



City of Arts & Innovation

Board of Library Trustees

TO: BOARD OF LIBRARY TRUSTEES **DATE: JULY 27, 2015**
FROM: RIVERSIDE PUBLIC LIBRARY **ITEM NO: 6**
SUBJECT: SUMMARY OF INCIDENT REPORTS FOR APRIL, MAY AND JUNE 2015

ISSUE:

The issue before the Board of Library Trustees is summary of security/incident reports for April, May and June 2015.

RECOMMENDATION:

That the Board of Library Trustees receive the summary of security/incident reports for April, May and June 2015

BACKGROUND:

April Summary of Security/Incidents:

Arlington

04/27/15 Incident Report for a man sitting outside the library on the benches verbally abusing patrons as they passed to enter the building. Staff observed man was injured. Police were called, they escorted patron outside where paramedics were notified and man removed for medical care.

Arlanza

None Reported

Casa Blanca

None Reported

Eastside

04/04/15 Exclusion Notice issued to patron due to intoxication.
04/07/15 Exclusion Notice issued to patron due to improper use of Library card – ownership issue.
04/16/15 Incident Report for a female tutor threatening to file harassment report against staff.
04/28/15 Exclusion Notice issued to patron for sleeping in the library.

La Sierra

04/01/15 911 response contacted due to female patron who fell inside the library but was OK.

Main

04/11/15 Exclusion Notice issued to customer due to sleeping in the library.
04/17/15 Incident report pending Exclusion notice for patron who uses verbal intimidation toward staff.
04/20/15 Warning Notice issued to patron for sleeping.
04/22/15 Exclusion Notice issued to patron for loud disruptive behavior and loitering in bathrooms.
04/22/15 Warning Notice given to individual after multiple patrons complained about poor personal hygiene and odor. Individual refused to leave premise, police were called.
04/23/15 Exclusion Notice given to individual for sleeping on premise.
04/28/15 Exclusion Notice give to patron for harassing and/or threatening library staff or patrons.

Marcy

04/24/15 Incident Report for homeless woman sleeping in library lobby.

Orange Terrace

None reported

May Summary of Security/Incidents

Arlington

None Reported

Arlanza

05/20/15 Warning Notice issued to individual for harassing library staff and other patrons.
05/21/15 Exclusion Notice issued to individual for his continual harassment of staff and patrons.

Casa Blanca

None Reported

Eastside

05/20/15 Exclusion Notice issued to individual for offensive odor.

La Sierra

05/17/15 Exclusion Notice issued to patron for disturbances due to loud and abusive language as well as harassment of library staff.

Main

05/11/15 Exclusion Notice issued to individual for offensive body odor and disruptive behavior.
05/17/15 Incident Report for cut cable and stolen bike.
05/21/15 Incident Report for individual attempting to bring a cart full of persona affects into library.
05/26/15 Warning Notice given to individual for sleeping on premise.
05/28/15 Exclusion Notice given to individual for sleeping on premise.
05/30/15 Exclusion Notice Issued to female for noncompliance and verbal abuse.

Marcy

05/08/15 Incident Report for elderly woman missing the seat of her walker resulting in a fall. No injury reported.

Orange Terrace

None reported

June Summary of Security/Incidents:

Arlington

None Reported

Arlanza

06/19/2015 Warning Notice issued to individual for eating/drinking in non-designated area.

Casa Blanca

None Reported

Eastside

06/06/2015 Exclusion Notice issued to individual for possession of alcohol

06/30/2015 Exclusion Notice issued to individual for sleeping and intoxication.

La Sierra

None Reported

Main

06/02/2015 Incident Report for loud and disruptive patron, asserting that his disabilities were cause for discrimination from both library staff and other patrons.

06/03/2015 Incident Report for individual refusing to comply with rules and using abusive language toward staff.

06/07/2015 Incident Report for unconscious individual. Paramedic were called to attend to adult male. Individual then entered library and became combative with another patron resulting in expulsion from the library.

06/19/2015 Exclusion Notice issued to individual for damage done to library property.

06/19/2015 Incident Report for individual abusing library materials and being hostile and argumentative.

06/20/2015 Exclusion Notice issued to individual for harassing or threatening library staff.

06/23/2015 Incident Report for patron using non-designated electrical outlets.

Marcy

None Reported

Orange Terrace

None reported

FISCAL IMPACT:

There is no fiscal impact associated with this report.

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