

Attachment 7

Board of Public Utilities
May 14, 2018

**Written Comments In Support Of or Protest To the Proposed Water Rate
Increase as of April 30, 2018**

From: Mark Clinard [<mailto:mrclinard@yahoo.com>]

Sent: Saturday, April 14, 2018 4:02 PM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] RAISE the water rate

I am surprised that the proposal to raise the water rate doesn't mention the need for conservation, but instead you confess to the need to catch up with deferred and neglected maintenance. You should have been covering maintenance expenses all along, but you should raise the rate now to put an end to water waste.

Mark Clinard -- 2996 Hyde Park -- 92506

From: Venita Jorgensen [<mailto:kvenitaj@att.net>]

Sent: Monday, March 12, 2018 2:27 PM

To: Gardner, Mike <MGardner@riversideca.gov>; Perry, Jim <JPerry@riversideca.gov>; Nicol, Colleen <CNicol@riversideca.gov>

Subject: [External] Riverside's Public Utility - Please Distribute to Council and Mayor

Dear Councilmen,

Riverside's public utility was a unique good idea many years ago. It has worked well providing good service. Many times over the last 40 years our electricity has remained on while that of neighboring cities has not. We always felt that was because our Utility had Riverside as its first priority. When scammers call us with schemes to save money on our Edison bill it has felt good to tell them we are not Edison customers. The citizen Public Utility Board has facilitated input from the people of Riverside. The Public Utility has also allowed the City a degree of budgetary flexibility that it would not have had otherwise. Our Utility has also been progressive and innovative in its planning and projects. We would hate to see this well run, civically responsible arrangement surrendered to a profit making company whose first responsibility is to its shareholders. We hope you will agree that this is a bad idea.

Kirke and Venita Jorgensen
4435 Mission Inn Ave.
Riverside, CA 92501
kvenitaj@att.net

-----Original Message-----

From: Angela Williams [mailto:angie_36@ymail.com]
Sent: Tuesday, March 27, 2018 11:27 AM
To: Morton, Sherry <SMorton@riversideca.gov>
Subject: [External] Proposed Rate Increase Protest

To whom this concerns:

I would like to protest against the increase in our water rates in the city of Riverside. This will place a strain on many families. With the cost of living steadily rising over the past 10 years and the minimum wage not adjusting accordingly, it is a huge problem.

I believe the public utilities in Riverside are already quite high compared to other surrounding cities. For instance each month the city sewer and trash portion of my bill is larger than my electricity and water bill. Why is sewer and trash varying each month when it should be a constant fee monthly and for it to be costing so much is ridiculous. We do not need increases. We need relief.

No on increasing the water rates.

Thank you,

Angela Williams
767 Blake Road
Riverside, Ca 92501

Sent from my iPhone

From: Tom Ayala [<mailto:trayala@earthlink.net>]
Sent: Monday, April 09, 2018 1:06 PM
To: Morton, Sherry <SMorton@riversideca.gov>
Cc: mommags@earthlink.net
Subject: [External] protest proposed water rate action

To Whom it may concern;

I am protesting the proposed water rate increases over the five year period projected on the notice provided in the mail this past month. My name is Grace Ayala, the homeowner of the property located on 4625 Texas Ave. (St.), Riverside, 92504.

My husband and I are on a fixed income and consider the rate increases to be too high over the period of the intended increase. We are open to some rate increase, understandably, as listed on the notice of public hearing, however, at a more affordable rate.

We have taken advantage of the city's free tree offer each spring, for years, hoping to improve the air quality with these trees & to supply much needed shade to the property. In addition, we plant organic vegetables & herbs in our own gardens for personal consumption.

We have updated our irrigation systems, drip lines and added mulch to assist in saving water. But we may be forced to stop watering the trees and plants when the rates become unaffordable.

We pray that this won't happen, and hope that there will be a more fair & equitable adjustment/rate increase for all parties.

Please feel free to contact me @ (951) 675-5225, if needed.

Thankfully,

Grace and Tom Ayala

Riverside City Council.

I am voicing my opinion regarding the proposed
INCREASE in water rates.

I AM OPPOSED to the increase.

Marie Baron
4264 Harrison St
Riverside CA 92503

RECEIVED

MAR 28 2018

City of Riverside
City Clerk's Office

From: marcia burgess [mailto:mbmissmuck@gmail.com]

Sent: Wednesday, March 21, 2018 4:53 PM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] protest

To whom it may concern

This is a letter of protest against the proposed water rate hike by Ms Marcia Burgess, 11550 Trailrun Court, Riverside, CA, 92505.

Is the city losing money at the current water rate? How much money is intended to be raised by the proposed rate hike of almost 50% by 2022?

Very vague information is given with respect to what will be done with the increased revenue.

Until there is definite evidence of a need for increased revenue, this proposal should be rejected.

Marcia Burgess

mbmissmuck@gmail.com

RECEIVED

APR 02 2018

City of Riverside
City Clerk's Office

03/30/2018

Attn: Riverside City Clerk

RE: Protest the proposed water rate increases

Address:

3630 Columbia Ave

Riverside Ca 92501.

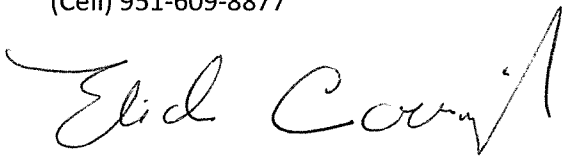
To whom it may concern, I Elida Carrington, am writing to acknowledge that I received a letter indicating a proposed water rate increase. I want to inform you that I am opposed and protest this increase.

Feel free to contact me if you have any questions.

Best Regards,

Elida Carrington

(Cell) 951-609-8877

A handwritten signature in cursive script that reads "Elida Carrington". The signature is written in black ink and is positioned below the typed name and phone number.

From: Candice Baron [mailto:ccbaron8@hotmail.com]
Sent: Wednesday, April 04, 2018 8:52 PM
To: Morton, Sherry <SMorton@riversideca.gov>
Subject: [External] Proposed Water Increase

My name is Candice Baron and I live at 6390 Merlin Drive in Riverside. I am writing to protest the proposed water rate increases for the following reasons:

1. We significantly reduced our yard's turf with drought tolerant landscape at great cost to the city (in the form of rebates) and to us (our good citizenship cost us more than the rebate we received - not to mention the personal time spent).
2. The city is selling our water to other communities/ municipalities so obviously we have an over-abundance of water while being told we are in a drought.
3. The supposed "drought" has given a lot of people permission to stop caring for their yards. Take a drive down Madison - it looks terrible, along with a lot of other streets in our once beautiful city. Where is compliance?
4. Because of the "drought", City of Riverside cut back on watering city-owned medians, walkways, greenbelt areas, and trees causing our beautiful trees, plants, shrubs, medians to turn brown and/or die while other cities remained emerald green. Perhaps those emerald green cities are the same cities to whom we're selling our precious resource?
5. Other cities such as neighboring Corona are planting trees and flowers and shrubs along their beautiful, new freeways. Riverside, in trying to do the right thing, planted bark along our beautiful, new freeways. As a result, we ended up with a litter-strewn, weed-filled freeway system running through our beautiful city. And after spending billions of dollars on those beautiful new freeways - it's embarrassing. Take a drive down to Newport Beach - you won't find bark being used as landscape there. Is the city of Newport Beach buying our precious resource?

Why are we (the city with water to sell) being forced to go brown when other cities aren't playing by the rules?

Since you're selling our precious water (instead of saving it for Riverside residents who have sacrificed and worked so hard to preserve it), why not sell it to Riverside residents and allow us to once again water our grass and trees and flowers. Let other cities get their water elsewhere (or sacrifice and go brown, like we did) and allow us to pay for the water we were told to stop using because we were in a "drought".

If you're going to increase our water rates, at least give us something for those rate increases.

Sincerely,

Candice Baron

Sent from my iPhone

From: Ali Cervantes [<mailto:cervantes.ali8@gmail.com>]

Sent: Tuesday, April 03, 2018 4:03 PM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] Objection on Water Rate Increase Written Protest

My name is Alicassandra Cervantes and I'm writing my electronic protest related to the proposed water rate increases. I OBJECT to the proposed water increase rates for my affected parcel property of 10598 Pendleton St Riverside Ca 92505.

From: Juno [mailto:lesliec@juno.com]
Sent: Wednesday, March 21, 2018 4:24 PM
To: Morton, Sherry <SMorton@riversideca.gov>
Subject: [External] Proposed Water Rate Increases

My name is Leslie Chandler and my address is 5384 College Avenue, Riverside 92505. This email is to let you know that I am against the proposed water rate increases.

Thank you,
Leslie Chandler

From: Nathan Dean [mailto:nathantdean@gmail.com]
Sent: Wednesday, March 21, 2018 4:43 PM
To: Morton, Sherry <SMorton@riversideca.gov>
Subject: [External] Protest of Proposed Rate Action

Hello All,

My name is Nathan Dean, I'm a home owner who lives at 4470 Guy Court, Riverside, CA, 92505. I would like to protest the Rate Action as the increasing rate would be a hardship for me and my family. Currently we are a 1 income family who struggles to make ends meet from weekly checks. With increasing rates, this becomes difficult for me and my family to be able to live in this area.

Thanks,

Nathan

RECEIVED

APR 05 2018

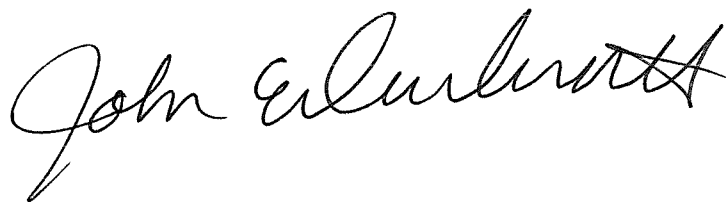
City of Riverside
City Clerk's Office

To: Riverside City Clerk
City Hall
3900 Main Street
Riverside, California 92522

From: John E. Duckworth
385 Eternal Way
Riverside, CA 92506

RE: Protest of Proposed Rate Action by the Riverside Public Utilities

I, John E. Duckworth, hereby, protest the proposed rate increases. I own the property located at 8050 Choi Dr, Riverside, CA 92506 serviced by the Riverside Public Utilities.

A handwritten signature in black ink, reading "John E. Duckworth". The signature is written in a cursive style with a large, sweeping initial "J".

RECEIVED

APR 05 2018

City of Riverside
City Clerk's Office

To: Riverside City Clerk
City Hall
3900 Main Street
Riverside, California 92522

From: John E. Duckworth
385 Eternal Way
Riverside, CA 92506

RE: Protest of Proposed Rate Action by the Riverside Public Utilities

I, John E. Duckworth, hereby, protest the proposed rate increases. I own the property located at 385 Eternal Way, Riverside, CA 92506 serviced by the Riverside Public Utilities.

A handwritten signature in black ink, appearing to read "John E. Duckworth". The signature is written in a cursive, flowing style.

From: Ali Estilai [mailto:babaali70@gmail.com]
Sent: Thursday, March 22, 2018 8:34 AM
To: Morton, Sherry <SMorton@riversideca.gov>
Cc: babaali70@gmail.com
Subject: [External] Protesting Water Rate Increase

Dear Public Utilities Department:

We are protesting the proposed water rate increase. Over the past fifteen years, we have instituted many water conservation measures: we have installed low-flow, pressure assisted toilets; we keep “drought buckets” in the sink and shower and use this water in our garden; we have installed drip irrigation and replaced all of our grass with gravel and raised beds, However, we have planted many fruit trees and vegetables that require water to survive. Please do not raise our water rates.

Our address is :
168 West Broadbent Dr.
Riverside, CA 92507

Sincerely,
Ali Estilai , Ellen Estilai

From: Susan Flynn [<mailto:AnonymousMom@live.com>]

Sent: Wednesday, March 28, 2018 2:13 PM

To: Susan Flynn <AnonymousMom@live.com>; Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] Resident Opposing Proposed Water Rate Increase

Dear Sirs: Please record and register my formal objection/protest to the Riverside Board of Public Utilities' "conceptually approved" water rate increases meant to address challenging issues faced by most utilities across the state. What I see written is just the sort of conceptual wording that allows almost anything to happen to monies not nailed-down/dedicated to a very very specific expenditure. And in this age of creative money raising spin, I gotta wonder why non-specific words are being used...such as "rate increases 'ARE MEANT TO' address these issues." "conceptually approved blah blah" "per household..." Increases Of More Than \$10 a Month...well, no cost of living raise covers these sorts of things, we just cannot afford what is not crucial. Maybe there are other places to find this money...like no more sister-city travel jaunts?

We need to hire people interested in running this city for the people who Are this city; no festivals, fairs or orange shows are any help if residents cannot afford to live here, comfortably, yes with hot & cold running...piped into our 100 year old bungalow infrastructures, indoor privy, electricity, you know the ideal, the charming city with inhabitants who feel (are!) appreciated...an American City BE-ing as wonderful as it should be...21st Century Riverside Style! (...and Not bleeding its residents dry...capisce? Yes, hope springs eternal.)

Thank you in advance, for I trust you'll find ways to finance Riverside's expected necessities by careful planning. Long Range Anticipation of the needs of our city should be a job requirement. We all have to plan ahead, it doesn't look like anyone expected to need the overage of water that we had, now I understand it is gone...sold? Was money involved...? Hmmmm?

I am made of questions.

My name: Susan Flynn

My Affected Address: 4477 10th Street, Riverside, CA 92501

Parcel Number: 214270021 - 7

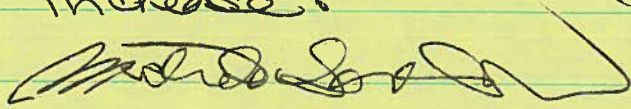
March 28, 2018

RECEIVED

MAR 26 2018

City of Riverside
City Clerk's Office

My name is Michele Gaertner and I live at 4044 Elmwood Ct. Riverside, CA 92506. I am protesting the proposed water rate increase. We already pay plenty for city services, and in my opinion that is a large increase.



From: kimberly gieniec <kimberly_gieniec@yahoo.com>
Date: April 2, 2018 at 3:03:05 PM PDT
To: "[City Clerk@RiversideCA.gov](mailto:City_Clerk@RiversideCA.gov)" <[City Clerk@RiversideCA.gov](mailto:City_Clerk@RiversideCA.gov)>
Subject: [External] **Objection to Proposed Water Rate Increase**
Reply-To: kimberly gieniec <kimberly_gieniec@yahoo.com>

This e-mail shall serve as notice of my opposition to the proposed water rate increase. Before raising rates, it is time to commence decreasing the pay and benefits of the city of Riverside employees, which by any fair standard when comparing their salaries against the average citizen of Riverside, is, to say the least, substantially excessive.

Kimberly A. Gieniec
APN 217232030-8

Subject:

FW: Opposition To Rate Incease

From: Joseph Gieniec [<mailto:genetz2003@yahoo.com>]

Sent: Monday, April 02, 2018 2:57 PM

To: CallCenter

Subject: [External] Opposition To Rate Incease

This letter shall serve as notice to my opposition to the proposed water rate increase. It's time to begin decreasing employee salaries and benefits before you even consider raising my rates which ultimately benefits the bloated salaries and benefits of Riverside city employees.

Joseph M. Gieniec
APN3 187062006-2

From: Xavier Gonzalez [mailto:xavier.carmen527@gmail.com]
Sent: Thursday, March 29, 2018 12:16 PM
To: Morton, Sherry <SMorton@riversideca.gov>
Subject: [External] Protest - proposed water increase

To whom it may concern:

Please acknowledge this written protest for the proposed water increase. I am against the proposed water rate increase. My name is Xavier Gonzalez, and I am the property owner @ 4910 Brockton Ave. Riverside, Ca. 92506.

Regards,
Xavier Gonzalez
4910 Brockton Ave
Riverside, Ca 92506

Sent from my iPhone

William Gould
425 Maravilla Dr.
Riverside, CA 92507
(951) 640-7545

RECEIVED

APR 04 2018

City of Riverside
City Clerk's Office

April 2, 2018

Riverside City Clerk at City Hall
3900 Main Street
Riverside, CA 92522

**REGARDING: Utility Service Account # 0162453001 and
Service Address: 425 Maravilla Dr. Riverside CA 92507**

To Whom It May Concern,

This protest is related to the proposed water rate increase. My question related to my protest is, has the Riverside Public Utilities been taking care of infrastructures? What is there progress? How will they make the water safer and affordable? What are they presently doing with the money we pay for our water bills?

Furthermore, I believe the Riverside Public Utilities could find better ways to collect water when it rains. They could implement other means to encourage their customers to reduce water consumption, such as, cut water usage between 2-4 pm each day. They could also have residents put rock landscape as the Palm Springs residents do. I have rock landscape in my front and backyard to preserve water.

Sincerely,



William Gould

Alma Gould
285 Creek Circle
Riverside, CA 92507
(951) 534-0255

RECEIVED

MAR 28 2018

City of Riverside
City Clerk's Office

March 27, 2018

Riverside City Clerk at City Hall
3900 Main Street
Riverside, CA 92522

**REGARDING: Utility Service Account # 0128642001 and
Service Address: 285 Creek Circle Riverside CA 92507**


To Whom It May Concern,

This protest is related to the proposed water rate increase. The reason for the increase of water rates by Riverside Public Utilities is that they are "facing challenges, like most utilities across the state, related to aging infrastructure, government regulations and investment into capital-improvement projects designed to make Riverside's water safe, reliable and affordable. These rate increases are meant to address those issues."

My question related to my protest is, has the Riverside Public Utilities been taking care of infrastructures? What is there progress? How will they make the water safer and affordable? Those are nice statements to increase our rates, but what are they presently doing with the money we pay for our water bills?

Furthermore, I believe the Riverside Public Utilities could find better ways to collect water when it rains. They could implement other means to encourage their customers to reduce consumptions, such as, cut water usage between 2-4pm each day. Stop watering the lawn and use rock landscape as does Palm Springs area.

I am on a fixed income and protest the increase water rate. When will this wanting to obtain more and more increase rates from homeowners' and renter end?

Sincerely,

Alma Gould

From: Rosio Toledo Hernandez [<mailto:rtoledo02@gmail.com>]

Sent: Sunday, March 25, 2018 8:38 PM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] Proposed Water Rate Increases

My name is Rosio Toledo Hernandez and my address is 11806 Creighton Street, Riverside 92505. This email is to let you know I am against the proposed water rate increases.

Thank you,
Rosio Toledo Hernandez

PROTEST TO PROPOSE WATER RATE INCREASES

Affected Property:
1320 Cadwell Court
Riverside, CA 92506

APN 252-151-018

Person submitting
Paul Hillmer



4-2-2018

RECEIVED

APR 02 2018

City of Riverside
City Clerk's Office

From: Lauren Holloway [<mailto:lrholloway918@gmail.com>]

Sent: Wednesday, April 04, 2018 11:59 AM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] Protest of Proposed Water Rate Increase

To whom it may concern:

My Name is Lauren R Holloway and I own the property at 3358 Hatten Lane in Riverside, CA 92503.

This letter of protest is in response to the proposed water rate increase for the city of Riverside. I write to you today to protest against the proposed water rate increase that I was informed of through a letter of "Notice of Public Hearing Regarding Proposed Water Rate Increases." I understand that there will be a Public Hearing on May 14, 2018 at 6:30 p.m. at Riverside City Hall. I also understand that if written protests against the proposed water rate Increase are presented by a majority of owners or ratepayers subject to the increase, the District shall not impose the increase.

Consider this letter my formal written protest against the proposed water rate increase.

Sincerely,
Lauren Holloway

From: Joseph Huelskamp [<mailto:pwadvisor@gmail.com>]

Sent: Thursday, April 05, 2018 2:38 PM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] PROTEST - Water Rate Increase - 2460 Grace St, Riverside, CA 92504

I wish to protest the Water Rate Increase for my home.

2460 Grace St
Riverside, CA 92504

Sincerely,

Joseph Huelskamp

From: Martha Langford [<mailto:martharetreat07@gmail.com>]
Sent: Thursday, March 29, 2018 11:58 AM
To: Morton, Sherry <SMorton@riversideca.gov>
Subject: [External] City of Riverside Proposed Annual Rate Increase Protest

City of Riverside
Board of Public Utilities

I, Martha Langford, reside at 3093 Amsterdam Dr, Riverside, CA. I protest the proposed annual water rate increase. The city water is not palatable making the water undrinkable and unusable for food preparation. Purchasing commercially bottled water is very costly, which makes a city water rate increase unwarranted and invalid unless water palatability is improved.

From: Gary Leach [gncleach@charter.net]
Sent: Thursday, March 29, 2018 8:16 PM
To: Morton, Sherry
Cc: gncleach@charter.net
Subject: [External] Protest of Water Rate Increase

Hello:

Please accept this written protest of the proposed water rate increase. I believe the rate increase is excessive and not warranted at this time.

Our property (utility service address) is located at 2560 Monroe Street, Riverside, CA 92504.

Should you have any question, I may be reached at 951.905.2758.

Gary Leach

From: lupe luera [<mailto:lupe7034@outlook.com>]
Sent: Thursday, March 22, 2018 12:41 PM
To: Morton, Sherry <SMorton@riversideca.gov>
Subject: [External] Protest to water rate increases

My name is Lupe Luera I live at 8830 San Vicente Ave., Riverside.CA 92503 and I am in protest of the proposed water rate increases. These increases would be a hardship for me especially since I'm in a fixed income. Thank you for your time in this matter.

From: Pam Luna [<mailto:drpam@earthlink.net>]
Sent: Tuesday, April 03, 2018 2:29 PM
To: Morton, Sherry <SMorton@riversideca.gov>
Subject: [External] Please do not increase water prices.

Our water bill are already so high we are reluctant to flush the toilet, take showers or get a drink of water. Most of my yard is suffering greatly even after installing drought plants---Riverside leaders, there has to be another alternative---you are killing us homeowners who are trying to give the best to our neighborhoods. Those who are using excessive amounts can pay dearly but please do not punish those who have made very sincere cutbacks already---make it an incentive and do not penalize responsibly users.

Resident:
1432 Cedarhill Dr.
Riverside CA 92507

Pamela J. Luna



Virus-free. www.avast.com

From: dandd4223@aol.com [<mailto:dandd4223@aol.com>]

Sent: Tuesday, April 03, 2018 6:59 PM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] Protest of Proposed Rate Action

April 3, 2018

To: Riverside City Clerk:

From: Dawne Malone

Re: Residence address: 4223 Mt. Vernon Ave., Riverside, CA 92507

This is to certify that I oppose the proposed water rate increase.

Subject:

FW: [External] Protest of proposed rate action relating to proposed water rate increase

From: William Modisette [ahrfnuasdf@gmail.com]

Sent: Friday, March 30, 2018 8:11 AM

To: Morton, Sherry

Subject: [External] Protest of proposed rate action relating to proposed water rate increase

Hello,

We currently are already paying a large water bill each month. We do not want the water rate to increase.

kindly,

Michel Trico

4515 6th St.

Riverside, CA. 92501

From: Judy Nichols [<mailto:bigiude2@hotmail.com>]
Sent: Friday, March 23, 2018 6:29 PM
To: Morton, Sherry <SMorton@riversideca.gov>
Subject: [External] Protest of the water rate increases

In regards to my water utility at:
City of Riverside Public Utilities
3900 Main Street
Riverside, CA 92522-0144

Home Address:
10544 Cochran Avenue
Riverside, CA 92505

I, Judy Nichols, of the above home address, would like to protest the proposed water rate increases by this e-mail.

From: Rick and Linda Olson [mailto:rolsonfam@gmail.com]
Sent: Wednesday, March 21, 2018 5:39 PM
To: Morton, Sherry <SMorton@riversideca.gov>
Subject: [External] Re: Protest of proposed water rate action

To whom it may concern,

This protest of water rate increase is for address 4629 Waterdale ct. Riverside, Ca. 92505. This is related to the proposed water rate increase in which I Rick Olson oppose.
Sincerely, Rick Olson

From: Lauren Peterson [mailto:lpeterson@mosssavings.com]
Sent: Friday, April 06, 2018 4:02 PM
To: Morton, Sherry <SMorton@riversideca.gov>
Subject: [External] WATER INCREASE

LAUREN PETERSON
5063 BUSHENLL AVE
RIVERSIDE CA 92505

TO WHOM IT MAY CONCERN,

I AM WRING IN REGARDS TO THE PROPOSED WATER INCREASE I WOULD LIKE VOTE AGAINST IT. THIS WOULD OBVISOUPLY BE AN ADDITIONAL EXPENSE FOR ME AND MY HOUSEHOOLD AND A DEFINATE STRAIN FOR ME AS I AM THE SOLE PROVIDER FOR ME AND MY TWO CHILDREN. IM NOT EXACTLY SURE WHAT OTHER INFO I AM SUPPOSED TO INCLUDE, PLEASE LET ME KNOW IF YOU NEED ANY ADDL INFO THANK YOU

This e-mail may contain or attach privileged, confidential or protected information intended only for the use of the intended recipient. If you are not the intended recipient, any review or use of it is strictly prohibited. If you have received this e-mail in error, you are required to notify the sender, then delete this email and any attachment from your computer and any of your electronic devices where the message is stored.

From: Michael Plavajka [<mailto:michael9518@att.net>]

Sent: Thursday, March 22, 2018 2:42 PM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] RiversidePublicUtilities.com/Rates

To: Riverside City Clerk at City Hall ,

This email is written to protest the proposed water rates starting on July 1, 2018 through and including July 1, 2022. I am strongly against the proposed increases to our water rates. My Social Security can't even keep up with the cost of living and these increases are far more than any raise that I get.

Sincerely Yours, Michael R. Plavajka My address is 2885 Roncador Place Riverside , CA. 92503

From: jeffrey quigney [<mailto:pjquign@sbcglobal.net>]

Sent: Thursday, March 22, 2018 4:49 PM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] Water rate increase

I believe the proposed water rate proposed increase is unjustified and is a burden on the middle class and the poorer citizens of the city. Hiring an over priced city manager like the city did makes me wonder if somehow helping to pay his huge salary. Also what about the head of the water department using so much water. I think he should be ashamed of himself. Does he get special rates for all his watering? I read how he covered up saying he cut back his watering in his back yard. Lets see a copy of his water bill in July in the Press Enterprise and how much he paid. Also pictures of his back yard this July. Your welcome to see or post mine but I'm sure we won't see his bill or photos of yard. What a dishonest person. Just another way to get more revenue from the people of the city. Also what happened to all the money the city received selling the so called extra water we saved the city last year. I urge the city council not to approve this increase. We can vote you out on election day.

Jeffrey J Quigney
3131 Fleetwood Dr.
Riverside Ca.92503

From: Ellen Robinson [<mailto:ellenlee5896@hotmail.com>]

Sent: Monday, March 26, 2018 11:29 AM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] Protest of Proposed Rate Action

March 26, 2018

PROTEST OF PROPOSED RATE ACTION

Being a resident in Riverside since 1948, it saddens me to see our utility bills increasing all the time.

I am on a fixed income as I know so many baby boomers are. Its difficult to provide for just day by day or month to month on a fixed income. Our social security rates does not go up to allow for more increases and when they do give an increase on social security then it's taken away from increase in Medicare benefits.

I am very cautious in respect to the consumption of both my water and electric which will indicate on my City of Riverside bill each month. I don't know what more I can do to conserved anymore than not bathe, flush toilets, laundry, or die of heat exhaustion cause I am afraid to turn on the air conditioner in the summer months. I limit myself on that usage also, I have the thermostat is set at 80 to 81 degrees and shut it down at night time. Even if I leave the house during the day, I turn off my air.

And may I note also, when we are advise we are in a drought and the city puts restrictions on watering the yards but yet will send out notices cause there yards are dead? Don't understand that one either even though I haven't endured that yet but have had neighbors and friends tell me it has happen to them.

Please rethink this proposed rate for all citizens who resides in our beautiful city of Riverside.

Thank you in advance.

Best regards,

City of Riverside Account # 141690000

Ellen Robinson

5596 Hardwicke Drive

Riverside, CA 92504

Subject:

FW: [External] Protest

From: susiebr1@yahoo.com [mailto:susiebr1@yahoo.com]

Sent: Thursday, April 05, 2018 2:24 PM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] Protest

My name is Susana Rodriguez and this is in protest to the proposed city water rate increase, my address is 11207 Westfall Ln, Riverside CA 92505

Sent from my iPhone

RECEIVED

APR 09 2018

City of Riverside
City Clerk's Office

To whom it may concern;

As a resident of the property located at 4411 Snowberry Street. Riverside ca. 92504, I would like to officially submit a protest against the proposed water rates increases.

As mentioned in your letter, residential areas will see an average increase of \$38.43, an additional increase within the next 2-5 years. As small as it may seem, I am a single parent, and head household of my home. Therefore, my income is very strictly allocated to pay each bill, each home expense, each car expense, and the necessities of my children.

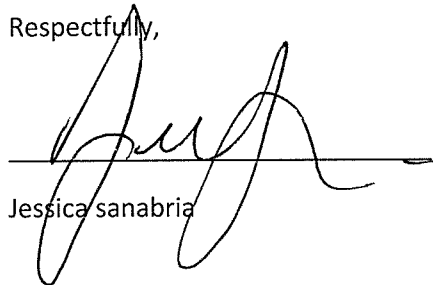
With the proposed water rates increases, I will have to work more hours to be able to still have the same income to be able to afford all living expenses for my home.

Families should not have to worry so much about how to pay for such bills, or implying such strict rules on water just to be able to afford it, because eventually that will happen. Not to mention all the limitations we already have with the water drought going on.

But surprisingly, the city of riverside wants its citizens to be water conservative and to pay higher water rates, but I am very disturb to drive down the road and see water sprinklers watering the "sidewalk" or to see broken business sprinklers that have not been fixed in days, and day after day water is being WASTED.

City of Riverside, I ask that you reconsider these water rates increases for the sake of all your citizens.

Respectfully,

A handwritten signature in black ink, appearing to read "Jessica Sanabria", written over a horizontal line. The signature is stylized and cursive.

Jessica sanabria

From: Lizeth Sandoval [<mailto:lizethsandoval6@yahoo.com>]

Sent: Thursday, March 22, 2018 4:25 PM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] Protest of Proposed Rate Action

This protest is related to the proposed water rate increases.

Address of the affected property:

8573 Via Norte Dr.

Riverside, CA 92503

Name of person submitting:

Antonio Sandoval

March 26, 2018

To, Riverside City Council
Re, Water rate increases
From, Julian Silva

With all due respect I write to you to protest the proposed water rate increases. I managed budgets for over 35 years as Executive Chef without the luxury of increasing prices in order to meet budget adjusting expenses and labor was the norm to stay within budget.

Our utility bill carries high surcharges that are imposed on us without explanation or consultation where does the money go or to whom, that is taxation without representation. Property taxes are going up every year without explanation. What are you trying to do at city council tax us to death? We only make so much money per year. The City Council and State are over taxing us without tangible results, look at the roads every year there's a new tax for road improvements and the next year the same story without results.

My recommendation to you is to do some budget adjustment in order to find where you're over spending.

Support Mayor Bailey.

No pay increase to the city manager if we are over spending means he is not doing a good job, he already makes enough money, also no low interest rate on a home loan he has to be treated equal, no special treatment.

Example, reconsider axing all social programs implemented including housing the homeless, they are not our responsibility but their own, take care of the physically or mentally impaired not the ones that come from other states to take advantage of our liberal generous government.

Stop the shade tree program, with the drought and water restrictions who wants to plant more trees. Stop planting trees along sidewalks that nobody water or take care of, they just die for lack of care. Stop the 4TH of July fireworks they are expensive and we can live without them.

I sincerely hope this letter of protest will have an impact on the way City Council conducts the business of the city.

Julian Silva
11131 Bristol St Riverside
Ca, 92505

Subject: FW: [External] RE: PROPOSED WATER RATE INCREASE

From: Kathie Simmons [mailto:kathiesimmons@hotmail.com]

Sent: Thursday, March 22, 2018 1:47 PM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] RE: PROPOSED WATER RATE INCREASE

RE: PROPOSED WATER RATE INCREASE

Regarding the proposed City water rate increase, I thoroughly oppose this proposition.

I am disabled and on Social Security Disability which makes me very conscientious about the use of my finances, especially concerning my utilities. Can't wait for the next flyer you send with the proposed electric rate for May 2018.

What about the water Customer Charges of \$23.29 per month—several times my actual water cost is less than that charge. And the bill of June 2017, what's with (SUMR WATER) and (WNTR WATER) listed twice with two different rates per CCF? I really pay attention to my bills, any bills, that is how I discovered a leak in a pipe because my water usage had skyrocketed.

What is that \$23.29 going towards anyway? Is that not being used for aging infrastructure, government regulations and investment into capital projects? The water is not costing more, you just want more money because you can't manage the money you have now. Somehow this feels more like a punishment for conserving water...

The City bills just make you feel helpless. But I guess the "City Fathers" have more pressing matters making sure salaries in their tribe remain in the high 6 digit arena. Sad.

So there you have it, my vote is a definite NO.

Regards,

Kathie Simmons

1197 La Mesita Court

Riverside 92507

PS: How do we even know if you receive a majority of written protests to not implement a rate increase?

From: lisa singer [mailto:singers4him@sbcglobal.net]
Sent: Friday, March 23, 2018 3:07 PM
To: Morton, Sherry <SMorton@riversideca.gov>
Subject: [External] Water increase

My address is 6655 Navel Ct. Riverside. This 28.25 % increase over 5 years is outragoeus and is way to much especially for people on a fixed budget. This has got to stop. I was looking at my sewer charge and it has increases probably 50 % over the last 5 years. I wholeheartedly object to this increase and ask that this be looked at further and design a plan that is better for all involved. We have abided by the restrictions but this is ridiculous. PLEASE don to let this go through and I am also notifying my councilman also.

Daniel Singer

From: Keith Sklarsky [<mailto:ksklarsky@gmail.com>]

Sent: Thursday, March 22, 2018 12:42 PM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] Water Rate Increase Protest

Hello

My name is Keith Sklarsky I live at 4207 Miramonte Pl Riverside CA 92501. I am protesting the proposed rate hike. This punishment to tax payers and citizens due to your inability to keep your costs down is unbelievable. Your department needs to look at ways to reduce spending not ways to take more money from tax payers.

Keith Sklarsky

951.847.0290

From: Lona Spears [<mailto:lonaspears@att.net>]
Sent: Thursday, April 05, 2018 9:24 AM
To: Morton, Sherry <SMorton@riversideca.gov>
Subject: [External] Proposed Water Rate Increase protest

Property: 3218 Layton Court, Riverside, CA. 92503 (assessment # 132113-14-6
Owner: Lona Spears 951-359-4534

I have lived in my home for 54 years. The property is at the end of a culdasic and is a large lot. I just recently had a new watering system installed to save water by a drip system for the plants and trees and a better system for the lawn. We do try when it is hot to only water three days a week. I also have a new hot water heater, dishwasher and clothes washer that are energy efficient. I really try to be water savvy. I am on a fixed income and this could cause me a hardship if it is a lot more than it is now. Please let me know what the decision will be.

Thank You for your time

RECEIVED

MAR 29 2018

City of Riverside
City Clerk's Office

TO: Riverside City Council

FROM: Claudia Suchy
11256 Cambridge St.
Riverside, CA 92503

ASSESSMENT NUMBER: 132134023-9

SUBJECT: The proposed water rate increases

COMMENT: **NO** on the proposed water
rate increases

DATE: 3-27-2018

CMD
rwj
4/16/18

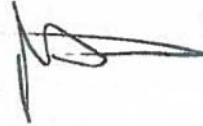
RECEIVED

APR 19 2018

City of Riverside
City Clerk's Office

4-12-18

My name is Janet Salcedo and I live at 3673 Taft St. Riverside, CA 92503. I am writing to protest against the proposed increase to the City's water rates. Do not do it please, we already pay high prices.



951-220-9488

From: Candice Baron [<mailto:cbaron8@hotmail.com>]
Sent: Thursday, April 05, 2018 11:25 AM
To: Morton, Sherry <SMorton@riversideca.gov>
Subject: [External] Protesting Proposed Water Increase

My name is Rita Turner and I reside at 6386 Riverside Avenue, Riverside, 92506. I am 91 years old and I do not own a computer so I am having my daughter, Candice, write this letter of protest on my behalf. I am protesting the proposed water rate increases for the following reasons:

1. I am 91 years old. I am on a fixed income and cannot afford these increases. I don't know of anyone who is currently working that is being given raises that equate to 30%. My Social Security certainly is not being raised 30%. How can anyone afford these increases?
2. I have seen residents removing their grass to replace it with drought-resistant landscaping. Everyone that I have spoken to would have preferred to keep their grass but felt they were being good citizens by using less water because we were all told we were in a drought and had to conserve our water.
3. I have been showering differently and even flushing my toilet differently to help conserve water. My yard is watered much less frequently and now I've learned that we have so much excess water that we're selling our water to other cities/municipalities.
4. Everywhere I drive through our city, I see yards that people are no longer watering. Is it because they can no longer afford the water? Or is it because they're using the drought as an excuse not to water or care for their yards any longer? It looks terrible.
5. Riverside itself stopped watering specimen trees and shrubs and plants and grass in areas all over the city. As an example, the once beautiful median on Central going toward Canyon Crest Towne Center was once beautiful and lush but now it is brown and the beautiful grass has died. All because we were told we had to conserve water. And to add insult to injury, we then replace the trees and shrubs that died! Those beautiful trees shouldn't have died in the first place. All of this at great cost to the residents. Who is making these decisions?
6. I live down the street from the offramp of Arlington Avenue where, instead of getting drought tolerant plants, we got bark when the freeway construction was completed. Not one tree planted. Not one plant planted. Nothing. I am so embarrassed with the way our freeway on/offramps look - there is so much litter and there are so many weeds. Why was this allowed to happen? Yet, when I drive through Corona, I see that they planted beautiful trees and shrubs on their new freeway - it looks so pretty. I am ashamed every time I drive past the on/offramps of our city. Our leaders should be ashamed. They should have fought for our city. This should not have happened. Billions and billions of dollars spent on our freeway and it looks terrible. Litter everywhere and not one single drought-tolerant plant.
7. The residents of Riverside did their part to conserve water - one of the highest percentage drops in water usage in the state. And now we're being punished. This is not right.
8. Allow us the right to use OUR water since we seem to have so much that we can sell it to other cities. Let the other cities sacrifice and go brown like we were forced to do, and even shamed into doing.

Thank you,

Rita Turner

From: Melissa Utterback [<mailto:southerncalifme@gmail.com>]
Sent: Friday, April 06, 2018 3:54 PM
To: Morton, Sherry <SMorton@riversideca.gov>
Subject: [External] Water Rate Increase and Electricity Increase Protesst

My name is Melissa Utterback and I live at 2522 Laramie Rd. in Riverside, CA 92506.

I believe that the subject increases are way to high and officially protest the increases for water and electricity. My income has not increased in the past year and this will place undue hardship on my income. I am a single mother.

Additionally I am a State of California C-27 Landscape Contractor. Many of the businesses' and personal landscape that I am in charge of their irrigation cannot afford this increase. This will effect the landscaping in Riverside. Even without drought restrictions people, apartments etc. and businesses' will stop watering again. This will impact how The City of Riverside looks.

Please reconsider to a more conservative increase.

Thank you!

Melissa Utterback

From: Refugio Vasquez Jr. [<mailto:refugiovasquez@gmail.com>]

Sent: Tuesday, April 03, 2018 3:37 PM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] proposed water rate increase

Good Afternoon,

I'm am writing this email because I want to protest about the proposed water rate increases. I am against the proposed Rate Action. My utilities service address is; 4235 Cirrus Way Riverside CA 92503

yours truly,

Refugio Vasquez

From: John Vigrass [<mailto:vigrass@sbcglobal.net>]

Sent: Wednesday, April 04, 2018 6:38 PM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] Water rate proposed increase

I wish to express my opposition to this increase. Adding a water conservation surcharge is a joke.

John Vigrass
1275 Nicola Dr
Riverside CA 92506

RECEIVED

MAR 27 2018

City of Riverside
City Clerk's Office

James Workman

RE: Proposed Water Rate Increase

March 25, 2018 at 3:30 PM

RE: Proposed Water Rate Increase, I am thoroughly opposed to this proposition.

I am 80 years old, retired and on a fixed income and this rate hike would definitely cause me some financial burden. My wife and I have tried to be very conservative in our water use, even to the extent of having grass removed from our back yard and most of our side yards and replaced with low water usage plants. We do understand about water conservation and the need for people to use water sparingly.

We also understand that most people, that have a home, want to maintain the beauty of that home and have invested lots of money through the years for their home to look nice. When I see well manicured golf courses, cemeteries, church yards, and many median strips throughout this city, I wonder where some priorities lie. I have talked to many people in my area and they live near people that have let their property go to seed. This is mainly because water charges are hard to meet and monies are needed for many other important needs. Along with rate hikes coming from other utilities, food prices soaring, fuel prices climbing and medical needs, this leaves some of us not being able to keep ahead of the game.

So, this is my written protest to the water rate increase. I would appreciate it if the powers-that-be at city hall take into consideration what this rate increase might do to a lot of folks on a limited income. As a home owner, and a public utilities customer, I would like to be kept informed about how this proposition is being received by other Riverside utility customers, such as the results from the May 14 hearing by the Riverside Board of Public Utilities. Being unable to attend the meeting, maybe a notice sent out to all the utility customers of Riverside similar to the notice sent out concerning this proposition would be informative.

This is the first protest letter I have ever written, and I hope my effort will not find its way into a wastebasket in someone's office.

Thank you,

James Workman

1210 La Mesita Ct.

Riverside, CA 92507

From: Yorci Flores [<mailto:yorci@hirelplastics.com>]
Sent: Tuesday, April 10, 2018 7:16 AM
To: Morton, Sherry <SMorton@riversideca.gov>
Cc: 'Mike' <mike@hirelplastics.com>; 'AP' <ap@hirelplastics.com>
Subject: [External] WATER RATES PROTEST
Importance: High

To whom it may concern;

As a small business owner of the property located at 7575 Jurupa Avenue, Riverside Ca. 92504, I would like to officially submit a protest against the proposed water rates increases.

As mentioned in your letter, industrial bills will see a raise of about \$40.37 each month for the first year. Meaning that business owners will be paying an average of \$484.44 more in the first year of water rates increases. Not to mention the additional \$22.97 increase within the next 2-5 years.

Increasing water rates will make it extremely difficult for small business like myself to continue to be in business, especially since there are plenty of more increases happening in California and the city of Riverside. Just to mention a few, our sales tax has increased and minimum wage has also increased. In order for my business to be able to sustain itself, I had to pass on increases to my customers. A few have been okay with it, while others have decided to look for more producers overseas or on the other side of the border.

In order for my business to be able to afford such water rates increases proposed by the city of Riverside, I will have to once again pass on an increase to my customers. I sincerely fear that if I continue to pass on increases to my customers I will end up losing them all, and going out of business.

My company produces plastic components, and my customers come to me for being able to produce locally and at a low cost; but with so many increases going on I am not able to keep my company's promise of being cost effective.

As a concerned citizen, I ask that you reconsider such increases.

Kind Regards,

Owner & employees of Hi-Rel Plastics

Hi-Rel Plastics & Molding

7575 Jurupa Ave.

Riverside, CA. 92504

P: (951) 354-0258

F: (951) 688-0497

Yorci@hirelplastics.com

www.hirelplastics.com

4-10-2018

RECEIVED

from:

Gilbert S. Penunuri
20352 Harvard Way
Riverside, CA. 92507

APR 11 2018

City of Riverside
City Clerk's Office

Ref: Rate Increases by the
Riverside Public Utilities

I submit my objection to the
proposed water rate increases.

I've been a rate payer here
in Riverside for over 50 years,
my cost of living raises have
never been as high as what
the utilities are asking.

Why don't you sell Bonds?
or stop building for a couple of
years until you improve the water
system.

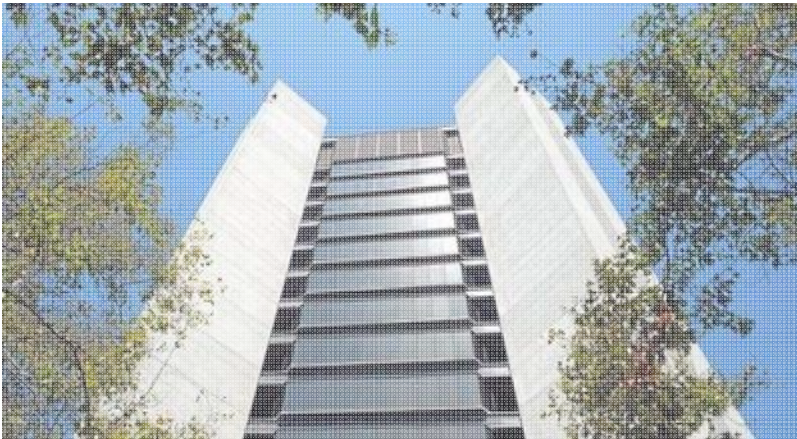
I say enough is enough!

Gilbert Penunuri

From: Tom Gillum [mailto:tomgillum@sbcglobal.net]
Sent: Tuesday, April 10, 2018 5:49 AM
To: Morton, Sherry <SMorton@riversideca.gov>
Subject: [External] Water Rate increase- DO NOT APPROVE

Tom Gillum
6417 Jaguar Drive
Riverside Ca

This rate increase was of course approved by the city council..they get a cut of it. You are also misleading in your letter - as my rates are based on my current tiers- and you are going to lower those tiers....I want to see the rate "increase" based on those tiers. Their pricing has also been shown to be illegal ([Long Beach settles lawsuit that could result in reduced water, sewer rates](#)



Long Beach settles lawsuit that could result in reduced water, sewer rates

Water and sewer rates may be going down for Long Beach customers after the city reached a settlement in a lawsuit...

NO WHERE did I see where you are doing anything to control your cost internally- AGAIN ..when will your employees pay for their healthcare and MORE towards their retirement, considering that I made LESS money last year..and my health insurance went up as did my state tax ..
Looking forward to attending your open hearing

BELIEVE

2/10/18 to the Public Hearing
Protest of Rate Action.

I protest the rate
increase because
it will affect Property
owners and Low Income
people.

RECEIVED

APR 12 2018

City of Riverside
City Clerk's Office

Eva Espinoza
5915 Daniger Ave,
Riverside Cal, 92505-2316

acc# 0129625000

Subject:

FW: [External] PROTEST TO PUBLUC WATER RATES DUE TO INCREASE BY 28%

From: Kathy Bray [<mailto:kbray.notary@gmail.com>]**Sent:** Friday, April 13, 2018 5:57 AM**To:** Morton, Sherry <SMorton@riversideca.gov>**Subject:** [External] PROTEST TO PUBLUC WATER RATES DUE TO INCREASE BY 28%

To whom it may concern,

I have been advised that your department is one of the contacts, to PROTEST PENDING WATER CHARGE INCREASE OF 28%.

I AM, IN FACT, PROTESTING THIS OUTRAGEOUS INCREASE IN MY RESIDENTIAL WATER SERVICE CHARGES!!!

I am a SENIOR CITIZEN AND HOMEOWNER, in the Wood Streets community, since 1997. The water charge increase will BREAK THE BANK and will cause FINANCIAL HARDSHIP!!!

Kathy Bray
3745 Bandini Ave.
Riverside, CA 92506
(951) 202-4584 Cell

From: Melissa Becerra [mailto:melissalbecerra@gmail.com]
Sent: Friday, April 13, 2018 7:48 PM
To: Morton, Sherry <SMorton@riversideca.gov>
Subject: [External] PROTEST WATER RATES

Please register my PROTEST to the proposed water rate increase. My service address is : 2135 Longmont Street
Riverside, CA 92506.

Thank you
Melissa Becerra

Sent from my iPhone

From: Steve Gray [<mailto:stephen.a.gray@gmail.com>]

Sent: Saturday, April 14, 2018 6:23 PM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] Water Rate Increase

I'm a Ward 3 resident and for whatever it's worth, wanted to register my thoughts and feelings about the proposed water rate increase.

I do understand the importance of, and need for, maintenance and upgrades to the water infrastructure and capital improvements. I also understand the serious limitations on the City's budget. The piece that I'm having difficulty with has to do with the current (and, presumably future) use of water use charges.

It's my understanding that a percentage of what I pay on my water bill is siphoned off to pay for non-water-related city expenses. I know that was approved by a vote of the people, but I also know that the people weren't told, prior to that vote, that siphoning off that money would likely contribute to a water rate increase down the road because there wouldn't be enough money left to pay for necessary water-related expenses.

I'm not enough of a mathematician to be able to compute the compounding effect of the five annual rate increases in the proposal, but my subjective impression is that they add up to a very significant rate hike over the course of the five years. Simple addition (without compounding) yields a total increase of 28.25% over the five years.

Using the "Estimated Monthly Residential Bill Impacts" chart on the Notice of Public Hearing supplied by Public Utilities, the average of summer and winter charges would change from \$38.43 to \$54.49 per month over the course of the five years of increases. That's almost a 42% increase.

I suspect that, even if the funds currently being siphoned off to help the city's non-utility budget were added to the Public Utilities' budget, there still wouldn't be enough money to do all that needs doing for our water system.

I'm sure, however, that the proposed increases would not be as large as the current proposal and an approximate 42% increase, even spread over five years, is a huge increase.

I understand the issues are complex and that there are no easy answers, but it hardly seems equitable to raise water rates so dramatically when a percentage of what is being paid for water is being used for non-water-related city expenses.

Thank you for letting me register my concerns.

Steve Gray
2867 Balfore St.
Riverside, CA 92506

From: Dillinger, Brent [<mailto:Brent.Dillinger@hoag.org>]

Sent: Thursday, April 12, 2018 3:01 AM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] protest water rate increase

I Brent Dillinger reside at 6814 Cucamonga ST Riverside CA 92505 protest the water rate increase.

Please note that the information contained in this message and any files transmitted with it are privileged and confidential and are protected from disclosure under the law, including the Health Insurance Portability and Accountability Act (HIPAA). If the reader of this message is not the intended recipient, or an employee or agent responsible for delivering this message to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited and may subject you to criminal or civil penalties. If you have received this communication in error, please notify the sender by replying to the message and delete the material from any computer. Thank you, Hoag Memorial Hospital Presbyterian and its Affiliates

Alma Gould
285 Creek Circle
Riverside, CA 92507
(951) 534-0255

RECEIVED

APR 16 2018

City of Riverside
City Clerk's Office

April 13, 2018

Riverside City Clerk at City Hall
3900 Main Street
Riverside, CA 92522

**REGARDING: Utility Service Account # 0139529001 and
Service Address: 224 Goodrich Dr. Riverside CA 92507**

To Whom It May Concern,

This protest is related to the proposed water rate increase. The reason for the increase of water rates by Riverside Public Utilities is that they are "facing challenges, like most utilities across the state, related to aging infrastructure, government regulations and investment into capital-improvement projects designed to make Riverside's water safe, reliable and affordable. These rate increases are meant to address those issues."

My question related to my protest is, has the Riverside Public Utilities been taking care of infrastructures? What is there progress? How will they make the water safer and affordable? Those are nice words or statements to increase our rates, but what are they presently doing with the money we pay for our water bills?

Furthermore, I believe the Riverside Public Utilities could find better ways to collect water when it rains. They could implement other means to encourage their customers to reduce consumption, such as, cut water usage between 2-3pm each day. Stop watering the lawn and use rock landscape as does the Palm Springs area residents. The Riverside Public Utilities is getting rich off of the homeowner. When will these water rate increase cease?

Sincerely,



Alma Gould

P.S. I have rock landscape in my front yard to reduce water usage.

RECEIVED

APR 16 2018

City of Riverside
City Clerk's Office

April 16, 2018

City of Riverside
Public Utilities

RE: Rate Increase

As a citizen and resident of Riverside, I am opposed to the proposed rate increase.

I am a single parent on a very limited income. I conserve water as much as possible & barely water my yard.

I manage to make ends meet barely and another tax hike will force me to seek employment out of state just for my family and I to survive!

Sincerely,

Jesús Hernández
6935 Barcelona Way
Riverside, CA 92504

4-12-2018

From:

Ramona C. Ledesma
1244 w/church st.
Riverside, CA. 92507

RECEIVED

APR 16 2018

City of Riverside
City Clerk's Office

Ref:

Rate increase.

I'm totally a pose to you
new rate increases. I'm on
a fix income and barely making
ends meet.

I say NO rate increase.

Ramona Cruz Ledesma

From: Allen Baron <allenabaron@gmail.com>
Date: April 19, 2018 at 8:10:49 AM PDT
To: <city_clerk@riversideca.gov>
Subject: [External] Fwd: Proposed Water Increase

My name is Allen Baron and I live at [6390 Merlin Drive](#) in Riverside. I am writing to protest the proposed water rate increases for the following reasons:

1. We significantly reduced our yard's turf with drought tolerant landscape at great cost to the city (in the form of rebates) and to us.
2. The city is selling our water to other communities/municipalities so it seems we have an over-abundance of water while being told we are in a drought.
3. The drought has given a lot of people permission to stop caring for their yards. Is Compliance taking note?
4. Because of the drought, City of Riverside cut back on watering city-owned medians, walkways, greenbelt areas, and trees causing our beautiful trees, plants, shrubs, medians to turn brown and/or die while other cities remained emerald green. Now, in some areas, the trees that died are being replaced. This doesn't seem like a financially sound plan...letting something die only to replace it.
5. Other cities such as neighboring Corona are planting trees and flowers and shrubs along their beautiful, new freeways. Riverside, in trying to do the right thing, planted bark along our beautiful, new freeways. As a result, we ended up with a litter-strewn, weed-filled freeway system running through our beautiful city. And after spending billions of dollars on those beautiful new freeways - it's embarrassing. Take a drive down to Newport Beach - you won't find bark being used as landscape there. Why is Riverside being made to suffer? Why are we (the city with water to sell) being forced to go brown when other cities aren't playing by the rules?

Since you're selling our precious water (instead of saving it for Riverside residents who have sacrificed and worked so hard to preserve it), why not sell it to Riverside residents and allow us to once again water our grass and trees and flowers. Let other cities get their water elsewhere (or sacrifice and go brown, like we did) and allow us to pay for the water we were told to stop using because we were in a drought.

If you're going to increase our water rates, at least give us something for those rate increases.

Sincerely,

Allen Baron

TO: Riverside City Clerk
FROM: Ruben S. PENUNURI

13 April 2018

2894 RONALD ST. RIV. CA. 92506

SUBJECT: Proposed WATER RATE INCREASE

I AM TOTALLY OPPOSE TO YOUR PROPOSED WATER RATE INCREASES. I DO NOT BELIEVE THAT THE CITY OF RIVERSIDE WILL USE THE ADDITIONAL REVENUES COLLECTED FROM THE WATER RATE INCREASE TO IMPROVE ANY WATER SERVICE LINE INFRASTRUCTURE AT ALL.

THE ONLY NEW WATER SERVICE CONSTRUCTION BEING PERFORMED IS FOR NEW HOUSING & APARTMENT TRACKS, PROFESSIONAL BUILDINGS, WAREHOUSE BUILDINGS ETC.

DEVELOPERS SHOULD BE PAYING FOR WATER & ELECTRICAL SERVICES AMONG OTHER CONSTRUCTION FEES.

Ruben S Penunuri

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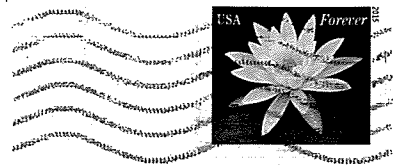
APR 16 2018

City of Riverside
City Clerk's Office

Peabody
8661 LARKIN CT.
Riverside, CA. 92504

SN BERNARDINO CA 924

19 APR 2018 PM 4 L



Riverside City Clerk at City Hall
3900 Main ST.
Riverside, CA. 92522

Dear City Clerk, April 18, 2018

I would like to protest the water rate hike. Living in the older part of town, I don't feel that I should have to subsidize the new construction going on elsewhere.

Having written that, I do however want to thank whoever is responsible for the street sweeping.

You may have gotten complaints about the enforcement of removing cars from the street.

Having lived here for more than 30 years, I can write to you that having that

enforcement has improved the quality of life here, more than anything else that has happened lately.

I could write many pages about cars left on the street over the years, however, I'll just say Thank you.

Linda Peabody

RECEIVED

APR 20 2018

City of Riverside
City Clerk's Office

RECEIVED

APR 24 2018

City of Riverside
City Clerk's Office April 20, 2018

Rizzco Automotive Repair, Inc.

6110 Jurupa Ave.

Riverside, CA 92504-1131

Riverside Public Utilities/Rates

3900 Main St.

Riverside, CA 92522

This letter is in protest of the proposed rate increases for the City's water rate. The public is not informed of actual amount of money in the funding used for water maintenance, aging infrastructure & other uses that has already been put aside for these purposes, and actually used for those purposes.

Therefore I believe it creates a further hardship with all the other increases of cost-of-living, cost-of-doing business already imposed on the citizens of Riverside and the State of California in general.

Thank-you for giving us this chance to protest the proposal & giving us a chance to be heard.

Sincerely, Maureen Frederick, owner



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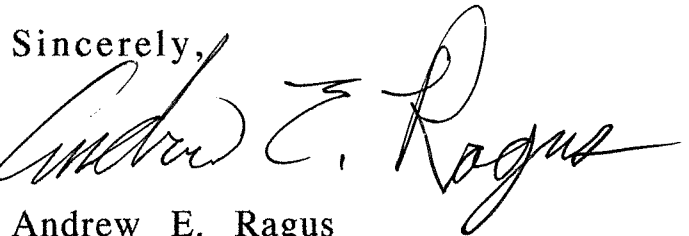
APR 23 2018

City of Riverside
City Clerk's Office

April 19, 2018

Riverside City Clerk
At City Hall
3900 Main Street
Riverside, CA 92522

I am vehemently opposed to the increase in water rates that the Riverside Board of public Utilities has proposed. My wife and I are on a fixed income and would find any cost increase burdensome.

Sincerely,


Andrew E. Ragus
3241 Norfolk Drive
Riverside, CA 92503

From: Carlos Huayanca [<mailto:carlos.huayancajr@gmail.com>]

Sent: Wednesday, April 25, 2018 2:16 PM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] Protest of Proposed Rate Action

To whom it may concern,

I would like more detail on what projects are proposed for this rate increase and what government regulations are causing the need for a rate increase. Cost of living has increased in all markets of California. By increasing more spend on a natural resource wouldn't help the average homeowner trying to stay afloat. I do not agree to the increase.

Thank you

Carlos Huayanca Jr.
8273 Brunswick Ave
Riverside, CA 92504

Riverside City Clerk City Hall
3900 Main Street
Riverside, CA
92522

04-20-18

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APR 25 2018

City of Riverside
City Clerk's Office

April 16, 2018

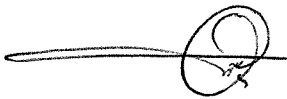
To whom it may concern,

I protest and object to the proposed water rate increase.

3/23/18 President Trump signed the 2018 Federal Budget Deal which included an increased amount for Tiger Grants.

TIGER GRANTS fund state and **CITY** infrastructure programs.

Please as a city - apply and seek out Tiger Grant money in order to fund the city of Riverside's challenges regarding aging infrastructure.



Bashar Salim
3637 Oakwood Place
Riverside, CA
92506

From: Cindy Collins [<mailto:cindycollins8872@gmail.com>]

Sent: Saturday, April 14, 2018 12:24 PM

To: 2Mayor <2MAYOR@riversideca.gov>; Gardner, Mike <MGardner@riversideca.gov>; Melendrez, Andy <ASMelendrez@riversideca.gov>; Soubirous, Mike <msoubirous@riversideca.gov>; Conder, Chuck <CConder@riversideca.gov>; MacArthur, Chris <CMacArthur@riversideca.gov>; Perry, Jim <JPerry@riversideca.gov>; Adams, Steven <SAdams@riversideca.gov>

Subject: [External] Proposed Public Utility Rate Increase

Honorable Mayor and City Councilmembers:

I strongly urge you to oppose the rate increase being proposed by the Board of Public Utilities.

This rate increase will result in having households not being able to afford to pay for the much needed services they need to survive. In fact, this may result in a loss of revenue due to the possible increase of delinquent/outstanding balances resulting from this rate increase.

I appreciate your time and consideration with this request.

Respectfully,

Cynthia M. Collins
Ward 5

From: Matt Henterly [mailto:matt.henterly@gmail.com]
Sent: Thursday, March 29, 2018 5:22 PM
To: CallCenter <CallCenter@riversideca.gov>; MacArthur, Chris <CMacArthur@riversideca.gov>; 2Mayor <2MAYOR@riversideca.gov>
Subject: [External] Water Dept. Rate Increases

We residents of Riverside seem to endure cost increases for city services on a regular basis. We receive frequent requests to kick in extra for our utilities, our schools, and police and fire protection. These cost increases are in conjunction with the taxes and levies we put up with from the state of California as well. Adding insult to injury, those of us who work in the private sector are expected to pay these increases while bringing home modest paychecks when compared to what you folks in the public sector bring home.

A little online research shows that the average annual income for families in Riverside is about \$58,000. You should compare this income to the average income for the over 100 employees of the Riverside Water Department. After backing out the water department's part-time employees, the average annual pay for all Riverside Water Department employees is just over the six-figure mark at \$100,015.35, as reported by Transparent California. As is the case with most California public employees, Riverside's water department pays its employees well above the average income of those who actually pay the bills: the city residents. It's bad enough that city manager John Russo gets to bring home such an exorbitant pay package that Mayor Bailey is filing suit to stop it. Other city departments should also take a good look at their own pay packages.

We feel that Riverside's Water Department should make a better attempt to be fair to the community that it serves. Instead of increases to monthly water bills for residents, the utility should consider more reasonable pay scales which will allow it to budget for the infrastructure improvements that it contends are the reasons for rate increases.

We pay enough for city services, while folks in the water department receive lavish compensation and benefit packages. It's time your department started cutting costs - start with compensation packages - instead of jacking up our water rates every year.

Matt & Nicole Henterly

March 29, 2018

From: john hickling [mailto:jc_hickling@yahoo.com]

Sent: Wednesday, March 21, 2018 3:39 PM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] Water Rates Increase

Although I am doubtful my protest to a water rate increase will change your minds, I will not pass the opportunity to say I STRONGLY oppose a water rate increase. Riverside has already raise other costs for it's residents and I am sure you can find the money elsewhere. From what I am reading about city officials and their incomes/raises and library projects it is clear Riverside can afford to NOT make us pay extra money for city services. Budget your money better, Riverside! You are becoming very expensive. I do not see us raising our family here for long.

Disgruntled Riverside Citizen,

Cynthia Hickling

From: Robin von Koehe [<mailto:two.4jesus@yahoo.com>]

Sent: Friday, March 23, 2018 6:14 PM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] Proposed Water Rate Increases

My name is Robin von Koehe and my address is Padre Ct, Riverside. This email is to et you now that I am against the proposed water rate increases

Thank you,

Robin 

I keep my eyes always on the LORD. With Him at my right hand, I will not be shaken. Psalm 16:8

From: hilda [<mailto:funnyshoes4u@yahoo.com>]

Sent: Wednesday, March 28, 2018 4:31 PM

To: CallCenter; Gardner, Mike

Subject: [External] Water Utility Rates-URGENT

To whom it may concern,

I am against the water rate increase in comparison with the total salary and benefits that the Utility company is paying their employees. I'm a widow on a limited income and I try my best to not waste water. I think this is outrageous to pay your average employee over 100K a year. The employees can pay into their own pension plan as I do and many other families do and stop asking for raises when they make over 100k/yr.

Their yearly compensation is way above average in comparison to the average residents of Riverside. Many families in Riverside can't afford a 28% increase and this will cut into their basic necessities. We already have a tax increase and it seems that the City thinks Riverside's coffer is up for the taking and the residents will keep paying until their broke?

Everyone has to look into their own budget and cut back on wasteful spending. And stop the over-time abuse. Hire a new person to dispatch with an average salary to begin and give someone else an opportunity, don't just authorize all this extra overtime for the few because of the lack of effort to balance a schedule. I think management has a lot to do with this. Find a solution to this and don't take advantage of not taking responsibility for the inaction.

I personally use way below average water (10ccf/mo) in an effort to conserve. And I'm still penalized!!!?? This is without any consideration if I can afford 28% increase, I will never get that at my job to cover the overspending of the Utility company. Even less for a person on a limited income. Our mayor needs to do something now and the residents should have a say and a right to vote. Hold the meetings in the evening after everyone is off of work so we can attend. Life is *difficult* when your income doesn't allow for basic necessities such as Utilities. The City's budget needs to be cut and the employees want a raise? That is illogical! I've experienced a reduction in hours, no COLA increase, etc. The Utilities can do the same.

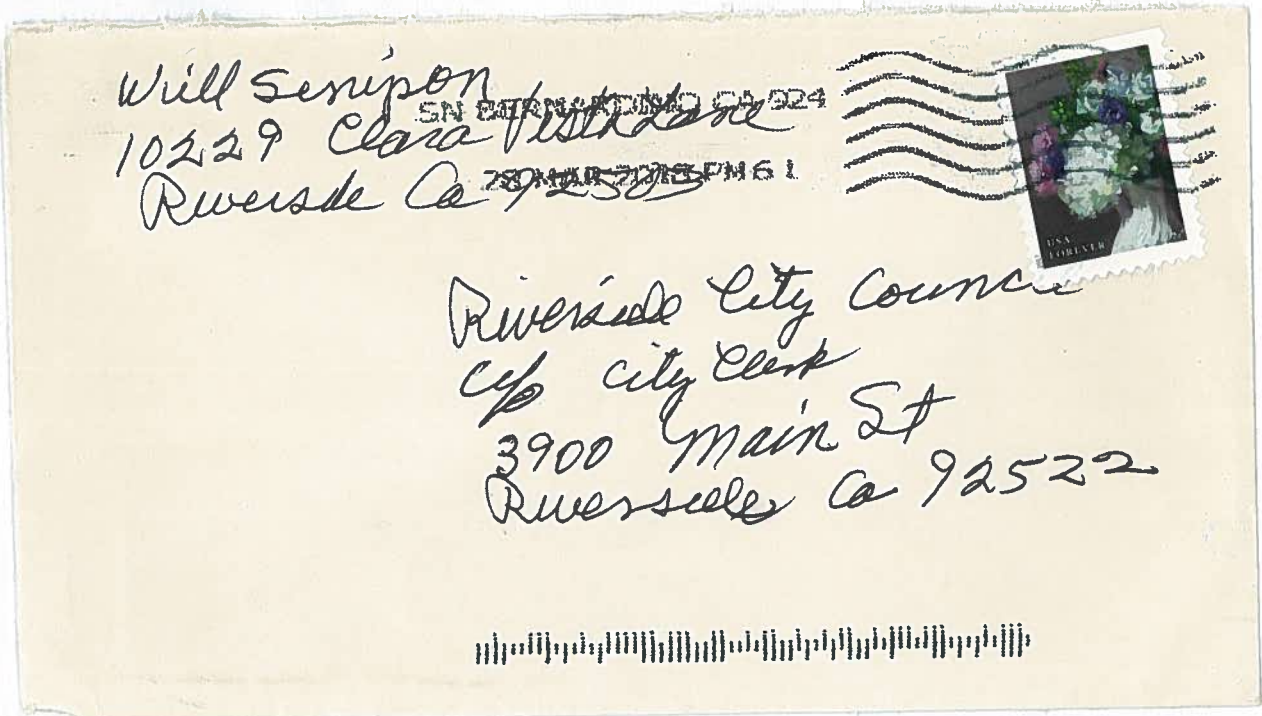
Hilda Magallanez

to the City Council. of Riverside, ca.

I am opposed to the increase in water rates as it will decrease my ability to maintain my household.

My landlord will increase my rent an additional \$160 to \$175 dollars a year to offset the increase in water rates.

Will Simpson
10229 Clara Vista Lane
Riverside Ca 92503



From: Duc N. [<mailto:datducdo3@gmail.com>]
Sent: Sunday, April 29, 2018 4:39 PM
To: Morton, Sherry <SMorton@riversideca.gov>
Subject: [External] Protest of Proposed Water Rate Increases

----- Forwarded message -----
From: Duc N. <datducdo3@gmail.com>
Date: Sun, Apr 29, 2018, 16:36
Subject: Protest of Proposed Water Rate Increases
To: <City_Clerk@riverside.ca.gov>

Hello,

We're Joe Pham family whom resides at 11603 ALLWOOD DR., RIVERSIDE, CA92503. As request, we're writing this note to disagree &/ protest of Proposed Water Rate Increases.

Thanks for the concerns in this matter!

Regards,

Joe P.

From: Kelly Anderson [<mailto:mikenkelly2444@sbcglobal.net>]

Sent: Monday, April 30, 2018 9:51 AM

To: Morton, Sherry <SMorton@riversideca.gov>

Subject: [External] Proposed Water Rate Increase Protest

Hello, My name is Kelly Anderson and I reside at 2444 Chauncy Pl. Riverside. I have been a Riverside resident for 28 years and would like to address the proposed water rate increases. I understand the financial responsibilities and struggles of a city the size of Riverside. However, I would ask that you in return understand the financial responsibilities and struggles of your residents. The City of Riverside increased my property taxes by 500.00 this year. Utility rates are already sky high, the state keeps on imposing various taxes on us and now you want to add even more of a financial burden to your residents. I don't have a solution on where to get the money needed for services provided by the city but on the back of taxpayers, once again, isn't the answer. We are being taxed right out of our homes. Please reconsider your water rate increase. Thank you, Kelly Anderson.



RECEIVED
APR 30 2018
City of Riverside
City Clerk's Office



Riverside City Council:

I AM OPPOSED
to the water rate increases
as it would be a
hardship on me and
my 5 children, as my
rent will increase,

AM Moore

10235 Clara Vista Ln

AMANDA MOORE

10235 CLARA VISTA LANE

RIVERSIDE CA 92507





Janice Schuler
4045 Kingsbury Pl
Riverside CA 92503-3838

May 25, 2018

Riverside City Clerk
City Hall
3900 MAIN Street
Riverside, Ca 92522

RECEIVED

APR 30 2018

City of Riverside
City Clerk's Office

Attention: Board of Public Utilities
Account # 0151661001

Re: Protest To water rate increase

Please use this letter to
Protest the proposed increases
to the City's water rates.

I am a senior citizen, living on
limited income and this increase
could be a hardship to me.

Thank you,

Janice Schuler
4045 Kingsbury Pl.
Riverside, CA 92503

From: Erica Gomez <ericadesireegomez@gmail.com>
Date: April 3, 2018 at 1:21:40 AM PDT
To: <City_Clerk@riversideca.gov>
Subject: [External] Protest against Water Bill increase

To whom it may concern,

As a resident at 1274 Murifield Rd. Riverside, CA 92506

Why am I being charged \$23.29 per month and where is that going toward? I thought that was being used for aging infrastructure, government regulations and investment into capital projects. If not, then what for?

How we will I know how many protests were actually filed?

I am against any increase in my utilities.

Erica Gomez