

# ACTION PLAN UPDATES – 2016 PERFORMANCE ASSESSMENT AND FINANCIAL AUDIT BY BAKER TILLY AND ORGANIZATIONAL ASSESSMENT BY HOMETOWN CONNECTIONS

Public Utilities Department

Board of Public Utilities  
February 25, 2019



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## BACKGROUND

1. April 25, 2016 - Organizational Assessment by Hometown Connections was presented to the Board
2. July 25, 2016 - Performance Assessment and Financial Expenditure Audit by Baker Tilly was presented to the Board
3. September 26, 2016 - Action Plan for both assessments was presented to the Board



## BACKGROUND

4. September 26, 2016, the Board of Public Utilities directed staff to return every six (6) months with an update on the Action Plan
5. Last update was presented to Board in October 2017



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## SUMMARY UPDATE OF ACTION PLANS

Baker Tilly

1. Issued a total of 53 recommendations
  - a) 21 recommendations complete
  - b) 23 recommendations in progress
  - c) 9 recommendations in research/planning



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# SUMMARY UPDATE OF ACTION PLANS

## Hometown Connections

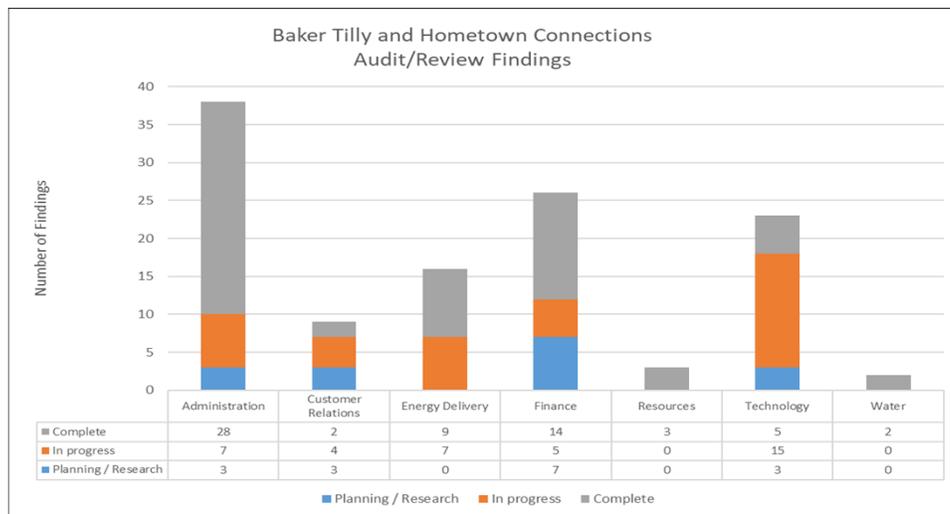
- 1. Issued a total of 64 recommendations
  - a) 42 recommendations complete
  - b) 14 recommendations in progress
  - c) 8 recommendation in research/planning



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# SUMMARY UPDATE OF ACTION PLANS



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## RECOMMENDATIONS

That the Board of Public Utilities recommend that the City Council:

1. Receive and file an update on the action plans for the Fiscal Year 2016 Performance Assessment and Financial Expenditure Audit of the Public Utilities Department performed by Baker Tilly;
2. Receive and file an update on the action plan for the Fiscal Year 2016 Organizational Assessment of the Public Utilities Department performed by Hometown Connections; and



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## RECOMMENDATIONS

3. Direct staff to return to the Board of Public Utilities in one year with a status update on the Action Plan in response to the Fiscal Year 2016 Performance Assessment and Financial Expenditure Audit of the Public Utilities Department performed by Baker Tilly.



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