



City of Arts & Innovation

Board of Library Trustees

TO: BOARD OF LIBRARY TRUSTEES **DATE: NOVEMBER 14, 2022**
FROM: RIVERSIDE PUBLIC LIBRARY **WARDS: ALL**
SUBJECT: SUMMARY OF SECURITY/INCIDENT REPORTS

ISSUE:

Receive a summary of security/incident reports from August, September and October 2022.

RECOMMENDATION:

That the Board of Library Trustees receive and file the summary of security/incident reports from August, September and October 2022.

BACKGROUND:

The Riverside Public Library has established Rules of Library Conduct Identified and Prohibited by the Riverside Municipal Code Section 9.75 for successful running of its facilities, to maintain an appropriate library environment, and to ensure customers enjoy their Library visits. Library employees, in consultation with their supervisor, are authorized to issue warning and exclusion notices for violations to the Rules of Library Conduct (attached).

An itemized summary below provides a brief description of the incidents, warning and exclusion notices that occurred at all Riverside Public Library locations in August, September and October 2022.

SSgt Salvador J. Lara Casa Blanca

8/23/22 Individual entered seeking assistance from being assaulted. *

8/26/22 Individual entered and reported an altercation with another person outside the library.*

8/30/22 Exclusion Notice issued for 30 days to individual for inappropriate use of the restroom.

Arlanza

9/7/22 Exclusion Notice issued to individual for 30 days for vandalizing, damaging or abusing library materials, equipment or facilities; disturbing other; smoking or

injecting a substance, and leaving items unattended.

9/8/22 Two incidents from the same individual for soliciting money, using restrooms inappropriately, leering and sexually harassing female customers and harassing staff. Exclusion Notice issued for 180 days.

9/27/22 Exclusion Notice extended for an additional 30 days to an individual sleeping in the library who was previously excluded on 9/7/22.

Arlington

8/23/22 A previously 180 day excluded individual entered and was asked by staff to leave the library.

8/23/22 Incident reported of debris near the main entrance in the landscape.

8/23/22 Incident reported of graffiti on the exterior to the library.

9/7/22 Incident reported by staff discovering a knife and drug paraphernalia exterior to the library.

9/10/22 Incident reported of individual causing a disruption with loud music and disturbing other patrons. Exclusion Notice issued for 30 days.

9/15/22 Incident of trash, bedding and belongings blocking front and rear entrances.

9/16/22 Incident and Exclusion Notice issued for 30 days to individual for littering, abandoning property and the entrance, and under the influence of a substance.

9/16/22 Incident of individual smoking from a pipe and behaving erratically.

9/22/22 Incident of two individuals in an altercation.*

10/1/22 Incident of two individuals sleeping in front of the staff entrance.

Spc. Jesus S. Duran Eastside

8/23/22 Incident reported of individual with a knife in a business near the library threatening another customer visiting the business center.*

8/25/22 Incident of individual bathing in the restroom and threatening to staff. Exclusion Notice issued for 60 days.*

8/26/22 Incident of individual asked not to bring in stroller with a large number of personal items inside. Exclusion Notice issued for 30 days.

9/9/22 Exclusion Notice issued for 365 days to individual for refusing to leave the property for harassing or threatening library staff or customer. *

9/17/22 Incident reported by one patron that another patron was pinching their own child.*

- 9/29/22 Incident reported of two individuals sleeping, lounging and lying on the couch. Exclusion notice issued for 30 days.
- 9/30/22 A previously excluded individual from the Main Library was provided a copy of the exclusion and informed they could not return to any city library for 60 days. The exclusion was for smoking in the restroom, tampering and vandalizing elevator equipment.
- 10/4/22 Incident reported of individual requesting to use city phone to call 911.

La Sierra

- 8/16/22 Incident reported of individual requesting police assistance. *
- 8/26/22 Incident of individual yelling at the computers and causing a disruption.
- 9/2/22 Incident of individual tripping over metal strip that covers the cords between the security gates.
- 9/9/22 Incident of individual in the possession of open container and being intoxicated in the library, vandalizing library property. Exclusion Notice issued for 90 days.
- 9/10/22 Incident of individual attempting to smoke outside the library.
- 9/16/22 Incident of individual with an open container, appeared intoxicated and sleeping.
- 9/21/22 Incident of two individuals using the restroom inappropriately.
- 9/22/22 Incident of individual defecating in the alley. Exclusion Notice issued for 90 days for indecent exposure and defecating. On 10/7/22 an Exclusion Notice was extended for an additional 180 days for trespassing and refusing to leave the property. *
- 10/12/22 Incident reported of vandalism to trash enclosure.

Marcy

- 8/31/22 Incident of individual making loud noises and spitting noises, and outbursts that disrupting customers. The individual left without further incident.
- 8/31/22 Incident of individual requesting medical assistance due extreme heat illness. Staff called emergency services.*
- 9/7/22 Incident of individual cursing and banging the computer keyboard and was asked to leave. Individual was excluded for 30 days for vandalizing equipment, disturbing other, possession of instrument used for smoking or injecting a controlled substance and leaving items unattended.

Main

- 8/12/22 Incident of individual for attempting to physically assault Security Guard, damaging

	community room control panels, yelling, not wearing a shirt. Exclusion Notice issued for 365 days.*
8/16/22	Incident of individual spitting over the 3 rd floor balcony. Exclusion Notice issued for 30 days.
8/18/22	Incident of individual using illegal drugs on the property, blocking staff entrance, refusing to leave the property. * Exclusion Notice issued for 365 days to individual for harassing or threatening library staff or customer and trespassing.
8/18/22	Exclusion Notice issued for 180 days to individual for smoking and being under the influence, harassing or threatening library staff or customer.
8/20/22	Incident reported of two individuals drinking alcohol outside the library entrance attempting to enter the library.
8/20/22	Incident reported of individual yelling and cursing at staff when informed the public restrooms were inside the library on the 3 rd and 4 th floor.
8/23/22	Incident reported by individual of stolen bike from the bike rack that was unlocked. The individual that stole the bike was identified as a previously 365 day excluded individual.
8/24/22	Incident of individual verbally abusing and harassing and threatening security guards and staff. Exclusion Notice issued for 365 days.
8/24/22	Incident reported of individual entering the library who was previously excluded for 180 days.
8/27/22	Incident of individual sleeping in the arcade and refusing to vacate the property. *
9/1/22	Incident of individual accidentally fell from their chair when the wheel of the chair was caught on the floor outlet cover. Individual declined medical assistance.
9/8/22	Incident of two individuals using the restroom inappropriately.
9/9/22	Incident of individual attempting to smoke illegal substances on the library property and sleeping outside the library property.
9/9/22	Incident of individual bathing in the restroom and vaping. Exclusion issued for 30 days to individual for using restrooms inappropriately.
9/9/22	Incident of previously excluded individual was trespassing. *
9/23/22	Incident of individual returning while still under the 60 days exclusion. *
9/14/22	Incident of individual using the restroom inappropriately and lewd behavior. A 30-day Exclusion Notice was issued.
9/14/22	Incident of individual trespassing and violating a 365-day Exclusion Notice.

9/16/22	Incident reported of individual attempting force entry into an employee's vehicle in the parking lot. Exclusion Notice issued for 365 days.
9/17/22	Incident reported of individual smoking in the library and vandalism. Exclusion Notice issued for 60 days.
9/17/22	Incident reported of individual using illegal drug paraphernalia near the entrance and bookstore. Exclusion Notice issued for 90 days.
9/21/22	Incident of two individuals vaping on the terrace who left without further incident.
9/22/22	Exclusion Notice issued for 365 days to individual harassing or threatening library staff or customer and assault.
9/22/22	Incident of individual who was shirtless, smoking and behaving erratically, defecated in the shrubs, indecent exposure, soliciting money from customers. Exclusion Notice issued for 180 days.
9/23/22	Incident of individual causing a disruption, harassing staff, gesturing aggressively.* Exclusion Notice issued for 90 days.
9/23/22	Incident of individual assaulting someone near the library property. * Exclusion Notice issued for 365 days.
9/29/22	Incident and Exclusion Notice issued for 90 days to individual for defecating in the shrubs and lewd conduct.*
9/30/22	Incident and Exclusion Notice issued for 30 days to individual for smoking by the elevator entrance and littering over the 3 rd floor terrace.
10/4/22	Incident reported of individual tripped over the curb in the parking lot. Medical assistance was called by staff.
10/5/22	Incident of at-risk individual threatening to self-harm. Staff engaged to provide resources and 311 was called. *
10/5/22	Incident and Exclusion Notice issued for 365 days to individual for brandishing/swinging a knife at staff, threw items, behaved erratically. *
10/6/22	Incident and Exclusion Notice issued for 30 days for spitting in the elevator and causing disruption in operations.
10/12/22	Incident of individual carrying a weapon. Exclusion issued for 30 days.
10/14/22	Exclusion notice issued for 180 days for attempted bike theft.
10/15/22	Exclusion notice issued for 365 days for using restrooms inappropriately, harassing or threatening staff or customers, disturbing others, drug use and possession of a weapon.
10/15/22	Exclusion notice issued for 60 days for open alcohol container.

10/18/22 Exclusion notice issued for 365 days for smoking a substance on the 3rd floor terrace.

Orange Terrace

9/16/22 Incident of a group of individuals causing a disruption and were given a verbal warning.

10/5/22 Incident of three individuals causing a disruption. Exclusion Notice issued for 30 days for staring at, following or photographing library staff or customers.

**Indicates police interaction.*

STRATEGIC PLAN ALIGNMENT:

This item contributes to Strategic Priority No. 1 *Arts, Culture & Recreation* and Goal 1.4 – Prioritize safety and welfare in City Parks, trails, and cultural and recreation facilities. Strategic Priority No. 2 Community Well-Being: Ensure safe and inclusive neighborhoods where everyone can thrive.

This item aligns with each of the five Cross-Cutting Threads as follows:

1. **Community Trust** – The incident report is used to identify trends in fluctuations of warnings and exclusions issued to patrons that violate the Rules of Library Conduct identified and prohibited by the Riverside Municipal Code Section 9.75 to enhance security measures for public safety.
2. **Equity** – The Library endeavors to provide a safe environment to all its customers.
3. **Fiscal Responsibility** – The Library’s financial resources are not used for the incident report.
4. **Innovation** – The Library in collaboration with partnerships with the Riverside Police Department and the City Attorney’s Office to coordinate effective enforcement of major violations of the Riverside Municipal Code Section 9.75.
5. **Sustainability & Resiliency** – The Library, City Attorney’s Office and the Board of Library Trustees regularly review of the Rules of Library Conduct to ensure that the Rules of Library Conduct are current with local, state, and federal laws.

FISCAL IMPACT:

There is no fiscal impact associated with this report.

Prepared by: Erin Christmas, Library Director
Approved by: Rafael Guzman, Assistant City Manager

Attachment: Rules of Library Conduct