

TOW PROCEDURES FOR ABANDONED VEHICLES

Public Safety Committee
February 19, 2020



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ABANDONED VEHICLE TOW WORKFLOW

What to Do About
Abandoned Vehicles
Handout



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HISTORY CVC 22650

Two-Pronged Test

- 1. Tow Authority
- 2. Community Caretaker Need



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COMMUNITY CARETAKING

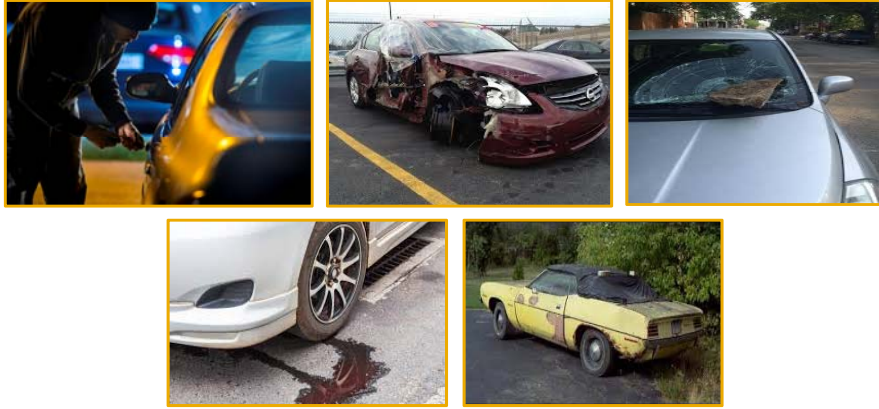


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IMMEDIATELY REMOVABLE



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NOT IMMEDIATELY REMOVABLE



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ABANDONED VEHICLE PROCESS



311 System



Parking Services Division



Police Department



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311

The City of Riverside's 311 Call Center will Ask for 4 Details:



License Plate



Location



Description of the Vehicle



What is the Issue and for How Long Has it Been an Issue?



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311



Stolen or
Wanted



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311



Damaged/Vandalized, Unsecure,
Blocking/Unsafe, Leaking Fluid



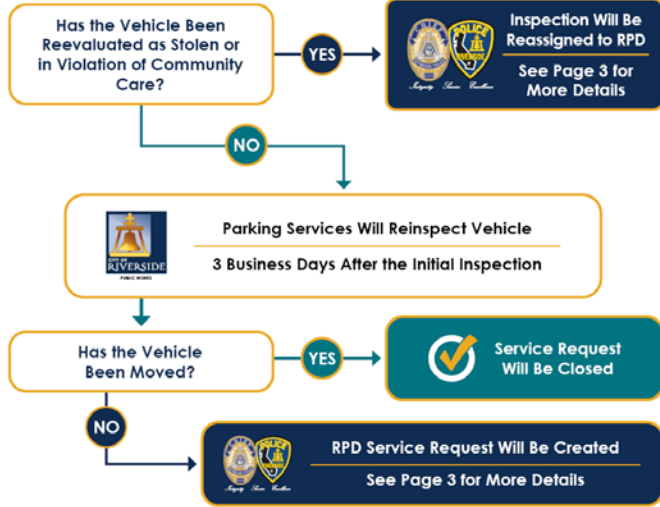
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PARKING SERVICES



POLICE

 Check for Stolen/Wanted = Tow it



Check for Community Caretaker Issues = Tow it



Attempt to Contact Owner



POLICE

The Riverside Police Department Will Contact the Owner:



In Person



Certified Letter



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POLICE

The Owner of the Vehicle Will Be Given Options to Prevent Towing



Move Vehicle



Donate the Vehicle Parts



Donate the Vehicle



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POLICE

**7 BUSINESS DAY RECHECK:
Has Contact Been Made With the Owner?**

NO



• 2nd Certified Letter to Owner



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POLICE



**7 Business Days After the 2nd Letter
(At Least 14 Days after RPD Starts the Process)**

Vehicle Will Be Towed



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RECOMMENDATION

That the Public Safety Committee receive and discuss the procedure for towing abandoned vehicles that also provides residents with due process.



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