



Department Recognition

Public Works Department

City Council
May 17, 2022

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1

OUR MISSION

To enhance the quality of life for City residents and businesses by operating and maintaining the City's streets, trees, landscape, wastewater, storm drain and refuse systems in the most effective, efficient, and responsible manner.



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2

JUST A FEW OF OUR SERVICES

City Hall



Animal Services*
Bicycle Program
City Engineering
Crossing Guards*
Land Development
Public Parking
Shopping Cart Retrieval*
Traffic Engineering
Construction Inspection

Corporation Yard



Graffiti Abatement
Landscape Maintenance*
Sign Fabrication
Solid Waste
Storm Drains
Street Repairs
Street Sweeping
Tree Trimming*

Wastewater Plant



Dye Testing
Environmental Compliance
RV Dump Station
Septic Station
Sewer Lines
Wastewater Treatment Plant



*primarily contracted services

3

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3

NATIONAL PUBLIC WORKS WEEK (MAY 15-21)



'Public works superheroes help keep communities strong by providing services in transportation, water, wastewater and stormwater treatment, public buildings and spaces, parks and grounds, emergency management and first response, solid waste, and right-of-way management. They are what make our communities great places to live and work. So join us in celebrating these superheroes!' – APWA



4

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4

SPECIAL RECOGNITION

RWQCP Wastewater Division – Collections Section



5

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5

WHAT THEY DO

System Statistics

- 820 Miles of Sewer Main
- 414 Miles of Laterals
- 20 Sewer Lift Stations
- 16,000 Manholes

Projects

- Lift Station Ops & Maintenance
- Public Outreach
- Storm Channel Maintenance
- Odor Control
- Sewer Repairs



6

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6

ACCOMPLISHMENTS

527 miles of Sewer Lines cleaned in 2021

Less than 1 overflows per 100 miles of sewer lines (the state average is 2.78)

1st place Large System of the Year for the Santa Ana Section of the California Water Environmental Association (CWEA) - **2nd place** Statewide

670 Service Requests closed in 2021



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7

SPECIAL RECOGNITION

Field Operations – Solid Waste Collections & Street Sweeping



8

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8

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9

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9

WHAT THEY DO

Collect residential trash, recycling, and green waste through automated and manual pickup. Our sweeping team keeps our streets clean and works to prevent stormwater pollution.

Special Services and Initiatives:

1. Provide additional pickup assistance for disabled residents
2. Provide "bulky item" special pickup services
3. Host C.U.R.E. events
4. Provide support for K.R.C.B.



10



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10



ACCOMPLISHMENTS

332.7M pounds of waste collected

4.8M pounds of street debris swept

90.59M pounds of green waste diverted from landfills

41,881 calls for service responded to in 2021



11

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11

Strategic Plan Alignment



12

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12

Recommendation

1. That the City Council receive and file this report and presentation



13

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