



- 4/8/22 Incident reported of individual sleeping in their car on library property.
- 4/8/22 Incident reported of drug paraphernalia was found by the front entrance and a knife under a chair in the teen area.
- 4/9/22 Incident reported of individual sleeping on library property. Exclusion notice issued for 30 days for sleeping on library property.
- 4/12/22 Incident reported of homeless encampment that blocked the staff entrance. \*
- 4/12/22 Incident reported of suspicious drug activity on the property. \*
- 4/19/22 Incident of a motorcycle parked and blocking the staff entrance with two individuals behind a cardboard.
- 4/22/22 Incident of individual urinating in staff view. \*
- 4/27/22 Incident of individual harassing staff in the parking lot while staff was exiting city issued vehicle.
- 4/28/22 Incident reported of garbage in the landscape and damage to water valves.
- 5/6/22 Incident reported of individual causing a disruption, disturbing others, and using the restroom inappropriately. Exclusion notice issued for 365 days.
- 5/7/22 Incident of individual drinking alcohol, harassing or threatening library staff and customers, disturbing other. Exclusion notice issued for 90 days.
- 5/14/22 Incident reported of trash in the exterior by the staff entrance, graffiti on staff entrance door and tampering of the water valve.
- 5/14/22 Incident of individual bathing in the restroom.
- 5/19/22 Incident reported for graffiti at the entrance.
- 5/19/22 Incident reported of individual following security guard and making inappropriate comments. \*

**Spc. Jesus S. Duran Eastside**

- 3/31/22 Exclusion notice issued for 90 days to individual for consuming alcohol on library property.
- 4/2/22 Exclusion notice issued for 90 days to individual for harassing or threatening library staff or customer.
- 4/14/22 Exclusion notice issued for 30 days for using the restrooms inappropriately.
- 4/16/22 Incident of individual with too many items that took over teen computers space, tampering of computer cords and attempted theft of book valued at \$50.00.

- 4/26/22 Exclusion notice issued for 90 days to individual for harassing or threatening library staff or customer.
- 4/28/22 Incident of individual asked to leave by staff due to erratic behavior, speaking loudly, being combative, disturbing others and sitting on the floor. Exclusion notice issued for 30 days.
- 4/30/22 Exclusion notice issued to individual for 60 days for using the restroom inappropriately.
- 5/5/22 Incident report of individual for disruptive behavior. Exclusion notice issued for 30 days for harassing or threatening library staff or customer and disturbing others after being warned to stop.
- 5/7/22 Incident of individual using the restroom inappropriately and open alcohol container. Exclusion notice issued for 60 days.

### **SSgt Salvador J. Lara Casa Blanca**

- 5/18/22 Incident of individual bathing in the restroom. Exclusion notice issued for 90 days for using the restroom inappropriately.

### **La Sierra**

- 4/13/22 Incident of individual smoking and drinking alcohol at the entrance. \* Exclusion notice issued for 60 days.

### **Marcy**

- 4/20/22 Incident of individual using the restroom inappropriately causing the restroom to be closed to the public. Exclusion notice issued for 30 days.
- 4/26/22 Incident of individual who assaulted City contractor in the parking lot. \*
- 5/11/22 Incident of several individuals arguing in designated computer space.

### **Main**

- 3/17/22 Incident of individual bringing a pet to the library.
- 3/17/22 Incident of an individual's hand that was caught on the elevator door. The individual declined medical assistance.
- 3/18/22 Incident of individual who was rummaging in the trash can on the 3<sup>rd</sup> floor.
- 3/22/22 Incident of individual causing a disruption inside the library. An exclusion notice was issued for 365 days for harassing or threatening library staff or customer and disturbing others after being warned to stop. \*

- 3/23/22 Incident of individual using the restroom inappropriately.
- 3/24/22 Incident of individual who injured their toe on the main library entrance door on the 3<sup>rd</sup> floor. The individual declined medical assistance.
- 3/24/22 Incident of individual who was previously excluded for 365 days was trespassing.
- 3/30/22 Incident reported of six people who were stuck in the elevator.
- 3/30/22 Incident of individual using the restroom inappropriately.
- 4/1/22 Incident reported of individual causing a disruption and an exclusion notice was issued for 365 days to the individual for harassing or threatening library staff or customer and disturbing others after being warned.
- 4/7/22 Incident reported of individual causing a disruption.
- 4/8/22 Incident reported of individual causing a disruption and exclusion issued for 60 days for harassing or threatening library staff or customer and disturbing others after being warned.
- 4/9/22 Incident of individual saying racial slurs to a customer and causing disruption when asked to leave by staff. The individual slammed the doors while exiting which hit customers when they were entering. Exclusion notice issued for 180 days.
- 4/9/22 Incident reported of individual breaking lock to electrical box. Exclusion notice issued for 30 days for vandalizing, damaging library materials, and sleeping on library property.
- 4/9/22 Incident reported of individual causing a disruption. Exclusion notice issued for 180 days for harassing or threatening library staff or customer.
- 4/9/22 Incident reported of individual sleeping by staff entrance.
- 4/9/22 Incident reported of individual requesting a staff call the police to check in on a patron threatening self-harm. \*
- 4/13/22 Incident of individual following women into the restroom. Exclusion notice issued to individual for 365 days.
- 4/13/22 Incident of repeat individual sleeping on the 4<sup>th</sup> floor.
- 4/13/22 Incident of individual sleeping on the 4<sup>th</sup> floor.
- 4/19/22 Incident of individual refusing to follow library rules in not bringing food and keeping belongings with them and not at the entrance. Exclusion notice issued for 90 days for food on books and book drop; harassing or threatening staff, and disturbing others after being warned to stop.
- 4/20/22 Incident of individual smoking a substance on the floor in the men's restroom. Exclusion notice issued for 180 days for smoking and disruption.

- 4/20/22 Incident of individual sleeping in the library and harassing and threatening library staff and security guard. Exclusion notice issued for 30 days.
- 4/20/22 Exclusion notice issued for 180 days for individual violating a previously issued 90-day exclusion. The individual was disruptive and spit over the railing to the ground floor.
- 4/21/21 A customer informed staff that a man on crutches used profanity. Staff were unable to locate the man on crutches. Staff followed up with the customer who alerted staff and the customer had no further complaints.
- 4/22/22 Incident of individual who was wearing an ankle monitor was harassing a woman in the library parking lot. \* Exclusion notice issued for 30 days for harassing or threatening library customer.
- 4/23/22 Incident of individual sleeping in the library.
- 4/23/22 Incident of individual using the restroom inappropriately, causing a disruption and threatening staff and security guard. Exclusion notice issued for 90 days.
- 4/26/22 Incident reported of glass panel cracked on the 3<sup>rd</sup> floor.
- 4/26/22 Incident reported of individual smoking/vaping in the men's restroom. Exclusion notice issued for 30 days.
- 4/29/22 Incident reported of individual who was following a woman.
- 4/30/22 Incident of individual who accidentally got their hand stuck in the elevator door on the 3<sup>rd</sup> floor. Paramedics arrived to provide medical assistance.
- 4/30/22 Incident of individual who accidentally fell on cacti. First aid kit was provided.
- 5/5/22 Incident of solid waste found on the sidewalk between the community room and the alley.
- 5/5/22 Incident reported to 311 for graffiti on the blockades on Mission Inn Ave.
- 5/7/22 Incident reported of individual using the restroom inappropriately and causing a disruption.
- 5/10/22 Incident of individual previously excluded arrived to inquire about the exclusion. The exclusion was for 180 days.
- 5/11/22 Incident of individual sleeping in the library.
- 5/11/22 Incident of individual sleeping in the library.
- 5/14/22 Incident of public elevator #2 stopped working with three passengers. Video

showed one passenger jumping up and down in the elevator which triggered the safety sensor causing the elevator to shut down. Fire Department responded.

5/19/22 Incident of individual trying to bring in a large cart with belongings was denied entry per the rules of the library only items can be brought in that fit under a desk or chair.

### **Orange Terrace**

4/23/22 Incident reported of a group of teens playing a speaker loudly with inappropriate content and causing disruption.

4/27/22 Incident reported of an individual on the playground without any clothing. \*

5/19/22 Incident of a group of four individuals causing a disruption. Exclusion notice issued for 30 days to everyone for vandalizing, damaging, or abusing materials, equipment, or facilities, harassing or threatening library staff or customers, disturbing others after being warned to stop.

*\*Indicates police interaction.*

### **STRATEGIC PLAN ALIGNMENT:**

This item contributes to Strategic Priority No. 1 *Arts, Culture & Recreation* and Goal 1.4 – Prioritize safety and welfare in City Parks, trails, and cultural and recreation facilities. Strategic Priority No. 2 *Community Well-Being*: Ensure safe and inclusive neighborhoods where everyone can thrive.

This item aligns with each of the five Cross-Cutting Threads as follows:

1. **Community Trust** – The incident report is used to identify trends in fluctuations of warnings and exclusions issued to patrons that violate the Rules of Library Conduct identified and prohibited by the Riverside Municipal Code Section 9.75 to enhance security measures for public safety.
2. **Equity** – The Library endeavors to provide a safe environment to all its customers.
3. **Fiscal Responsibility** – The Library's financial resources are not used for the incident report.
4. **Innovation** – The Library in collaboration with partnerships with the Riverside Police Department and the City Attorney's Office to coordinate effective enforcement of major violations of the Riverside Municipal Code Section 9.75.
5. **Sustainability & Resiliency** – The Library, City Attorney's Office and the Board of Library Trustees regularly review of the Rules of Library Conduct to ensure that the Rules of Library Conduct are current with local, state, and federal laws.

**FISCAL IMPACT:**

There is no fiscal impact associated with this report.

Prepared by: Erin Christmas, Library Director  
Approved by: Rafael Guzman, Assistant City Manager

Attachment: Rules of Library Conduct