

# Homelessness Action Plan

Office of Homeless Solutions

City Council  
October 11, 2022

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## MISSION STATEMENT

Reduce homelessness by **creating and maintaining affordable housing and programming utilizing a whole-person care approach** to support individuals and families to achieve housing stability and self-sufficiency.



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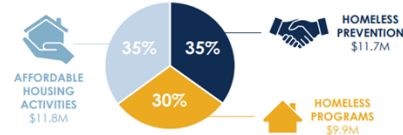
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## QUICK FACTS

- Measurement tools have been considered to ensure validity and efficacy while determining success of activities.
- Evidence Based Models and Best Practices are implemented throughout to ensure success.
- All stakeholder suggestions, comments, and concerns were considered in the development of the plan and their voices heard throughout.
- Our County partners are supportive of the City of Riverside Homelessness Action Plan.



— OFFICE OF HOMELESS SOLUTIONS FY 2021/2022 BUDGET —



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## GOAL 1

1. Increase Housing Production with a Focus on Affordability	<ol style="list-style-type: none"> <li>1. Ensure 90% of expiring affordable housing covenants are maintained.</li> <li>2. 5% increase in affordable housing units inventory.</li> <li>3. 550 market rate and affordable housing units built per year.</li> <li>4. 55 for-sale market rate and affordable housing units built per year.</li> <li>5. 5% increase in number of sites developed from 2018 Housing First Plan.</li> </ol>
A. Affordable Housing	The City has 689 affordable housing units in the project pipeline for development that include permanent supportive housing and housing for families and seniors. Project Legacy will provide 48 permanent supportive housing beds with bilingual behavioral health, workforce development, harm reduction services, fitness, nutrition and other services to LGBTQ+ youth, seniors, and people living with HIV. The project will include permanent supportive housing for 48 residents and one housing manager. A commercial building on the site will become an on-site community Health and Justice Center, including TruEvolution's offices.
B. Market Housing Element and City and Housing Authority Owned Sites to Developers	Develop a webpage whereby developers can quickly identify housing sites identified in the 6 <sup>th</sup> Cycle Housing Element and sites owned by the City- and Housing Authority-owned, showing the zoning and potential densities.
C. Implement Inclusionary Housing	Create an inclusionary housing program that helps develop affordable housing within private developments for lower income families by requiring that a certain percentage of new residential units are rented to lower-income residents. Developers can also be provided an option to choose an alternative to providing the affordable units in the form of in-lieu fees or providing affordable units at a different location.



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## GOAL 1 (cont.)

D. Receive Annual Progress Report on 6 <sup>th</sup> Cycle Housing Element	<p>The City of Riverside must prepare an Annual Progress Report (APR), submitted to the California Office of Planning and Research and the Housing &amp; Community Development Department, reporting on the status and progress of the General Plan, including the 6<sup>th</sup> Cycle Housing Element implementation. The Planning Division presents the APR to City Council in the first quarter of each year before submitting to the State.</p> <p>The City is mandated by the State to produce housing at different income levels that meet the Regional Housing Needs Assessment (RHNA) requirement of creating 18,458 total housing units</p>
E. Leverage State and Other Resources to Encourage First-Time Homebuyers	The Housing Authority will market state and other first-time homebuyer resources and first-time homebuyer workshops to help low-income households achieve the dream of homeownership.
F. Research Ongoing Affordable Housing Funding Streams	To address the affordable housing crisis, the Housing Authority will research dedicated funding streams that can assist in the developments of affordable housing units for extremely low- to low-income households and alternative housing options.
G. Housing Locators	Assist individuals and families who have received a rental assistance voucher with transitioning out of homelessness by locating a housing unit. They educate owners, landlords, property managers on rental assistance vouchers and the landlord liaison program. They also work closely with property manager and the case manager to address any tenant related concerns.



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## GOAL 2

2. Availability of Services, with a Focus on Physical and Mental Health and Substance Use Disorder Treatment	<ol style="list-style-type: none"> <li>1. Increase number of social work interns by 15% annually.</li> <li>2. Increase in skills to reduce re-traumatized/confidence/job satisfaction among PSET, PANS and Outreach Workers by 45%.</li> <li>3. Refer 96 individuals to "physical and behavioral health" resources.</li> <li>4. Decrease homelessness amongst "chronically homeless" by 5%.</li> <li>5. Decrease homelessness amongst those struggling with substance abuse by 5%.</li> <li>6. Increase the number of people who accept services from PSET and the street nurse by 25%.</li> <li>7. Increase the number of people who are successfully placed from street outreach by 25%.</li> <li>8. Refer 15 individuals annually to the Home Court Program.</li> <li>9. Care Court implementation by October 1, 2023. The first cohort includes Riverside County.</li> </ol>
A. CARE Court	The City will support the implementation of the pilot Care Act in Riverside County that will focus on individuals experiencing severe mental illness who are unable to care for themselves by offering an advocate, treatment, and housing.
B. HOME Court	Collaboration between City and County providers to offer opportunities for alternative sentencing or diversion for individuals with low-level misdemeanor offenses with linkages to housing, behavioral health treatment, life skills courses, and peer supports.
C. Arlington Recovery Center	Provides a community-based continuum of care treatment and wrap-around support program that include evidence-based practices, detox, individualized treatment, recovery, individual and group therapy, 12-step introduction, and relationship rebuilding, family support, and trauma informed care. The center is within proximity of a suite of County services including the Riverside University Health Systems - Behavioral Health (RUHS-BH) Inpatient Treatment Facility and Emergency Treatment Services, RUHS-BH Mental Health Urgent Care and Crisis Residential Treatment campus, and the Riverside Mental Health Rehabilitation Center.



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## GOAL 2 (cont.)

C. Arlington Recovery Center	Provides a community-based continuum of care treatment and wrap-around support program that include evidence-based practices, detox, individualized treatment, recovery, individual and group therapy, 12-step introduction, and relationship rebuilding, family support, and trauma informed care. The center is within proximity of a suite of County services including the Riverside University Health Systems - Behavioral Health (RUHS-BH) Inpatient Treatment Facility and Emergency Treatment Services, RUHS-BH Mental Health Urgent Care and Crisis Residential Treatment campus, and the Riverside Mental Health Rehabilitation Center.
D. Enforcement	RPD, PSET, PANS, CBAT, and POP are all partners in reducing crime across the City. These entities will continue to protect all vulnerable populations and answer calls to ensure community safety. The Sheriff's Department will be the responsible party at County sites within the City of Riverside.



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## GOAL 3

2. Prevent Homelessness	<ol style="list-style-type: none"> <li>1. 84% rental assistance programs retention rate annually.</li> <li>2. 15% increase in unduplicated number of households assisted through rental assistance programs in 2023 with 10% thereafter.</li> <li>3. Refer 76 households annually to an employment assistance program.</li> <li>4. 5% annual decrease in homelessness amongst those who are justice-involved.</li> <li>5. 5% annual increase of seniors assisted through the Office of Homeless Solutions referred to Riverside County In-Home Supportive Services.</li> <li>6. Enroll six individuals through the Shared Housing Program annually.</li> </ol>
A. Review of Crime Free Multi-Housing Program	Review Crime Free Multi-Housing Program to identify barriers impacting people with justice-involvement backgrounds from potential prejudice and stigmatization perpetuating the cycle of recidivism and economic despair.
B. Rental Assistance	The City operates a Rapid Re-Housing and Tenant-Based Rental Assistance Program to provide up to 24 months of rental assistance to those experiencing homelessness coupled with case management.



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## GOAL 4

4. Increase Availability and Effectiveness of Emergency Shelter Beds	<ol style="list-style-type: none"> <li>1. Increase the number of emergency shelter beds by 25% in 2023.</li> <li>2. Increase the number of people exiting from emergency shelter to housing by 10%.</li> <li>3. Decrease the number of unsheltered people by 10% annually.</li> <li>4. Increase the number of people accepting shelter from Public Safety and Engagement Teams and Outreach teams by 25% annually.</li> </ol>
A. Anti-Camping Ordinance	<p>The Wildland-Urban Interface is threatened by fires and pose an imminent risk to residents of the Santa Ana River, the City, and first responders. The ordinance will prohibit any person to sit, lie, sleep, or store, use, maintain, or place any bulky item or personal property in the Wildland Urban Interface to mitigate the danger of fire. The Wildlands Public Safety and Engagement Team will enforce this ordinance.</p>



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## GOAL 5

5. Expand Public Awareness	<ol style="list-style-type: none"> <li>1. Annual increase of 311 calls related to homeless activities by 25%, decreasing emergency 911 calls related to homelessness.</li> <li>2. 50% increase in traffic to the Office of Homeless Solutions web page annually.</li> </ol>
A. Quarterly Newsletter	<p>Create the Office of Homeless Solutions quarterly newsletter to share with the public to provide progress toward goals, share success stories, educate stakeholders and to share Housing &amp; Homelessness Committee and Council meeting information to keep the community informed and encourage participation.</p>



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## STRATEGIC PLAN ALIGNMENT

### Strategic Priority 2

Community Well-Being

### Goal 2.2

#### Cross-Cutting Threads



Community Trust



Fiscal Responsibility



Sustainability &  
Resiliency



Equity



Innovation



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## RECOMMENDATION

That the City Council Approve the  
Homelessness Action Plan.



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# THANK YOU

Honorable Mayor  
Housing and Homelessness Committee  
City Council  
Partners  
Task Force  
Stakeholders  
and  
Internal Departments



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