



CITY OF RIVERSIDE FIRE DEPARTMENT

2022-2027 Strategic Plan Employee Engagement Survey

2022-2027 Strategic Plan Employee Engagement Survey



CITY OF RIVERSIDE
FIRE DEPARTMENT

2022-2027 Strategic Plan
Internal Employee Engagement Survey

[Click Here to Start Survey](#)



Survey Dates: **9/23 – 10/6/2021**

Days Open: **14 Days**

Total Responses: **175**

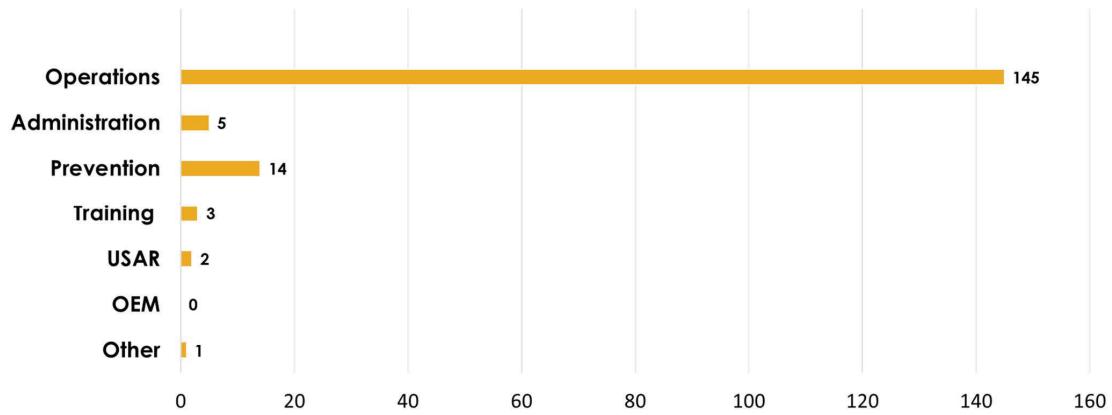
Average Response Time: **13m:41s**

Department Completion Rate: **73.8%**



Question #1

To what division are you assigned?

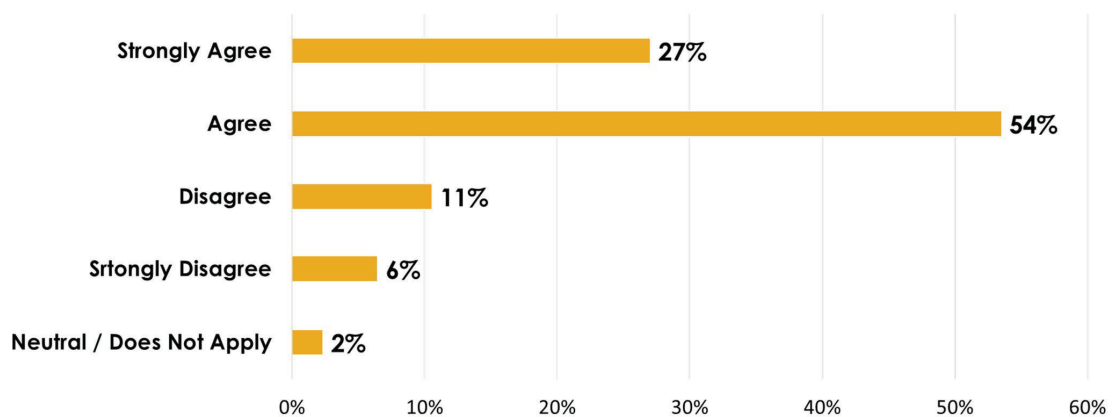


Employee Engagement Survey



Question #2

I am satisfied with my opportunities for professional growth.

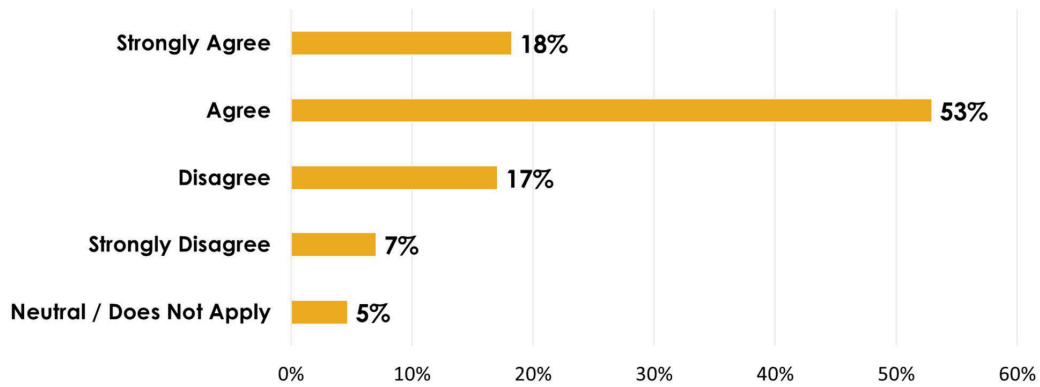


Employee Engagement Survey



Question #3

The department is dedicated to my professional development.

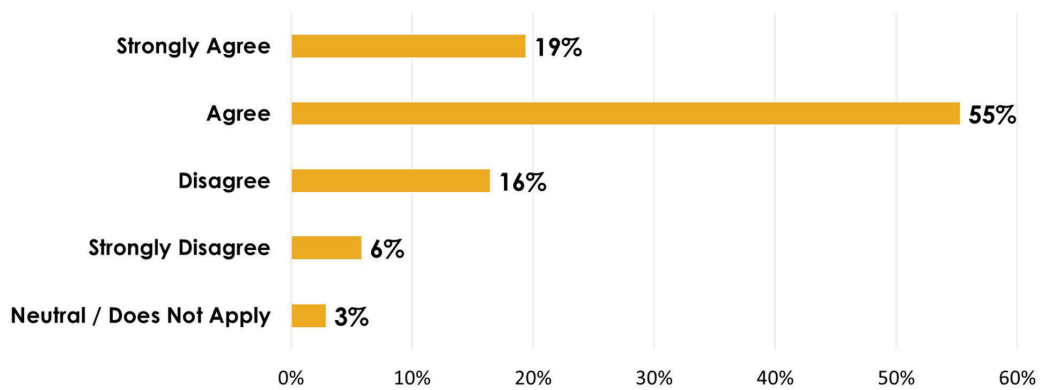


Employee Engagement Survey



Question #4

I am satisfied with the level of training the department provides.

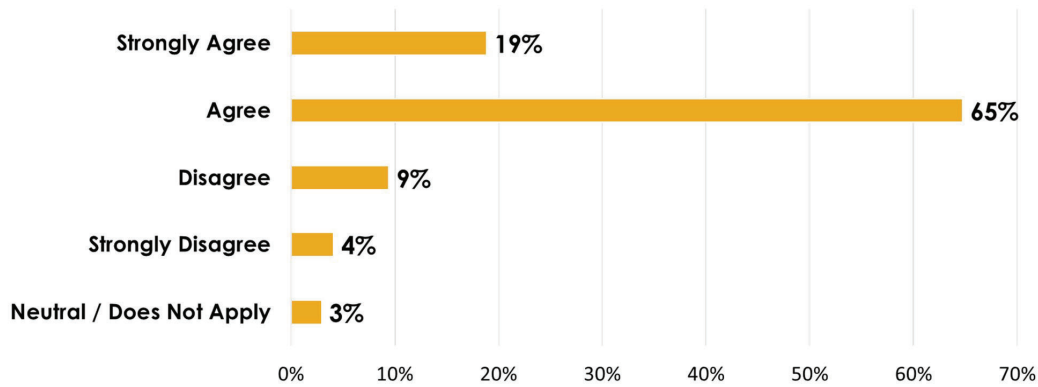


Employee Engagement Survey



Question #5

I feel the department has a culture of "Safety First."

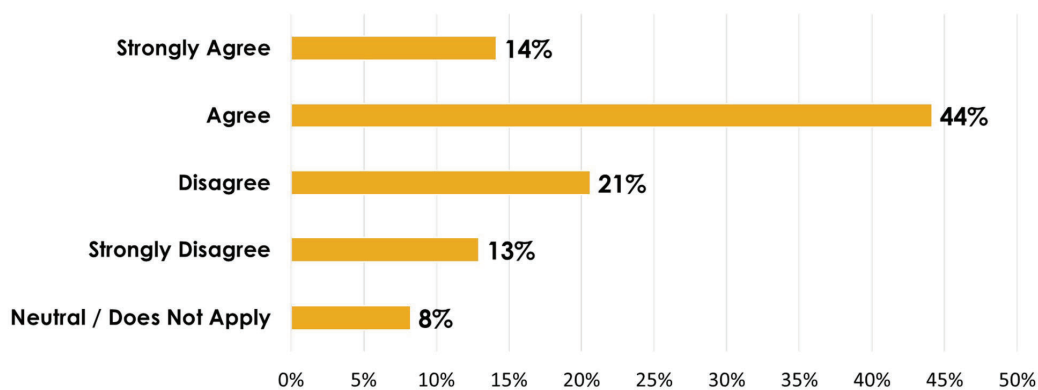


Employee Engagement Survey



Question #6

I feel the department meets Chief Moore's core values of being Family, Friendly, and Fit.

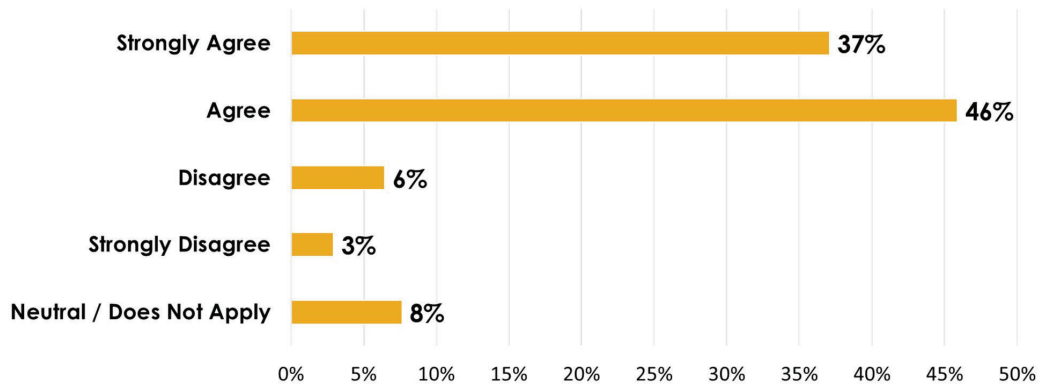


Employee Engagement Survey



Question #7

I enjoy going to work.

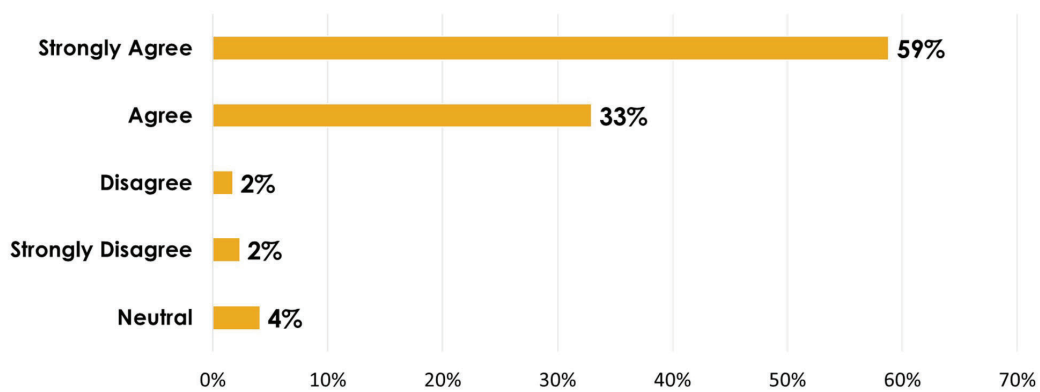


Employee Engagement Survey



Question #8

I am proud to work for the City of Riverside Fire Department.

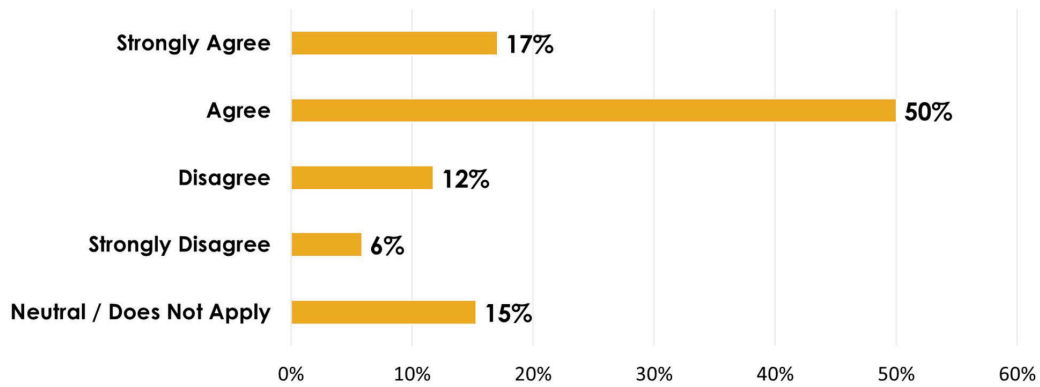


Employee Engagement Survey



Question #9

Are you satisfied with the department's mental health program?

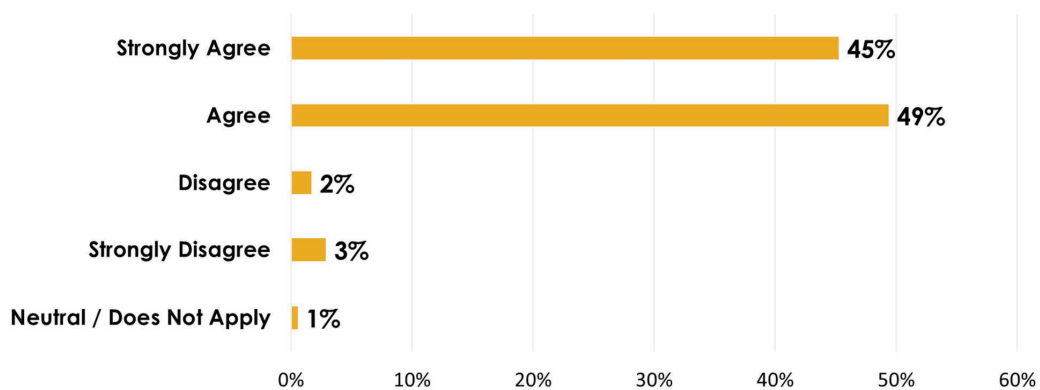


Employee Engagement Survey



Question #10

I feel as though the public has a positive perception of our department.

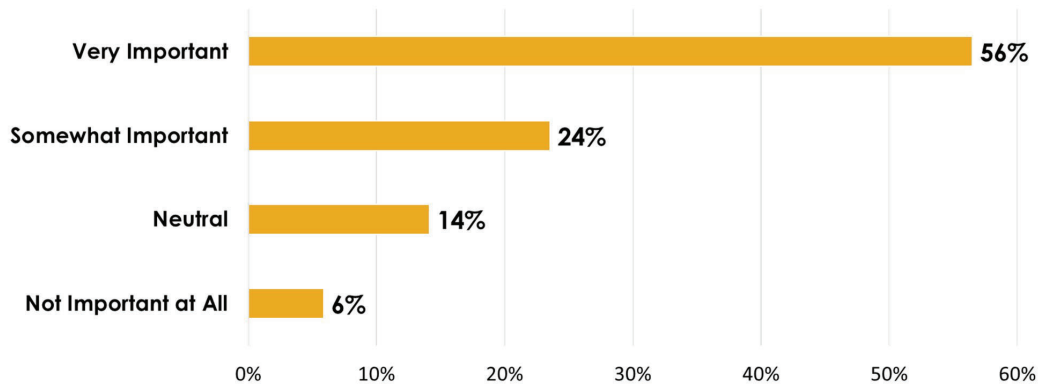


Employee Engagement Survey



Question #11

I believe maintaining ISO Class 1 status is:

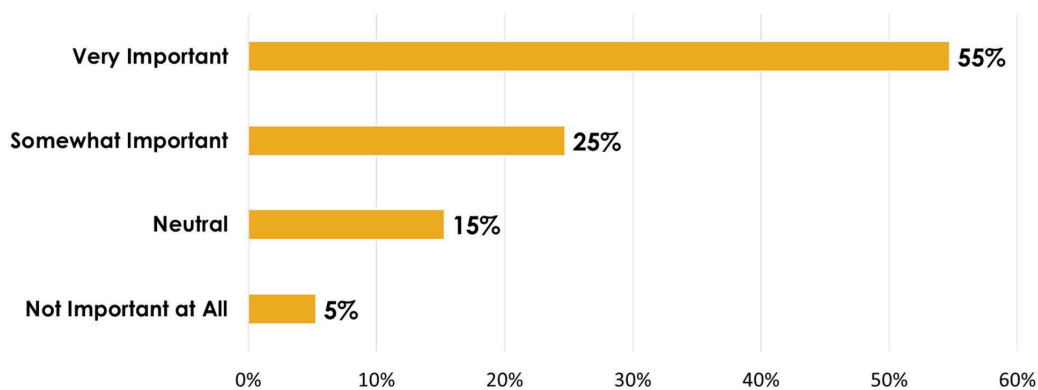


Employee Engagement Survey



Question #12

I believe the value of being an Accredited department is:

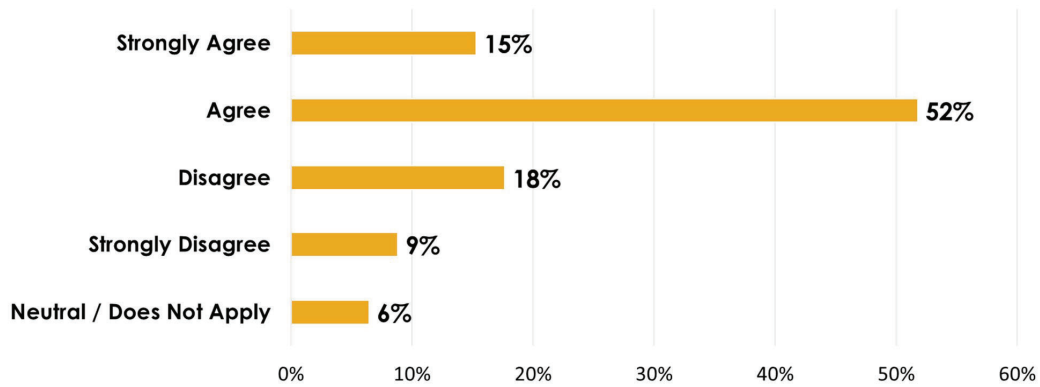


Employee Engagement Survey



Question #13

Communication between supervisors and employees is effective.

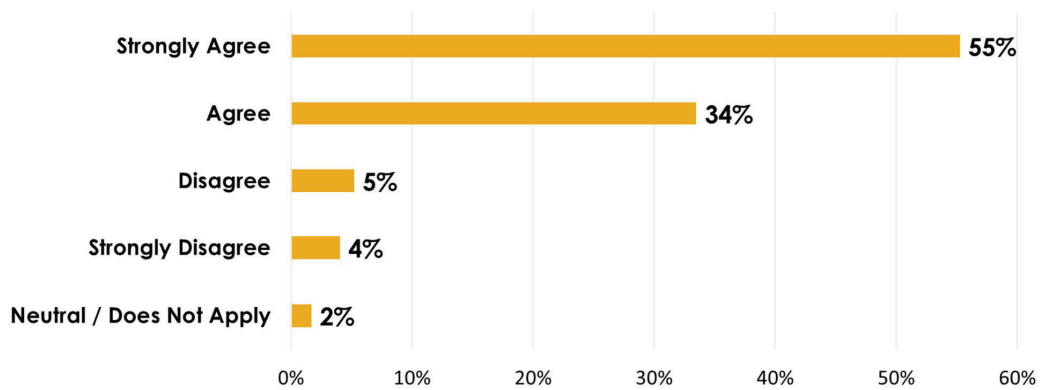


Employee Engagement Survey



Question #14

My direct supervisor and I have a positive working relationship.

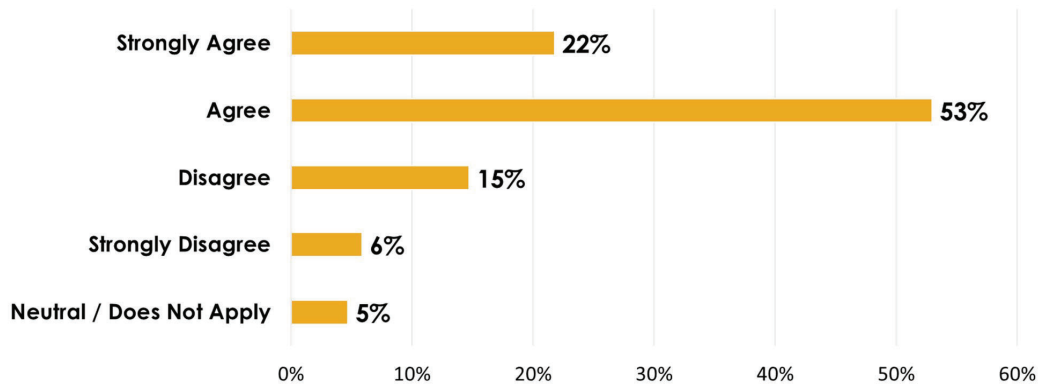


Employee Engagement Survey



Question #15

Supervisors within my department recognize strong job performance.

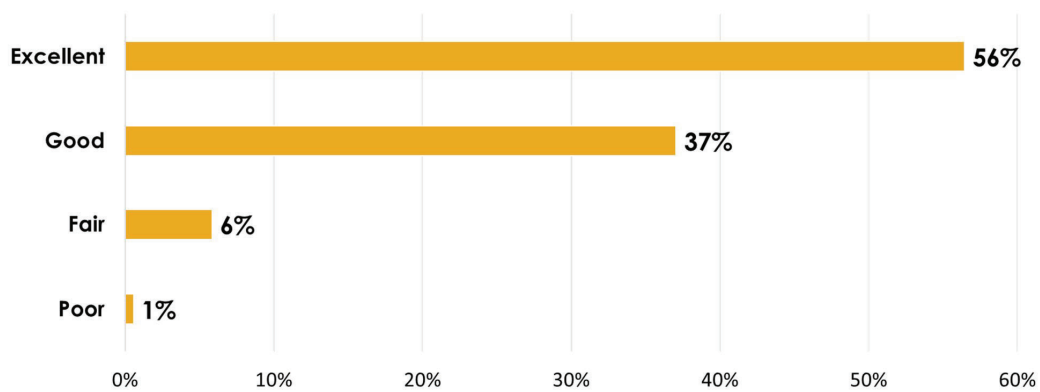


Employee Engagement Survey



Question #16

How would you rate the services the department provides the public?

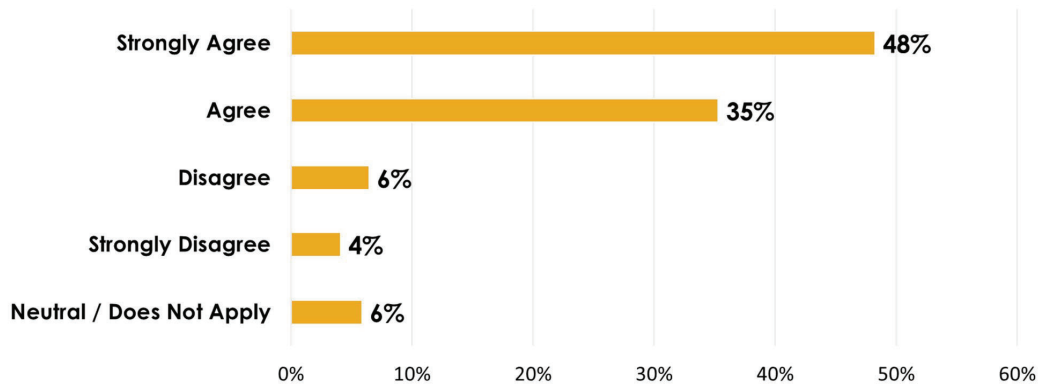


Employee Engagement Survey



Question #17

My supervisor has a positive impact on my work environment.

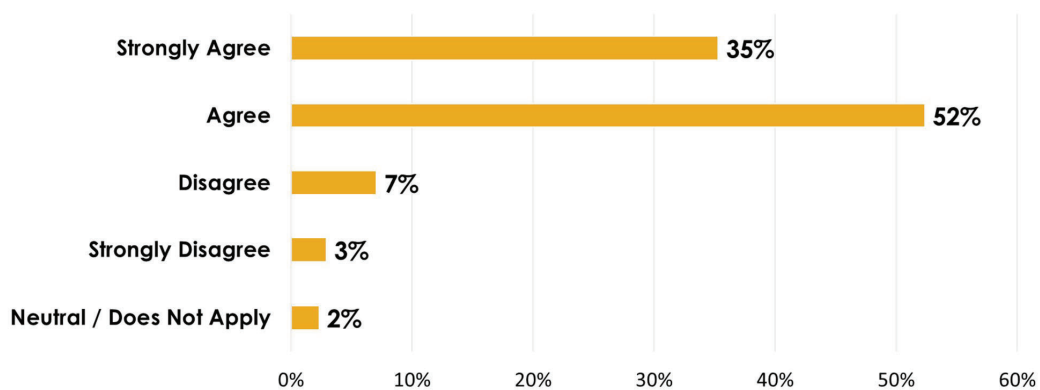


Employee Engagement Survey



Question #18

My coworkers treat each other with respect.

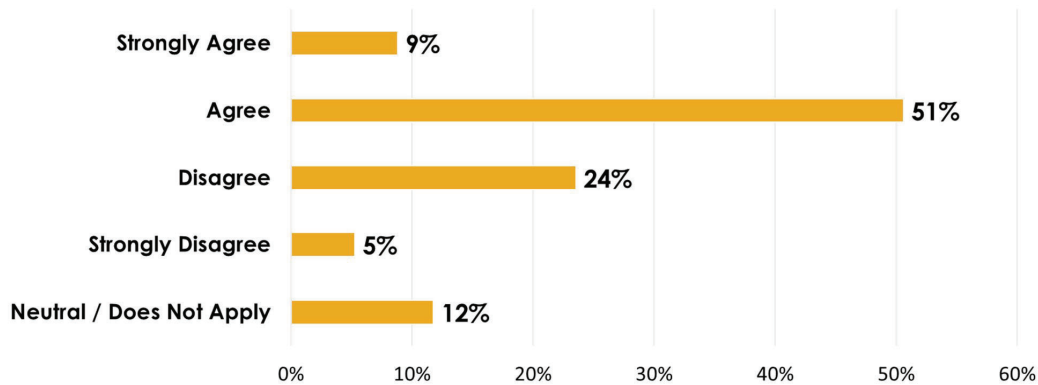


Employee Engagement Survey



Question #19

The interaction between ALL divisions (Operations, Prevention, Training, EOC, and Administration, etc.) is effective.

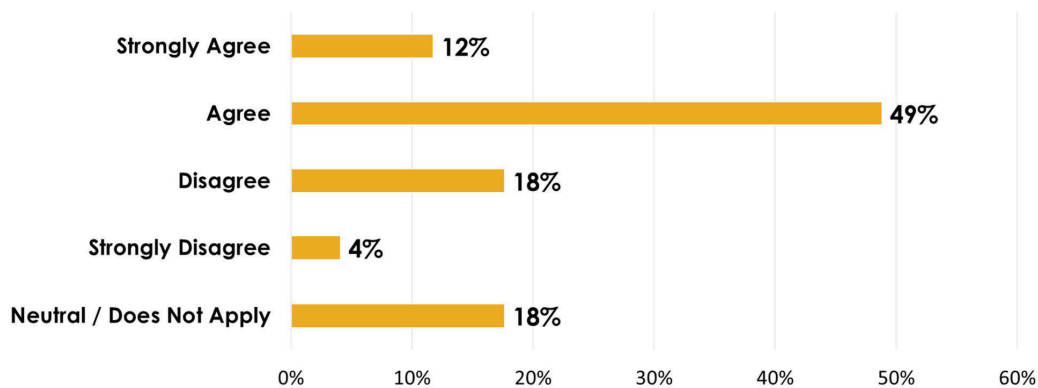


Employee Engagement Survey



Question #20

Are you satisfied with the department's marketing and branding (including social media, public information, etc.)?

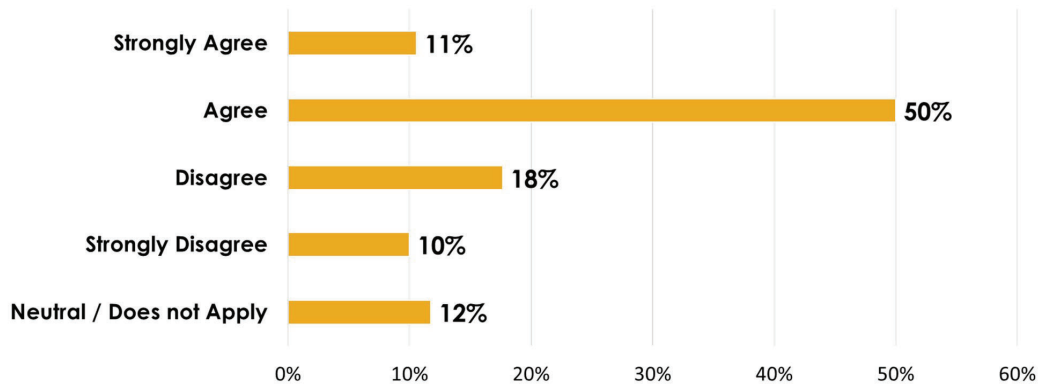


Employee Engagement Survey



Question #21

I feel our EMS program meets the needs of our department.

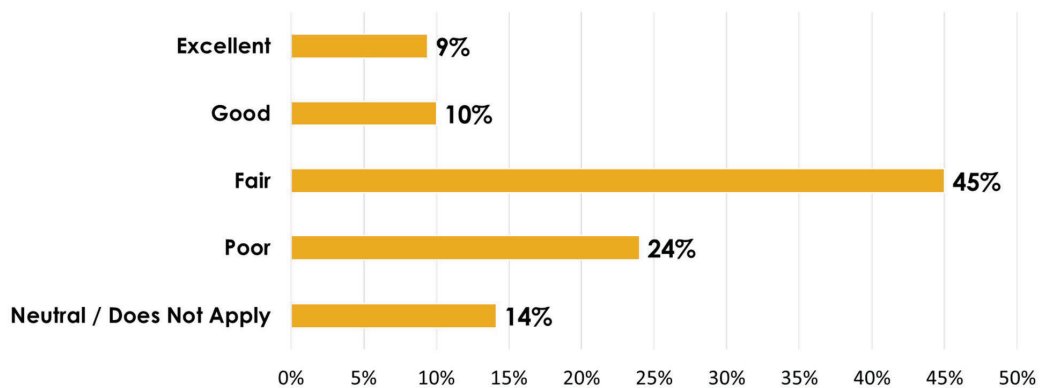


Employee Engagement Survey



Question #22

How would you rate the effectiveness of the department's community risk reduction programs (public education)?

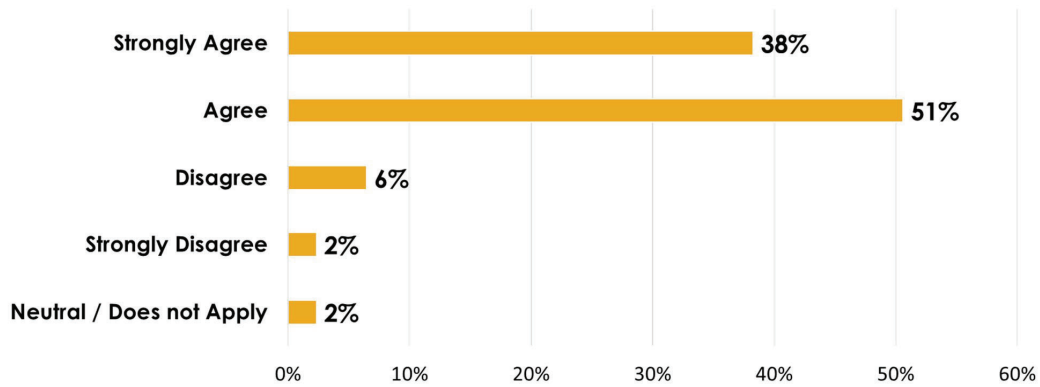


Employee Engagement Survey



Question #23

I am satisfied with my overall job security.

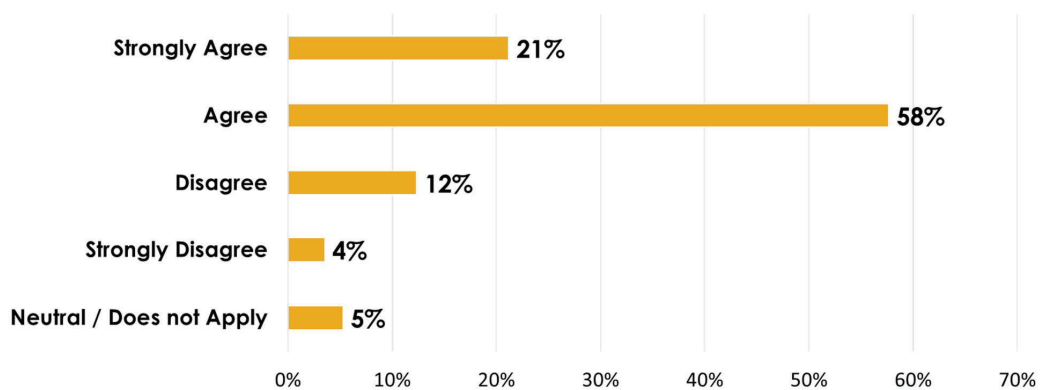


Employee Engagement Survey



Question #24

I feel the department is fiscally responsible.

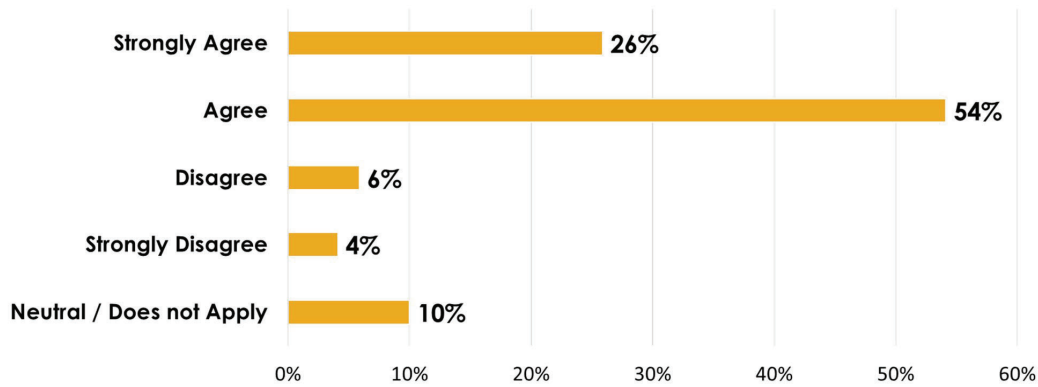


Employee Engagement Survey



Question #25

The department is dedicated to diversity/inclusiveness/equity within the workplace

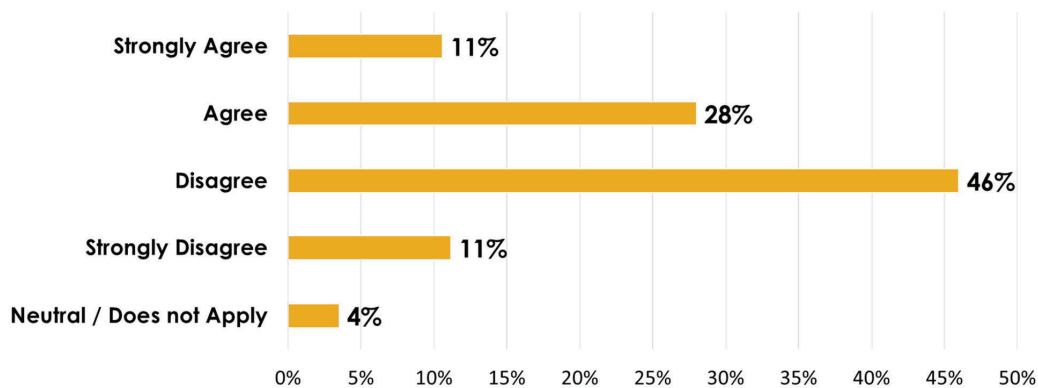


Employee Engagement Survey



Question #26

I am satisfied with the department's use of technology to perform my job duties?

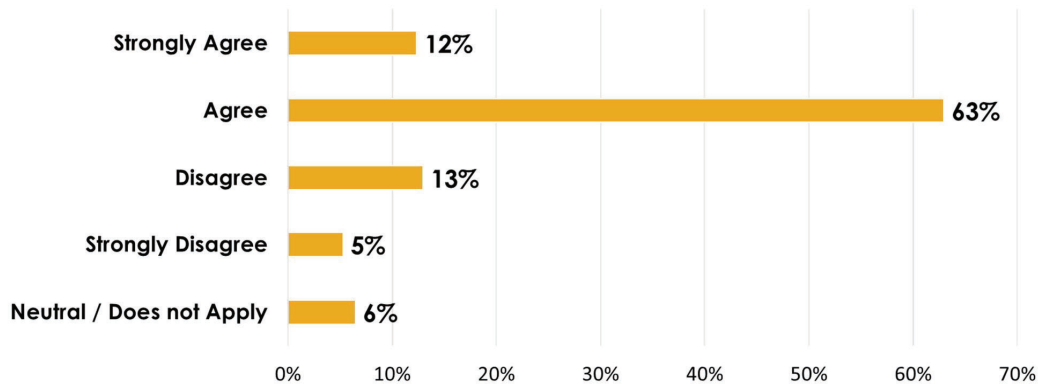


Employee Engagement Survey



Question #27

The department provides me with the equipment necessary to perform my job duties.

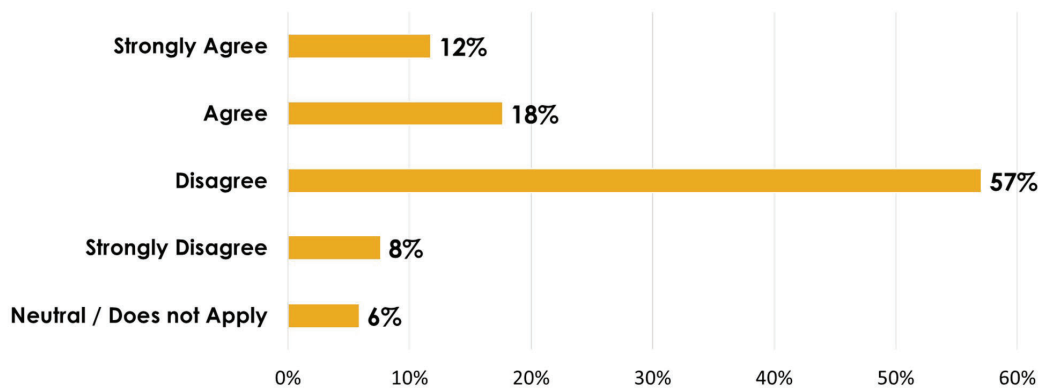


Employee Engagement Survey



Question #28

I feel our Standard Operating Procedures are current and appropriate for today's challenges.

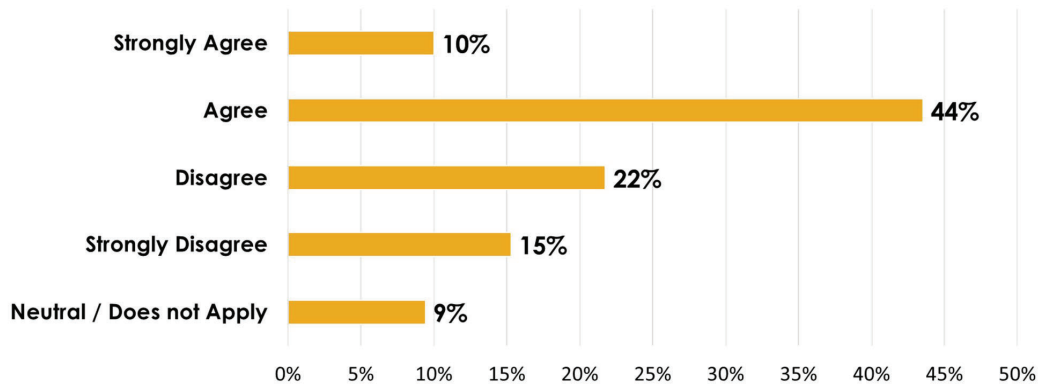


Employee Engagement Survey



Question #29

I feel the Fire Dispatch Center meets the needs of the department.

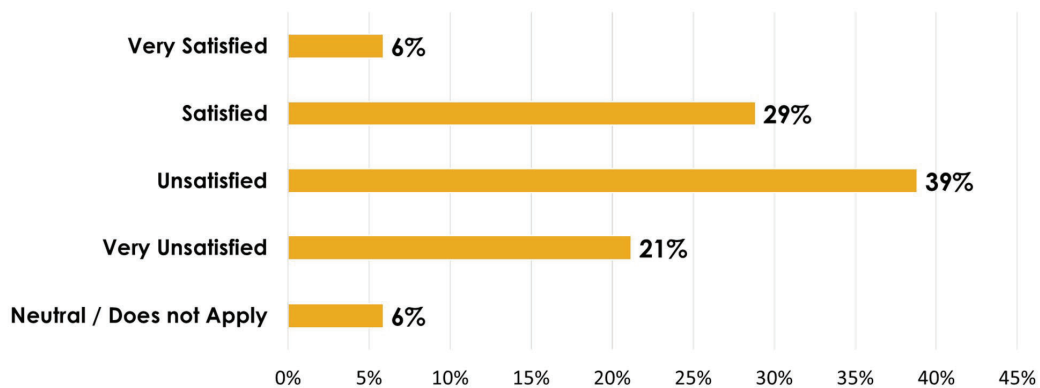


Employee Engagement Survey



Question #30

Are you satisfied with the department's response to current staffing shortages/vacant positions?

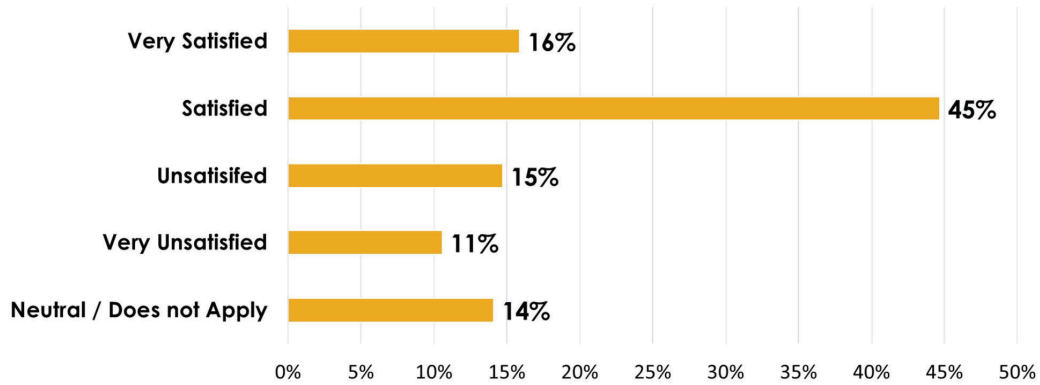


Employee Engagement Survey



Question #31

Are you satisfied with the department's commitment to OES apparatus and CFAA fire assignments?

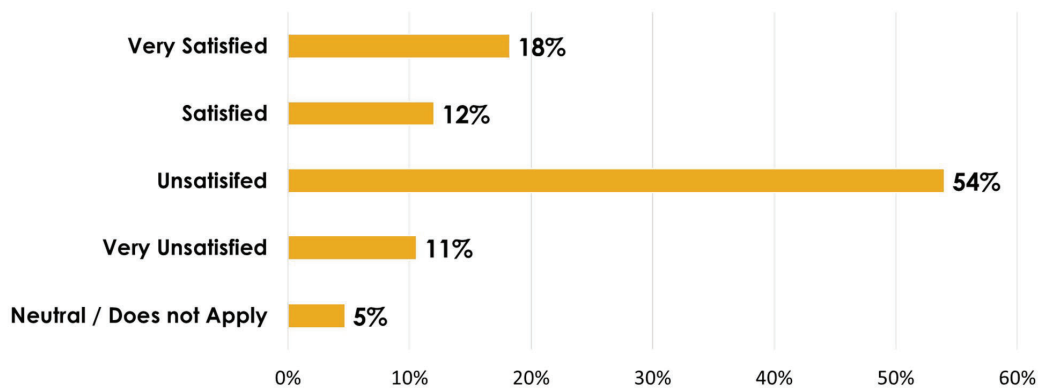


Employee Engagement Survey



Question #32

Are you satisfied with the department's response to workers' safety regarding COVID-19?

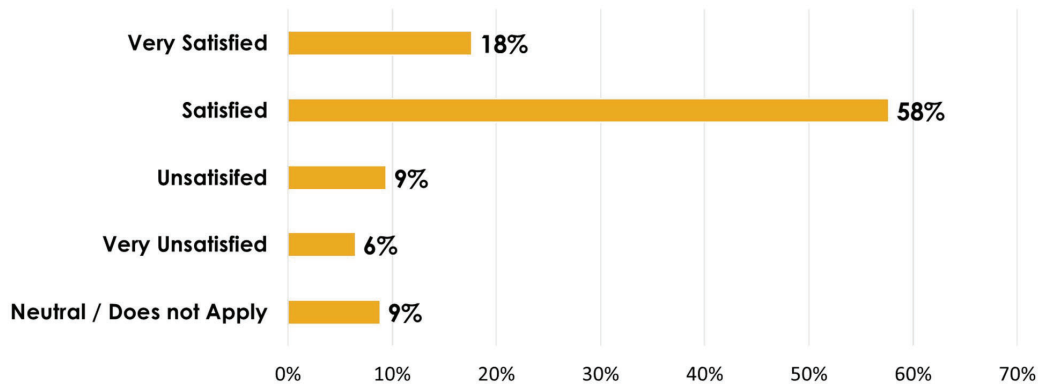


Employee Engagement Survey



Question #33

Are you satisfied with the fire department's fleet purchases?

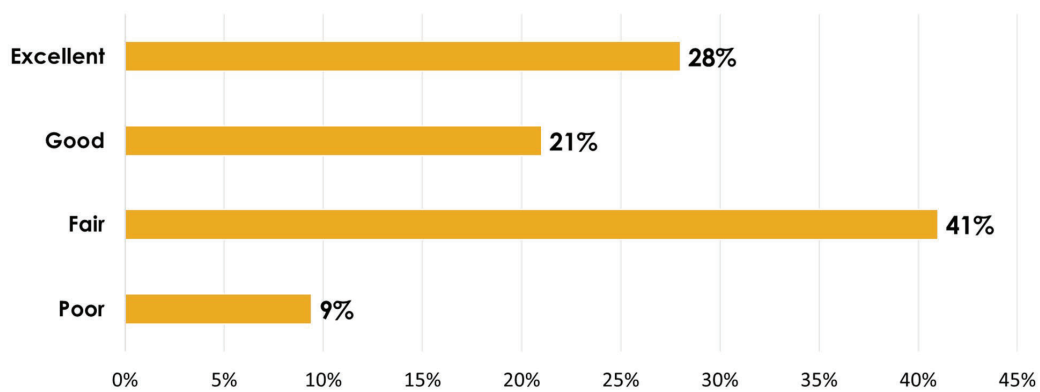


Employee Engagement Survey



Question #34

Rate the overall condition of the facility in which you work.

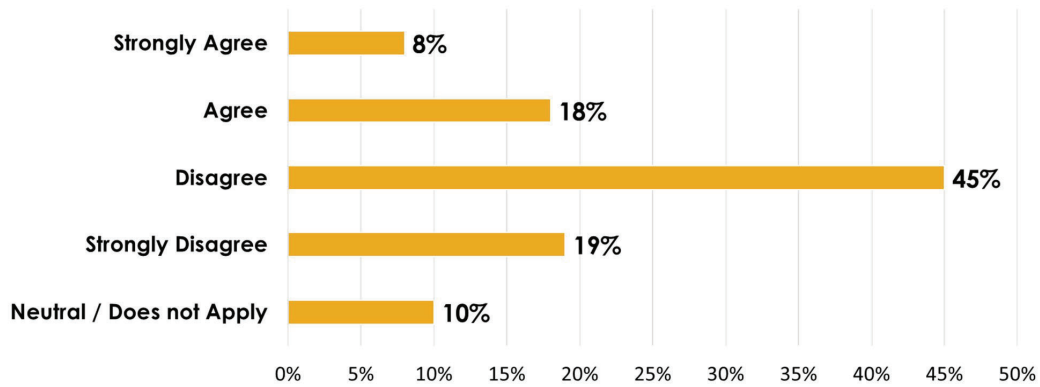


Employee Engagement Survey



Question #35

I feel the Training Center meets the needs of our agency.

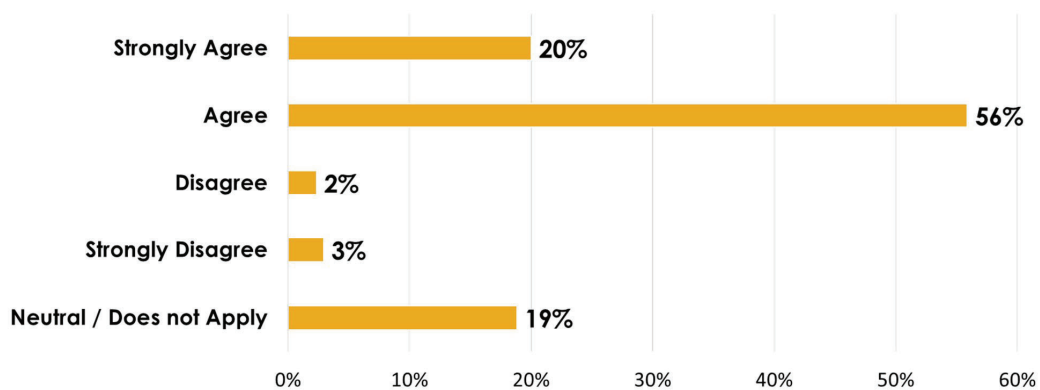


Employee Engagement Survey



Question #36

I feel the EOC meets the needs of the City.

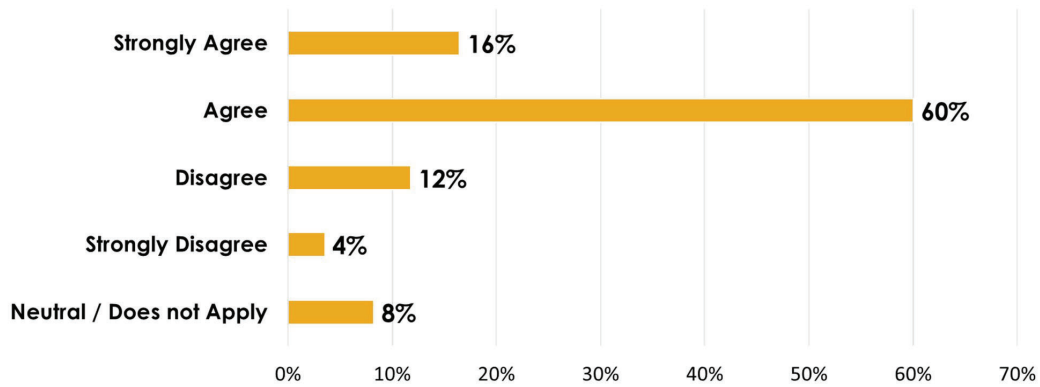


Employee Engagement Survey



Question #37

I feel the Fire Prevention Division is accessible/responsive for questions and notifications.

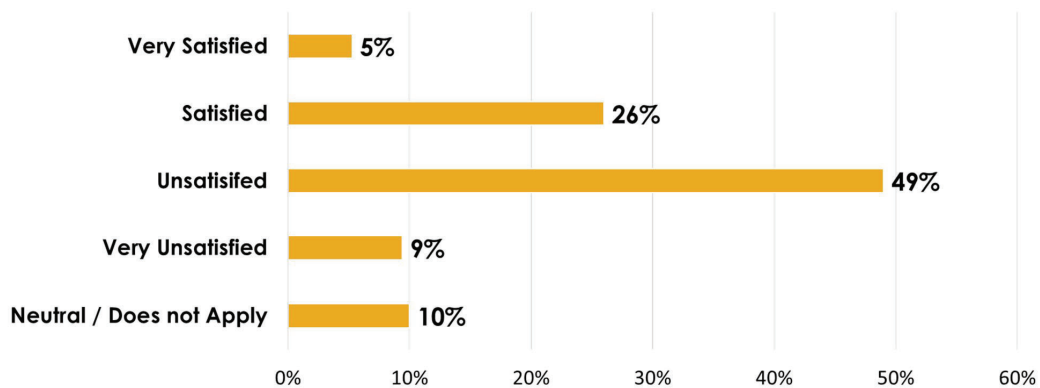


Employee Engagement Survey



Question #38

Are you satisfied with current succession planning and the promotional processes?

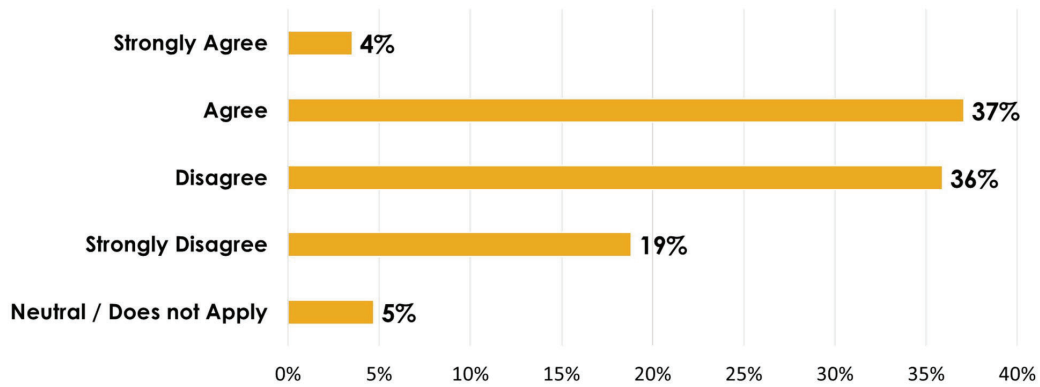


Employee Engagement Survey



Question #39

I feel our support staffing levels are appropriate for our department's size.

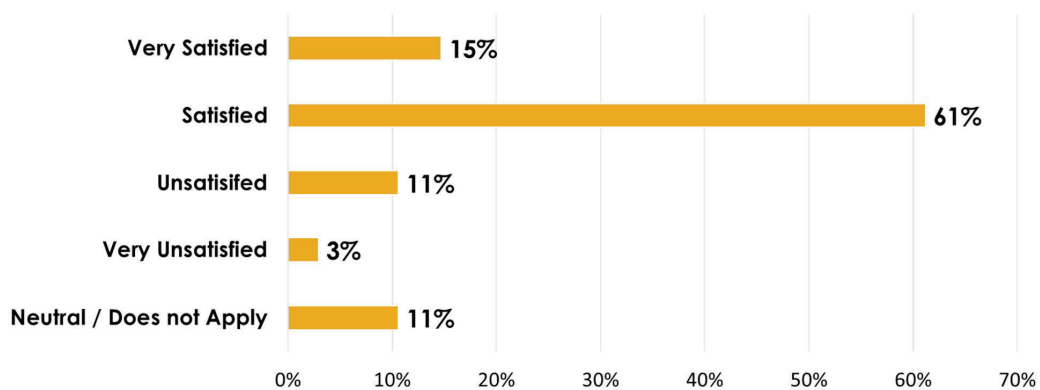


Employee Engagement Survey



Question #40

Are you satisfied with fleet maintenance for fire apparatus?

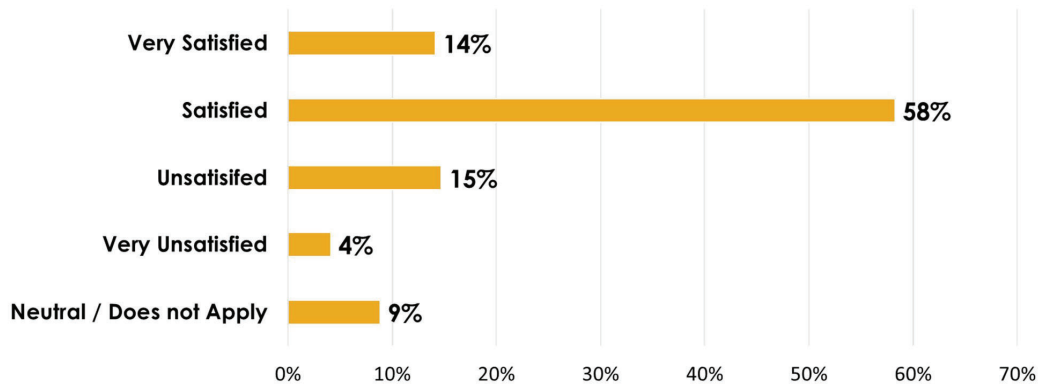


Employee Engagement Survey



Question #41

Are you satisfied with the physical barriers and safety measures in place at our facilities?



Employee Engagement Survey

Question #42

What are the strengths of this department? What do we want to protect that we are good at doing? Please explain in detail.

Double click for detailed report



2022-2027 Strategic Plan - Employee Engagement Survey

Q42 What are the strengths of this department? What do we want to protect that we are good at doing? Please explain in detail.

Answers: 275 (Sorted: 0)

#	RESPONSES	DATE
1	Our equipment	10/10/2022 1:20 PM
2	On duty to day calls. I feel that this is what we do best	10/10/2022 12:23 PM
3	We are great at training every level firefighters and having them ready for any emergency situation	10/10/2022 12:18 AM
4	Good training and customer service	10/10/2022 10:40 AM
5	Fireman culture	10/10/2022 10:38 AM
6	Customer service on calls	10/10/2022 9:07 AM
7	We are great at training and teaching skill to be successful at our respective jobs	10/10/2022 8:44 PM
8	We go to work in a positive attitude, to handle our our emergency. I think we are good at what we do day in and day out. Response to emergencies, mitigate harm safely, and in way that continues to better a portion of the city	10/10/2022 8:25 PM
9	We are excellent at fire related topics and training. We have a great standard for developing others through firefighters at the Corporate level	10/10/2022 8:03 PM
10	Training	10/10/2022 6:04 PM
11	We have a great training program. Of course employees will complain but we are doing more than most departments. I think we have better communication than we have in the past	10/10/2022 4:52 PM
12	Fire Department	10/10/2022 3:28 PM
13	Professionals, physically fit, fairly treated. Also, we have some forward thinking personnel	10/10/2022 12:47 PM
14	We provide great public service and I feel we go above and beyond on calls for the public	10/10/2022 12:38 PM
15	Aggressive handling, level of experience and skill with work	10/10/2022 8:48 AM
16	The greatest strength of the department has, and will always be, the dedicated work force that always responds with a willingness. The employees are well educated in the department and an effort to maintain master needs to be prioritized as opposed to checking boxes for an ISO rating or accreditation	10/10/2022 8:03 AM
17	RA	10/10/2022 9:51 PM
18	We have a great training program, and should always strive to provide the best service possible. We have excellent many across throughout the division, and have always had the community supporting us when we need them. We must always be professional and provide excellent service	10/10/2022 8:28 PM
19	The department strength is doing more with less. We are constantly asked to do more with less. I believe the department is looking to expand to run and manage programs	10/10/2022 8:24 PM
20	I feel the strength of this department is its having a great attitude and meeting good with other necessary. I feel we are great at adapting and overcoming most situations through our dedication (Emergency calls, training, etc.)	10/10/2022 8:23 PM
21	The strength of the department is that we are all hard working firefighters who love our job and keep coming to work to help our community in Riverside. We also pride in that professional service and always being the most efficient we possible can and the always team to reach with the fire trucks. I want to protect our firehouse from being vandalized to	10/10/2022 8:14 PM

1 / 7



Employee Engagement Survey



37