



## Performance Audit Update Baker Tilly | Hometown Connections

Public Utilities Department

Board of Public Utilities  
October 23, 2017



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### Background

1. April 25, 2016 - Organizational Assessment by Hometown Connections was presented to the Board
2. July 25, 2016 - Performance Assessment and Financial Expenditure Audit by Baker Tilly was presented to the Board
3. September 26, 2016 - Action Plan for both assessments was presented to the Board



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## Background

4. September 26, 2016 - Board directed staff to return every six months with an update on the Action Plan
5. Last update was presented to Board in April 2017



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## Summary Update of Action Plans

Baker Tilly

1. Issued a total of 53 recommendations
  - A. To date 14 recommendations complete
  - B. 17 recommendations in progress
  - C. 22 recommendation in research/planning



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## Summary Update of Action Plans

### Hometown Connections

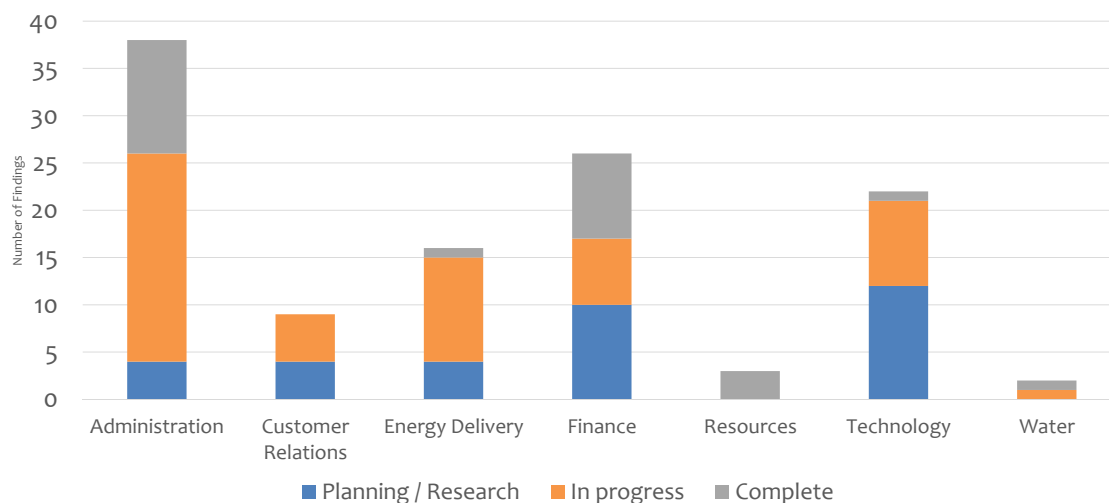
1. Issued a total of 64 recommendations
  - A. To date 36 recommendations complete
  - B. 20 recommendations in progress
  - C. 8 recommendation in research/planning



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## Summary Update of Action Plans



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## Recommendations

That the Board of Public Utilities receive and file this report.



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