



City of Riverside

Board of Library Trustees

Riverside Library
Administrative Office
3581 Mission Inn Avenue
Riverside, CA 92501
951-826-5213

City of Arts & Innovation

Agenda

Monday, April 24, 2017

5:00 PM

Main Library Auditorium, Second Floor

MISSION STATEMENT

The mission of the Riverside Public Library is to be the cultural and learning center for the community, encouraging the joy and wonder of reading, the wisdom of diverse ideas, and the power of lifelong learning.

Pursuant to Government Code Section 54954.2 the Board of Library Trustees will conduct a meeting at the above time and place for the purpose of transacting or discussing business as identified on this agenda. Any person who has information to contribute during the Board of Library Trustee meeting is invited to participate and should submit a "Request to Speak" form to the Administrative Secretary prior to the commencement of the meeting.

State law restricts the Library Board of Trustees from taking action on an item unless it has been included on an agenda and posted at least 72 hours in advance of a meeting or unless the matter falls within one of the narrow exceptions. Consequently, any item not listed on this agenda will normally have to be delayed until the item can be made part of a posted agenda.

LISTENING ASSISTIVE DEVICES are available for the hearing impaired. Please see City Clerk.

The City of Riverside wishes to make all of its public meetings accessible to the public. Upon request, this agenda will be made available in appropriate alternative formats to persons with disabilities, as required by 42 U.S.C. §12132 of the Americans with Disabilities Act of 1990. Any person with a disability who requires a modification or accommodation in order to participate in a meeting, should direct such request to the City's ADA Coordinator at (951) 826-5427 or TDD at (951) 826-5439 at least 48 hours before the meeting if possible.

CALL TO ORDER - President Yonezawa

All matters listed under the Consent Calendar are considered routine by department staff and may be enacted on by the Library Board of Trustees by one motion. There will be no separate discussion on these items unless, before the Library Board of Trustees votes on the motion to approve the recommendations, Trustees, staff, or public request specific items be removed from the Consent Calendar for separate action. Removed consent items will be discussed separately.

1 Public Comment Period - This is the portion of the meeting specifically set aside to invite your comments regarding any matters within the jurisdiction of the Board of Library Trustees - Individual audience participation is limited to 3 minutes and you will be asked to state your name and city of residence. Please complete and submit a speaker card to Administrative Staff.

2 Approve Minutes - February 27, 2017

Attachments: [Minutes](#)

3 Approve Special Meeting Minutes - March 28, 2017

Attachments: [Minutes](#)

CONSENT CALENDAR

4 Accept Trust Fund Expenditures

Attachments: [Report](#)

5 Formal Acceptance of Gift Fund Donations of \$1,000 or more

Attachments: [Report](#)

6 Incident Reports

Attachments: [Report](#)

7 Absence - Arnold Rowe, March 28, 2017

Attachments: [Report](#)

8 Absence - Jose Alcala, March 28, 2017

Attachments: [Report](#)

DISCUSSION AND ACTION CALENDAR

9 Board of Library Trustees Appointment Update

Attachments: [Report](#)

10 New Customer Service Measurement Technological Tool - Happy or Not

Attachments: [Report](#)

BOARD AND DIRECTORS COMMUNICATION

11 Brief reports on Conferences, Seminars, and Meetings attended by Board of Library Trustees Members

12 Items for future Board of Library Trustees consideration as requested by Board Members

ADJOURNMENT

Next meeting date: May 22, 2017, at Main Library Auditorium