

ADA - Related Service Requests - 311 Call Center - 2015

Count for Each Month

Solution	January	February	March	April	May	June	July	August	Total	AVG #/MO
Construction, Handicap or ADA Violations	2				2	1		1	6	0.75
Parking, Citation, Handicap	9	5	5	5	5	2	3	5	39	4.88
Sidewalk, Wheelchair Ramp Needed		1	2	1					4	0.50
Total	11	6	7	6	7	3	3	6	49	6.13

AVG Duration to Completion

Avg Dur in Days	January	February	March	April	May	June	July	August	AVG DUR
Construction, Handicap or ADA Violations	3.58				3.07	3.16		1.68	3.02
Parking, Citation, Handicap	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Sidewalk, Wheelchair Ramp Needed		9.06	4.52	6.94					6.26