

## City Clerk's Office

City Council Meeting  
May 2, 2023

RiversideCA.gov

1

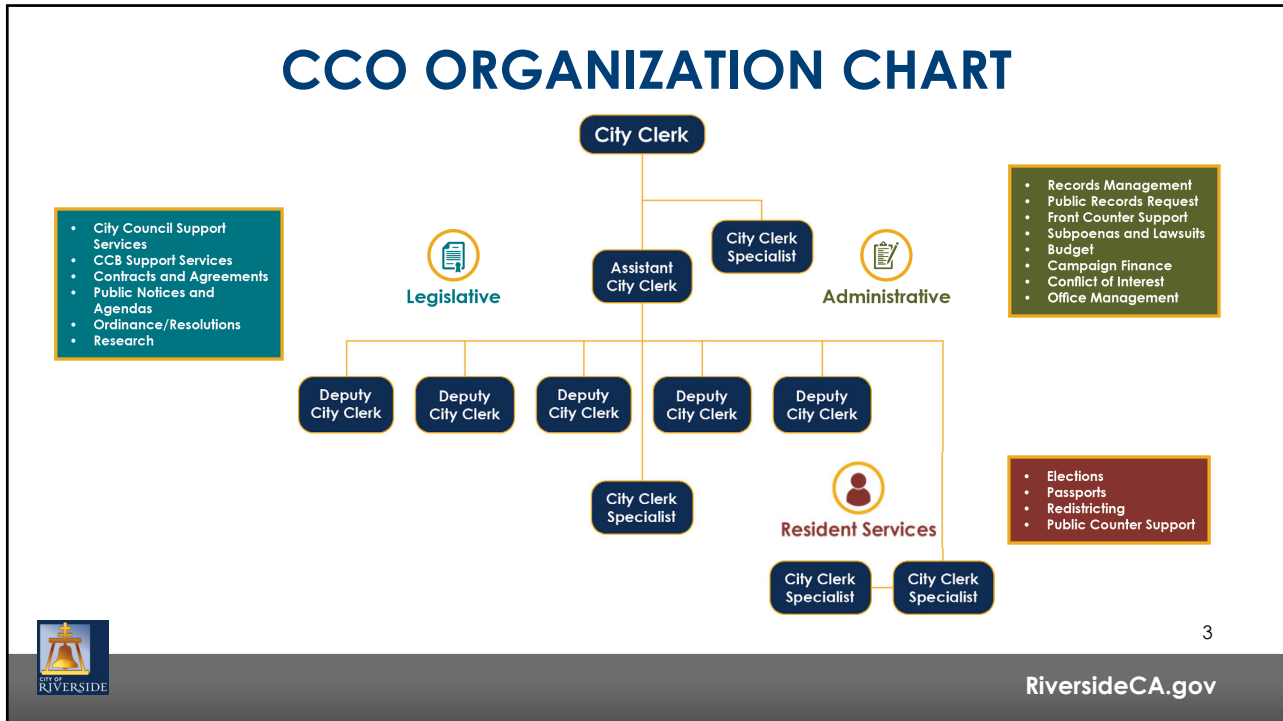
## THE MISSION

To enhance **community trust** and promote **equitable public services** by providing accessible and efficient legislative support, digital services and city records to residents, city council, city staff, and business partners. We prioritize **fiscal responsibility** and adapt **innovative solutions** to meet the ever-changing needs of the community in order to support the city's **sustainability** and **resiliency**.



RiversideCA.gov

2



3

## SERVICE INDICATORS

6,800 passports/5,055 photos

1,132 contracts

1,627 public records requests

less than 3-day average response time to records requests

578 Statements of Economic Interest filers

126 electronic applications received for boards and commissions and 38 applicants appointed

4

RiversideCA.gov

4

2

## CCO Project Highlights

- Code of Ethics and Conduct revision

- Reshape Riverside



- Boards and Commission training and reception

- Passport Acceptance Facility Audit



5

5

## EMPLOYEE OF THE YEAR

TO BE ANNOUNCED AT THE MEETING



6

6

# STRATEGIC PLAN ALIGNMENT

## Strategic Priority No. 5 – High Performing Government

Goal No. 5.3 - Enhance communication and collaboration with community members to improve transparency, build public trust, and encourage shared decision-making.

### Cross-Cutting Threads



Community Trust



Equity



Innovation



Fiscal  
Responsibility



Sustainability and  
Resiliency



7

RiversideCA.gov