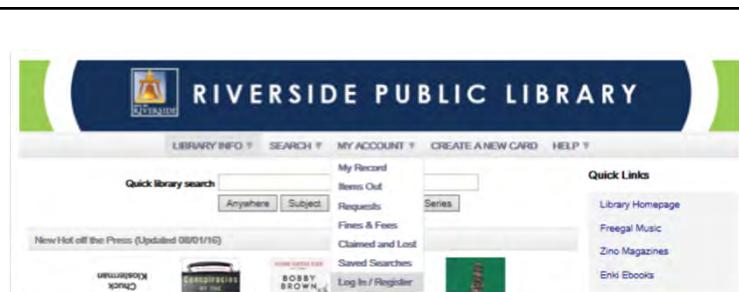
Online Public Access Catalog (OPAC)

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To request materials online, customers must log in to their account with their Library card or Username and PIN. If a customer does not have an online account, they must create one by clicking the [register now](#) link.

If you are not registered for library services, [click here to register now](#)

Please enter your username or barcode, and password.

Username or Barcode: [Create Username](#)

Password: [Forgot your password?](#)

[Don't forget to log out...](#)

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The initial account screen contains basic account information. To view and manage specifics within the account, click on the name listed in the **My Account** box in the upper left. From here you can:

- View items out, and renew them if allowed
- Place requests for items you wish to borrow
- Cancel requests should you no longer need it
- Review fines & fees
- Review Claims returned and Lost items
- Create and retrieve saved lists

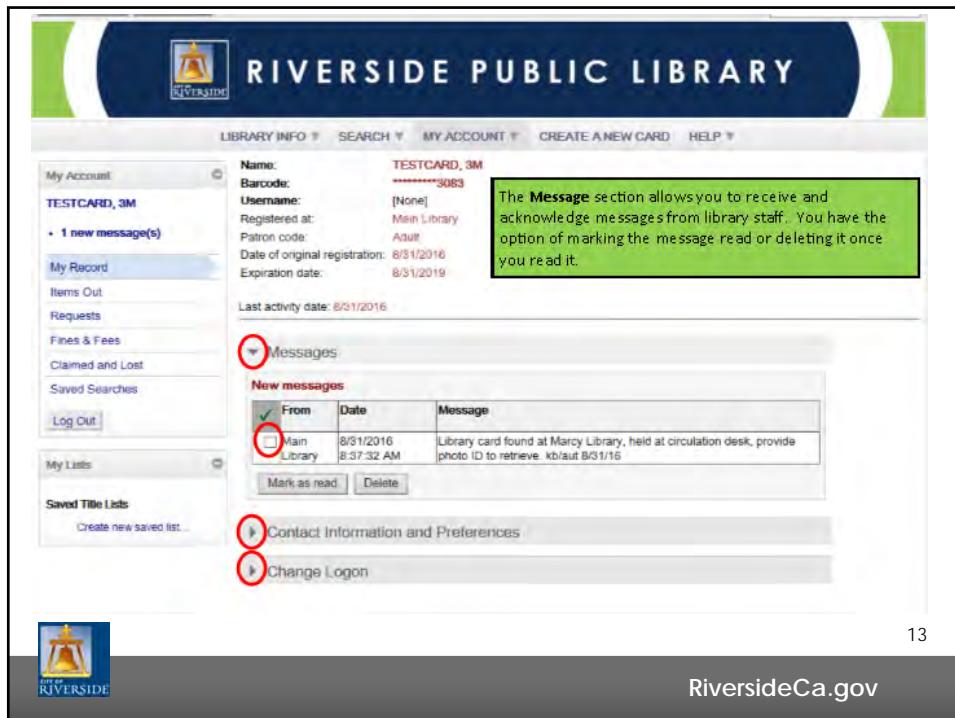
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Click any of the arrows pertaining to **Message**, **Contact Information & Preferences**, or **Change Logon** to expand or collapse section as necessary. Each section allows you to customize or retrieve information about your account

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The **Message** section allows you to receive and acknowledge messages from library staff. You have the option of marking the message read or deleting it once you read it.

My Account: TESTCARD, 3M
TESTCARD, 3M
 • 1 new message(s)

My Record

Items Out
 Requests
 Fines & Fees
 Claimed and Lost
 Saved Searches
 Log Out

My Lists
 Saved Title Lists
 Create new saved list...

TESTCARD, 3M
 Name: TESTCARD, 3M
 Barcode: 3083
 Username: [None]
 Registered at: Main Library
 Patron code: Adult
 Date of original registration: 8/31/2016
 Expiration date: 8/31/2019

Last activity date: 8/31/2016

Messages

New messages

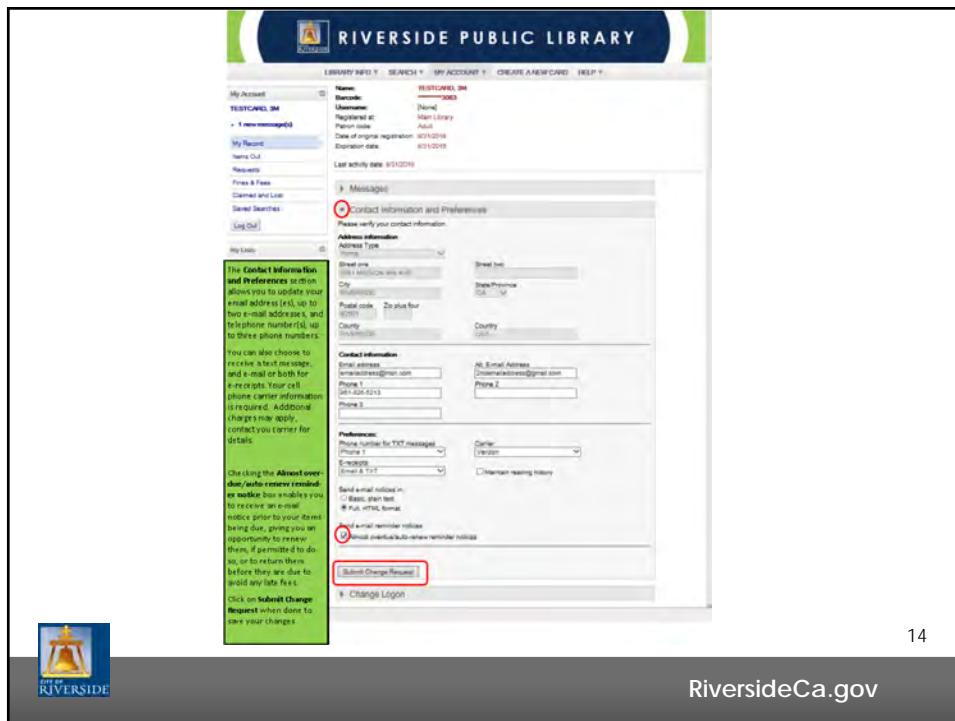
From	Date	Message
Main Library	8/31/2016 8:37:32 AM	Library card found at Marcy Library, held at circulation desk, provide photo ID to retrieve. kb/aut 8/31/16

Contact Information and Preferences

Change Logon

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Contact Information and Preferences

Please verify your contact information.

Address information

Address Type: Street address
 Street: 123 Main Street
 City: Riverside
 State/Province: CA
 Zip: 92501
 Postal code: 2 digits plus four
 County: Riverside
 Country: United States

Contact information

Home address:
 Alt. Home address:
 Phone 1:
 Phone 2:
 Phone 3:

Preferences:

Phone number for TXT messages:
 Preferred:
 Preferred & TXT:

Send email reminder in:
 Basic, plain text

 Full HTML format

Send email reminder notice:
 Basic, plain text

 Full HTML format

Submit Change Request

Change Logon

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The screenshot shows the Riverside Public Library website. The user profile on the left indicates they have 1 new message. The main content area shows a 'Message from webpage' dialog box with a question about sharing personal data with law enforcement. The 'OK' button is highlighted with a red box. Below the dialog, there are sections for 'Contact Information' and 'Preferences' (including email and SMS settings). A note at the bottom of the page states that data may be subject to law enforcement access. At the bottom, there are 'Change Request' and 'Logout' buttons, and a 'Submit Change Request' button in the dialog.



Recommendation

That the Board of Library Trustees receive and file this report.



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