



City of Arts & Innovation

Board of Library Trustees

TO: BOARD OF LIBRARY TRUSTEES **DATE: SEPTEMBER 12, 2022**
FROM: RIVERSIDE PUBLIC LIBRARY **WARDS: ALL**
SUBJECT: SUMMARY OF SECURITY/INCIDENT REPORTS

ISSUE:

Receive a summary of security/incident reports from July and August 2022.

RECOMMENDATION:

That the Board of Library Trustees receive and file the summary of security/incident reports from July and August 2022.

BACKGROUND:

The Riverside Public Library has established Rules of Library Conduct Identified and Prohibited by the Riverside Municipal Code Section 9.75 for successful running of its facilities, to maintain an appropriate library environment, and to ensure customers enjoy their Library visits. Library employees, in consultation with their supervisor, are authorized to issue warning and exclusion notices for violations to the Rules of Library Conduct (attached).

An itemized summary below provides a brief description of the incidents, warning and exclusion notices that occurred at all Riverside Public Library locations in July and August 2022.

SSgt Salvador J. Lara Casa Blanca

8/3/22 Incident reported of individual in the library who was disoriented, wandering, talking to themselves and unaware of their surroundings. *

8/12/22 Incident reported by a customer of an individual attempting to break in a vehicle in the parking lot with individual fleeing.

Arlanza

No incidents reported.

Arlington

- 7/12/22 Incident reported of graffiti exterior to the library.
- 7/23/22 Incident reported of individual disturbing customers, eating, drinking, harassing or threatening staff or customers and inappropriately commenting to female staff. Exclusion notice issued for 365 days.
- 8/4/22 Incident reported of two individuals breaking and entering and sheltering in the electrical room. Exclusion Notice issued to individuals for 365 days for vandalizing, damaging equipment and facilities.
- 8/5/22 Exclusion Notice issued to individual for 180 days for soliciting money, posting or distributing unapproved printed materials, or selling merchandise after being to stop, harassing or threatening library staff or customer, disturbing others after being warned to stop.
- 8/5/22 Incident reported of customer yelling to another customer. Exclusion Notice issued for 90 days was extended to 180 days as the yelling customer was shouting obscenities at staff and other customers.
- 8/9/22 Incident reported of waste near the bushes on the parking lot side of the building.
- 8/12/22 Incident reported of suspicious item exterior to the library.
- 8/12/22 Incident reported of individual of individual smoking in the library.*
- 8/12/22 Incident reported of individual trespassing as they were previously excluded for 365 days on August 4, 2022, for breaking and entering the electrical room.
- 8/12/22 Incident reported of individual possibly urinated in the shrubs.
- 8/16/22 Incident reported of two individuals that returned to library property after previously issued Exclusion Notice for 365 days on August 4, 2022, for breaking and entering the electrical room.*

Spc. Jesus S. Duran Eastside

- 7/7/22 Incident reported of individual that assaulted security guard and spitting at the circulation desk. Exclusion Notice issued for 365 days for harassing or threatening library staff or customer, disturbing others after being warned to stop including loud or unreasonable noise.*
- 7/30/22 Incident reported of individual bringing in large items, lying on the floor and staring and photographing staff or customer and causing a disruption. Exclusion notice issued for 90 days.
- 8/9/22 Incident of individual sleeping with no shoes on, leaving items unattended and became combative and threatening behavior. Exclusion Notice issued for 180 days.

La Sierra

No incidents reported.

Marcy

- 7/27/22 Incident reported of individual carrying a weapon.
- 8/10/22 Incident reported of an unclothed individual in the restroom with an axe. Exclusion Notice issued for 30 days for using the restrooms inappropriately and bringing a weapon.

Main

- 7/14/22 Incident reported of individual requesting medical assistance.
- 7/16/22 Incident reported of individual smoking in the men's restroom.
- 7/16/22 Incident reported of individual viewing explicit content on personal computer.
- 7/16/22 Exclusion notice issued to individual for smoking in the library.
- 7/19/22 Incident reported of individual reported a stolen bike. Exclusion issued for 180 days to individual for theft.
- 7/21/22 Incident reported of individual attempt for vehicle theft and vandalizing vehicle window.
- 7/21/22 Exclusion notice issued for 365 days for harassing or threatening staff or customer.
- 7/22/22 Incident reported of individual threatening staff. Exclusion issued for 180 days for harassing and threatening staff.
- 7/23/22 Incident reported of individual previously excluded tried to use a different library card. Excluded for 365 days for yelling, threatening staff and security.
- 7/26/22 Exclusion issued for 365 days to individual for recording/photographing staff and patrons; harassing or threatening library staff or customer and disturbing others after verbal warning.
- 7/27/22 Incident reported of individual smoking unknown substance in the elevator. Exclusion notice issued for 30 days.
- 7/27/22 Exclusion notice previously issued for 180 days was extended for 365 days to individual for obscenities, hostility, intimidating, vandalizing elevator doors and purposely hit staff hand while being given the exclusion notice.
- 7/28/22 Incident reported of individual using the restroom for unintended purposes and intimidating staff. Exclusion notice issued for 180 days.
- 7/28/22 Incident reported of individual with possession of weapon, smoking, yelling and

- threatening security and staff. Exclusion notice issued for 90 days and extended for 180 days.
- 7/28/22 Incident reported of individual who called 911 because they were being harassed. Individual did not state any further details.
- 7/28/22 Incident reported of individual bathing in the men's restroom.
- 7/28/22 Incident reported of previously excluded individual causing a disturbance, using profanity, threatening staff, yelling and made violent threats to staff member when exclusion notice was served for 7/23/22 at Arlington Library.
- 7/28/22 Incident reported of female being followed by a male in the library.
- 7/29/22 Incident reported of individual making a physical threat to the security guard and staff, yelling at staff and attempting to provoke a physical altercation with staff. Exclusion notice issued for 365 days.
- 7/30/22 Incident reported of trash left in the sound booth.
- 8/6/22 Incident reported of individual reportedly being harassed. Individual was uncooperative in providing further details and was the same individual from July 28.
- 8/12/22 Exclusion Notice issued for 180 days to individual for harassing or threatening staff or customer and disturbing others.
- 8/12/22 Incident reported of individual making harassing and offensive statements to staff and security guard and disturbing others. Exclusion Notice issued for 60 days.
- 8/12/22 Incident reported of individual blocking the walkway in the Children's section and disrupting customers. Exclusion Notice issued for 180 days.
- 8/12/22 Incident reported of individual using the restroom for a prolonged time.
- 8/12/22 Incident reported of individual using the cooling without a shirt, tampering with control panels on the wall and attempted assault against the security guard. Exclusion Notice issued for 365 days.*

Orange Terrace

No incidents reported.

**Indicates police interaction.*

STRATEGIC PLAN ALIGNMENT:

This item contributes to Strategic Priority No. 1 *Arts, Culture & Recreation* and Goal No. 1.4 – Prioritize safety and welfare in City Parks, trails, and cultural and recreation facilities. Strategic

Priority No. 2 Community Well-Being: Ensure safe and inclusive neighborhoods where everyone can thrive.

This item aligns with each of the five Cross-Cutting Threads as follows:

1. **Community Trust** – The incident report is used to identify trends in fluctuations of warnings and exclusions issued to patrons that violate the Rules of Library Conduct identified and prohibited by the Riverside Municipal Code Section 9.75 to enhance security measures for public safety.
2. **Equity** – The Library endeavors to provide a safe environment to all its customers.
3. **Fiscal Responsibility** – The Library's financial resources are not used for the incident report.
4. **Innovation** – The Library in collaboration with partnerships with the Riverside Police Department and the City Attorney's Office to coordinate effective enforcement of major violations of the Riverside Municipal Code Section 9.75.
5. **Sustainability & Resiliency** – The Library, City Attorney's Office and the Board of Library Trustees regularly review of the Rules of Library Conduct to ensure that the Rules of Library Conduct are current with local, state, and federal laws.

FISCAL IMPACT:

There is no fiscal impact associated with this report.

Prepared by:	Erin Christmas, Library Director
Approved by:	Rafael Guzman, Assistant City Manager
Attachment:	Rules of Library Conduct