



# Special Transportation Update

*Parks, Recreation and Community Services Department*



**Commission on Aging  
May 15, 2023**

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1

## Transit Makes Life Easier



### **Mission Statement**

"Our mission is to transport the seniors and disabled community within the City of Riverside with an atmosphere that fosters independence and positive morale; while building relationships by providing a safe and efficient service."



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2

# Transit Personnel




23 - Bus Drivers	1 – Senior Office Specialist
5 - Dispatchers/Schedulers	1 – Senior Management Analyst
2 - Operations Supervisors	1 – Transit Manager















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3

# Who do we serve and what do we do...




 <p><b>Established in 1975</b> 7 Days/ 363 Days per year 36 Mini-Buses 250-300 rides per day <small>(Pre COVID = 400 – 500 rides per day)</small></p>	 <p><b>Disabled</b> <b>22,985</b> <small>FY2021-22</small> <small>FY19-20 = 44,737</small></p>	<p><b>Seniors Over 60</b></p>  <p><b>26,153</b> <small>FY2021-22</small> <small>FY19-20 = 37,103</small></p>	
 <p><b>Service Area</b> <b>81.54 Sq. Miles</b></p>	 <p><b>Miles Traveled</b> <b>369,209</b> <small>FY2021-22</small> <small>FY19-20 = 475,855</small></p>	 <p><b>On Time Performance</b> <b>98.6%</b></p>	
 <p><b>Medical/Dialysis Appointments</b></p>	 <p><b>Shopping</b></p>	 <p><b>Restaurant/ Social Events</b></p>	 <p><b>Workshops / Employment</b></p>


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4






## Current Statistics



So far in Fiscal Year 2022-2023, Riverside Connect has...

42,290 Trips → 18,932 Seniors  
23,358 ADA

Traveling → 271,328 miles



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5

## Moving Forward...



- Mobility on Demand
- Potential fare increase in the near future.



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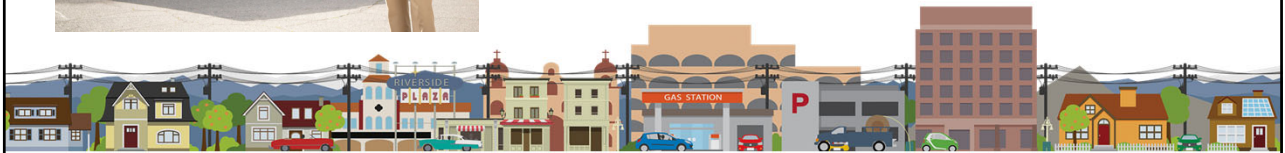
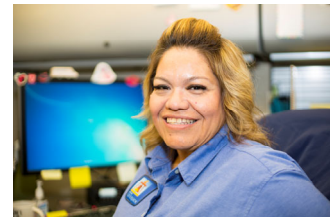
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# Questions?



City of Riverside - Special Transportation

**951-687-8080**



7

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