



Planning Case

P16-0251 (Modification or Revocation of
Minor Conditional Use Permit P15-0255)

**Community & Economic
Development Department**

City Planning Commission

Item # 1

October 6, 2016

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Background

- The Hideaway Café has been operating with a Type 41 (On-sale Beer and Wine – Eating Place) license since May 2013.
- Zoning Administrator approved a Minor Conditional Use Permit on September 11, 2015



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Background

- On February 24, 2016, City staff conducted 6 month review. Staff expressed concerns regarding compliance with conditions of approval, as well as a lack of adequate management oversight and security operations at the business resulting in health and safety concerns for patrons and surrounding properties.
- On July 14, 2016, Planning Commission Continued the matter to September 8, 2016 and subsequently to October 6, 2016.
- Staff met with the business owner and representatives on August 8, 2016 and September 9, 2016.



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Operational Changes and Security Enhancements

- Over the past several months, the business owner has made a number of significant changes in the operation and management of the facility that have reduced impacts on surrounding properties and the need for Police services. These changes include:
 - Implemented the use of PatronsCan
 - Installed 21 new high definition security cameras.
 - Implemented a new dress code policy.
 - Introduced live band performances on weekends.
 - Termination of employees for inappropriate actions.
 - Provided a specialized 3-day security training for all bars in Downtown (June 6 – 8, 2016).



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PatronScan

- Key Features:
 - Detects fake IDs.
 - Quickly identify minors.
 - Identify "banned" patrons.
 - Prevent ID passing.
 - Links to other PatronScan systems to identify patrons banned from other establishments.
 - Takes real-time high definition pictures of all patrons entering the establishment.



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Additional Changes

- As part of the September 9 meeting with the owner's representative, the following conditions have been agreed upon and included in the revised conditions of approval:
 - Provide a minimum ratio of 1 licensed proprietary private security officer for every 30 patrons.
 - Implementing a minimum \$5 cover charge.
 - Clarification of the 'Happy Hour' provisions.
 - One-Year review by the Planning Commission

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RECOMMENDATION

That the City Planning Commission:

- **MODIFY** Minor Conditional Use Permit P15-0255 Conditions of Approval as outlined on Exhibit 1 of the Staff Report



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