

DEPARTMENT OVERVIEW AND EMPLOYEE RECOGNITION

Community & Economic Development Department

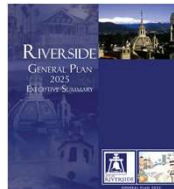
City Council
January 10, 2023

RiversideCA.gov

DEPARTMENT MISSION



The Department is committed to the highest level of public service through neighborhood enrichment, arts, innovation, health and safety in our built environment, and economic growth that collectively improves the quality of place for the Riverside community.



2

RiversideCA.gov

THE TEAM



Administration/
Fiscal 7 FTE



Planning &
Historic
Preservation
25 FTE



Building &
Safety
22 FTE



Economic
Development
6.5 FTE



Community
Development
Block Grant
4 FTE



Successor
Agency
2 FTE



Arts &
Cultural
Affairs
6 FTE



Real Property
Services
6 FTE



Neighborhood
Engagement
5 FTE



Code
Enforcement
27 FTE



122.5 FTE's support 10 Divisions

3

RiversideCA.gov

PLANNING TODAY AND TOMORROW

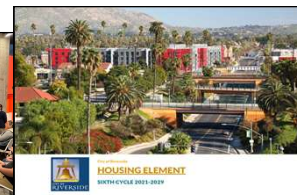
Current Planning

678 Annual Entitlements



Advance Planning

- Phase 1 General Plan/Element Update
- 6th Cycle Housing Element Certification
- Inclusionary Housing
- Good Neighbor Guidelines
- Commercial Cannabis
- Zoning Code Streamlining
- Phase 2 General Plan/Climate Action Plan



4

RiversideCA.gov

ECONOMIC DEVELOPMENT

Partnerships & Collaborations



Story Telling & Communication



5

RiversideCA.gov

LOCAL FOOD SYSTEM SUPPORT

Northside Agriculture Innovation Center



\$1Million Grant FY23
Federal Earmark via
Community Projects Funds

\$32,000 grant from
Love Tito's Foundation
for Nick's Garden

6

RiversideCA.gov

FACILITATING INVESTMENT

Over \$1 Billion+
Construction Valuation
2020-2022



**Happy or Not Metrics
Customer Feedback**



97% Positive Rating
In Person Visits



90% Positive Rating
Virtual Customers

6,000 +

Annual Permits Issued



28,000 +

Annual Plan Checks
80% e-Plans



Over 50,000+
Annual Inspections



Over 80,000+
Annual Customers Served
60% Virtual



7

RiversideCA.gov

CODE ENFORCEMENT

Annual Metrics

11,353

Complaints Received

10,810

Resolved Cases

1,655

Open Code Cases



Beautification



87% inspected in 5 days

Food Truck & Vendor Ordinances



PSET Program Support

5,000 + Annual Contacts Made
4,900 + Locations Inspected



38% inspected in 1 day

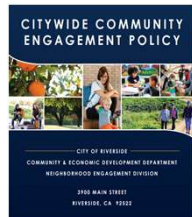
8

RiversideCA.gov

NEIGHBORHOOD ENGAGEMENT



110,825
Total Reached



CalFresh
Direct Pantry support:
Indirect Education 1200
Participants



516
Volunteers

Food Resiliency:
Distributions/Project Dash
Little Free Pantry
200+ Participants



Love Riverside
19 Projects 346 Volunteers



4,000+
Volunteer Hours



Neighborhood Outdoor Movie Night
20 Events, 700 attendees



Small Sparks
25 Projects
Awarded: \$9563
Valuation: \$59,487

9

RiversideCA.gov

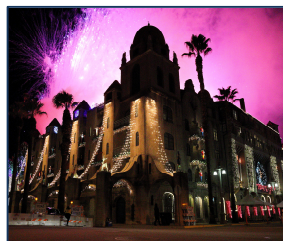
ARTS & CULTURAL AFFAIRS

Grand Openings

The Cheech



Special Events



Murals



CARB



Covid-Relief
**American
Rescue Plan
Act of 2021**



Grants



10

RiversideCA.gov

INVESTING IN OUR FUTURE

Grants Division



Total HUD Funding \$8 + Million



\$158K + in Lease/License Revenue

\$1.2 + Million in Surplus Sales Revenue

114 Right of Entry Agreements Processed



Successor Agency / Real Property Services

11



RiversideCA.gov

DEPARTMENT RECOGNITION

Planning:



- Comprehensive Planning (Large Jurisdiction):
 - Excellence: Riverside Housing Element Update



Arts & Cultural Affairs:

KRCB – Beautification Award
Public Art Alleyways

PRSA – Inland Empire 2021
Polaris Award – Library Event
Rise! Mural



Canyon Springs Healthcare Campus:
2021 Award
Real Estate Development and Reuse

Digital City:

- Public Permit Portal – 2021 US Finalist by Smart Cities
- Digital City – No. 4 in US



Neighborhoods:

2020 Winner and 2021
Finalist - NUSA
Best Neighborhood
Program of the Year



12

RiversideCA.gov

STAFF RECOGNITION

2020 EMPLOYEES OF THE YEAR

Tiffany Wheeler
Senior Administrative Analyst
Administration Division



Brittney Hodge
Senior Administrative Assistant
Administration Division



13

RiversideCA.gov

STAFF RECOGNITION

2021 EMPLOYEES OF THE YEAR

Gema Ramirez
Project Coordinator
Arts & Cultural Affairs Division



Mathew Taylor
Principal Planner
Planning Division



14

RiversideCA.gov

STRATEGIC PLAN ALIGNMENT



**Strategic Priority No. 2 –
Community Well-Being**

**Strategic Priority No. 3 –
Economic Opportunity**

**Strategic Priority No. 5 –
High Performing Government**



15

RiversideCA.gov

RECOMMENDATION

That the City Council:

Receive and file a presentation and overview of the Community & Economic Development Department, its core functions, recent accomplishments, and staff recognition.



16

RiversideCA.gov