



## City Clerk's Office

City Council Meeting  
June 14, 2022

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## THE MISSION

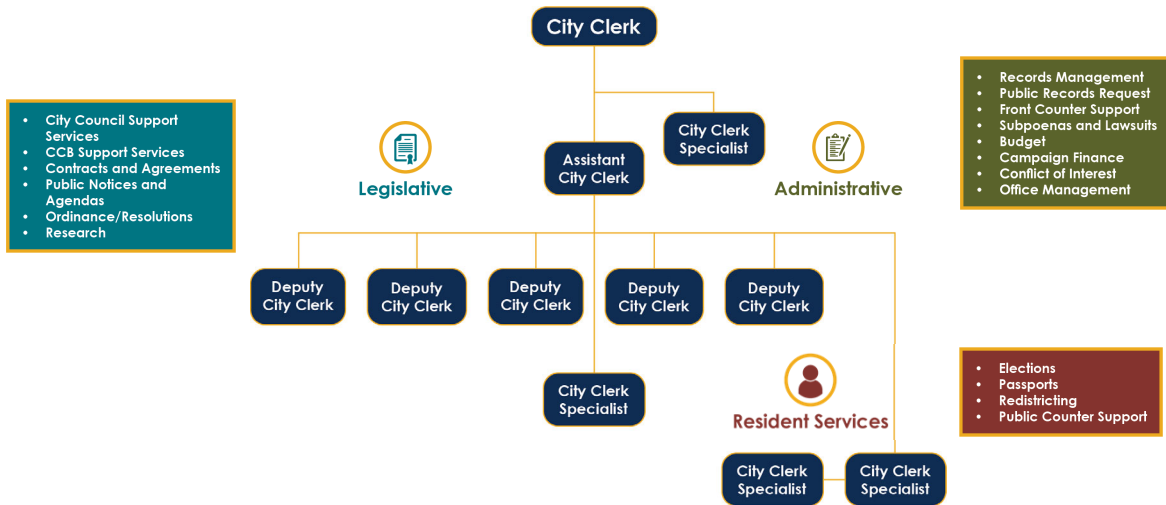
To provide the City Council, business partners, and residents of the City of Riverside with accessible and efficient digital services and online records promoting **Community Trust**, and **Equitable public services**, while ensuring **Fiscal Responsibility** in adapting **Innovative services** meeting the changing needs advancing **Sustainability** and **Resilience**.



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## CCO ORGANIZATION CHART



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## SERVICES INDICATORS



6,400 passports/5,000 photos



1,000 contracts



1,636 public records requests



less than 3-day average response time to records requests



640 Statements of Economic Interest filed



108 electronic applications received for boards and commissions and 26 applicants appointed



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## LEGISLATIVE SUPPORT TO ADVISORY BOARDS



- Board of Ethics
- Charter Review Committee
  - Board of Public Utilities
- Budget Engagement Commission
- Human Relations Commission
  - Commission on Aging
  - Airport Commission
- Commission on Disabilities



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## EMPLOYEE HIGHLIGHT



**Lorena Verduco, MMC**  
**Deputy City Clerk**  
**Achieved Master Municipal Clerk**  
**Certification**



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## STRATEGIC PLAN ALIGNMENT

### Strategic Priority No. 5 – *High Performing Government*

Goal No. 5.3 - Enhance communication and collaboration with community members to improve transparency, build public trust, and encourage shared decision-making.

#### Cross-Cutting Threads



Community Trust



Equity



Innovation



Fiscal  
Responsibility



Sustainability and  
Resiliency



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