



City of Riverside

3900 Main Street
Riverside, CA 92522
951-826-5557

Customer Relations/Finance Committee

City of Arts & Innovation

Agenda

Meeting Date: Monday, June 21, 2021
Publication Date: Wednesday, June 9, 2021

9:00 AM

View Virtual Meeting
www.RiversideCa.gov/meeting or
www.WatchRiverside.com

MISSION STATEMENT

The City of Riverside is committed to providing high quality municipal services to ensure a safe, inclusive, and livable community

The City of Riverside Public Utilities Department is committed to the highest quality water and electric services at the lowest possible rates to benefit the community.

The Customer Relations/Finance Committee will conduct a virtual meeting
The Art Pick Council Chamber will not be open to the public.

View live webcast at www.RiversideCa.gov/meeting or
www.WatchRiverside.com with open captions.

For public comment or to listen to the meeting live by phone, call:

(669) 900 6833
Meeting ID: 926 9699 1265

Press *9 to be placed in the queue to speak when the agenda item is called.
Individuals in the queue will be prompted to unmute by pressing *6 to speak.
Time is limited to 3 minutes.

Public comments regarding items on this agenda or any matters within the jurisdiction of the Customer Relations/Finance Committee can be submitted by eComment at www.riversideca.gov/meeting until two hours before the meeting.
Email comments to City_Clerk@riversideca.gov.

The City of Riverside is committed to a workplace that requires acceptable behavior from everyone a workplace that provides dignity, respect, and civility to our employees, customers, and the public.

The City of Riverside wishes to make all of its public meetings accessible to the public. Upon request, this agenda will be made available in appropriate alternative formats to

persons with disabilities, as required by 42 U.S.C. §12132 of the Americans with Disabilities Act of 1990. Any person who requires a modification or accommodation in order to participate in a meeting, should direct such request to the City's ADA Coordinator at (951) 826 5427 at least 72 hours before the meeting, if possible. TTY users call 7 1 1 for telecommunications relay services (TRS).

Agenda related writings or documents provided to the Customer Relations/Finance Committee are available at www.RiversideCa.gov/meeting.

CALL MEETING TO ORDER

PLEDGE OF ALLEGIANCE

ROLL

PUBLIC COMMENT

- 1 You are invited to participate by phone at (669) 900-6833, and enter Meeting ID: 926 9699 1265 to comment on any matters within the jurisdiction of the Customer Relations/Finance Committee. Press *9 to be placed in the queue to speak when the agenda item is called. Individuals in the queue will be prompted to unmute by pressing *6 to speak - Individual audience participation is limited to 3 minutes.

DISCUSSION CALENDAR

This portion of the Customer Relations/Finance Committee Agenda is for all matters where staff and public participation is anticipated. Individual audience participation is limited to 3 minutes.

- 2 Recommend Board of Public Utilities and City Council to implement revised Restart Utility Bill Repayment Program for all customers adversely impacted by the COVID-19 pandemic effective within 60 days of City Council reversing March 17, 2020, direction to suspend discontinuance of service for nonpayment of water, electric, sewer and refuse utility

Attachments: [Report](#)
[Presentation](#)

- 3 Recommend Board of Public Utilities and City Council approve updated Riverside Public Utilities Cash Reserve Policy

Attachments: [Report](#)
[Fiscal Policies/Cash Reserve policy - redlined](#)
[Summary](#)
[Presentation](#)

- 4 Adopt revisions to Riverside Public Utilities Real Property Financial Management Policy to include provisions of Assembly Bill 1486 - Approve Real Property Financial Management Policy review every five years instead of every two years

Attachments: [Report](#)
[Redlined - Policy](#)
[Real Property Financial Management Policy](#)
[Tenant Listing](#)
[Property Inventory](#)
[Presentation](#)

- 5 Items for future Customer Relations/Finance Committee consideration as requested by members of Board of Public Utilities

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The next regular Customer Relations/Finance Committee meeting is scheduled for Monday, July 19, 2021

*For live Webcast of the Committee Meeting:
RiversideCa.gov/Meeting or
WatchRiverside.com*

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www.RiversideAlert.com