From: Shelley Gibson [mailto:Shelley.Gibson@mailpcr.com]

Sent: Monday, May 09, 2016 12:33 PM

To: Soubirous, Mike <msoubirous@riversideca.gov>; Morton, Sherry <SMorton@riversideca.gov> Cc: 'Paul sanchez' <paul.sanchez@mailpcr.com>; Michele Sparks <michele.sparks@mailpcr.com>

Subject: [External] From Shelley Gibson @ Prudential California Realty

Good afternoon Mr. Soubirous,

Thank you for taking my call today & hearing me out again, regarding this issue.

We have had numerous homeless, pan handlers and undesirable individuals here at our Riverside location: 6349 Riverside Ave. 92506 over the course of the last year.

It seems to be an ongoing issue for us to try to keep these individuals from over running our business, they appear mostly during the evening once staff has gone home at 5:30 although we do have them during the day.

I see them beg at the shopping center or corner of Central and Riverside Ave. then go to La Bodega to purchase liquor.

They then make there way to our office to trespass on our property (we have the Private Property signs installed required by RPD) taking over the grass area, planters & the sidewalk on Laura St. (between Del Taco & our office)

when the coast is clear they lay under our awning (which protects them from the weather and/or the law) our clients & agents are here well into the evening, signing papers, conducting business and trying to make a living...

It's impossible to be a professional, respected business in this community with this going on, we need your help to have the police provide a much larger presence.

We have taken all steps and action required to remedy this problem yet it continues, please help us in improving our situation here at Prudential California Realty, we'd appreciate it!

"Best Regards" Shelley Gibson

Prudential California Realty Career Services Director

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May 10, 2016

Attn: City of Riverside - City Council Members

Re: Vagrancy/Crime in City of Riverside Businesses - Magnolia Center Area

Dear Sir/Madam:

We are appealing to you for help because we find it appalling that the policy of the City of Riverside Police Department is not to police the vagrants that frequent the Riverside businesses in the Magnolia Center area. Vagrancy, vandalism and crime have been an ongoing problem over the past two years. The vagrants sleep on the premises' at night, defecate in the yards and on the walls, rip up irrigation lines, leave faucets running, and leave their personal property stored on the premises. Yards are dumping grounds for toilet paper, food wrappers, hypodermic needles, and feces. Not only is the situation unsafe and unhealthy to the public but to the individual business owners, their employees and clients as well.

Collectively and individually we have called the police numerous times, but the response is always the same, "vagrancy in Riverside is an issue we are told is approximately number "25th" on the list of issues that need to be dealt with" per the last police officer we spoke to. Apparently, the police chief will do nothing about the problem because it is not a priority, and they have told us that they will not pick up the vagrants if a call comes in for trespassing.

We are fed up with this. Is the only alternative to move our businesses outside of the City of Riverside limits to a cleaner and safer environment? We are asking the City of Riverside City Council to intercede on our behalf with the police department with the primary goal of developing a plan that will keep the homeless away from the business establishments. This should not be "priority number 25" as we are all tax paying business members of the City of Riverside.

Concerned businesses Magnolia Center area,

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