

HOMELESSNESS IN RIVERSIDE WORKSHOP

OCTOBER 11, 2016

Partners

The City of Riverside funds, operates or collaborates with a diverse range of organizations to provide programs and services seeking to alleviate homelessness. These agencies are identified in the City's Homeless Services & Resources Guide (Attachment 2). Staff continue to cultivate partnerships with the business community, residents, faith-based organizations, non-profit service providers, educational institutions, the development community and landlords. During fiscal year 2016/17, the City allocated \$1.6 million of federal and local resources towards programs that serve the homeless.

Path of Life Ministries

Path of Life Ministries operates the Emergency Shelter Program and Cold Weather Shelter Program in what has since become known as the Homeless Services Campus on Hulen Place, as well as the Family Homeless shelter located at 2530 Third Street, since 2005. Additionally Path of Life operates the following programs that is open and available to anyone throughout Riverside County to help homeless individuals and families achieve the goal of obtaining stable housing and self-sufficiency.

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| Emergency Shelter Program 64 beds for single men and women | Rapid Re-Housing for Families 36 units with temporary subsidies and support | Behavioral Health Program Counseling and enrichment |
| Family Shelter 50 beds for families with children | Permanent Supportive Housing 80 Permanent Housing Units | Childcare Program Free 0 – 5 childcare with transportation |
| Cold Weather Shelter 65 beds from December to April | Street Outreach Riverside County | Employment Pipeline job readiness, referral and placement |

In 2015-2016 Path of Life provided shelter/housing to 1,369 people, 142,350 meals, placed 190 from the streets into housing, and helped 115 individuals find employment. Over 65% of those served in the Community Shelter Program report Riverside as their last permanent residence.

The shelter programs provide immediate bridge housing for individuals who elect services to move immediately off of the streets as housing navigators and case managers work with them to move into permanent housing units throughout the County of Riverside. Shelter activities (including daily meals, showers, sleeping facilities, and a series of 12 rotating workshops throughout the day) are coordinated in a seamless manner with Path of Life Housing programs (including Rapid Re-Housing and Permanent Supportive Housing) and other programs throughout the Riverside County Continuum of Care to identify and place shelter residents into

housing, help them develop life skills required for self-sufficiency, and gain employment or obtain main stream benefits.

The primary goal of the shelter is first to create safety and stabilize an individual who is experiencing homelessness. All shelter programs include an intake process accompanied with the Vulnerability Index - Service Prioritization Decision Assistance Tool (VI-SPDAT) to determine the appropriate housing intervention and eligibility for multiple services based upon need. Shelter guests are then guided toward self-sufficiency and stable housing through navigation, case management, and wrap around services utilizing evidence based practices including Trauma Informed Care, Motivational Interviewing, and Assertive Community Treatment bringing all of Path of Life Ministries programs and partners to bare for the success of the program participants.

Participation in the shelter programs is based upon availability of beds, a willingness to participate, and commitment to follow shelter safety guidelines per the Shelter Agreement. Case management is required weekly of each shelter guest. The case manager and resident work together to establish a case plan meeting the needs of the individual and/or family unit. Along with weekly case management sessions, for the program, there are weekly service plan goals set by the resident such as accessing CalWORKs, Workforce Development Job Services, Social Security benefits, Veteran's services, medical care, and mental health care. The resident can access some of the community and mainstream service providers at the Riverside Access Center next door to the shelter during the day and go to the various community offices to make connections that assist in meeting the goals of his/her case plan.

When the Emergency Shelter Program has availability standing times for enrollment is at 1:00 PM on Mondays, Wednesdays, and Fridays; however, the shelter is open 24 hours/day 365 days/year and arrangements can be made for enrollments or assessments at other times. The housing hotline operator makes these appointments.

Path of Life's volunteer network engages 100's of people throughout the year in partnership with its work in the City of Riverside and includes over 35 partner church congregations. Plans are underway to more fully develop a volunteer relational support network and training program that will further opportunities for the long term success of those who have exited homeless.

Set-Free Ministries

Set-Free Ministries provides five (5) emergency shelter type beds for a 30 day period to homeless individuals. They connect program participants with social service agencies that help individuals obtain housing and achieve self-sufficiency. They also offer dinner to the homeless Monday through Saturday and offer food boxes to low income households Monday through Thursday.

Alternatives to Domestic Violence

Alternatives to Domestic Violence has been providing services to victims of domestic violence and their families in the Western Riverside County, California, since 1978. They operate a 24-hour crisis line for victims of domestic violence and others who seek information and help, outreach and shelter programs, court advocacy services, anger management treatment programs, and community education. These programs all have the goal to assist victims of domestic violence with moving forward toward self-sufficiency so they can remain free from the abuse-filled lives they fled.

Operation Safehouse

Operation Safehouse, with community support, operates an emergency shelter, intervention program and outreach services to youth in crisis. Their 21-day emergency shelter have staff available 24 hours a day, 7 days a week for youth and their families who need help with negotiating the often challenging road from childhood to independent adult life. Operation Safehouse is well equipped to assist runaways, the homeless, and other youth in crisis. Parents are involved in every step of the way. They attend weekly family counseling sessions and are encouraged to participate in parenting classes both while their child is in the program and after they graduate.

The Salvation Army

From immediate relief to long-term, sustainable change, The Salvation Army is dedicated to serving the physical, mental, and spiritual needs of the poor. The services that The Salvation Army offers in Riverside include community showers to the homeless, recreational and educational programs; food programs; disaster services; emergency financial assistance; casework services; senior citizens residences; music and arts programs; Boys' and Girls' Club; and afterschool day care. They also offer 12-step Christian Groups, bible studies and Celebrate recovery.

Catholic Charities

Catholic Charities provides compassionate social services that respond to the suffering of the vulnerable and those in crisis in our local communities. Their services include rental assistance, homeless prevention, utility assistance, food vouchers, senior outreach services, transportation assistance, prescription assistance, summer lunch program, family evening meal program, family burial assistance, temporary shelter, disaster relief and recovery services, holiday meals, toy distribution programs, family life skills and resources, food stamp outreach programs, in home visitation services, document assistance, medical insurance enrollment, higher education profession development program, counseling services, and refugee and immigration services.

Arlington Temporary Services

The Arlington Temporary Services provides emergency assistance to families and the homeless population. Assistance includes food (limited to 6 times a year), clothing, utility assistance, bus tickets provided for medical appointments and emergencies, and referrals to appropriate social service agencies to improve the quality of life for clients and help them become self-sufficient.

Stairways to Success

Stairways to Success works regularly to provide Riverside Access Center participants with personal and professional development through engaging workshops, skill building exercises, advising focused on individual strengths, and individualized goal setting. By focusing on participants collectively and individually, we are able to tailor services rendered that will aid in meeting unique needs. Due to their passion, knowledge of social justice issues, and other barriers affecting the community, they are able to set and establish attainable goals that foster success. They take pride in small and large development growth and work tirelessly to help the

homeless and former homeless population re-integrate back into the community and realize their importance to the community, their families, and themselves.

211 Transportation Assistance Program

The 211 is a toll free, confidential services providing Riverside County residents access and referrals to community and health information 24 hours a day, 7-days a week. They provide information on where you can get food, shelter, health care and mental health services, job training and unemployment services, education and the arts, rent and mortgage assistance, financial assistance, children's services, senior services, and ways to volunteer. 211 also provides the City's Homeless Outreach Team with bus passes through the Temporary Assistance Program to help clients access services and employment.