



Review of Application for Additional Ambulance Franchise

Fire Department

**Public Safety Committee
October 21, 2015**

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BACKGROUND/PROCESS

- Application submitted by Premier Medical Transport on August 20, 2015
- RMC 5.66 stipulates the evaluation and reporting process for franchisee applications.
- Ambulance Administer evaluates applicant.
- Public Safety Committee (PSC) considers findings, hears testimony, makes recommendation to the City Council.
- City Council holds a public hearing, renders decision.



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INVESTIGATION TO DETERMINE

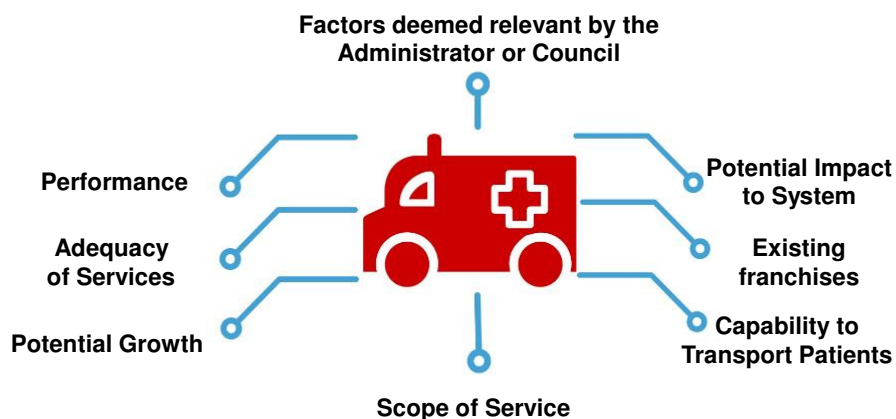
- If the applicant meets all requirements of the governing RMC chapter (5.66).
- Demonstrate that the public health, safety, welfare, convenience and necessity require granting of an additional franchise.



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Evidence to Support a Finding of Public Convenience and Necessity



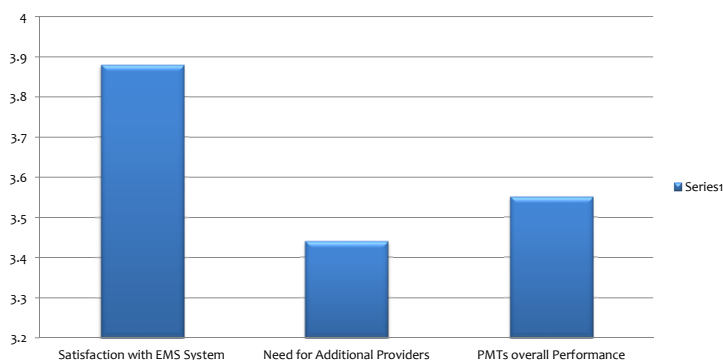
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Findings

Our survey results indicate the health care community is accepting of an additional franchise.

Customer Satisfaction Survey
5= Strongly Agree/1= Disagree



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Findings

- Riverside County EMS Agency validated that Premier Medical Transport maintains a good standing with their organization.
- PMT is an established business & has ran non emergency calls in the City of Riverside under AMR's contract for several years.
- PMT Ambulance is not accredited by Commission on Accreditation of Ambulance Services (CAAS). In August of 2015, 35% of their required self evaluation was submitted to the EMS Coordinator.
- PMT provides a unique service to the community. The company specializes in the treatment of hospice patients.

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Findings cont'd

- Applicant has submitted statements of facts explaining past experience which meets RMC requirements.
- The Administer and his committee have determine that Premier Medical Transport has provided all requirements pertaining to RMC 5.66
- A site visit with PMT found the facilities and business practices to be professional



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Recommendations

That the Public Safety Committee

- Receive information regarding the application for Medical Transport Franchise submitted by Premier Medical Transport, Colton, CA; and
- Recommend that the City Council approve the Medical Transport Franchise to Premier Medical Transport.



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