



RIVERSIDE PUBLIC UTILITIES

Board Memorandum

BOARD OF PUBLIC UTILITIES

DATE: AUGUST 8, 2016

ITEM NO: 2

SUBJECT: EMPLOYEE RECOGNITION AWARD FOR JEANETTE BARNES, UTILITIES ASSISTANT CUSTOMER SERVICE MANAGER

ISSUE:

Recognition of Jeanette Barnes, Utilities Assistant Customer Service Manager. Jeannette Barnes has been with RPU for over 40 years, and in that time she's held a number of positions within the division, including customer service representative and division supervisor, call center supervisor, and interim Customer Service Manager for the past six months.

We thank Jeanette for her continued commitments to RPU, our Customer Service division, and to our customer-owners in the City of Riverside.

RECOMMENDATION:

That the Board of Public Utilities recognize Jeanette Barnes, Assistant Customer Service Manager, for her hard work and dedication.

FISCAL IMPACT:

There is no fiscal impact related to Board action.

Prepared by:	Michael J. Bacich, Utilities Assistant General Manager/Customer Relations
Approved by:	Girish Balachandran, Public Utilities General Manager
Approved by:	John A. Russo, City Manager
Approved as to form:	Gary G. Geuss, City Attorney