

ADA - Related Service Requests - 311 Call Center - 2015

Count for Each Month

Solution	January	February	March	April	May	Total	AVG #/MO
Construction, Handicap or ADA Violations	2				2	4	0.80
Parking, Citation, Handicap	9	5	5	5	5	29	5.80
Sidewalk, Wheelchair Ramp Needed		1	2	1		4	0.80
Total	11	6	7	6	7	37	7.40

AVG Duration to Completion

Dur/Avg	January	February	March	April	May	AVG DUR
Construction, Handicap or ADA Violations	3.58				3.07	3.32
Parking, Citation, Handicap	0.00	0.00	0.00	0.00	0.00	0.00
Sidewalk, Wheelchair Ramp Needed		9.06	4.52	6.94		6.26