



# Homeless Update

Community & Economic  
Development Department

City Council  
January 17, 2017

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## OCTOBER 11, 2016 WORKSHOP

1. Discussed current conditions contributing to homelessness;
2. Received information on programs and services available; and
3. Presented new options for policies and programs.



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## ADDRESSED IN THIS UPDATE

1. Continuing efforts to establish a full-service campus
2. Grant funding for the Housing First Model of Service and completion of the Community Response Team
3. Partnership Agreements
4. Riverside At Work Program



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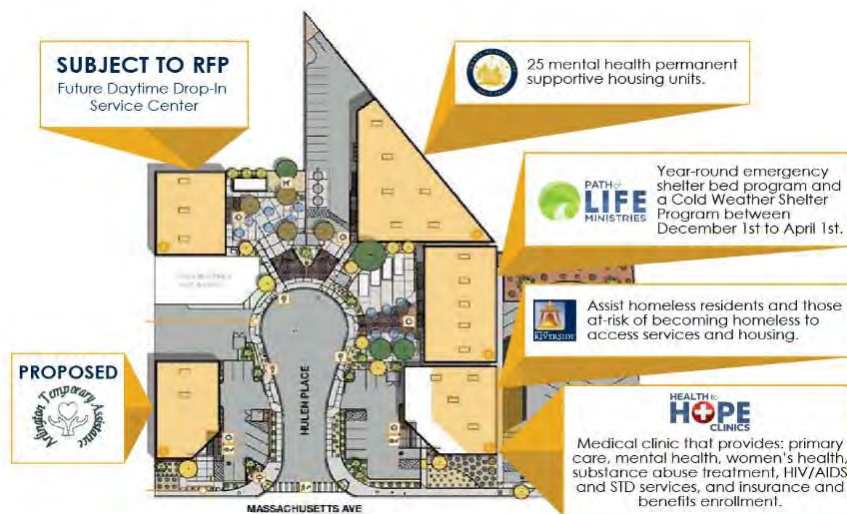
## COLLABORATIVE PARTNERSHIPS



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## RIVERSIDE HOMELESS SERVICE CAMPUS



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## DROP-IN DAY CENTER

1. 2801 Hulen Place  
Approx. 5,000 square feet
2. Drop-In Day Center
  - a. Shower and laundry
  - b. Community meal program
  - c. Training rooms



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## RIVERSIDE HOMELESS SERVICE CAMPUS

1. 2880 Hulen Place  
Move Health to Hope Administration Office from 2881 Hulen Place
2. 2881 Hulen Place
  - a. Move Homeless Services from 2880 Hulen Place
  - b. Provide space to Arlington Temporary Services



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## HOUSING FIRST



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## GRANT FUNDING FOR THE HOUSING FIRST MODEL OF SERVICES DELIVERY

1. Efficiency apartment units
2. Common living areas
3. Community Response Team and Property Management Offices

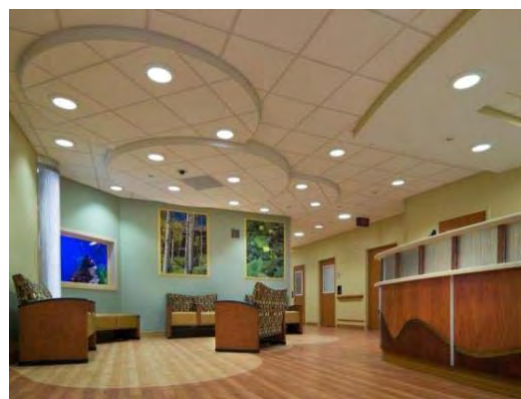


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## ON-SITE SUPPORT OFFICES

### 1. Community Response Team Headquarters

- a. Case Manager
- b. Licensed Mental Health Clinician
- c. Homeless Outreach Specialist
- d. Substance Abuse Counselor
- e. Psychiatrist
- f. Registered Nurse
- g. Police Officers



### 2. On-site Property Management



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## COMMUNITY-BASED TRANSITIONAL HOUSING GRANT

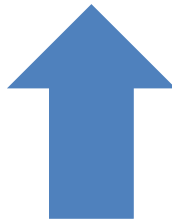


Increase City  
Subsidy for  
Tenant Based  
Rental  
Assistance  
(+\$672,000)

### Benefits:

1. \$1.2 million to fund CRT operations
2. Reduction in Development Gap

Reduce  
Development  
Costs  
(-\$610,765)



### Challenges:

Requires annual commitment from the City to provide a minimum of \$672,000 for Tenant Based Rental Assistance for a minimum 10-year period



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## COMMUNITY RESPONSE TEAM BUDGET

| Quantity      | Staff                              | Oct. Cost Estimate   | Cost Savings           | Jan. Cost Estimate  | Source                                  |
|---------------|------------------------------------|----------------------|------------------------|---------------------|---|
| 2             | Homeless Outreach Worker           | \$120,000            | (\$60,000)             | \$60,000            | Reduced to one (1)                      |
| 2             | Police Officer                     | \$348,000            | (\$174,000)            | \$174,000           | Reduced to one (1)                      |
| 1             | Registered Nurse                   | \$0                  | \$0                    | \$0                 | Health to Hope Clinic                   |
| 1             | Licensed Clinical Therapist        | \$150,000            | \$0                    | \$150,000           |   |
| 1             | Licensed Substance Abuse Counselor | \$60,000             | (\$60,000)             | \$0                 | Addiction Counseling Treatment Services |
| 0.5           | Psychiatrist                       | \$208,000            | (\$104,000)            | \$104,000           | Health to Hope Clinic                   |
| 3-staff       | Equipment                          | \$4,284*<br>*7 staff | (\$2,448)*<br>*4 staff | \$1,836<br>3 staff  |   |
| 3             | Vehicles                           | \$96,000             | (\$46,000)<br>cars     | \$50,000<br>one van |   |
| <b>Total:</b> |                                    | <b>\$986,284</b>     | <b>(\$446,448)</b>     | <b>\$539,836</b>    |   |



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## COMMUNITY RESPONSE TEAM

1. First Year Program Funding: \$539,836  
Cost savings for the first year: \$446,448
2. Second Year Program Funding: \$489,836  
Cost savings for the second year: \$400,448
3. Potential CRT Funding:  
Community-Based Transitional Housing Fund  
Provide funding for the first two program years



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## COMMUNITY RESPONSE TEAM

1. Loma Linda University: Provide five interns to fill one Outreach position
2. Health to Hope: Assign a fulltime registered nurse and part-time Psychiatrist to CRT
3. Addiction Counseling Treatment Services: Assign fulltime substance abuse counselor to CRT
4. Stairways to Success: Provide life-skills training at no cost



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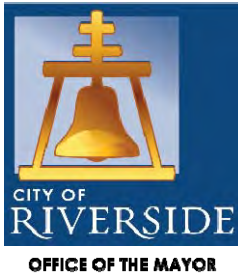
## RIVERSIDE AT WORK

1. Employ 5 homeless clients every 6 months
2. Develop self-confidence and job skills
3. Provide program participants with up to 12 months of rental assistance
4. Program funded by Altura Credit Union and Community Development Block Grant funds
5. Services provided by Access Center staff and Riverside County Workforce Development



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## Love Your Neighbor Initiative



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## BACKGROUND

1. May 2016 – Mayor’s Office started to engage churches
2. May 2016 – Dialogue with John Plocher about networking with other business owners to provide employment opportunities for homeless neighbors
3. September 2016 – Meeting with Harvest, The Grove, Sandals, Word of Life, Wind of the Spirit, Today’s Urban Renewal Network (TURN), and Path of Life
4. October 2016 – City Council Workshop
5. November 2016 - La Sierra University SDA Church partnership formed



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## Regional Program Manager

### County Homeless Plan

Affordable Housing

Street Outreach

Behavioral & Mental Health

### Riverside’s Homeless Plan

Shelters

Case Management

Rehabilitation

### Other City’s Homeless Plan

Code/Law Enforcement

Employment

Life Skills/Support

Supportive Services

Medical/ Dental

Faith Based Initiative



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## THE NEED

| Riverside                                   | Riverside County                             |
|---|--|
| Beds/Meals/Housing Placements<br><b>428</b> | Beds/Meals/Housing Placements<br><b>2165</b> |

## Getting the Job Done

| <b><u>Sustenance</u></b>  | <b><u>Case Management</u></b>  | <b><u>Supportive Services</u></b>  |
|---|--|--|
| <ul style="list-style-type: none"> <li>• Emergency Shelter</li> <li>• Food/Clothes/Hygiene</li> <li>• Housing/Rents</li> <li>• Utilities</li> <li>• Household Supplies</li> </ul> | <ul style="list-style-type: none"> <li>• Outreach</li> <li>• Navigation</li> <li>• Behavioral Health</li> <li>• Employment Support</li> <li>• Life Skills</li> </ul> | <ul style="list-style-type: none"> <li>• Medical/Dental Services</li> <li>• Transportation</li> <li>• Mental Health</li> <li>• Childcare</li> <li>• Educational Support</li> <li>• Recovery Services</li> <li>• Children's Services</li> <li>• Spiritual Guidance</li> </ul> |

## THE ASK

**Provide (\$), Partner (In Kind, Trained Volunteers), Pray/Advocate (Mind, Mouth, Hands, Heart)**

|                             |                            |                               |                         |
|-----------------------------|----------------------------|-------------------------------|-------------------------|
| <b>Emergency Shelter</b>    | ➤ Bed/Shower/Bathroom      | <b>Medical/Dental</b>         | ➤ Professional Services |
| <b>Food/Clothes/Hygiene</b> | ➤ @ Shelters and Homes     | <b>Transportation</b>         | ➤ Trained Support       |
| <b>Housing/Rents</b>        | ➤ Units                    | <b>Mental Health</b>          | ➤ Professional Services |
| <b>Utilities</b>            | ➤ Emergency Subsidies      | <b>Childcare</b>              | ➤ Professional Services |
| <b>Household Supplies</b>   | ➤ Furniture and Deliveries | <b>Educational Support</b>    | ➤ Trained Support       |
| <b>Outreach and Intake</b>  | ➤ Trained Engagement       | <b>Recovery Services</b>      | ➤ Professional Services |
| <b>Navigation</b>           | ➤ Trained Support          | <b>Children's Services</b>    | ➤ Trained Support       |
| <b>Behavioral Health</b>    | ➤ Professional Services    | <b>Spiritual Guidance</b>     | ➤ Professional Services |
| <b>Employment Support</b>   | ➤ Jobs and Trained Support | <b>Administrative Support</b> | ➤ Trained Support       |
| <b>Life Skills</b>          | ➤ Trained Support Circles  | <b>Fundraising/Marketing</b>  | ➤ Trained Support       |

## THE ASK

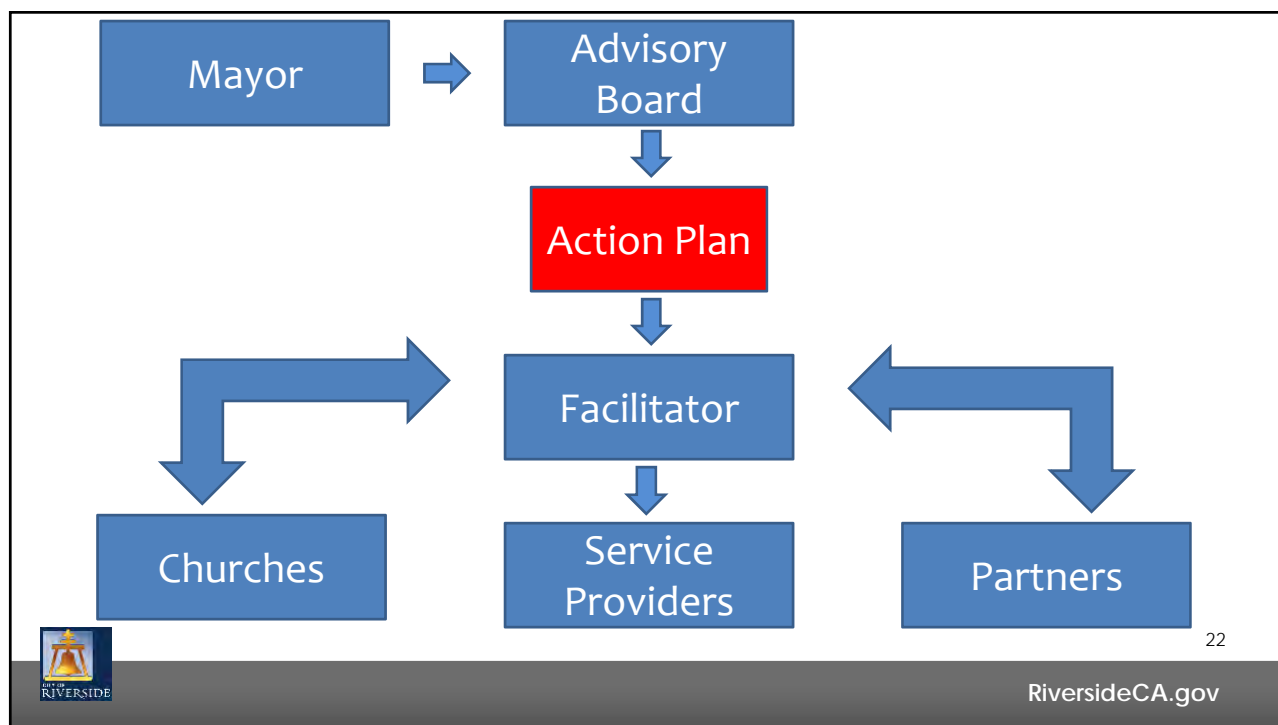
Each congregation asked to provide the equivalent of \$60 per member per year in cash, goods, and/or collaborative services (In-Kind)

\$5 Per Month - Per Member



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## ROLES & RESPONSIBILITIES

| Mayor                | Facilitator          | Path of Life         | Advisory Board       |
|----------------------|----------------------|----------------------|----------------------|
| Chair Advisory Board | Meeting Coordinator  | Program Coordination | Oversight & Advisory |
| Promotions           | Communication        | Programs             | Establish Goals      |
| Advocacy             | Logistics            | Training             | Advocacy             |
| Media Relations      | Performance Measures |                      | Recruitment          |



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## NEAR-TERM DELIVERABLES

1. Launch Advisory Committee
2. Develop an Action Plan
3. Develop Materials
4. Ask for Initial Commitments
5. Host Church Summit
6. Develop Training Curriculum
7. Explore the possibility of using church property to provide temporary housing for our neighbors without homes



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## COUNTY OF RIVERSIDE HOMELESS PLAN

1. Executive Office created the Executive Oversight Committee on Homelessness to address homelessness at direction of the Board of Supervisors
2. Enhance coordination among county agencies and develop a comprehensive responses and plan to address homelessness countywide
3. A Work Group was created to develop an ending homeless plan to be presented to:
  1. Executive Oversight Committee in January
  2. Continuum of Care Governance in February
  3. County Board of Supervisors in March



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## ASSET FORFEITURE SPECIAL FUNDS GRANT

1. Funder: County of Riverside District Attorney
2. Grant Amount: \$75,000
3. Programs
  - A. Substance Abuse Rehabilitation and counseling services
    - i. Funding amount: \$45,000
    - ii. Assist six youth
  - B. Prevention Program, Three-day retreat at the University of California-Riverside:
    - i. Funding amount: \$30,000
    - ii. Assist 30 at-risk youth



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## MAYORS CHALLENGE TO END VETERAN HOMELESSNESS

1. Mayor and City Council accepted challenge on June 10, 2014
2. Partnered with five agencies to end veteran homelessness
3. Challenge was met by:
  - A. City: December 31, 2015
  - B. County: December 2016
4. US Interagency Council on Homelessness recognized the City's and County's efforts to ending veteran homelessness on December 21, 2016



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## RECOMMENDATION

That the City Council:

1. Authorize staff to release a Request for Proposals to secure an organization to fund and carry out the rehabilitation of City owned property located at 2801 Hulen Place to implement a Day Drop-In Service Center and operate a shower and laundry program, community meals program, and life skills;
2. Authorize staff to negotiate a lease with Arlington Temporary Assistance to occupy and operate a food pantry and homeless services at City owned property located at 2881 Hulen Place and return to City Council with a Lease Agreement for approval;



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## RECOMMENDATION

3. Authorize staff to prepare and submit an application for grant funding from the Community Based Transitional Housing Program from the California Department of Finance seeking funds to develop the housing first model home and incorporate the proposed Community Response Team;
  - a. Adopt a resolution authorizing the submittal of a Community-Based Transitional Housing Program grant application to the California Department of Finance for \$2 million to develop the proposed Homecoming development project and operate the Community Response Team;
  - b. Authorize the City Manager, or designee, to sign the Community-Based Transitional Housing Program grant application and execute any agreements or other documents necessary to administer the program;
  - c. Upon award of grant funds, authorize the receipt and appropriation of any awarded funds and authorize the Finance Division to set up any necessary accounts for the operation of the Community-Based Transitional Housing Program and Community Response Team;



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## RECOMMENDATION

4. Authorize staff to negotiate partnership agreement with local services providers including Loma Linda University, Health to Hope and Addiction Counseling & Treatment Services and other non-profit organizations to collaborate in the formation of the Community Response Team and return to City Council for approval of said partnership agreements;
5. Authorize staff to seek and identify viable sites for the development or implementation of the proposed housing first model;



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## RECOMMENDATION

6. Authorize staff to negotiate an agreement with Riverside Works, a Riverside County Workforce Development nonprofit, to implement the Riverside at Work Program, in the amount of \$35,000;
  - a. Accept \$25,000 from the Altura Credit Union sponsorship grant;
  - b. Authorize the Finance Department to increase the estimated revenues and appropriate expenditures in the same amount to a project account to be established by the Finance Department; and
  - c. Authorize \$10,000 from the Community Development Block Grant funds for this agreement.



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