

# Homelessness Action Plan Update

Office of Homeless Solutions

## Housing and Homelessness Committee

July 24, 2023

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## MISSION

Reduce homelessness by **creating and maintaining affordable housing and programming utilizing a whole-person care approach** to support individuals and families to achieve housing stability and self-sufficiency.



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## PIT COUNT BRIEF

**605** UNSHELTERED HOMELESS

**372** SHELTERED HOMELESS

**977** PEOPLE EXPERIENCING HOMELESSNESS

36 Transitional Age Youth (18-24)  
14% decrease from 2022



406 Males  
5% decrease from 2022

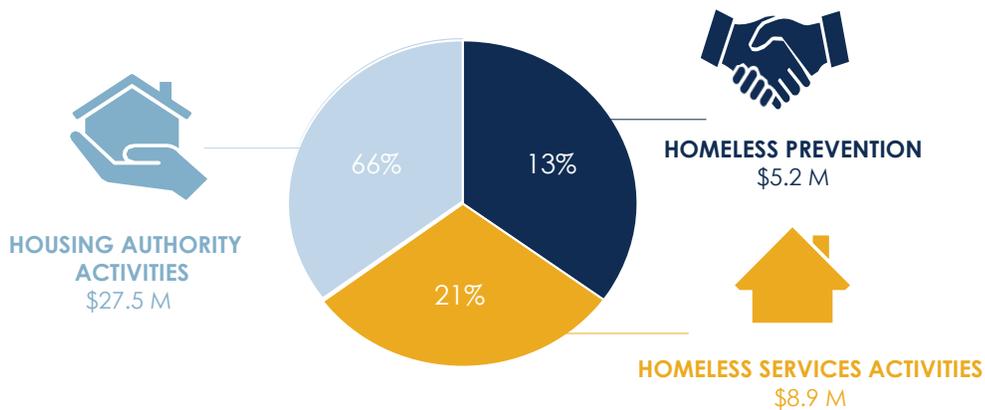
127 Chronically Homeless  
10% decrease from 2022



63 People reported a mental health issue  
9% decrease from 2022

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## OFFICE OF HOMELESS SOLUTIONS FY 2022/2023 FUNDING RESOURCES



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# HOMELESSNESS ACTION PLAN GOALS



**Increase Housing Production With a Focus on Affordability**

**01**



**Emergency Shelter**

**04**



**Increase Availability of Services**

**02**



**Expand Public Awareness**

**05**



**Prevent Homelessness**

**03**



**Coordinated Regional Infrastructure**

**06**

ADOPTED ON OCTOBER 11, 2022

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## GOAL #1

**Increase Housing Production With a Focus on Affordability**



**Ensured 90% of expiring affordable housing covenants are maintained**



**5% increase in affordable housing units inventory**



**550 market rate and affordable housing units built annually**

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## GOAL #1

Increase Housing Production With a Focus on Affordability



55 for-sale market rate and affordable housing units built annually



5% increase in number of sites developed from 2018 Housing First Plan



Carryout the development of 689 affordable housing units in the pipeline for development

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## GRAND OPENINGS



Anacapa



Mission Heritage



St. Michael's

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# Housing Needs



## i. Regional Housing Needs Assessment – Permitted by CY 2021 and 2022

Income Category	RHNA Allocation	Total Units	Total Remaining RHNA by Income Level
Very Low	4,861	25	4,836
Low	3,064	251	2,813
Moderate	3,139	251	2,880
Above Moderate	7,394	523	6,871
<b>TOTAL RHNA</b>	<b>18,458</b>	<b>1,058 (6%)</b>	<b>17,400 (94%)</b>

## ii. Inclusionary Housing program

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## GOAL #2

### Increase the Availability of Services, with a Focus on Physical, Mental Health, and Substance Use Disorder Treatment

-  Increase number of social work interns by 15% annually
-  Increase in skills to reduce re-traumatized/confidence/job satisfaction among the Public Safety and Engagement Team, Parks and Neighborhood Specialist Team and Outreach Workers by 45% annually
-  Refer 96 individuals to “physical and behavioral health” resources annually
-  Decrease homelessness amongst “chronically homeless” by 5% annually

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## GOAL #2

Increase the Availability of Services, with a Focus on Physical, Mental Health, and Substance Use Disorder Treatment

Decrease homelessness amongst those struggling with substance abuse by 5% annually.



Increase the number of people who accept services from the Public Safety and Engagement Team and the street nurse by 25% annually.



Increase the number of people who are successfully placed from street outreach by 25% annually.



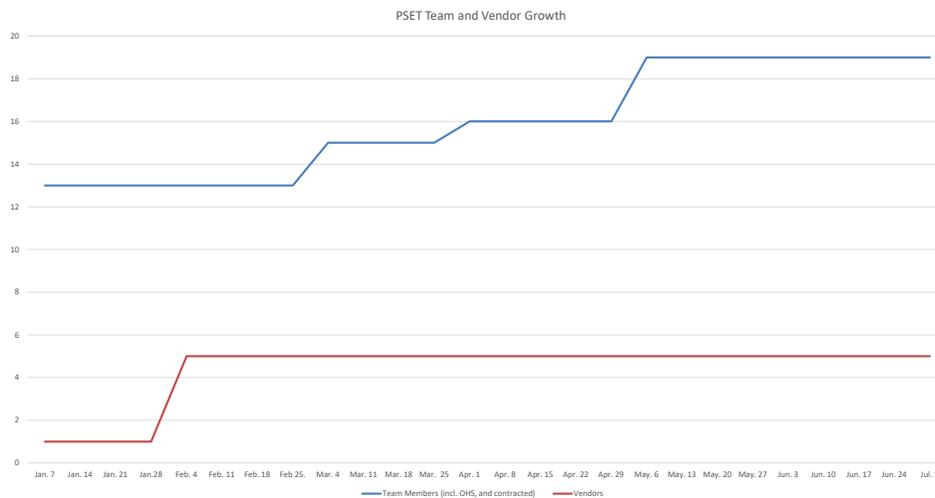
Refer 15 individuals annually to the Home Court Program annually.



Care Court implementation by October 1, 2023.

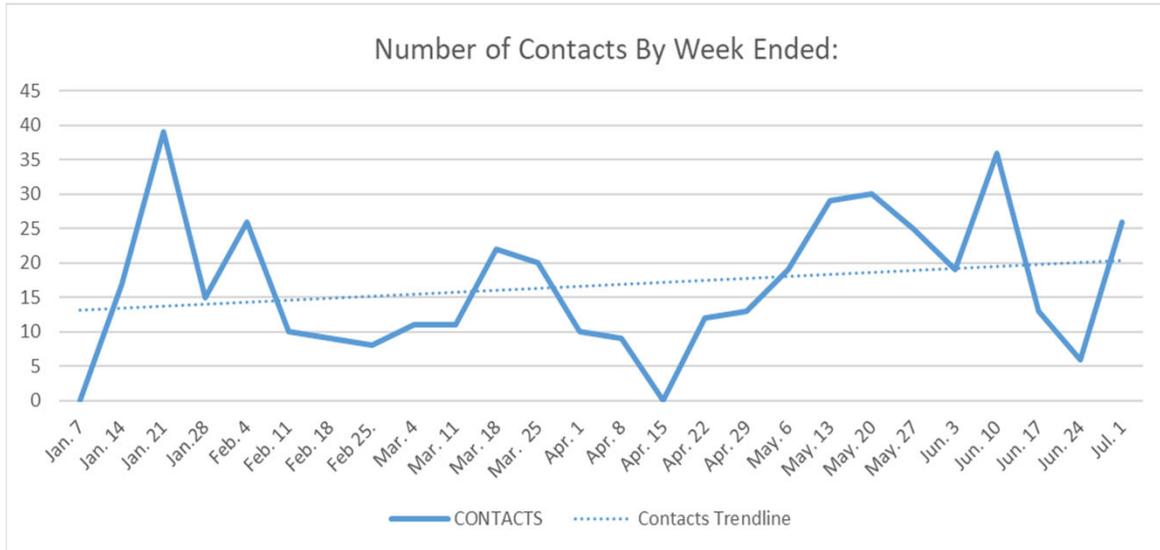
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## PSET STAFFING



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# PSET PROGRESS

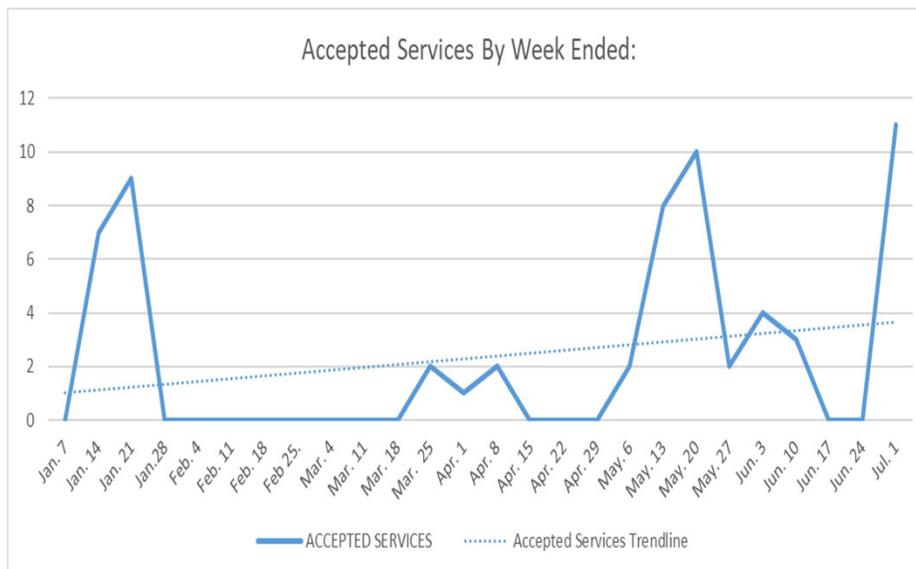


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# PSET PROGRESS



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## PSET HIGHLIGHTS

### Urban and Wildlands Teams

- Contacts: 1,049
- New Engagements: 429
- Street Exits: 211
- Encampment Cleanups: 330
- Tons of Trash Removed: 715
- Arrest: 533

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## GOAL #3

### Prevent Homelessness

- ✓ 84% rental assistance programs retention rate annually
- ✓ 15% increase in unduplicated number of households assisted through rental assistance programs in 2023 with 10% thereafter
- ✓ Refer 75 households annually to an employment assistance program

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## GOAL #3

### Prevent Homelessness

- ✓ 5% annual decrease in homelessness amongst those who are justice involved
- ✓ 5% annual increase of seniors assisted through the Office of Homeless Solutions referred to Riverside County In-Home Supportive Services (IHSS)
- ✓ Enroll six individuals through the Shared Housing Program annually

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## HIGHLIGHTS

- Project Connect & Jail In-Reach – 24 Referrals
- Review of the Crime Free Multi-Housing Program
- Rental Assistance – Increase of 18 People

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## SUCCESS STORIES



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## GOAL #4

**Increase Availability and Effectiveness of Emergency Shelter**

- ✓ Increase the number of emergency shelter beds by 25% in 2023
- ✓ Increase the number of people exiting from emergency shelter to housing by 10% annually
- ✓ Decrease the number of unsheltered people by 10% annually
- ✓ Increase the number of people accepting shelter from the Public Safety and Engagement Team and Outreach teams by 25% annually

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## HIGHLIGHTS



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## GOAL #5

Expand Public Awareness



Annual increase of 311 calls related to homeless activities by 25%, decreasing emergency 911 calls related to homelessness



50% increase in traffic to the Office of Homeless Solutions web page annually

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# WHO TO CALL

**WHO TO CALL REGARDING HOMELESSNESS**  
 A QUIÉN LLAMAR EN CASO DE FALTA DE VIVIENDA

**Non-Emergency Services • Servicios No Urgentes**  
 RiversideCA.gov/311 • (951) 826-5311

**Services & Resources • Servicios y Recursos**  
 HomeConnect • (800) 498-8847  
 24/7 Mental Health Urgent Care • (951) 509-2499



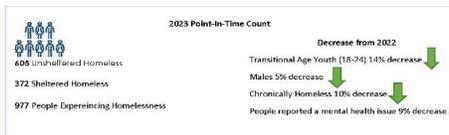
**RiversideCA.gov/HomelessSolutions**



# QUARTERLY NEWSLETTER

**OFFICE OF HOMELESS SOLUTIONS**  
 FALL NEWSLETTER - 2023

## DATA DASHBOARD



## SUCCESS STORIES



Please join me in congratulating Mr. Antonio Harris Davenport & Welcoming him home. Veteran Harris Davenport is a familiar face to many of our service providers and unhoused community. He recently completed 60 days of residential treatment at Whiteside Manor Inc. in Riverside which was a very big goal for Antonio. Although an even bigger goal was to finally have a place to call home. We are happy to announce he has that and much more. Veteran Harris-Davenport would like to thank the village of people that have assisted him along the way. He looks forward to the continued support as he chases his dreams of finding a career where he can be of service to help others who are going through the same battles he once faced. Antonio, City of Riverside OHS is so proud of you. Congrats & Welcome HOME!





## GOAL #6

### Coordinated Regional Infrastructure

-  Maintain 50 Cold Weather Shelter Program beds annually.
-  Attend 25 Continuum of Care and committee meetings annually and advocate for the increase of shelter beds, mental health programs and affordable housing based on a gap analysis
-  Increase number of emergency shelter beds throughout Riverside County by 10% by 2024

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# STRATEGIC PLAN ALIGNMENT

## Envision Riverside 2025 Strategic Plan Priorities



#2 Community Well-Being

### Cross-Cutting Threads



Community Trust



Fiscal Responsibility



Sustainability & Resiliency



Equity



Innovation



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## RECOMMENDATION

That the Housing and Homelessness Committee receive and file an update on the progress of the Homelessness Action Plan.



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## THANK YOU



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RiversideCA.gov/311 951-826-5311

Services & Resources  
HomeConnect 800-498-8847  
24/7 Mental Health Urgent Care 951-509-2499

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