

## CITY OF RIVERSIDE NOTICE OF PUBLIC HEARING

NOTICE IS HEREBY GIVEN that on Monday, February 28, 2022, at 6:30 p.m., or as soon thereafter as may be heard, the City of Riverside Board of Public Utilities will hold an in-person and virtual public hearing in the City of Riverside Art Pick Council Chamber located at 3900 Main Street, Riverside, and by live webcast at www.RiversideCa.gov/Meeting to consider proposed changes to Water Rule 17 Disputed Bill Appeal Process, Electric Rule 21 Disputed Bill Appeal Process, Water Rule 6 Meter Investigations and Adjustments of Bills and Electric Rule 6 Meter Investigations and Adjustments of Bills. The proposed changes do not include any rate increases. The proposed changes to Water Rule 17, Electric Rule 17, Water Rule 6 and Electric Rule 6 provide clarified language to the dispute process and expedite the process for customers to dispute bills.

The Public Hearing will be held by the Board of Public Utilities on the following date:

DATE:

Monday, February 28, 2022

TIME:

6:30 p.m.

LOCATION:

In-person and Virtual Public Hearing

Art Pick Council Chamber, 3900 Main Street, Riverside, CA 92522

View live Webcast at <a href="www.RiversideCa.gov/Meeting">www.RiversideCa.gov/Meeting</a>
Live feed with open captions for hearing impaired at:

www.WatchRiverside.com.

For telephone public comment on the day of public hearing, call (669) 900-6833 and enter Meeting ID: 926 9699 1265 at 6:30 p.m.

Mail written statements to City Clerk, City Hall, 3900 Main Street, Riverside, CA 92522, or email <u>City Clerk@riversideca.gov</u>. eComments may be submitted until two hours before the meeting on February 28, 2022, at <u>www.RiversideCa.gov/Meeting</u>. For telephone public comment by phone and to listen to the meeting live via Zoom, call (669) 900-6833, enter Meeting ID: 926 9699 1265 or at <a href="https://zoom.us/j/92696991265">https://zoom.us/j/92696991265</a> at 6:30 p.m. on Monday, February 28, 2022.

Further details are available on the Riverside Public Utilities (RPU) website at: **RiversidePublicUtilities.com/about-rpu/board-public-hearings.asp.** If you have any questions, please contact Customer Service at 951-782-0330.

EN ESPAÑOL: Para recibir una copia de este anuncio en español, por favor llámenos al 951-782-0330.

## How to save on your electric and water bill?

RPU offers many residential and commercial rebate programs designed to help you save money by conserving electricity and water. Learn more about our assistance programs, off-peak pricing, or upgrades by visiting our website at www.RiversidePublicUtilities.com/Rebates.

DONESIA GAUSE, MMC

City Clerk

Dated: February 8, 2022

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