

City Council Memorandum

TO: HONORABLE MAYOR AND CITY COUNCIL DATE: FEBRUARY 28, 2017

FROM: OFFICE OF THE CITY MANAGER WARDS: ALL

SUBJECT: RIVERSIDE 2.0 STRATEGIC PLAN - IMPLEMENTING THE CITY COUNCIL'S

STRATEGIC PRIORITIES - BIANNUAL UPDATE

ISSUE:

The issue for City Council consideration is to receive the fourth update on *Riverside 2.0 Strategic Plan – Implementing the City Council's Strategic Priorities*.

RECOMMENDATION:

That the City Council receive an update on *Riverside 2.0 Strategic Plan – Implementing the City Council's Strategic Priorities*.

BACKGROUND:

At the February 24, 2015, City Council meeting the Mayor received the City Council's endorsement of the seven strategic priorities identified in the City Council Strategic Planning Workshops on December 15 and 18, 2014.

The City Manager, Assistant City Managers, and Department Directors met several times to develop implementation strategies to advance the City Council priorities known as:

The Riverside 2.0 Strategic Plan – Implementing the City Council's Strategic Priorities.

The purpose of the Riverside 2.0 Strategic Plan (Attachment 1) is to advance the City's Mission Statement:

The City of Riverside is committed to providing high quality municipal services to ensure a safe, inclusive, and livable community.

On April 28, 2015, City Council approved the strategic plan and provided direction to ensure staff have adequately captured the implementation intent for the strategic priorities. The City Manager's Office is to provide the City Council with quarterly updates for the first year and then every six months thereafter. It is recommended that an annual review is conducted by the Mayor and City Council to re-affirm current status and relevance of the strategic priorities themselves. In so doing, ongoing alignment toward advancing the City of Riverside's Mission Statement, as well as *Seizing Our Destiny*, will continue.

City Council Meeting Updates	Progress Dates
August 11, 2015	April 1, 2015 – June 30, 2015
January 26, 2016	July 1, 2015 to December 31, 2015
August 23, 2016	January 1, 2016 to June 30, 2016

DISCUSSION:

This update covers the first half of fiscal year (FY) 2017 (July 1, 2016 to December 31, 2016). The August 23, 2016 report anticipated including additional information components as part of this update. The status of this information is as follows:

Description		Status
1	A quarterly update from the City Manager to the Mayor and City Council which highlights significant achievements that relate to policy implementation and customer service improvements by each of the City's departments.	
2	The quarterly financial update from the Finance Department detailing the City's financial standing.	End of 2017
3	A 6-Month Update on the progress made implementing Riverside 2.0 Strategic Plan during the first half of FY 2017	Attachment 4
4	A review of initial performance measures that are linked to certain Riverside 2.0 Strategic Plan priorities	End of 2017

The City Manager's Office is working with Departments to update the Riverside 2.0 Strategic Commitments (Strategies) and include Performance Measures for certain priorities. The revised Strategies and Performance Measures are anticipated to be presented to City Council for consideration June 2017.

Through the efforts to implement *Riverside 2.0 Strategic Plan*, the entire City team continues to advance the City's Mission Statement and Seizing Our Destiny.

FISCAL IMPACT:

There is no fiscal impact associated with this update.

Prepared by: Al Zelinka, FAICP, Assistant City Manager

Certified as to

availability of funds: Scott G Miller, PhD, Chief Financial Officer/City Treasurer

Approved as to form: Gary G. Geuss, City Attorney

Attachments:

- 1. Riverside 2.0 Strategic Plan Implementing the City Council's Strategic Priorities
- 2. Quarterly Update, FY2017, Quarter 1
- 3. Quarterly Update, FY2017, Quarter 2
- 4. Initiative update as of December 31, 2016