



*City of Arts & Innovation*

# Board of Library Trustees

**TO: BOARD OF LIBRARY TRUSTEES** **DATE: DECEMBER 13, 2021**  
**FROM: RIVERSIDE PUBLIC LIBRARY** **WARDS: ALL**  
**SUBJECT: SUMMARY OF SECURITY/INCIDENT REPORTS**

## **ISSUE:**

Receive a summary of security/incident reports from October and November 2021.

## **RECOMMENDATION:**

That the Board of Library Trustees receive and file the summary of security/incident reports from October and November 2021.

## **BACKGROUND:**

The Riverside Public Library has established Rules of Library Conduct Identified and Prohibited by the Riverside Municipal Code Section 9.75 for successful running of its facilities, to maintain an appropriate library environment, and to ensure customers enjoy their Library visits. Library employees, in consultation with their supervisor, are authorized to issue warning and exclusion notices for violations to the Rules of Library Conduct.

An itemized summary below provides a brief description of the incidents, warning and exclusion notices that occurred at all Riverside Public Library locations in October and November 2021.

### **Arlanza, Spc. Jesus S. Duran Eastside, La Sierra, Marcy, and Orange Terrace**

There were no incidents reported.

### **Arlington**

10/26/21 Incident of 7 individuals camped by the dumpsters.

### **SSgt Salvador J. Lara Casa Blanca**

10/21/21 Incident of unresponsive individual at the plaza with staff calling medical services.

## **Main**

10/14/21	Incident of inappropriate use of the restroom.
10/19/21	Incident of 2 individuals inappropriate use of the innovative lab sound booth.
10/19/21	Exclusion notice issued for 30 days to individual for violating Code of Conduct Rule 1 Abide by all federal, state, and local laws and Rule 8 Persons under the influence of alcohol.
10/19/21	Exclusion notice issued for 30 days to individual for violating Code of Conduct Rule 1 Abide by all federal, state, and local laws and Rule 8 Persons under the influence of alcohol.
10/28/21	Incident reported of an individual who threw their fruit cup at the Security Guard and was followed by altercation.
10/28/21	Exclusion notice issued for 365 days to individual for violating Code of Conduct Rule 20 Harassing or threatening library staff or customer and Rule 1 Abide by all federal, state, and local laws to include assault.
10/29/21	Incident reported of individual that complained about being discriminated because of his appearance by the Security Guard.
10/29/21	Incident reported by an individual who complained about the Security Guard on the 3 <sup>rd</sup> floor terrace that commented on the cleaning up after meal.
10/30/21	Incident reported of individual requesting assistance in exiting the parking garage next to the library.
11/4/21	Incident of individual that left belongings unattended and threatened staff.
11/4/21	Incident of individual who was asked to not smoke at the entrance of the Community Room and asked to remove belongings. Individual tossed an open container with liquid on staff. An exclusion notice was issued for 120 days for violating Code of Conduct Rule 20 Harassing or threatening library staff or customer and Rule 1 Abide by all federal, state, and local laws (smoking tobacco within twenty-five feet of a main exit, entrance of a library building).
11/4/21	Incident of individual who threatened staff when unattended belongings were moved away from the front library entrance.
11/5/21	Incident in the breezeway of individual requesting medical services for injuries. *
11/5/21	Incident of individual yelling in the parking lot while police were present and the individual returned a second time. A 30-day exclusion notice was issued for violating Code of Conduct Rule 20 Harassing or threatening library staff or customer, Rule 1 Disturbing the peace of others after being warned to stop and Rule 24 Making any loud or unreasonable noise or other

disturbances.

- 11/6/21 Exclusion notice issued for 60 days to individual for smoking and violating Rule 1 Abide by all federal, state, and local laws (smoking tobacco within twenty-five feet of a main exit, entrance of a library building) and Rule 20 Harassing or threatening library staff or customer.
- 11/9/21 Incident reported of an individual who threw a sleeping bag over the railing outside terrace in front of the main entrance.
- 11/13/21 Incident of an individual for leaving a shopping cart and trash on the exterior of the property and smoking. Exclusion notice issued for 30 days for violating Rule 14 Vandalizing, damaging or abusing library materials, equipment or facilities; Rule 6 People, animals, or personal property must not block aisles, doorways, entrances, stairways, elevators, or ramps. Large objects such as shopping carts, bicycles, or bags may not be brought into library facilities; Rule 7 Personal property must be within the sight of the owner and storable under the user's chair, and Rule 9 Smoking is not permitted inside library facilities or within 25 feet of any door or open window. The use of incendiary devices such as lighters, matches, and candles are also not permitted.

*\*Indicates police interaction.*

### **STRATEGIC PLAN ALIGNMENT:**

This item contributes to Strategic Priority No. 1 *Arts, Culture & Recreation* and Goal 1.4 – Prioritize safety and welfare in City Parks, trails, and cultural and recreation facilities. Strategic Priority No. 2 Community Well-Being: Ensure safe and inclusive neighborhoods where everyone can thrive.

This item aligns with each of the five Cross-Cutting Threads as follows:

1. **Community Trust** – The incident report is used to identify trends in fluctuations of warnings and exclusions issued to patrons that violate the Rules of Library Conduct identified and prohibited by the Riverside Municipal Code Section 9.75 to enhance security measures for public safety.
2. **Equity** – The Library endeavors to provide a safe environment to all its customers.
3. **Fiscal Responsibility** – The Library's financial resources are not used for the incident report.
4. **Innovation** – The Library in collaboration with partnerships with the Riverside Police Department and the City Attorney's Office to coordinate effective enforcement of major violations of the Riverside Municipal Code Section 9.75.
5. **Sustainability & Resiliency** – The Library, City Attorney's Office and the Board of Library Trustees regularly review of the Rules of Library Conduct to ensure that the Rules of Library Conduct are current with local, state and federal laws.

**FISCAL IMPACT:**

There is no fiscal impact associated with this report.

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