



Review of Application for Additional Ambulance Franchise

Fire Department

City Council
December 1, 2015

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BACKGROUND/PROCESS

1. Application submitted by Premier Medical Transport on August 20, 2015
2. RMC 5.66 stipulates the evaluation and reporting process for franchisee applications.
3. Ambulance Administer evaluates applicant.
4. On October 21, 2015, the Public Safety Committee considered findings, heard testimony and made a recommendation to proceed to City Council *with* additional information regarding complaint processes and vehicle accident history.
5. City Council holds a public hearing, renders decision.



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INVESTIGATION TO DETERMINE

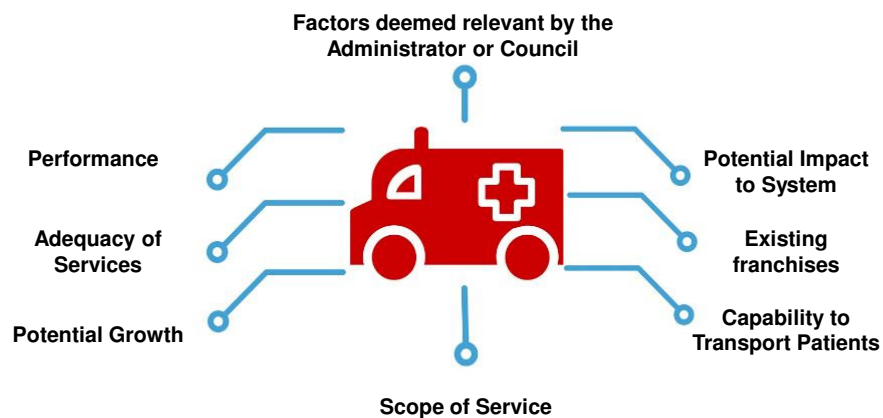
- If the applicant meets all requirements of the governing RMC chapter (5.66).
- Demonstrate that the public health, safety, welfare, convenience and necessity require granting of an additional franchise.



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Evidence to Support a Finding of Public Convenience and Necessity



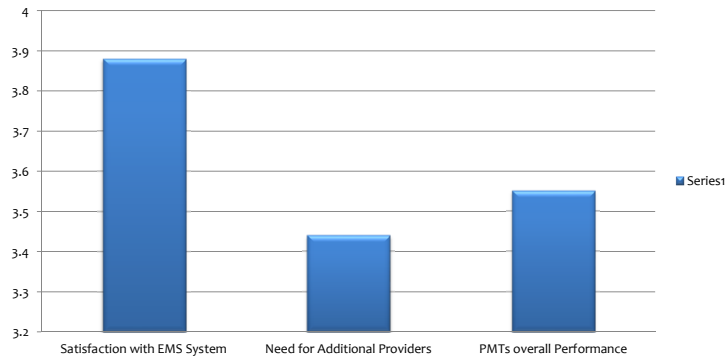
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Findings

- Our survey results indicate the health care community is accepting of an additional franchise.

Customer Satisfaction Survey
5= Strongly Agree/1= Disagree



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Findings

1. Riverside County EMS Agency validated that Premier Medical Transport maintains a good standing with their organization.
2. PMT is an established business & has ran non emergency calls in the City of Riverside under AMR's contract for several years.
3. PMT Ambulance is not accredited by Commission on Accreditation of Ambulance Services (CAAS). In August of 2015, 35% of their required self evaluation was submitted to the EMS Coordinator.
4. PMT provides a unique service to the community. The company specializes in the treatment of hospice patients.



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Findings cont'd

5. Applicant has submitted statements of facts explaining past experience which meets RMC requirements.
6. The Administer and his committee have determine that Premier Medical Transport has provided all requirements pertaining to RMC 5.66
7. A site visit with PMT determined that the facilities and observed business practices appeared professional



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Recommendations

That the City Council:

1. Conduct a public hearing to receive comments relative to the request by Premier Medical Transport for a Medical Transport Franchise;
2. Review the information presented regarding the application for Medical Transport Franchise submitted by Premier Medical Transport; and
3. Adopt the resolution declaring intent to grant Premier Medical Transport a non-exclusive medical transport franchise and setting the hearing for granting of the franchise at 3:00 p.m. on January 12, 2016 in the Art Pick Chambers.



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