



City of Arts & Innovation

Board of Library Trustees

TO: BOARD OF LIBRARY TRUSTEES **DATE: AUGUST 8, 2022**
FROM: RIVERSIDE PUBLIC LIBRARY **WARDS: ALL**
SUBJECT: SUMMARY OF SECURITY/INCIDENT REPORTS

ISSUE:

Receive a summary of security/incident reports from May, June and July 2022.

RECOMMENDATION:

That the Board of Library Trustees receive and file the summary of security/incident reports from May, June and July 2022.

BACKGROUND:

The Riverside Public Library has established Rules of Library Conduct Identified and Prohibited by the Riverside Municipal Code Section 9.75 for successful running of its facilities, to maintain an appropriate library environment, and to ensure customers enjoy their Library visits. Library employees, in consultation with their supervisor, are authorized to issue warning and exclusion notices for violations to the Rules of Library Conduct (attached).

An itemized summary below provides a brief description of the incidents, warning and exclusion notices that occurred at all Riverside Public Library locations in May, June and July 2022.

SSgt Salvador J. Lara Casa Blanca

No incidents reported.

Arlanza

5/26/22	Incident of individual using drugs who was asked to leave the library. Exclusion notice issued for 180 days.*
6/9/22	Exclusion notice issued to individual for 365 days for drug paraphernalia, starting a fire and having a weapon.
6/9/22	Incident of individual exposing themselves. Exclusion notice issued for 365 days.

Arlington

- 5/26/22 Incident of individual sleeping in the library. Exclusion notice issued for 90 days for sleeping and harassing or threatening library staff or customers.
- 6/2/22 Incident reported of debris and trash found outside the library entrance.
- 6/2/22 Incident reported of individual harassing and following the Security Guard.
- 6/1/22 Incident of individual sleeping and having an open alcoholic container exterior of the exit. Exclusion notice issued for 90 days.
- 6/1/22 Incident of individual carrying an open alcohol container in the library. * Exclusion notice issued for 90 days.
- 6/4/22 Incident of individual with a cart in the library causing a disruption.
- 6/8/22 Incident reported of graffiti on library property.
- 6/9/22 Incident of two individuals roughhousing.
- 6/9/22 Incident reported of graffiti on library property.
- 6/18/22 Incident reported of graffiti on library property.
- 6/18/22 Incident reported of debris on the property.
- 6/16/22 Incident reported of individual who reported a homeless person was blocking access to the book drop and was partially clothed.
- 6/24/22 Incident reported of graffiti on the library property.
- 6/29/22 Incident reported of property damage.

Spc. Jesus S. Duran Eastside

- 5/21/22 Incident of individual playing loud music in the children's area and smoking/vaping. Exclusion notice issued for 365 days.
- 5/25/22 Incident reported of graffiti in the men's restroom.
- 5/26/22 Incident of individual leaving bulky unattended personal items. Exclusion notice issued for 90 days. *
- 5/26/22 Incident of individual video recording staff.* Exclusion notice issued for 90 days.
- 6/17/22 Incident of individuals yelling, arguing and assaulting female customer. * Exclusion notice issued to individuals for 90 days.

- 7/2/22 Incident of individual requesting medical assistance.
- 7/2/22 Incident of individual's loud voice caused a disturbance to other customer and harassing staff. Exclusion notice issued for 30 days.

La Sierra

- 7/6/22 Incident reported of individual needing medical assistance. Staff called emergency services.
- 7/9/22 Incident reported of individual requesting non-emergency police.*

Marcy

- 5/28/22 Incident of attempted theft of library materials. Exclusion notice issued for 30 days.
- 6/11/22 Incident reported of graffiti on the property.
- 6/16/22 Incident reported of individual for battery and assault and harassing or threatening library staff or customer.* Exclusion notice issued for 365 days.
- 6/28/22 Incident reported of individual yelling, screaming and causing a disruption in the men's restroom.

Main

- 5/17/22 Incident of individual carrying a fire extinguisher and spraying on library property. Exclusion notice issued for 30 days.
- 5/19/22 Incident of individual carrying a broom and screwdriver following the security guard.
- 5/21/22 Incident of individual refusing to leave library property after a verbal warning that hazardous items in possession could not be brought on the property.* Exclusion notice issued for 30 days for harassing or threatening library staff or customers and personal property must fit under a chair and no hazardous materials.
- 5/24/22 Exclusion Notice issued for 90 days to Library User for possession of a weapon.
- 5/24/22 Incident of individual in a parked vehicle for an extended period entered the library with a knife and exited before police were called. Exclusion notice issued to individual for 90 days.
- 5/25/22 Incident of individual who became unruly and disruptive when the sound booth was occupied by another customer. Exclusion notice issued for 30 days for harassing or threatening library staff or customer, staring at, following or photographing library staff or customers., and disturbing others.
- 5/25/22 Incident reported of the elevator malfunctioning and the elevator was parked for service.

- 5/26/22 Incident of individual attempting to use a lighter for a substance in the public restroom, but the Security Guard escorted out of the library. Exclusion notice issued for 90 days.
- 5/27/22 Incident of individual trying to enter the library while smoking and carrying potential weapon. Entry was not allowed.
- 5/28/22 Incident of individual stumbling in the parking lot throwing trash and food. Urinated in the bushes on University Ave. *
- 5/28/22 Incident of individual bathing in the restroom. Exclusion notice issued for 30 days for using the restroom inappropriately, harassing or threatening library staff or customers, and for not wearing a shirt.
- 6/3/22 Incident reported of the window in the children's area cracked and shattered in the outside double pane frame.
- 6/3/22 Incident reported of hypodermic needle found in the 3rd floor men's restroom toilet.
- 6/4/22 Incident report of individual requesting medical assistance.*
- 6/5/22 Incident of individual causing a disruption by malicious intent with library property and offensive or hostile behavior.
- 6/7/22 Incident of individual leaning over the 4th floor balcony and entered non-public areas. Exclusion notice issued for 30 days.
- 6/8/22 Incident reported of an individual who got their hand stuck in the door of the public elevator. Ice pack was offered with no further medical assistance requested.
- 6/9/22 Incident reported of individual vandalizing another customers property. * Exclusion notice issued for 365 days.
- 6/9/22 Incident reported of two individuals playing on the spinning chairs causing the chairs to tip over.
- 6/10/22 Incident reported of individual using restrooms inappropriately and harassing or threatening library staff or customer. Exclusion issued for 30 days.
- 6/11/22 Incident reported of individual sleeping in an unlocked bike locker.
- 6/11/22 Incident of individual behaving in a threatening manner.* Exclusion notice issued for 180 days.
- 6/11/22 Incident of individual requesting medical assistance for a head injury received at White Park.*
- 6/15/22 Incident reported of individual sleeping or lying on the floor and refusing to leave the premises. Exclusion notice issued 90 days.
- 6/16/22 Incident reported of individual for wearing a knife on a lanyard around the neck.

Exclusion issued for 30 days.

- 6/16/22 Incident reported of individual causing a disturbance, yelling at customers and using emergency stairwell. Exclusion notice issued for 60 days.
- 6/18/22 Incident reported of individual harassing customers in the parking lot. Exclusion notice issued for 90 days.
- 6/18/22 Incident reported of individual for sleeping in the innovation center and restroom. Exclusion notice issued for 30 days.
- 6/18/22 Incident reported of individual who scraped their hand. No medical was requested.
- 6/21/22 Incident reported of individual previously excluded for 365 days from Arlington Library on February 18, 2022.
- 6/24/22 Incident reported of individual with dog was asked to leave because the dog was coughing and caused a disturbance to other customers.
- 6/25/22 Exclusion notice issued to two individuals for 30 days for harassing or threatening library staff or customers and loitering with a cart and animal at the library entrance.
- 6/25/22 Incident reported of individual causing a disturbance in the Arcade. Exclusion issued for 30 days.
- 7/2/22 Incident reported of individual sleeping in the library after several warnings. Exclusion notice issued for 30 days.

Orange Terrace

- 5/20/22 Incident reported of several individuals throwing items at a customer. Exclusion notice issued for 30 days to four individuals for harassing or threatening library staff or customer.
- 6/4/22 Incident reported of individual using the restroom inappropriately. Exclusion notice issued for 90 days.

**Indicates police interaction.*

STRATEGIC PLAN ALIGNMENT:

This item contributes to Strategic Priority No. 1 *Arts, Culture & Recreation* and Goal No. 1.4 – Prioritize safety and welfare in City Parks, trails, and cultural and recreation facilities. Strategic Priority No. 2 *Community Well-Being* to ensure safe and inclusive neighborhoods where everyone can thrive.

This item aligns with each of the five Cross-Cutting Threads as follows:

1. **Community Trust** – The incident report is used to identify trends in fluctuations of warnings and exclusions issued to patrons that violate the Rules of Library Conduct

identified and prohibited by the Riverside Municipal Code Section 9.75 to enhance security measures for public safety.

2. **Equity** – The Library endeavors to provide a safe environment to all its customers.
3. **Fiscal Responsibility** – The Library's financial resources are not used for the incident report.
4. **Innovation** – The Library in collaboration with partnerships with the Riverside Police Department and the City Attorney's Office to coordinate effective enforcement of major violations of the Riverside Municipal Code Section 9.75.
5. **Sustainability & Resiliency** – The Library, City Attorney's Office and the Board of Library Trustees regularly review of the Rules of Library Conduct to ensure that the Rules of Library Conduct are current with local, state, and federal laws.

FISCAL IMPACT:

There is no fiscal impact associated with this report.

Prepared by: Erin Christmas, Library Director
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